

CHOOSING THE RIGHT CARE HOME

Dryclough Manor



Shaw Road, Oldham, OL2 6DA

Tel: 0161 626 7454

Email: manager@drycloughmanor.co.uk

Registered Manager: Charlotte Goodwin

Registered Care Home

Registered Categories of Care Provided: Dementia, Older people, Physical disability, Sensory impairment

From June 2009 care homes will be regulated by CQC National Correspondence Inspections (CQC). The registered status of Care Homes may be subject to change by the Commission. If you have any questions about services a Care Home can provide you may discuss these with the Commission who can be contacted as follows: - Care Quality Commission National Correspondence, Citygate, Gallowgate, Newcastle upon Tyne, NE1 4PA
Tel: 03000 616161 Email: enquiries@cqc.org.uk

TOTAL NUMBER OF BEDS: 46

2 single rooms 42 single en-suite rooms 1 double en-suite rooms

BUS ROUTE/S: From Oldham Town Centre 409

How much are the fees per week?

RESIDENTIAL CARE

If you are receiving financial support from Oldham Metropolitan Borough Council, from **1st April 2024**, they will pay a maximum contribution of **£696.60 per person, per week**.

Social Services funded charges for Residential Care are as follows:

Single en-suite room	£791.60*
Single room	£791.60*
Double room	£791.60*
Respite all rooms	£791.60*

*** This cost includes a top up fee of £95.00 per week, which is payable by a third party.**

Privately funded charges for Residential Care are as follows:

Single en-suite room	£1025.00
Single room	£1025.00
Double room	£1025.00
Respite all rooms	£1025.00

You should bear in mind that should you not be fully funded, only partly funded, you will be required to make up the difference between OMBC Social Services contribution and the full cost of the Home. This can be from a variety of sources and includes:-

- All other income
- Benefits
- Pensions

Personal Allowance

In calculating the amount to be contributed toward the cost of your care the local authority has to allow the resident to retain a Personal Expenses Allowance (PEA). This amount is currently **£30.15** per week. This amount is to cover the cost of personal items and you should not be asked to put your PEA towards meeting the basic cost of your care.

Miscellaneous

Service User Guide

All care homes must provide you with a **Service User Guide**. This includes information about the home's aims and objectives and full details of the range of services and facilities they have on offer. This document should also give detailed information about any special care service they offer, a copy of the home's Complaints Procedure and relevant qualifications and experience of the home manager and staff.

A copy of the latest inspection report should also be available at the home for you to look at, or alternatively you can view the latest report at Age UK Oldham by using the Choosing the Right Care Home website: www.ageuk.org.uk/oldham or the Commission for Social Care's website: www.cqc.org.uk.

Contract

All residents should be provided with a statement of terms and conditions at the point of moving into a care home (or a contract if they are paying for their care privately). This will give full details of what will be included in the home fees and the service the home is going to provide you with and how much notice is required if you want to vacate the home.

Personal Care Plans

All residents will have a Care Plan – this is a document, which gives full details of the care that you will be provided with. A copy of the care plan would be made available to residents or their relatives on request.

Trial Period

- A trial period of four weeks is on offer at Dryclough Manor.
- A key worker is assigned to new residents on admittance.
- Residents are always asked what their preferred term of address should be when moving into Dryclough Manor.

How much notice to vacate the Home?

- Two weeks notice is required to vacate the Home; however this may vary depending on individual circumstances.

How long will resident's rooms be kept should they have to go into hospital?

- This is determined by Oldham Social Services Department and would be discussed on an individual basis.

Outside seating area

- An outside seating area is provided for all residents, which is suitable for wheelchairs and other mobility problems.

Newspapers and library service

- Residents are able to have their own newspapers / magazines delivered – this would be charged to individual residents.
- Dryclough Manor has a library service that visit every three to four months to deliver and exchange books for our residents.

Does the Home have a Secure Entry System fitted?

- A secure entry system is fitted at Dryclough Manor.

Bedtime arrangements

- Residents choose when to get up in the mornings and when to retire in the evenings.

Residents' Rooms

- Residents are able to take responsibility for their own keys to their room.
- Residents who share rooms are consulted prior to a decision being made.
- Adequate screening is provided to ensure privacy in shared rooms.

