

## Choosing the Right Care and Support

### Information for older people, their carers and relatives

This factsheet has been produced by Age UK Oldham. This document is updated at regular intervals to reflect any changes made. If you would like to check you have the most up to date version please check the Age UK Oldham website on the following link:

[www.ageuk.org.uk/oldham/our-services/choosing-the-right-care/](http://www.ageuk.org.uk/oldham/our-services/choosing-the-right-care/)

Or alternatively contact Age UK Oldham by telephone on 0161 622 9312 / 9333.

### What if I am finding it difficult at home?

There will be times when some people find it difficult to look after themselves. This can happen gradually, or as a result of sudden illness or an accident. Most people prefer to go on living in their own homes if possible and there is a wide range of help in Oldham to support you or someone that you are caring for to continue to do so by providing a range of services including:-

- Home support services
- Self-Directed Support and Personal Budgets – If your needs are eligible to help support you in your own home and have more choice over how you live your life.
- Community Meals
- A place in a day centre
- Respite care
- A sitting service – (to allow carers to have free time for shopping, leisure, education or other pursuits)
- Adaptations and housing advice
- Shopping services

## What help and advice is available?

The above services can be provided directly by Oldham Council, by voluntary organisations, by independent organisations or a mixture of all these. Care and support is now the term used to describe the help some adults may need to live as well and as independently as possible with any illness or disability they may have. If you think you have care and support needs you can contact **Oldham Council - Adult Social Care on: 0161 770 7777 Option 3** who will be able to talk to you about your situation and advise if your needs are eligible for a local authority assessment and if you will qualify for a local authority personal budget to help you to purchase services to meet your assessed needs. Alternatively, you can contact the **Choosing the Right Care & Support Team at Age UK Oldham: 0161 622 9333 / 9314** for independent advice and support. We can help you to understand the care and support system and provide you with practical help to access services relevant to your needs including a local authority assessment where necessary.

## How you get care and support

Once you have had a formal needs assessment, **the Adult Social Care Team** will advise you whether your needs are eligible for local authority support. If they are, they will start planning your care and support with you to understand how your needs might be met. This will include things you can still do for yourself, help or care that you receive from family or friends or services which are available in your local area. If you require additional care and support from the local authority they will estimate the cost of that support and let you know what your personal budget is in order to purchase services to meet your needs. You can take your personal budget as a direct payment (cash) payment and arrange for your own support or you can ask the local authority to arrange services on your behalf. You may be asked to contribute to the cost of these services.

## How the cost of your care is worked out

At your financial assessment you will be asked questions about your income, any savings, property or other assets you have and your household costs you have to pay, such as your mortgage or rent payments and costs for council tax and water rates. This information is used to calculate if you have to pay a contribution towards your cost of your care and support services. Generally, if you have over **£23,250** in savings or capital (ignoring the value of your home) you will have to pay the full costs of the care services you require.

## If you are a carer you have a right to a Carer's Assessment

As a carer you have the right to ask **Adult Social Care Team** to carry out a **Carer's Assessment** (this applies even if the person you care for is not receiving help from Adult and Community Services). Your **Carer's Assessment** is your chance to talk about your needs and is your opportunity to tell them about the things that could make caring easier for you and help you to look after your own health. If you are caring for someone with a memory problem or dementia you can contact **Age UK Oldham Dementia Support & Carers Assessment Service: 0161 622 9309 / 9312** or **07703 808 815** who can carry out the carers assessment for you and provide you with a care and support plan and where appropriate apply for a carers individual budget on your behalf.

There are a variety of services available to carers following an assessment including; Information & advice, short breaks & respite, a carers' individual budget, additional services to the person you care for, signposting to voluntary & health services, introduction to support groups. For more details you can contact:

**Oldham Carers Centre**

The Link Centre  
140 Union Street  
Oldham  
OL1 1DZ

**Tel:** 0161 770 1188

**Fax:** 0161 770 4789

**Email:** [carers.centre@oldham.gov.uk](mailto:carers.centre@oldham.gov.uk)

**Age UK Oldham**

10 Church Lane  
Oldham  
OL1 3AN

**Tel:** 0161 622 9309 / 9312

**Mobile:** 07703 808815

**Email:** [donna.atherton@ageukoldham.org.uk](mailto:donna.atherton@ageukoldham.org.uk)

**For some people care & support services and help at home may not be an option and you may need to consider the next step of moving into a care home, if so, the following information will help:-**

**What will I have to pay when moving into a care home?**

If you have already received a needs assessment that recommends a care home placement and you feel you are ready to make this move you will also be offered an appointment with a Financial Assessment Officer from Oldham Council. They will meet with you and your representative, if you wish to discuss your particular circumstances and financial situation. They will be able to answer any questions or worries you may have regarding how to pay for your care home placement. There are government rules, which state how much you or your relative will have to pay towards their care home. For more details you can contact: **Age UK Oldham: 0161 622 9333 for Factsheet 10: Paying for permanent residential care.**

**The financial assessment (sometimes called the means test)**

The Charging Procedure – sometimes called the means test or financial assessment – is the system of calculating how much you should contribute towards the cost of a care home place.

