

CHOOSING THE RIGHT CARE HOME

Chamber Mount



197 Chamber Road, Oldham, OL8 4DJ
Tel: 0161 665 3185
Email: info@chambermount.co.uk
Registered Manager: Rohit Fredric Joseph

Registered Care Home

Registered Categories of Care Provided: Dementia, Older people

From June 2009 care homes will be regulated by CQC National Correspondence Inspections (CQC). The registered status of Care Homes may be subject to change by the Commission. If you have any questions about services a Care Home can provide you may discuss these with the Commission who can be contacted as follows: - Care Quality Commission National Correspondence, Citygate, Gallowgate, Newcastle upon Tyne, NE1 4PA
Tel: 03000 616161 Email: enquiries@cqc.org.uk

TOTAL NUMBER OF BEDS: 23
11 single rooms 6 double rooms

BUS ROUTE/S: From Oldham Town Centre 149

How much are the fees per week?

RESIDENTIAL CARE

If you are receiving financial support from Oldham Metropolitan Borough Council, from **1st April 2024**, they will pay a maximum contribution of **£696.60 per person, per week**.

Social Services funded charges for Residential Care are as follows:

Single room	£786.60*
Shared room	£786.60*
Respite rooms	£786.60*

* This cost includes a top up fee of £90.00 per week, which is payable by a third party.

Privately funded charges for Residential Care are as follows:

All rooms	£850.00
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You should bear in mind that should you not be fully funded, only partly funded, you will be required to make up the difference between OMBC Social Services contribution and the full cost of the Home. This can be from a variety of sources and includes:-

- All other income
- Benefits
- Pensions

Personal Allowance

In calculating the amount to be contributed toward the cost of your care the local authority has to allow the resident to retain a Personal Expenses Allowance (PEA). This amount is currently **£30.15** per week. This amount is to cover the cost of personal items and you should not be asked to put your PEA towards meeting the basic cost of your care.

Miscellaneous

Service User Guide

All care homes must provide you with a **Service User Guide**. This includes information about the home's aims and objectives and full details of the range of services and facilities they have on offer. This document should also give detailed information about any special care service they offer, a copy of the home's Complaints Procedure and qualifications and experience of the home manager and staff.

A copy of the latest inspection report should also be available at the home for you to look at, or alternatively you can view the latest report at Age UK Oldham by using the Choosing the Right Care Home website: www.ageuk.org.uk/oldham or the Commission for Social Care's website: www.cqc.org.uk.

Contract

All residents should be provided with a statement of terms and conditions at the point of moving into a care home (or a contract if they are paying for their care privately). This will give full details of what will be included in the home fees and the service the home is going to provide you with and how much notice is required if you want to vacate the home.

Personal Care Plans

All residents will have a Care Plan – this is a document, which gives full details of the care that you will be provided with. Electronic care plans are now in place at this home and daily recording is done electronically. A copy of the care plan would be made available to residents or their relatives on request.

Trial Period

- The Home offers a trial period of four weeks.
- Each resident will be assigned a key worker on entering Chamber Mount.
- Residents are always asked what their preferred term of address should be when moving into Chamber Mount.

How much notice to vacate the Home?

- One weeks notice is required to vacate the Chamber Mount, however, this may vary according to individual circumstances.

How long will resident's rooms be kept should they have to go into hospital?

- Rooms are kept for up to eight weeks should a resident need to go into hospital.

Outside seating area

- The Home provides an outside seating area for residents, which is also suitable for those in wheelchairs or other mobility problems.

Newspapers and library service

- Arrangements can be made for newspapers and magazines to be delivered to individual residents.
- Local public library service delivers books every two to three months.

Security

- Chamber Mount has a secure entry system fitted for the safety of all our residents.

Bedtime arrangements

- Residents choose when to get up in the mornings and what time to retire in the evenings.

Residents' Rooms

- Residents who share rooms are given a choice of whom they shared with whenever possible.
- Residents who share rooms are provided with adequate screening to ensure privacy.

Residents are able to provide the following items in their own rooms following a risk assessment: -

- Telephone
- Television
- Residents are able to take personal furniture to Chamber Mount i.e. chairs, drawers, ornaments, pictures etc.

