



Sent by Email

Di Trinder
Age UK Nottingham & Nottinghamshire
The Lifestyle Centre
16-18 Bridgeway Centre Meadows
Nottingham NG2 2JD

21 March 2023

Dear Di,

RE: Variation to the data sharing agreement dated 21 March 2023 between Age UK and Age UK Nottingham & Nottinghamshire (the Parties) in relation to the Scams Prevention and Support Programme 2022-23 (the “DSA”)

Age UK wishes to appoint Whitehall Holdings Limited (trading as RF Associates) to perform an external evaluation of the Scams Prevention and Support Programme and therefore the Parties wish to amend the DSA as set out below with effect from the date of this variation (the “Variation Date”).

Variation

With effect from the Variation Date the Parties agree the following amendments to the DSA.

- Clause 6.1 shall be amended to read as follows:

Age UK wishes to engage the parties whose details are set out below (the Data Processors) to act as its data processors to carry out the processing activities set out below in respect of the data:

Name:	Microsoft Corporation Ltd
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Age UK

7th Floor
1 America Square
17 Crosswall
London EC3N 2LB

t 0800 169 87 87
f 020 3033 1000
e contact@ageuk.org.uk
www.ageuk.org.uk

Patron of Age UK: HRH the Prince of Wales



Address:	Microsoft Campus, Thames Valley Park, Reading RG6 1WG
Processing Activities:	Provider of software for communications and data analysis.

Name:	trueCall Ltd
Address:	2 Old Palace Lane, Richmond TW9 1PG
Processing Activities:	Supplier of call-blocking products that local partners can request, via national Age UK, for suitable clients. trueCall will receive names and addresses of clients so that they can post the call blockers out.

Name:	QubeGB
Address:	Ettrick Riverside Business Centre, Dunsdale Road, Selkirk TD7 5EB
Processing Activities:	Installers of call-blocking units. trueCall will share the names (only) of clients who receive a call-blocking unit with QubeGB so that if a client calls to request an installation this can be checked. QubeGB are therefore trueCall's data processors and Age UK's sub-processors.

Name:	Whitehall Holdings Limited (trading as RF Associates)
Address:	Unit 3, 393 Holywood Road, Belfast, Northern Ireland, BT4 2LS
Processing Activities:	Engaged to carry out a qualitative evaluation of the success or otherwise of the one to one advice sessions and awareness raising talks.

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- Schedule D: Consent forms (written, plus verbal for when no face to face contact possible or provided) is deleted in its entirety and replaced with the schedule attached to this Variation at Appendix 1.

All the other terms of the DSA shall remain in full force and effect.

Please confirm acceptance of the terms of this letter by signing where indicated:

Signed for and on behalf of Age UK



 Alison Ingram
 Head of Wellbeing

Signed for and on behalf of Age UK Nottingham & Nottinghamshire



Name Di Trinder.....

Position Joint Chief Executive.....

Date 2nd May 2023.....

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Appendix 1



Scams evaluation info
pack written consent f

Evaluation research pack & written consent form (new)



Scams_Research_verb
al_template.docx

Evaluation verbal consent form (new)



Scams_Prevention_an
d_Support_consent_fo

Written Consent Form (unchanged)



Scams_Prevention_an
d_Support_consent_fo

Verbal Consent Form (unchanged)

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