**Your savings and capital**

Most forms of capital and savings including bank or building sociality accounts, National Savings accounts, Premium Bonds, stocks and shares and property (building or land) will be included in the means test which is applied by the local authority to work out your contribution to the costs.

The current government rates for **2019 / 2020** are as follows:-

If you have savings or assets of over **£23,250** you must pay the full cost of care provided by a residential or nursing home (this is known as self or privately funded).

If you have savings or assets of less than **£14,250** these will be ignored and your contribution will be based on the income you have.

If you have savings or assets between **£14,250** and **£23,250** the contribution you make towards the cost of your care will depend on the value of your income and assets and is known as Tariff Income. For every **£250.00** or part of **£250.00** of capital between **£14,250** and **£23,250** you will be assessed as though you have an extra **£1.00 per week income**. For more detail and information you can contact: **Age UK Oldham: Choosing the Right Care & Support Service** for independent advice and support: **0161 622 9314 / 9333** or click on the following link: [www.ageukoldham.org.uk](http://www.ageukoldham.org.uk) to view the detailed factsheets and other useful information.

## Your property

The value of your home is not included in the means test for **a temporary stay in a care home**. For more information you can contact **Age UK Oldham for Factsheet 58: Paying for temporary care in a care home**.

If you are moving into a care home on a permanent basis your property will be taken into account as capital. For more information you can contact **Age UK Oldham for Factsheet 38: Treatment of property in the means test for permanent care home provision which gives full details**.

Briefly, there are exceptions to this rule as set out below:

- Your partner, former partner or civil partner, except where they are estranged;
- A lone parent who is your estranged or divorced partner;
- A relative of yours or a member of your family who is:
  - aged over 60
  - a child of yours aged under 18 or incapacitated.

This mandatory disregard only applies where the property has been continuously occupied by one of those listed above since before you went into care.

For those people who have moved into a care home where none of the above have been residing at the property and the property was solely occupied by the person moving into a care home permanently the value of the property will be disregarded for the first 12 weeks of care only.

If you do not need financial help you are free to make your own arrangements, however, you should still contact **Oldham Adult Social Care Team** for an assessment of your needs, and advice as you may need financial assistance in the future.

To arrange an assessment of your needs please contact us:-

**Tel: 0161 770 7777 - Adult Social Care Option 3**

**Fax: 0161 770 1519**

**Minicom; 0161 770 1520**

**Email: [adult.mash@oldham.gov.uk](mailto:adult.mash@oldham.gov.uk)**

**If after your needs assessment you have decided that the next step would be to move into a care home the following service can offer free, independent advice and support.**

## **Age UK Oldham: Choosing the Right Care & Support Service**

Making the decision to give up your home and move into a care home is very difficult. What is important is that it is a positive experience and is seen as a way forward and another chapter in your life. Not all care homes are the same. Each one has its own range of fees, facilities and services on offer to you. Spending some time to consider your options will help you choose the right one for you.

### **Help and support from Age UK Oldham: Choosing the Right Care & Support Service.**

#### **Age UK Oldham can offer you independent information and support to help you make this important change in your life by providing the following:**