Residents are able to provide the following items in their own rooms following a risk assessment: -

- Kettle
- Toaster
- Teas maid
- Telephone
- Television
- Own furniture – please agree with the manager prior to moving in to Dryclough Manor. Any item would be considered within health and safety guidelines.
- Residents who do not have their own telephone installed are able to use a pay phone in private for incoming and outgoing calls – this is in the library.

Pets

- No pets allowed.

Personal

- Residents provide all their own personal toiletries.
- Dryclough Manor provides a shop for residents who are unable to shop or have no effective family to shop for personal toiletries for them. Items such as stockings, tights and toiletries are available. We also hold clothes parties twice a year where residents are encouraged to try and buy. The resident's key worker would also be available to accompany a resident on local shopping trips if necessary.
- Residents choose when to take a bath /shower.

Clothing

- Dryclough Manor provides a free laundry service for all residents. The management requests nametapes to be sewn into all items of clothing prior to admittance to ensure garments are returned to the rightful owners.

Valuables

- A lockable space is provided for residents to store valuables.
- Resident's personal effects are covered by the Home's insurance policy.

Dining Arrangements

- Dryclough Manor operates protected mealtimes between the hours 12.00pm – 1.00pm and 4.00pm – 5.00pm. This is to enable staff to serve food, monitor and assist residents with feeding as necessary.
- However, should you wish to visit or be involved during these times please arrange with the Care Home Manager.
- A choice of menu is available.
- The menu is displayed on a board in the dining room.
- All resident are asked verbally of his or her choice each day.
- A choice of dining rooms is available.
- Special diets are catered for, please ask the Manager for details.
- Residents are able to eat their meals in their own room if they wish.
- Light refreshments / snacks are available for residents.
- Resident are encouraged to prepare drinks / light snack for themselves in the Resident's kitchen which is located on the ground floor.
- Residents are able to provide their own alcoholic drinks if they wish to do so.

The following are provided free of charge following local authority assessment process: -

- Hearing tests
- Batteries for hearing aids
- Sight tests

- Chiropody
- Dental services
- Physiotherapy
- Speech therapy
- Wheelchair
- Hoist
- Walking frames

Residents can keep their own: -

- G.Ps
- Dentists
- Chiropodist
- Optician

Subject to the above agreeing to continue to visit the resident.

Access around the Home

- As the Home is not all on one level two lifts are provided which are suitable for all residents.
- Disabled access is available throughout the Home.
- Residents are encouraged to move around freely without any restrictions.

Will someone from the Home accompany residents on hospital/clinic appointments if necessary?

- Relatives/friends are encouraged to accompany residents on hospital / clinic appointments.
- However, if arrangements cannot be made by relatives / friends a staff member would accompany the resident.
- There is no charge for this service, however if a taxi is used the charge will be met by the resident or family member.

Aids for visually impaired

- Would be supplied on individual requirements by Royal Society for the Blind.

Aids for hearing impaired

- Would be supplied due to individual needs by the Audiology Department

Leisure Activities

As activities are subject to change depending on resident participation and staffing levels, Age UK Oldham advises when visiting the home you check with the Manager what their current programme includes.

Religious / Spiritual Needs

Religious services provided at Dryclough Manor are as follows: -

- Church of England vicar visits every week.
- Roman Catholic priest visits every week.
- Methodist minister visits on request.
- Church outings are arranged at the local Roman Catholic Church for residents on special occasions.

Smoking Policy

- Dryclough manor operates a no smoking policy, smoking is only allowed outside.

Visitors

- Relations / visitors are requested to avoid mealtimes - please see heading dining arrangements.
- Residents are able to have visitors when and wherever they choose.
- Relatives are able to stay overnight with a resident should they become ill.

Care Staff Training

(Training undertaken by Care Staff in the past 12 months)

The Manager can provide you with up-to-date information about the training, relevant qualifications and experience of the registered provider, manager and staff. This information is also made available to you in the Service User Guide provided by the home. This is a document, which should be offered to you when you view the home

Total number of care staff employed in the Home: 20

Total number of non care staff employed by the home: 18

The information on this leaflet has been provided by the Home owners/managers. However Age UK Oldham strongly recommends prior to making a decision you or a person nominated by yourself visits the home and inspects the facilities and services on offer to you.

