

CHOOSING THE RIGHT CARE HOME

Avonleigh Gardens



Clyde Street, Watersheddings, Oldham OL1 4HT

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Manager: Rachel Bowers

Registered Care Home

Registered Categories of Care Provided: Dementia, Older people

From June 2009 care homes will be regulated by CQC National Correspondence Inspections (CQC). The registered status of Care Homes may be subject to change by the Commission. If you have any questions about services a Care Home can provide you may discuss these with the Commission who can be contacted as follows: - Care Quality Commission National Correspondence, Citygate, Gallowgate, Newcastle upon Tyne, NE1 4PA
Tel: 03000 616161 Email: enquiries@cqc.org.uk

TOTAL NUMBER OF BEDS: 59
59 single en-suite rooms

BUS ROUTE/S: From Oldham Town Centre 82

How much are the fees per week?

RESIDENTIAL CARE

If you are receiving financial support from Oldham Metropolitan Borough Council, from **1st April 2024**, they will pay a maximum contribution of **£696.60 per person, per week**.

Social Services funded charges for Residential Care are as follows:

Single en-suite room £929.56*

*** This cost includes a top up fee of £232.96 per week, which is payable by a third party.**

Social Services funded charges for Dementia Residential Care are as follows:

Single en-suite room £1078.48*

*** This cost includes a top up fee of £381.88 per week, which is payable by a third party.**

Social Services funded charges for Respite Care are as follows:

Single en-suite room £1078.48*

*** This cost includes a top up fee of £381.88 per week, which is payable by a third party.**

Please note, top up fees are negotiable, please discuss with the manager.

Privately funded charges for Residential Care are as follows:

Single en-suite room £928.96

Privately funded charges for Dementia Residential Care are as follows:

Single en-suite room £1077.88

Privately funded charges for Respite Care are as follows:

Single en-suite room £1077.88

You should bear in mind that should you not be fully funded, only partly funded, you will be required to make up the difference between OMBC Social Services contribution and the full cost of the Home. This can be from a variety of sources and includes:-

- All other income
- Benefits
- Pensions

Personal Allowance

In calculating the amount to be contributed toward the cost of your care the local authority has to allow the resident to retain a Personal Expenses Allowance (PEA). This amount is currently **£30.15** per week. This amount is to cover the cost of personal items and you should not be asked to put your PEA towards meeting the basic cost of your care.

Miscellaneous

Service User Guide

All care homes must provide you with a **Service User Guide**. This includes information about the home's aims and objectives and full details of the range of services and facilities they have on offer. This document should also give detailed information about any special care service they offer, a copy of the home's Complaints Procedure and relevant qualifications and experience of the home manager and staff.

A copy of the latest inspection report should also be available at the home for you to look at, or alternatively you can view the latest report at Age UK Oldham by using the Choosing the Right Care Home website: www.ageuk.org.uk/oldham or the Commission for Social Care's website: www.cqc.org.uk.

Contract

All residents should be provided with a statement of terms and conditions at the point of moving into a care home (or a contract if they are paying for their care privately). This will give full details of what will be included in the home fees and the service the home is going to provide you with and how much notice is required if you want to vacate the home.

Personal Care Plans

All residents will have a Care Plan – this is a document, which gives full details of the care that you will be provided with. A copy of the care plan would be made available to residents or their relatives on request.

- All residents will receive frequent reviews during their stay.

Trial Period

- On entering Avonleigh Gardens a Key Worker is assigned to new residents.
- Residents are always asked what their preferred term of address should be when moving into Avonleigh Gardens.

How much notice to vacate the Home?

- One months notice is required to vacate the Home. However, this would not be enforced and is dependent on individual circumstances at the time.

How long will resident's rooms be kept should they have to go into hospital?

- Dependent on individual circumstances.

Outside seating area

- The Home provides a large very attractive outside seating area for residents, which is also suitable for those in wheelchairs or other mobility problems.

Can residents help with any of the Home's domestic activities?