- Work alongside you, your allocated social worker and your family to help you make an informed choice.
- **A free information pack** – this includes a variety of general information, which you / or your carer will find useful if you are considering moving into a care home.
- **Full written details on care homes.** This will help you find out more about what each home has on offer to you and answer some of the questions you may have, for example how many other residents live there? What type of care does the home provide? Dining arrangements – can they provide diets suitable for different cultural or medical needs? Are visitors able to visit anytime? Are pets welcome? What activities are on offer to you? What is the homes policy on smoking? Does the home have any arrangements in place for you to carry out religious practices? What will it cost you and what will be included in the cost? Answers to these questions and many more can be found in the information that Age UK Oldham hold on care homes in the Oldham area.
- **Support and guidance with the decision making progress.** A staff member from Age UK Oldham will explain the choices you have and help you to make your own decision.
- **Access to current inspection / standards reports.** The Care Quality Commission carries out checks on all care homes. This is to make sure that standards are being met. Age UK Oldham has copies of reports on each home in the borough of Oldham for you to view.
- **Current care home bed vacancies on offer in Oldham.**
- Accompanied visits to local homes, if appropriate.
- Arrange for suitable transport to visit local homes, if necessary.
- They can explain the financial implications of moving into a care home to you and point you in the right direction to find out if you are claiming all the benefits that you will be entitled to.
- A follow up service for at least four weeks after you have moved into your new home. It can take a while for you to settle in to your new surroundings and a big change like this can take a lot of getting used to. Age UK Oldham will follow up your progress for at least four weeks and be on hand to offer any support or further help you may need.

- A full range of in depth fact sheets are available for you to take home with you dealing with specific issues of moving into a care home.

The service is open to anyone who requires independent support and information when finding out about the care services available or choosing a care home.

### **Is there a charge for using this service?**

No. This service is free, independent, impartial and confidential.

### **Where is the service and how can I access information or support?**

You can visit the service during office hours **09.00 a.m until 12.30 p.m weekdays at 10 Church Lane, Oldham OL1 3AN** where you are able to pick up a free information pack, details on individual homes, fact sheets, bed availability, costs involved and have access to view the current inspection reports. Or you can make an appointment and our experienced staff will arrange with you a suitable time and place (office, hospital or home visit) to discuss your situation in more detail. Your social worker can also refer you to this service for individual support and assistance to visit care homes or arrange suitable transport to enable you to view care homes. To make an appointment you can contact the service on **0161 622 9314 / 0161 622 9333** our phone lines are open Weekdays from **9.00 am until 4.30 pm** or you can access the **Choosing the Right Care & Support page on the Age UK Oldham website: [www.ageukoldham.org.uk](http://www.ageukoldham.org.uk)** you can email: [christine.coupe@ageukoldham.org.uk](mailto:christine.coupe@ageukoldham.org.uk)

### **Registered care homes in Oldham**

We have divided the list into four sections:

- Care homes who provide personal and social care (sometimes referred to as residential homes)
- Care homes with nursing care (these care homes have trained, experienced general nurses on duty and sometimes referred to as nursing homes).
- Care homes that provide both services personal / social care and general nursing care (sometimes referred to as dual registered homes).
- Care homes with general nursing and dementia nursing care services (these care homes have specially trained general nurses or registered mental health nurses on duty and are sometimes referred to as DE nursing homes or EMI homes).

You will notice each care home entry listed on the following pages gives details of the areas which the individual care home specialise in. These are known as service user bands. Most of the care homes will list more than one service user band (specialist area). Please see below the full list of categories:-

- Older people
- Adults
- Younger adults
- Mental health
- Physical disabilities
- Sensory impairment
- Dementia

- People detained under the Mental Health Act
- People who misuse drugs and alcohol
- People with an eating disorder

**All care homes which are registered for 24 hour nursing care provide care for anyone diagnosed with a terminal illness.**

## **Important information about funding your care home placement**

**Please read carefully before selecting a care home.**

If you are receiving funding via Oldham Metropolitan Borough Council (OMBC) from Friday, 1<sup>st</sup> April 2019 the base rate for **2019 / 2020** is **£500.00 per week, per room** plus any specialist service enhancement e.g. Dementia Premium at **£45.00** per week / Mental Health Premium at **£84.00** per week if applicable. This will be agreed with your social worker / care manager at the time of your needs assessment and only applies to people who the local authority (OMBC) is financially supporting.

### **Third Party Agreements (Known as Top up Fees) – What is a Third Party Top up Fee?**

When you choose a home you want to live in and you are receiving funding via the local authority they will pay the standard rate for the placement – this is currently **£500.00 per week**. Sometimes the care home will charge above this standard rate. The difference in price is called ‘**a third party top up fee**’. A third party will be responsible for the additional ‘third party top up fee’. The exceptions to when you can pay your own top up fee are detailed in the next paragraph. In all other cases a third party will have to agree to pay the additional weekly costs on your behalf. This is a government rule and not the local authority who make this decision. If you decide to become the person to pay the ‘third party top up fee’ you will need to have a financial assessment by the local authority, agree to pay the third party top up fee for the length of the placement and enter into a signed agreement with the council. We have listed the current top up fees against each of the care homes but if you are in any doubt please contact your **Social Worker**, or **Oldham Cares (the new name for Oldham Social Services) Client Finance Team: 0161 770 1520** or **Age UK Oldham: 0161 622 9333 / 9314** who can explain in detail and ensure that you have been given the correct top up fees charged at each home.

