

# DAY CARE CENTRES



Providing older people professional,  
person-centred care in a  
home-from-home environment



# Providing care with passion

Age UK Oldham's day care centres, based in the Moorside and Royton areas of Oldham, have been designed with much thought and consideration towards their clients; the majority of whom live with varying forms of dementia; from early onset at a younger age, to those living with advanced stages.

The settings are modern residential bungalows, specifically chosen to make those receiving day care, their families and carers feel that they are spending time in a 'home from home' environment rather than a typical care facility.

At Age UK Oldham we believe in choice. We work with and for individuals to choose the support that is best for them. We value dignity and treat individuals with empathy and respect at all times.

Our surroundings ensure you or your loved one will feel comfortable and able to take part in activities of interest.



**“...the staff team have a brilliant reputation for supporting people.”**

## What to expect from your session

- Enjoyment and stimulation in a friendly fun setting which is enhanced through a full range of entertainment and activities tailored to suit the needs of individuals and the group as a whole
- Freshly prepared meals by our staff and include light breakfast, a three course lunch, afternoon tea and other refreshments including tea and coffee available throughout the day
- Use of our 'home from home' and community-themed facilities including a nail bar, themed rooms, large lounge area, dining room, conservatory (outdoors indoors), large landscaped garden with decking and seating area.

## What level of care will I receive?

All care staff have received a high level of training and clients can expect one-to-one support and care that is matched to their individual needs. Care plans are monitored and reviewed regularly.



## How do I get a place?

Places at our day centres can be secured through private funding or council allocated Direct Payments. We're happy to chat with you about both options so you can make an informed choice.

## How do I get there?

Age UK Oldham provide escorted adapted transport where clients can be picked up safely from their home and returned at the end of the day.

This is chargeable per journey.



***“All the visitors are treated with love and respect from start to finish ”***



***“Stepping through the door in the morning feels like coming home.”***

# Taster Sessions

*Come along and meet the team!*

We advise clients to arrange a free taster session to ensure we can meet their needs and that the individual and their family/carer feel happy with what we have to offer.



## Contact Details

Sharron Jones, Bluebells Day Care Centre Manager

Tel: 0161 678 0802 | Email: [bluebells.daycare@ageukoldham.org.uk](mailto:bluebells.daycare@ageukoldham.org.uk)

Bluebells Day Care Centre, 789 Ripponden Road, Oldham, OL1 4SQ

Open Monday to Friday, 8:30am - 4:00pm

Kryshia Winkler, Ashby House Day Care Centre Manager

Tel: 0161 678 1598 | Email: [ashbyhouse@ageukoldham.org.uk](mailto:ashbyhouse@ageukoldham.org.uk)

Ashby House day Care Centre, 81 Highlands, Royton OL2 5HL

Open Monday to Friday, 8:30am - 4:00pm

For more information visit [www.ageuk.org.uk/oldham/our-services](http://www.ageuk.org.uk/oldham/our-services)



**“Before, he hardly spoke. After day one, he hasn’t stopped talking - a big thank you.”**



# DAY CARE FREQUENTLY ASKED QUESTIONS

# Day Care FAQs



## **Who can attend the Day Care Centre?**

Our day care service supports older adults, including those living with conditions such as dementia. We welcome individuals at different stages – from early onset to more advanced needs. Each person's care is tailored to their individual abilities and preferences.

## **What food do you serve, and can you cater for allergies or dietary needs?**

We offer a variety of freshly prepared meals, including traditional favourites such as stews, pies, roast dinners, lasagne, jacket potatoes, and mild curries.

If you let us know about any allergies, dietary requirements, or food dislikes, we will always provide a suitable alternative meal.

## **Do you serve breakfast?**

Yes. On arrival, we offer a light breakfast of tea, coffee, and toast before the day's activities begin.

## **Is food included in the cost of the service?**

Yes. All meals and refreshments throughout the day are included in the cost of day care.

## **What time will transport pick me up?**

Our Age UK Oldham transport service leaves the centre at 8.30am and collects clients between 8.30am and 10.30am, depending on the route.

We kindly ask that you are ready from 8.30am on your scheduled day.



# Day Care FAQs



## **What time should I arrive if I make my own way?**

The centre is open from 8.45am to 3.30pm. You are welcome to arrive any time between those hours – there's no need to rush in the morning.

## **Do I have to attend on the same day each week?**

Yes, clients generally attend on the same day each week so that we can ensure staffing levels meet everyone's care needs. However, if you have an appointment or a special reason to change your day, we will do our best to accommodate this.

## **Can someone who needs help with toileting still attend?**

Yes. Our trained staff can offer full assistance with toileting and continence care in a discreet and respectful manner.

## **How do I secure a place at the Day Care Centre?**

You can contact our Day Care Team on [insert phone number or email] to discuss availability, book a visit, or arrange an assessment. We'll guide you through the process and help you find the right support.

## **Do you open on Bank Holidays?**

Our day care centres are closed on Bank Holidays. We'll always give advance notice of any changes to opening days.

## **Do you have a hairdresser on site?**

Yes. We have an on-site hairdresser available on certain days. Appointments can be booked through the centre for an additional charge.



# Day Care FAQs



## How many days can someone attend?

Attendance can range from one to five days per week, depending on your needs, preferences, and the availability of places.

## Do I have to sign a contract?

Yes. Once you decide to join, we'll ask you to complete a simple agreement outlining attendance, costs, and the support we provide. This ensures clarity for both you and the service.

## What kind of activities do you offer?

We provide a wide variety of stimulating and enjoyable activities designed to support wellbeing, confidence, and independence. These may include arts and crafts, gentle exercise, reminiscence sessions, quizzes, games, singing, gardening, themed events, and more – all tailored to individual interests and abilities.



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