

Patients' Representative Service at King's Mill Hospital

Need more support in hospital?



Advocacy

t 0115 896 6890 / Ext: 1025

e patrep-service-kingsmill@ageuknotts.org.uk

www.ageuknotts.org.uk



Patients' Representative Service

The Patients' Representative Service offers support, advocacy, representation and information to older patients and their carers whilst at King's Mill Hospital.

We can help if

You need extra support during your hospital stay or you are a carer who needs to speak to someone independent? If so, please contact your Patients' Representative.

At times, we all need support and representation, someone to be our voice. We all need someone who will listen.

What the service provides

- You are worried about an aspect of your hospital stay
- You want someone independent to speak on your behalf
- You need support during a time of crisis
- Someone to discuss a difficult decision with
- If you need general information or possible access to other services
- If you are worried or concerned, talk to us we are here to help

What extra support do we offer?

- Information on financial matters and benefits
- Information on health and social care
- Details on services available in the community once discharged. For example community outreach, visiting and other support services
- Assistance in referring and signposting to any appropriate services

Who is this service for?

Older people and their carers



“Thank you. I’m very grateful for your service which has helped me to tie together some links of information. I feel far more able to speak openly to the ward about things that worry me”

Which area does this service cover?

King's Mill Hospital

How is this service delivered?

- In person via one-to-one sessions
- Over the telephone

How much does this service cost?

Free

Contact us

For more information or to access this service, please contact

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Sherwood Forest Hospitals 
NHS Foundation Trust

For more information on any of our services, please contact us:

Age UK Nottingham & Nottinghamshire

Bradbury House, 12 Shakespeare Street, Nottingham, NG1 4FQ

0115 844 0011

or visit us at www.ageuknotts.org.uk

Age UK Nottingham & Nottinghamshire takes a zero-tolerance approach to abuse of any kind



Our vision is for a world in which older people flourish
Every year we help over 45,000 people
We're local & independent - we're here to help people in
Nottingham & Nottinghamshire



Can you help us make a difference?

Yes! Whether it is by volunteering, fundraising, or telling your friends and neighbours about our services, you can help us reach more local people in need.

Get in touch with us today!
 Check out our website for more information and to sign up to our monthly email newsletter.



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