### **Exceptions to the Third Party Agreements include:**

Residents whose property is subject to the 12 week disregard or who have entered into a ‘**deferred payment agreement**’ with the local authority, or where they are receiving accommodation under **Section 117** for mental health aftercare, can make the Top up Fee payments themselves. This exception is made to the usual rule for people in the above circumstances as they are considered to have enough resources themselves to pay for more expensive accommodation once the value of their home is realised (or, for those provided with non-chargeable aftercare, from their resources which they retain)

**Personal Allowance** - If you are receiving funding for your placement via the local authority (OMBC) you will be entitled to retain a Personal Allowance. The current rate for **2019/20** is **£24.90** per week. You should not be asked to contribute any of your Personal Allowance to the basic cost of your care.

In addition to the above **Oldham Cares** awards a **Quality Premium** in line with the care Quality Commission (CQC) current rating for each home. More information regarding the additional payments and the criteria applied can be obtained via your Social Worker, or **Age UK Oldham, 0161 622 9314 / 9333**. **This premium payment is paid directly by the local authority (Oldham Cares) to care homes and does not affect the rate that you pay.** This rating does however indicate that the individual care home has attained a certain level of quality. The current premiums payable direct to those care homes rated by Care Quality Commission as **Good** is **£25.00 per week** and for those care homes rated by Care Quality Commission as **Outstanding** is **£45.00 per week**.

For people who are funding the placement themselves – paying the full cost of their care (known as **Self or Privately Funded**) you can contact the **Age UK Oldham: 0161 622 9314 /0161 622 9333** or access the following website: [www.ageukoldham.org.uk](http://www.ageukoldham.org.uk) to view care home information sheets which give the current self funding / privately funded rates for all care homes in Oldham.

## **Care Homes – Personal and Social Care (sometimes referred to as residential care homes)**

Care homes provide accommodation, meals and 24 hour support and personal care for older people, people with disabilities, or people unable to manage at home for whatever the reason.

<p><b>Abbey Hey</b> 37 beds            Delamere Street            Glodwick            Oldham            OL8 2BY            Tel: 0161 624 4115            Manager: Ms Kim Pearce</p> <p><b>Older People</b>  <b>Dementia</b></p> <p><b>No top up fee charged.</b></p>	<p><b>Anbridge</b> 21 beds            1 Herbert Street            Watersheddings            Oldham OL4 2QU            Tel: 0161 665 2232            Manager: Mrs Gwen Irving</p> <p><b>Older people</b>  <b>Physical disabilities</b>  <b>Sensory impairment</b>  <b>Mental health</b>  <b>Dementia</b></p> <p><b>No top up fee charged.</b></p>
--	--

**Ashbourne House** 35 beds  
230 Lees New Road  
Oldham  
OL4 5PP  
Tel: 0161 624 1013  
Manager: Mrs Michelle Maylor

**Older people**  
**Dementia**  
**Physical disabilities**  
**Sensory impairment**

**No top up fee charged.**

**Ashgrove** 33 beds  
72 Butterworth Lane  
Chadderton  
Oldham OL9 8DX  
Tel: 0161 681 2183  
Manager: Emma Hunter

**Older people**  
**Dementia**  
**Physical disabilities**

**If you are funded via OMBC the following weekly top up fee applies:**  
**no fee on basic single rooms**  
**£28.00 per week single rooms**  
**£42.00 per week single Ensuite rooms**  
**£70.00 per week Large Premium rooms**

**Avalon Park** 60 beds  
Dove Street  
Clarksfield  
Oldham OL4 5HG  
Tel 0161 633 5500  
Manager: Renu Kataria

**Older people**  
**Dementia Residential**  
**Mental health**  
**Physical disability**

**If you are funded via OMBC the following top up fee applies:**  
**£50.00 per week on all rooms.**

**Avonleigh Gardens** 59 beds  
Clyde Street  
Watersheddings  
Oldham OL1 4HT  
Tel: 0161 627 5722  
Manager: Rachel Bowers (Acting Manager).