- Residents are encouraged to take part in whatever domestic activities they are interested in within health and safety guidelines.

Newspapers and library service

- Arrangements can be made for newspapers and magazines to be purchased through the care home staff via the local shops. Residents pay for any publications they receive.

Does the Home have a Secure Entry System fitted?

- Avonleigh Gardens has a secure entry system fitted.

Bedtime arrangements

- Residents choose when to get up in the mornings and what time to retire in the evenings.

Residents' Rooms

- Residents are able to take responsibility for their own keys to their room. Main entrance doors are key coded for security. All rooms at Avonleigh Gardens have their own mailbox fitted.
- No shared rooms are available.

Residents are able to provide the following items in their own rooms following a risk assessment: -

- Telephone
- Television
- Own furniture – Any furniture will be assessed per the fire safety regulations.

Personal

- All toiletries for personal use are to be supplied by the resident.
- If residents are unable to provide or shop for personal toiletries the Key Worker assigned to them will do so on their behalf.
- Residents choose when to take a bath or shower.

Clothing

- A laundry service is provided by the Home free of charge. Each resident has a named linen basket in the laundry area. Prior to entering the Home the resident or their family are requested to make sure all garments are named.

Valuables

- Residents must make staff fully aware of their valuables on admission. Resident's valuables have to be covered by their own personal insurance policy.

Dining Arrangements

- The menu is displayed on the large notice board in the reception area, which is accessible to all residents.
- Visually impaired residents are informed verbally of the choice on offer.
- Residents inform staff of their choice of menu on a daily basis.
- A choice of dining rooms is on offer.

- Special diets are catered for e.g. diabetic, gastric etc.
- Residents can take their meals in their own rooms if they choose to do so.
- Light refreshments/snacks are available.
- Residents are able to prepare drinks and light snacks for themselves. Each of the four wings has a fully equipped designated kitchen area to do so.
- Residents can provide alcoholic drinks if they wish.

The following item is provided free of charge: -

- Hoist – as required

All other health requirements, services and equipment are subject to local authority assessment procedures.

Residents can keep their own: -

- Dentists
- Chiropodist
- Optician

Subject to the above agreeing to continue to visit the resident.

GPs - Permanent residents will be registered under Springfield House Medical Centre.

Access around the Home

- A lift is provided which is suitable for all residents.
- Disabled access is available throughout the Home.
- Residents are encouraged to move freely around the Home without any restrictions.

Will someone from the Home accompany residents on hospital/clinic appointments if necessary?

- Hospital appointments - family are encouraged to attend where possible. A carer can be made available to escort the resident, but there will be an hourly charge rate.
- If taxi is used a charge will be met by the resident or family member.

Aids for visually impaired

- As required for individual residents needs.

Aids for hearing impaired

- As required for individual residents needs.

Leisure Activities

As activities are subject to change depending on resident participation and staffing levels, Age UK Oldham advises when visiting Avonleigh Gardens you check with the Manager what their current programme includes.

Religious / Spiritual Needs

Religious services provided at Avonleigh Gardens are as follows: -

- Catholic priest visits Avonleigh Gardens on request.
- Church of England visits occasionally on request from residents.

Smoking Policy

- Smoking is not permitted anywhere inside Avonleigh.

Visitors

- Residents are free to have visitors when and wherever they choose.
- Relations/visitors are encouraged to take part in the Home's activities whenever possible.
- A small kitchen area is made available for visitors to prepare drinks / snacks.

Care Staff Training

(Training undertaken by Care Staff in the past 12 months)

The Manager can provide you with up-to-date information about the training, relevant qualifications and experience of the registered provider, manager and staff. This information is also made available to you in the **Service User Guide** provided by the home. This is a document, which should be offered to you when you view the home.

Total number of care staff employed in the Home: **subject to change.**

The information on this leaflet has been provided by the Home owners/managers. However Age UK Oldham strongly recommends prior to making a decision you or a person nominated by yourself visits the home and inspects the facilities and services on offer to you.

