

Safe & Sound

Supporting your safety, warmth and wellbeing at home



Safe & Sound

Our trained team of specialists help older people in the City and County to stay warm and safe at home through a range of services specifically designed to enable older people to live independently at home.

What do we offer?

- Free home visits to carry out a home energy check, providing tailored energy
 advice enabling you to use energy more efficiently without compromising on
 warmth and with the added benefit of free energy saving products.
- We are an accredited Home Improvement Agency offering remedial advice and project management of home repairs for example for new, energy efficient heating systems or support with eradicating damp and mould, roof repairs or upgrading old electrics.
- Subject to eligibility, we can access financial assistance for essential housing repairs including boiler repairs and replacements.
- A short term heater loans service for people with broken or faulty heating, loaning oil-filled radiators, enabling the home to stay warm whilst the heating is restored.
- In Broxtowe we offer the Warm Homes on Prescription service, completing home surveys and providing access to free heating measures like new A-rated boilers and radiators for people with broken or faulty heating systems (subject to eligibility)
- Scams Awareness advice- we can support those wishing to know more about how to identify and protect themselves from scammers, those who have had near misses or those who have unfortunately, been scammed.
- Information on the Priority Services Register and how to sign up.

Who is the service for?

Anyone 50+ years.

How is this service delivered?

- Over the telephone
- In person via home visits

"The difference to my home has been life changing, I now feel proud of my home again"

Which area does this service cover?

Nottingham City and County

How much does this service cost?

- Free information and advice
- Free home energy checks
- You may be asked to contribute towards the costs of building works and project management of repair works – eligibility criteria apply



For more information or to access this service, please contact

t 0115 859 9260

e safeandsound@ageuknotts.org.uk

Alternatively, please write to us at:

Age UK Notts' Safe & Sound service, The Lifestyle Centre, 16-18 Bridgeway Centre, **Nottingham** NG2 2 ID



Age UK Nottingham & Nottinghamshire

The Lifestyle Centre, 16-18 Bridgeway Centre, Nottingham, NG2 2JD

Age UK Nottingham & Nottinghamshire takes a zero-tolerance approach to abuse of any kind





Our vision is for a world in which older people flourish

Every year we help over 45,000 people

We're local and independent - here to help people in Nottingham & Nottinghamshire



Can you help us make a difference?

Yes Whether t is by valuntaering, fundraising, or telling your friends and neighbours about our services, you can help us reach more local people in need.

Get in touch with us today! Check out our wabsite for more information and to sign up to our monthly email newsletier.





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The Lifestyle Centre

Scooters & Wheelchair, Stairlifts, Beds & Riser chairs and much more....

www.advantagemobility.co.uk

The Lifestyle Centre

16 - 18 Bridgeway Centre Nottingham NG2 2JD 0115 697 6409













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