**Dementia**  
**Older people**

**If you are funded via OMBC the following top up fee applies: £140.00 per week on residential rooms and £199.00 per week on Dementia rooms.**

<p><b>Brierfields</b> 37 beds            Brierley Avenue            Failsworth            Manchester M35 9HB            Tel: 0161 681 5484            Manager: Gaynor Stevenson</p> <p><b>Dementia</b>  <b>Mental health</b>  <b>Physical disability</b>  <b>Sensory impairment</b></p> <p><b>No top up fee charged.</b></p> <p><b>NO NEW ADMISSIONS AT THIS TIME</b></p>	<p><b>Chamber Mount</b> 23 beds            197 Chamber Road            Oldham OL8 4DJ            Tel: 0161 665 3185            Manager: Sharon Donaghy</p> <p><b>Dementia</b>  <b>Older people</b></p> <p><b>No top up fee charged.</b></p>
<p><b>Dryclough Manor</b> 46 beds            Shaw Road            Royton            Oldham OL2 6DA            Tel: 0161 626 7454            Manager: Charlotte Goodwin</p> <p><b>Dementia</b>  <b>Older people</b>  <b>Physical disability</b>  <b>Sensory impairment</b></p> <p><b>If you are funded via OMBC the following top up fee applies:            £65.00 per week on all rooms.</b></p>	<p><b>Edgehill</b> 36 beds            315 Oldham Road            Royton            Oldham OL2 6AB            Tel: 0161 624 8149            Manager: Michelle Walsh</p> <p><b>Dementia</b>  <b>Older people</b></p> <p><b>If you are funded via OMBC the following top up fee applies:            £20.00 per week on all rooms.</b></p>
<p><b>Elizabeth House</b> 30 beds            35 Queens Road            Oldham OL8 2AX            Tel: 0161 626 6435            Manager: Debra Goddard</p> <p><b>Dementia</b>  <b>Mental health</b>  <b>Older people</b></p> <p><b>No top up fee charged.</b></p>	<p><b>Fernbank</b> 29 beds            93 Queens Road            Oldham OL8 2BA            Tel: 0161 626 4079            Manager: Victoria Brakesphere</p> <p><b>Mental health Older people</b>  <b>Younger adults</b></p> <p><b>No top up fee charged.</b></p>

<p><b>Firs Hall</b> 26 beds  Firs Avenue  Oldham Road  Failsworth M35 OBL  Tel: 0161 683 5154  Manager: Joanne Whalen</p> <p><b>Dementia</b>  <b>Older people</b></p> <p><b>No top up fee charged.</b></p>	<p><b>Franklin House</b> 39 Beds  Franklin Street  Oldham OL1 2DP  Tel: 0161 678 7870  Manager: Ms. Sarah Horsfield</p> <p><b>Dementia</b>  <b>Older people</b></p> <p><b>No top up fee charged.</b></p>
<p><b>Hadfield House</b> 28 beds  39/41 Queens Road  Oldham OL8 2AX  Tel: 0161 620 0348  Manager: Mrs Kath Adshead</p> <p><b>Dementia</b>  <b>Older people</b>  <b>Mental health</b>  <b>Younger adults</b></p> <p><b>No top up fee charged.</b></p>	<p><b>Laburnum House</b> 34 beds  Laburnum Avenue  Shaw  Oldham OL2 8RS  Tel: 01706 847846  Manager: Jenna Ashworth</p> <p><b>Dementia</b>  <b>Older people</b></p> <p><b>If you are funded via OMBC the following top up fee applies:</b>  <b>£55.00 per week top up fee</b></p>
<p><b>Longwood Lodge</b> 40 beds  61-63 Queens Road  Oldham  OL8 2BA  Tel: 0161 627 5868  Manager: Evelyn Dickenson</p> <p><b>If you are funded via OMBC the following weekly top up fee applies:</b>  <b>No fee on basic rooms</b>  <b>£21.00 per week single en-suite rooms</b>  <b>£42.00 per week large en-suite rooms</b>  <b>£42.00 per week single park view rooms</b>  <b>£56.00 per week shared room single occupancy</b>  <b>Shared room shared occupancy discuss with manager</b></p>	<p><b>Millfield</b> 37 beds  Huddersfield Road  Waterhead  Oldham  OL4 3NN  Tel: 0161 620 3477  Manager: Lisa Owens</p> <p><b>Older people</b>  <b>Dementia</b></p> <p><b>If you are funded via OMBC the following top up fee applies:</b>  <b>£155.00 per week all rooms.</b></p>

**Neville House** 22 beds

Neville Street  
Chadderton  
Oldham  
OL9 6LD  
Tel: 0161 627 5874  
Manager: Rachel Mulvey

**Dementia**  
**Older people**  
**Physical disability**  
**Sensory impairment**

If you are funded via OMBC the following top up fees apply:

