

CHOOSING THE RIGHT CARE HOME

Edge Hill



315 Oldham Road, Royton, Oldham, OL2 6AB

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Registered Manager: Joanne walker

Registered Care Home

Specialised Categories of Care Provided: Dementia, Older people

From June 2009 care homes will be regulated by CQC National Correspondence Inspections (CQC). The registered status of Care Homes may be subject to change by the Commission. If you have any questions about services a Care Home can provide you may discuss these with the Commission who can be contacted as follows: - Care Quality Commission National Correspondence, Citygate, Gallowgate, Newcastle upon Tyne, NE1 4PA
Tel: 03000 616161 Email: enquiries@cqc.org.uk

TOTAL NUMBER OF BEDS: 36
12 single room en-suite 3 double rooms 18 single rooms

BUS ROUTE/S: From Oldham Town Centre 409

How much are the fees per week?

RESIDENTIAL CARE

If you are receiving financial support from Oldham Metropolitan Borough Council, from **1st April 2024**, they will pay a maximum contribution of **£696.60 per person, per week**.

Social Services funded charges for Residential Care are as follows:

Single room	£696.60
Single en-suite room	£696.60
Double room	£696.60

Privately funded charges for Residential Care are as follows:

Single room	£850.00
Single en-suite room	£850.00
Double room	£850.00

You should bear in mind that should you not be fully funded, only partly funded, you will be required to make up the difference between OMBC Social Services contribution and the full cost of the Home. This can be from a variety of sources and includes:-

- All other income
- Benefits
- Pensions

Personal Allowance

In calculating the amount to be contributed toward the cost of your care the local authority has to allow the resident to retain a Personal Expenses Allowance (PEA). This amount is currently **£30.15** per week. This amount is to cover the cost of personal items and you should not be asked to put your PEA towards meeting the basic cost of your care.

Miscellaneous

Service User Guide

All care homes must provide you with a **Service User Guide**. This includes information about the home's aims and objectives and full details of the range of services and facilities they have on offer. This document should also give detailed information about any special care service they offer, a copy of the home's Complaints Procedure and relevant qualifications and experience of the home manager and staff.

A copy of the latest inspection report should also be available at the home for you to look at, or alternatively you can view the latest report at Age UK Oldham by using the Choosing the Right Care Home website: www.ageuk.org.uk/oldham or the Commission for Social Care's website: www.cqc.org.uk.

Contract

All residents should be provided with a statement of terms and conditions at the point of moving into a care home (or a contract if they are paying for their care privately). This will give full details of what will be included in the home fees and the service the home is going to provide you with and how much notice is required if you want to vacate the home.

Personal Care Plans

All residents will have a Care Plan this is a document, which gives full details of the care that you will be provided with. A copy of the care plan would be made available to residents or relatives on request.

Trial Period

- No trial period is available for prospective residents.
- A key worker is assigned to all new residents on admission.
- Residents will be asked their preferred term of address when moving into Edge Hill
- A full and comprehensive care plan and care needs assessment will be completed on admission to Edge Hill, this will take a holistic approach family members along with all significant others will be invited to the care planning meeting if the prospective resident wishes.

How much notice to vacate the Home?

- One month's notice is required to vacate the Home; however, this timescale may be reviewed in some cases.

How long will resident's rooms be kept should they have to go into hospital?

- This may vary – usually the room would be kept up to eight weeks due to Social Services Contracts Department.

Will the Home provide assistance with filling in forms?

- We are able to provide information on Power of Attorney.
- Manager and deputy manager are available to assist residents with filling in forms.

- Manager and deputy manager can make the necessary arrangements for residents who wish to make a will.
- We have a Resident's meeting bimonthly families are encouraged to attend – copies of the minutes are filed and made available on request to residents / relatives.

Outside seating area

- We provide an outside seating area for all residents, which is suitable for those in wheelchairs and other mobility problems.

Can residents help with any of the Home's domestic activities?

- Following a risk assessment, any resident is able to help with any of the Home's domestic activities if they wish to do so.

Newspapers and library service

- Residents are able to have their own newspapers / magazines delivered – a separate individual charge is made for this service.

Does the Home have a Secure Entry System fitted?

- Edge Hill has a secure entry system in place.

Bedtime arrangements

- Residents choose when to get up in the mornings and when to retire in the evenings.

Residents' Rooms

- Double rooms are available for married couples, siblings etc. Residents who do share are provided with adequate screening to ensure privacy if so required.

