

CHOOSING THE RIGHT CARE HOME

Acorn Lodge Nursing Home



1 Guido Street, Off Oldham Road, Failsworth, M35 0AC

Tel: 0161 681 8000 Fax: 0161 681 8003

Manager: Joanne Pawley

Email: Manager@acornlodgcarehome.co.uk

Registered Care Home with Nursing

Registered Categories of Care Provided: Dementia, Mental Health, Older people

From June 2009 care homes will be regulated by CQC National Correspondence Inspections (CQC). The registered status of Care Homes may be subject to change by the Commission. If you have any questions about services a Care Home can provide you may discuss these with the Commission who can be contacted as follows: - Care Quality Commission National Correspondence, Citygate, Gallowgate, Newcastle upon Tyne, NE1 4PA
Tel: 03000 616161 Email: enquiries@cqc.org.uk

TOTAL NUMBER OF BEDS: 84

Residential / dementia residential: 49 single rooms

General Nursing: 20 single rooms

DE Nursing: 15 single rooms

BUS ROUTES: from Oldham Town centre: 180, 184, 81, 82,

How much are the fees per week?

RESIDENTIAL CARE

If you are receiving financial support from Oldham Metropolitan Borough Council, from **1st April 2024**, they will pay a maximum contribution of **£696.60 per person, per week**.

Social Services funded charges for **Residential Care** are as follows:

| | <u>Residential</u> | <u>DE Residential</u> |
|----------------------|---------------------------|------------------------------|
| Single room | £696.60 | £696.60 |
| Single en-suite room | £696.60 | £696.60 |
| Double room | £696.60 | £696.60 |
| Respite | £696.60 | £696.60 |

Privately funded charges for **Residential & DE Residential Care** are as follows:

| | <u>Residential</u> | <u>DE Residential</u> |
|----------------------|---------------------------|------------------------------|
| Single room | £795.00 | £855.00 |
| Single en-suite room | £795.00 | £855.00 |
| Respite | £795.00 | £855.00 |

You should bear in mind that should you not be fully funded, only partly funded, you will be required to make up the difference between OMBC Social Services contribution and the full cost of the Home. This can be from a variety of sources and includes:-

- All other income
- Benefits
- Pensions

Personal Allowance

In calculating the amount to be contributed toward the cost of your care the local authority has to allow the resident to retain a Personal Expenses Allowance (PEA). This amount is currently **£30.15** per week. This amount is to cover the cost of personal items and you should not be asked to put your PEA towards meeting the basic cost of your care.

NURSING CARE

If you are receiving financial support from Oldham Metropolitan Borough Council, from **1st April 2024**, they will pay a maximum contribution of **£783.00 per person, per week**.

In addition to the above anyone who has been assessed as having nursing care needs that should be met in a care home registered for providing nursing care will be eligible for the nursing element of their care to be paid for by the National Health Service (NHS) regardless of your financial status. As from **1st April 2024**, this amount will be **£235.88 per week**. This payment will be paid directly to the care home. This is known as the Registered Nursing Care Contribution (RNCC) payment and is allocated to your care needs:-

Social Services funded charges for **General Nursing & DE Nursing Care** as follows:

| | <u>Gen Nursing</u> | <u>DE Nursing</u> |
|----------------------|--------------------|-------------------|
| Single room | £783.00 | £783.00 |
| Single en-suite room | £783.00 | £783.00 |
| Double room | £783.00 | |
| Respite | £783.00 | |

Privately funded charges for **General Nursing & DE Nursing Care** as follows:

| | <u>Gen Nursing</u> | <u>DE Nursing</u> |
|----------------------|--------------------|-------------------|
| Single room | £820.00 | £875.00 |
| Single en-suite room | £820.00 | £875.00 |
| Respite | £820.00 | |

Miscellaneous

Service User Guide

All care homes must provide you with a **Service User Guide**. This includes information about the home's aims and objectives and full details of the range of services and facilities they have on offer. This document should also give detailed information about any special care service they offer, a copy of the home's

Complaints Procedure and relevant qualifications and experience of the home manager and staff.

A copy of the latest inspection report should also be available at the home for you to look at, or alternatively you can view the latest report at Age UK Oldham by using the Choosing the Right Care Home website: www.ageuk.org.uk/oldham or the Commission for Social Care's website: www.cqc.org.uk.

Contract

All residents should be provided with a statement of terms and conditions at the point of moving into a care home (or a contract if they are paying for their care privately). This will give full details of what will be included in the home fees and the service the home is going to provide you with and how much notice is required if you want to vacate the home.

Personal Care Plans

All residents will have a Care Plan – this is a document, which gives full details of the care that you will be provided with. A copy of the care plan would be made available to residents or their relatives on request.

Trial Period

- A trial period is on offer to all new residents. This period can vary dependent on each individual resident.
- A key worker is assigned to all new residents to help them settle in to Acorn Lodge.
- Residents are always asked what their preferred term of address should be when moving into Acorn Lodge.

How much notice to vacate the Home?

- 4 weeks notice however, this would be variable and dependent on each individual resident or situation.