**£15.00** single rooms / **£10.00** shared room  
**£30.00** New Garden Facing rooms  
**£50.00** Large Triple windowed room

**Oaklands** 24 beds

Shaw Road  
Royton  
Oldham  
OL2 6DA  
Tel: 0161 627 1142  
Acting Manager: Ms. Lisa Cancelliere

**Dementia**  
**Older people**  
**Physical disability**  
**Sensory impairment**

**No Top Up Fee charged.**

**Park House** 28 beds

77 Queens road  
Oldham  
OL8 2BA  
Tel: 0161 626 0802  
Manager: Debra Best  
**Older people** **Dementia**

If you are funded via OMBC the following top up fee applies:

**No top up fee for single rooms.**  
**£20.00** per week single en-suite.

**Parkside** 24 beds

6/8 Edward Street  
Werneth  
Oldham  
OL9 7QW  
Tel: 0161 624 6113  
Manager: Bev Chadwick

**Dementia**  
**Older people**  
**Physical disability**  
**Sensory impairment**

If you are funded via OMBC the following top up fees apply:

**£60.00** per week all rooms

**Roselands** 19 beds  
Perth Street  
Heyside  
Oldham  
OL2 5LY  
Tel: 01706 881 720  
Manager: Karen Swain

**Dementia**  
**Older People**  
**Physical disability**  
**Sensory impairment**

If you funded via OMBC the following top up fee applies:  
£15.00 per week single rooms.  
£15.00 per week single en-suite.  
£15.00 per week shared room.  
£70.00 per week large room.

**Royley House** 41 beds  
Leigh View  
Royton  
Oldham  
OL2 5ED  
Tel: 0161 633 4848  
Manager: Mrs Jackie Winterburn

**Dementia**  
**Older people**

If you funded via OMBC the following top up fee applies:  
£50.00 per week single rooms.  
£70.00 per week single en-suite and Premium single rooms.

**Springfield House** 24 beds  
79 Waterworks Road  
Waterhead  
Oldham  
OL4 2JL  
Tel: 0161 620 4794  
Acting Manager: Jessica Wilson

**Dementia**  
**Mental health**  
**Older people**  
**Physical disability**

No top up fee charged.

**Stoneleigh House** 31 beds  
Cooper Street  
Springhead  
Oldham  
OL4 4QS  
Tel: 0161 624 5983  
Manager: Ms Diane Riley

**Dementia**  
**Older people**  
**Mental health**  
**Physical disability**  
**Sensory impairment**

No top up fee charged.

**Stoneswood 41 beds**

Oldham Road  
Delph  
Oldham  
OL3 5EB  
Tel: 01457 874 300  
Manager: Mrs Val Campbell

**Older people**  
**Dementia**  
**Physical disability**  
**Sensory impairment**

If you are funded via OMBC the following top up fee applies:  
**£100.00 per week single rooms.**  
**£115.00 per week single en-suite.**  
**£150.00 per week single with en-suite shower facility.**

**Werneth Lodge 42 beds**

38 Manchester Road  
Werneth  
Oldham  
OL9 7AP  
Tel: 0161 624 4085  
Manager: Kelly Mellor

**Dementia**  
**Older people**  
**Physical disability**  
**Sensory impairment**

**No top up fee charged.**

**Woodlands 18 beds**

69 Queens Road  
Oldham  
OL8 2BA  
Tel: 0161 624 9344  
Manager: Lesley Buckley

**Dementia**  
**Mental health**  
**Physical disability**  
**Younger adults**  
**Older people**  
**Physical disability**  
**Sensory impairment**

**No top up fee charged.**

## **Homes which provide only general nursing care.**

These care homes offer 24 hour nursing care. This is carried out by qualified general nurses, or under the supervision of a nurse. This nursing care is provided in addition to accommodation, meals and 24 hour support and personal care for older people, people with disabilities, or people unable to manage at home for whatever the reason.

**Park Hills** 17 beds

199 Chamber Road

Oldham

OL8 4DJ

Tel: 0161 624 6671

Manager: Mrs Barbara Rogers

**Older people**

**Physical disability**

**Dementia**

**No top up fee charged.**

**St Georges** 77 beds

Northgate Lane

Off Ripponden Road

Moorside

Oldham OL1 4RU

Tel: 0161 626 4433

Manager: Cheryl Newsome

**If you are funded by OMBC the following top up fee will be charged:  
£25.00 per week all rooms.**

## Homes which provide both care home residential and general nursing care (sometimes known as dual registered care homes).

