

Privacy Notice for Age UK NYCM

Privacy notice	
Who are we	<p>Age UK NYCM is committed to protecting and respecting your privacy and security. Whenever you provide us with your personal information at our Site or via our website, we will treat that information in accordance with this policy, our terms and conditions and current UK Data Protection legislation.</p> <p>By using the Site and any services we offer via our Site, you are agreeing to be bound by this policy. Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it. This policy may change from time to time, so please check this page periodically.</p> <p>Age UK NYCM is a registered charity (number 1143893 and company limited by guarantee (number 7758027). The registered address is 39 Aberdeen Walk, Scarborough, YO11 1BD.</p> <p>If you have any questions around this privacy policy, you should contact Neil Bradbury on 01723 379058.</p>
How do we collect information from you?	<p>Information you give to us This could be when you donate, access a service, attend an event... or any other time when we collect your details</p> <p>Information we get from your use of the Site and website When you visit the Site, we collect various personal information which may include your name, address, contact details, IP address, and information regarding which pages are accessed and when.</p>
What type of information is collected from you?	<p>The personal information we collect might include;</p> <ul style="list-style-type: none"> • Name, address (including postcode), email address, telephone number, IP address • Date of birth

	<ul style="list-style-type: none"> • List sensitive data and recognise ICO guidance that these are “special categories” of data you would only collect if absolutely necessary
How is your information used?	<p>We may use your information to;</p> <ul style="list-style-type: none"> - process a donation that you have made; - feedback to our funders (with your specific additional consent) - quality check our files (with your specific additional consent)
Who has access to your information?	<p>We will not sell or rent your information to third parties.</p> <p>We will not share your information with third parties for marketing purposes.</p> <p>It may be necessary to pass your information to a 3rd party in order to process a service (e.g. when you make a donation), but we will only share the personal information necessary to deliver the service.</p>
Lawful Processing	<p>The GDPR requires us to rely on one or more lawful grounds to process your personal information. The following are the grounds we use:</p> <p>consent, legitimate interest, contract</p>
Fundraising and Marketing	<p>We will not share your information with third parties for marketing purposes.</p> <p>We will not use your information internally for marketing purposes</p>
Your choices	<p>You have the right to opt out of receiving communications from us at any time by contacting Neil Bradbury on 01723 379058 or neil.bradbury@ageuknycm.org.uk</p> <p>You can also change the way we contact you at any time by contacting Neil Bradbury on 01723 379058 or neil.bradbury@ageuknycm.org.uk</p> <p>In order to opt you out of receiving communications, it is necessary to retain some of your details to ensure we don't contact you again in future. Your details will only be used for this purpose.</p>

<p>Your Rights</p>	<p>The GDPR provides the following rights for individuals, which our organisation provides to you:</p> <ol style="list-style-type: none"> 1. The right to be informed 2. The right of access You have the right to request to see what information we hold about you, free of charge and within 30 days. If you would like to do this, please contact Neil Bradbury on 01723 379058 or neil.bradbury@ageuknycm.org.uk 3. The right to rectification 4. The right to erasure 5. The right to restrict processing 6. The right to data portability 7. The right to object
<p>Keeping your information safe</p>	<p>When you give us personal information, we take steps to ensure that it's treated securely.</p> <p>We use technological measures to assist in this, including secure mail and password protection.</p>
<p>Use of 'cookies'</p>	<p>When you visit the Site, we collect various personal information which <i>may</i> include your name, address, contact details, IP address, and information regarding which pages are accessed and when.</p>
<p>16 or Under</p>	<p>If you are aged 16 or under, please get your parent / guardian's permission beforehand whenever you provide us with personal information.</p>
<p>Complaints</p>	<p>If you want to make a complaint, you can do so by contacting Neil Bradbury on 01723 379058 or neil.bradbury@ageuknycm.org.uk</p>
<p>Review of this Policy</p>	<p>This policy was last reviewed 20/12/2023. This is kept under regular review and updated where necessary.</p>