Residents are able to provide the following items in their own rooms following a risk assessment: -

- Television (PAT tested each year by Edge Hill electricians)
- Telephone
- Own furniture – whatever the resident wishes to bring as long as items complies with health and safety guidelines. Edge Hill actively encourage to bring pictures/ornaments from their home
- Residents who do not have their own telephone line installed are able to make incoming –outgoing calls in private in the small office on the ground floor.

Pets

- Residents who wanted to take their own pet to Edgehill would have to discuss their particular situation with the Manager, however cats would not be considered.

Personal

The following items are provided by the residents themselves or their families. Edge Hill also have a shop on-site, where these items can be purchased:

- Soap
- Shampoo
- Bath products
- Toothpaste
- Sterident
- Hairdressing – charges dependent on what service the residents receives.
- A key worker is available to shop on behalf of residents for any personal items they required.
- Residents are able to take a bath or shower when they choose.

Clothing

- All clothing /bedding will be washed ironed and put away for residents unless private arrangements are made. Edge Hill uses only high-quality soap powders and fabric conditioners all hypo allergenic
- A professional dry-cleaning service can be provided however there is a charge for this
- All resident's clothing is labelled prior to moving into Edgehill to ensure garments are returned to rightful owners.
- Please note it is recommended that clothing requiring hand washing is not purchased as Edge Hill is unable to provide this facility.

Valuables

- A lockable space is provided for resident's valuables.
- Resident's personal effects are included on the Home's insurance cover.

Dining Arrangements

- A choice of 2 menus are available each day, however specific request and requirements can be catered for on a daily basis.
- All residents are informed verbally of the choice on offer each day.
- A weekly menu is placed on the notice board .

- All residents are offered snacks and drinks thorough the day and evening
- Special diets are catered for on request – please see the Manager.
- Residents are able to take meals in their own rooms if they prefer.
- Residents are able to invite their relatives for a meal on occasions – no charge is made for this service.
- Alcoholic drinks, if required, are to be purchase by the resident themselves or family.

The following services are provided free of charge subject to local authority guidelines and assessment process: -

- Hearing Test
- GP registration
- Batteries for hearing aids
- Sight Tests, with a full eye care plan provided after testing all glasses and cases are marked with the resident's name.
- Emergency glasses replacement/ repair service
- Chiropody provided privately eight weekly for £20.00 charge
- Incontinence Pads through the Continenence service/Edge Hill
- Dental Services
- Physiotherapy
- Speech Therapy
- Wheelchair
- Hoist (sit to stand)
- Walking frames

Residents can keep their own: -

- G.Ps if they are willing to keep client on file and complete home visits
 - Dentists at the Integrated Care Centre
 - Chiropodist
 - Optician through health call
- Subject to all treating clinician's agreeing to complete home visits at Edge Hill.

Access around the Home

- A lift is provided which is suitable for all our residents.
- Disabled access is available throughout the Home.
- Residents are encouraged to move freely around the Home without any resections.

Will someone from the Home accompany residents on hospital/clinic appointments if necessary?

- A staff member can be made available to accompany residents on hospital and clinic appointments. An additional charge will be made for this service
- A staff member will accompany any resident to the hospital in an emergency situation, and will remain with the resident until the family arrive. Please note a charge will apply if family members are unable to attend the hospital.

Aids for visually impaired

- Large print books
- Talking newspapers

Leisure Activities

Edge hill has two dedicated activities coordinators working 40 hours per week. Working with groups of residents or on a 1-1 basis this includes evenings.

Edge Hill prides itself on the service delivered to residents, all activities are planned and implemented taking in to account the participants holistic needs/requirements.

Family members are invited to join staff and residents on outings.

A weekly activities plan is placed on the notice board with an open invite to all visitors to join in. Please note this is subject to change dependant on the resident's needs/choice.

Religious / Spiritual Needs

Religious services provided at Edgehill are as follows: -

- Church of England vicar, available on request.
- Roman Catholic priest, available on request.

Smoking Policy

- A small area is provided at the rear of the building for residents who smoke.

Visitors

- Visitors are welcome at any time without any restrictions.
- Visitors are able to stay overnight should a resident become ill.
- Visitors are openly encouraged to join in the Home's activities.

Care Staff Training

(Training undertaken by Care Staff in the past 12 months)

The Manager can provide you with up-to-date information about the training, relevant qualifications and experience of the registered provider, manager and staff. This information is also made available to you in the **Service User Guide** provided by the home. This is a document, which should be offered to you when you view the home.

Total number of care staff employed in the Home: **19**

Total number of other staff employed by the home: **12**

The information on this leaflet has been provided by the Home owners/managers. However Age UK Oldham strongly recommends prior to making a decision you or a person nominated by yourself visits the home and inspects the facilities and services on offer to you.