The nursing care is carried out by qualified general nurse, or under the supervision of a nurse. This nursing care is provided in addition to accommodation, meals and 24 hour support and personal care for older people, people with disabilities, or people unable to manage at home for whatever the reason.

<p><b>Acorn Lodge</b> 85 beds            Guido Street            Off Oldham Road            Failsworth            M35 0AL            Tel: 0161 681 8000            Manager: Julie Robinson</p> <p><b>Older people</b>  <b>Dementia (residential and nursing)</b>  <b>Mental health</b></p> <p><b>No Top Up Fee</b></p>	<p><b>Alexandra (The)</b> 35 beds            71/75 Queens Road            Oldham            OL8 2BA            Tel: 0161 627 2970            Acting Manager: Mrs. Teresa Harwood</p> <p><b>Dementia (residential only)</b>  <b>Older people, Physical disability</b>  <b>Sensory impairment</b></p> <p><b>If you are funded via OMBC the following top up fee applies:</b>  <b>£53.00 Single front facing rooms</b>  <b>£79.00 En suite front facing rooms</b>  <b>£26.00 Single back facing rooms</b>  <b>£53.00 En suite back facing rooms</b>  <b>£42.00 Dbl front facing rooms</b>  <b>£26.00 Dbl back facing rooms</b></p>
<p><b>Chadderton Total Care</b> 146 beds            Middlewood Court, Middlewood Road            Chadderton Oldham            OL9 9SR            Tel 0161 627 0027            Manager: Mrs Janet Haugh</p> <p><b>Dementia (residential and nursing)</b>  <b>Younger adults, Older people.</b></p> <p><b>If you are funded via OMBC the following top up fee applies:</b>  <b>£15.00 Standard Nursing Room</b>  <b>£30.00 Large Nursing Room</b>  <b>£15.00 All Dementia Residential Rooms</b>  <b>£30.00 All Dementia Nursing Rooms</b>  <b>No Top Up on YDU Rooms</b></p>	<p><b>Coppice (The)</b> 44 beds            84 Windsor Road            Coppice            Oldham OL8 1RQ            Tel 0161 626 8522            Manager: Ms.Colette Grace</p> <p><b>Dementia (residential only)</b>  <b>Older people</b></p> <p><b>No top up fee.</b></p>

<p><b>Moorhaven</b> 33 Beds 193 Ripponden Road Oldham OL1 4HR Tel 0161 628 2064 Manager: Mrs Dawn MacDonald</p> <p><b>Older people</b> <b>Dementia</b></p> <p><b>No top up fee charged.</b></p>	<p><b>Oakdene</b> 32 beds 34 Stamford Road Lees Oldham, OL4 3LH Tel: 0161 624 4594 Manager: Mrs Sarah Beswick</p> <p><b>Older people, Dementia</b> <b>Physical disability</b></p> <p><b>Residential top up fee</b> <b>£100.00 to £450.00 dependent on status/room</b> <b>Nursing top up fee</b> <b>£200.00 - £600.00 dependent on status/room</b></p>
<p><b>Shawside</b> 150 beds 77 Oldham Road Shaw Oldham, OL2 8SP Tel 01706 882290 Manager: Mrs Joan Walton</p> <p><b>Dementia</b> <b>Older people</b> <b>Physical disability</b></p> <p><b>No top fee charged.</b></p>	<p><b>Treelands</b> 80 beds Westerhill Road Fitton Hill Oldham 0161 626 7173 Manager: Mr Bill Sheehan</p> <p><b>Dementia</b> <b>Mental health</b> <b>Older people</b> <b>Physical disability</b> <b>Younger adults</b></p> <p><b>No top up fee charged.</b></p>
<p><b>Tree Tops</b> 30 beds Carthage Street Oldham OL8 1LL Tel 0161 628 6811 Manager: Mathew Biju</p> <p><b>Dementia (residential only)</b> <b>Learning disability or autism</b> <b>Older people</b> <b>Physical disability</b> <b>Sensory impairment</b></p> <p><b>No top up fee charged.</b></p>	

**Care homes with Dementia Nursing Units (these care homes have specially trained mental health nurses or general nurses who have undertaken training in dementia or mental health on duty and are sometimes referred to as DE nursing homes or EMI homes).**