If residents are unable to have their own telephone installed there is a telephone available for them to take incoming and outgoing calls in privacy.

Personal

Residents are provided with the following free of charge:

The residents themselves must provide all other personal items. Residents who are unable to shop for personal items and have no effective family / friends will be assigned a staff member to shop on their behalf, e.g.

- Soap
- Shampoo
- Bath products
- Toothpaste
- Steradent
- Residents choose when they have a bath or shower.

Clothing

- A laundry service is provided by the Home free of charge.
- All clothing should be name taped to ensure residents clothing is returned to the rightful owners.

Valuables

- Residents are provided with a lockable space to store their valuables in.
- Resident's personal effects are included on the Home's insurance policy. Please check with the Manager on admission if there are any limits to the amount, which may be covered.

Dining Arrangements

- Chamber Mount operates protected mealtimes between the hours
7.00am - 8.00am
12.00pm -13.00pm
16.00pm -17.00pm
19.00pm - 20.00pm.

This is to enable staff to serve food, monitor, and assist residents with feeding as necessary. However, should you wish to visit or be involved during these times, please arrange with the Care Home Manager.

- Choice of menu on offer.
- The cook asks each resident on a daily basis for his or her preferred choice for that day.
- Visually impaired residents are informed verbally of the choice on offer.
- Special diets are catered for on request.
- Residents can take their meals in their own rooms if they choose to do so.
- Residents are able to invite relatives/visitors to share a meal with them occasionally – no charge is made for this service.
- Light refreshments/snacks are available for residents throughout the day.
- Residents can have alcoholic drinks if they choose. Some drinks will be provided by the home on social occasions, however, residents are able to provide their own should they wish to do so.

The following items are provided free of charge following assessment and local authority procedures: -

- Hearing Test – as required.
- Batteries for Hearing Aids – as required.
- Sight Tests - annually.

- Chiropody - If problems then free after assessment. Everyone assessed
- Incontinence Pads – as required.
- Dental Services – residents with registered Dentists can attend the home, otherwise, residents will be taken to emergency departments for any dental services.
- Physiotherapy – as required.
- Speech Therapy – as required.
- Wheelchair – as required.
- Walking frames – as required.
- Hoist – as required.
- Escort to hospitals are provided, for free, if the resident has no family to assist or no means to pay. Otherwise, any travel expenses should be met by the resident / or residents' family. Families may also be asked to provide transport, where possible.

Residents can keep their own: -

- G.Ps
- Dentists
- Optician

All the above are subject to them agreeing to continue to visit the resident.

Access around the Home

- As the home is not all on one level a lift is accessible to all floors.
- Disabled access is available throughout the Home.
- Residents are encouraged to move freely around the Home without restrictions.

Will someone from the Home accompany residents on hospital/clinic appointments if necessary?

- Family/friends are encouraged to arrange to accompany residents on hospital/clinic appointments, however, where this cannot be arranged a staff member from Chamber Mount will do so.
- However, if taxi is used the charge will be met by the resident or family member.

Religious / Spiritual Needs

Religious services provided at Chamber Mount are as follows: -

- Roman Catholic
- Church of England
- Methodist

All the above visit on a regular basis or on request by residents.

Smoking Policy

- Smoking only permitted outside in the designated smoking area.

Visitors

- Relations/visitors are requested to avoid mealtimes – please see heading Dining Arrangements.
- Residents are free to have visitors when and wherever they choose.
- Relations/visitors are encouraged to take part in the Home's activities whenever possible.

Care Staff Training

(Training undertaken by Care Staff in the past 12 months)

The Manager can provide you with up-to-date information about the training, relevant qualifications and experience of the registered provider, manager and staff. This information is also made available to you in the **Service User Guide** provided by the home. This is a document, which should be offered to you when you view the home.

Total number of care staff employed in the Home: 17

Total number of other staff employed in this home: 3

<p>The information on this leaflet has been provided by the Home owners/managers. However Age UK Oldham strongly recommends prior to making a decision you or a person nominated by yourself visits the home and inspects the facilities and services on offer to you.</p>
