

WATCH OUT FOR FAKE POLICE OR BANK CALLS!



Stay Safe - Know What's
Real and What's Not.



The police, or your bank, will never:

- ✗ Ask you to tell them your bank details, or PIN over the phone.
- ✗ Send someone to your house to collect your bank card, money, or valuables.
- ✗ Call you and ask you to help with a secret investigation.
- ✗ Use caller ID to prove who they are.



What you should do:

- ✓ Hang up if you feel threatened by the call, or if it feels strange and unusual.
- ✓ Wait a few minutes, then call your bank using the number on your card or 159.
- ✓ Never give out your personal or bank information to someone you don't know.
- ✓ Talk to a trusted person if you're unsure.

If you think you've been tricked:

**Tell your bank right away on 159, or the number on
the back of your card.**

Report to Action Fraud on actionfraud.police.uk or call 0300 123 2040.



Stay alert, and protect yourself from

SCAM TEXT MESSAGES!

Cyber criminals use fake messages order to steal your sensitive information, such as bank details.

- Messages may look genuine, but are dangerous.
- Organisations such as your bank, government departments will NEVER contact you via text message.
- You can forward scam texts to 7726 where your phone provider will investigate the origin of the message, and arrange to block or ban the sender.

If you feel like you need some advice and support, our Scams Awareness Team can provide you with a free one-to-one scams chat.

Do not hesitate to get in touch!

 01670 784 800

 scams@ageuk-northumberland.org.uk