<p><b>Acorn Lodge</b> 85 beds            Guido Street            Off Oldham Road            Failsworth            M35 0AL            Tel: 0161 681 8000            Manager: Julie Robinson</p> <p><b>Older people</b>  <b>Dementia (residential and nursing)</b>  <b>Mental health</b></p> <p><b>No Top Up Fee</b></p>	<p><b>Chadderton Total Care</b> 146 beds            Middlewood Court, Middlewood Road            Chadderton Oldham            OL9 9SR            Tel: 0161 627 0027            Manager: Mrs Janet Haugh</p> <p><b>Dementia</b>  <b>Older people</b>  <b>Physical disorder</b></p> <p><b>If you are funded via OMBC the following top up fee applies:</b>  <b>£15.00 Standard Nursing Room</b>  <b>£30.00 Large Nursing Room</b>  <b>£15.00 All Dementia Residential Rooms</b>  <b>£30.00 All Dementia Nursing Rooms</b>  <b>No Top Up on YDU Rooms</b></p>
<p><b>St Georges</b> 77 beds            Northgate Lane            Off Ripponden Road            Moorside            Oldham OL1 4RU            Tel: 0161 626 4433            Manager: Cheryl Newsome</p> <p><b>Dementia</b>  <b>Older people</b>  <b>Physical disability</b></p> <p><b>If you are funded via OMBC the following top fee applies:</b>  <b>£25.00 per week all rooms.</b></p>	<p><b>Shawside</b> 150 beds            77 Oldham Road            Shaw            Oldham, OL2 8SP            Tel: 01706 882290            Manager: Mrs Joan Walton</p> <p><b>Dementia</b>  <b>Older people</b>  <b>Physical disability</b></p> <p><b>No top up fee charged.</b></p>

**Treelands 80 beds**

Westerhill Road

Fitton Hill

Oldham

Tel: 0161 626 7173

Manager: Mr Bill Sheehan

**Dementia**

**Mental health**

**Older people**

**Physical disability**

**Younger adults**

**No top up fee charged.**

## Oldham Cares (the new name for Oldham Council) and NHS run care homes in Oldham

Oldham Cares and NHS Run care homes are registered as **care homes only** offering personal and social care short term placements, re-enablement and intermediate care services. Care homes provide accommodation, meals and 24hr support and personal care for older people, people with disabilities, or people unable to manage at home for whatever the reason on a short term basis only.

<p><b>NHS Oldham Intermediate Care Unit</b> 39 beds <b>Butler Green House</b> Wallis Street Chadderton Oldham OL9 8NG Tel: 0161 716 2855 Manager: Vicki Elcock NHS</p> <p><b>Intermediate Care Only.</b></p>	<p><b>Medlock Court</b> 33 beds Medlock Way Lees Oldham OL4 3LD Tel: 0161 770 5081 Manager: Sandra Healey</p> <p><b>Enablement Unit.</b></p>
--	--

### Regulation of care homes

All care homes are regulated by the Care Quality Commission. The registration status of care homes may be subject to changes by the Commission. If you have any questions about what services a care home can provide you may discuss these with the Commission who can be contacted as follows:

Care Quality Commission National Correspondence  
Citygate  
Gallowgate  
Newcastle upon Tyne  
NE1 4PA  
Tel: 03000 616161  
Email: [enquiries@ccq.org.uk](mailto:enquiries@ccq.org.uk)

### If you have any problems or concerns about a registered care home

All registered care homes must give you information about how they respond to concerns or problems (usually known as their Complaints Procedure). You can ask for a copy of their Complaints Procedure when you visit for the first time or if you have a concern at any time.

If you make a complaint and you are not happy with the way your concerns are being dealt with you should:

- Contact your Social Worker who will arrange to meet you and talk to you about your concerns.
- Ask the Care Quality Commission for their advice. You can contact them on **03000 616161**.

- You can contact **Age UK Oldham on 0161 622 9314 / 9333** or your local **Citizens Advice Bureau 0845 120 3703**

If you are acting on behalf of a friend or relative you have the same access to the complaints procedures as they would have, with their permission of course.

### **We value your comments and suggestions**

We want to provide good quality services for people in Oldham and as we are a funded public service, you have a say in everything we do. We want you to be completely satisfied with our services, but to ensure this we need to know what you think. What do we do best? Where could we improve things? Do you have any ideas or suggestions? Only by listening to you can we develop and improve the service. We welcome everything you have to say.

### **For matters relating to this information sheet and / or Choosing the Right Care & Support Service – Please contact:**

#### **Age UK Oldham**

Head Office  
10 Church Lane  
Oldham  
OL1 3AN

Tel: 0161 622 9333 / 9314.

Email: [carol.richards@agukoldham.org.uk](mailto:carol.richards@agukoldham.org.uk)

**July 2019**