

Information & Advice Service

Free, independent, impartial and confidential
information and advice



Advice

t 0115 844 0011
e info@ageuknotts.org.uk
www.ageuknotts.org.uk



Information & Advice Service

We offer free, independent, impartial and confidential information and advice on a range of subjects

What is the Information & Advice Service?

We offer information and advice on welfare benefits, community care, housing options and local services. We can help you make claims for the following benefits:

- Attendance Allowance
- Personal Independence Payment
- Housing Benefit and Council Tax Reduction
- Carers Allowance
- Pension Credit

We can also help with issues such as:

- Gas and electricity bills
- Care at home
- Information about care options and housing

What do we offer?

- Up-to-date, unbiased and accurate information
- Practical support to make certain benefit claims
- Information on choices available but the decision is always yours

What extra support do we offer?

- We are able to offer a full benefit check to all who use our service
- Information on health and community care
- Information on other agencies and services that can help and signpost or refer you to them

Who is the service for?

Anyone aged 55 or over, their families and carers.

Which area does this service cover?

Nottingham and Nottinghamshire

How is this service delivered?

- In person via one-to-one sessions
- Over the telephone

Please call us so that we can find out more about the support you might need and so that we can offer you the most appropriate support (telephone, home visit or office visit)

Where is this service delivered?

- At our head office Bradbury House, 12 Shakespeare Street, Nottingham NG1 4FQ. (Various flexible appointment slots available)
- In the comfort of your own home

How much does this service cost?

Free

Contact us

Please call us or drop-in to our head office where our information and signposting team will be pleased to assist you to arrange support.

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"I want to thank you, without talking to the advisor we wouldn't have known what we were entitled to."

For more information on any of our services, please contact us:

Age UK Nottingham & Nottinghamshire

Bradbury House, 12 Shakespeare Street, Nottingham, NG1 4FQ

0115 844 0011

or visit us at **www.ageuknotts.org.uk**

Age UK Nottingham & Nottinghamshire takes a zero-tolerance approach to abuse of any kind



Our vision is for a world in which older people flourish
Every year we help over 45,000 people
We're local & independent - we're here to help people in
Nottingham & Nottinghamshire



Can you help us make a difference?

Yes! Whether it is by volunteering, fundraising, or telling your friends and neighbours about our services, you can help us reach more local people in need.

Get in touch with us today!
 Check out our website for more information and to sign up to our monthly email newsletter.



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The Lifestyle Centre

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