How long will resident's rooms be kept should they have to go into hospital?

- Rooms are kept in accordance with the resident and family's wishes or in line with Oldham Social Services procedures.

Do you have a Resident's Committee?

- Acorn Lodge does not have a formal resident's committee; however, residents are always encouraged to give their views and suggestions on the running of the home.

Outside seating area

- An outside seating area is provided which is suitable for all our residents including those in wheelchairs or other mobility problems.

Newspapers and library service

- Residents are able to have their own newspapers / magazines delivered – a charge would be made for this service.
- We also have the services of a mobile library for anyone who wishes to use this facility.

Does the Home have a Secure Entry System fitted?

- Acorn Lodge has a secure alarm fitted for the safety of all our residents.

Bedtime arrangements

- Residents choose when to get up in the mornings and when to retire in the evenings.

Residents' Rooms

- Keys are available to residents to their own rooms.
- Any prospective resident sharing a room would be invited to meet the person with whom they would be sharing.
- Adequate screening is provided in shared rooms to ensure privacy for both residents.
- ***Residents can provide the following items in their own rooms following a risk assessment: -***
 - Telephone
 - Television
 - Own furniture – in line with health and safety guidelines.
 - Residents who do not have their own telephone installed are able to take incoming and outgoing calls in private.

Pets

- Acorn Lodge will consider very small pets, however cats would not be considered.
- Resident who wish to take their own pet to Acorn Lodge would have to discuss their own particular case with the manager.

Personal

The following items are provided free of charge: -

- Soap
- Hairdressing service – a charge is made dependent on service provided.
- The resident must provide other toiletries and personal items.

- The resident's key worker would be happy to shop on behalf of residents unable to do so for themselves.
- Residents choose when to take a bath or shower.

Clothing

- A free laundry services is provided to all residents. Each resident has their own laundry basket and whenever possible laundry will be collected each night and returned the following morning.
- All clothing should be named tagged to ensure all garments are returned to the rightful owner.

Valuables

- A lockable space is provided in each room for resident's valuables.
- Insurance for all valuables brought into the home should be obtained by the individual, the homes insurance does not cover valuables or personal belongings and the registered provider will not accept any liability or responsibility for any valuables deemed to be lost or stolen.

Dining Arrangements

- A choice of menu is on offer each day.
- All residents are visited by our kitchen assistant each day and informed of the choice on offer.
- Special diets are catered for our chef is able to provide a range of diets to suit medical conditions in an effort to maintain optimum nutritional health.
- A choice of dining rooms is on offer to residents.
- Residents are able to take meals in their own rooms if they wish to do so.
- Residents are able to invite visitors / relatives to share a meal occasionally – no charge is made for this service.
- Residents are able to have light refreshments / snacks throughout the day.
- Residents are able to provide alcoholic drinks if they wish to do so.

The following items are provided free of charge subject to local authority assessment procedures: -

- Hearing Tests.
- Batteries for hearing aids – as required.
- Sight Tests – annually.
- Chiropody – every three months.
- Incontinence Pads – as required.
- Dental Services – as required.

- Physiotherapy – GP referral.
- Speech Therapy – GP referral.
- Wheelchair – GP referral.
- Hoist – as required.
- Walking Frames – as required.

Residents can keep their own: -

- G.Ps
- Dentists
- Chiropodist
- Optician

Subject to the above agreeing to continue to visit the resident.

Access around the Home

- A lift is provided to all floors, which is suitable for all residents use.
- Disabled access is available throughout the Home.
- All are residents are encouraged to move around freely without any restrictions.

Will someone from the Home accompany residents on hospital/clinic appointments if necessary?

- Staff are available to accompany residents on hospital /clinic visits.
- No charge is made for this service.

Aids for visually impaired

- Any aid necessary would be arranged via the appropriate service.

Aids for hearing impaired

- Aids can be arranged via the appropriate service.
- We also have a loop system installed in the main lounge areas.

Leisure Activities

As activities are subject to change depending on resident participation and staffing levels, Age UK Oldham advises when visiting the home you check with the Manager what their current programme includes.

Religious / Spiritual Needs

Religious services provided at Acorn Lodge are as follows: -

- Church of England
- Roman Catholic

Smoking Policy

- Acorn Lodge operates a no smoking policy, smoking is only allowed outside.

Visitors

- Visitors are welcome any time.
- Relatives and visitors are welcome to stay with a resident overnight should they become ill.
- We warmly encourage visitors / relatives to join in any of our Home's activities.

Care Staff Training

(Training undertaken by Care Staff in the past 12 months)

The Manager can provide you with up-to-date information about the training, which has been undertaken by the care staff in the past 12 months. This information is also made available to you in the **Service User Guide** provided by the home. This is a document, which should be offered to you when you view the home.

Number of care staff employed at this home: 51

Number of Nurses employed at this home: 10

Number of other staff employed at this home: 22

The information on this leaflet has been provided by the Home owners/managers. However Age UK Oldham strongly recommends prior to making a decision you or a person nominated by yourself visits the home and inspects the facilities and services on offer to you.