



Choosing the Right Care and Support Information for older people, their carers and relatives

This factsheet has been produced by Age UK Oldham. This document is updated at regular intervals to reflect any changes made. If you would like to check you have the most up to date version please check the Age UK Oldham website on the following link:

www.ageuk.org.uk/oldham/our-services/choosing-the-right-care/

Or alternatively contact Age UK Oldham by telephone on 0161 622 9312 / 9333.

What if I am finding it difficult at home?

There will be times when some people find it difficult to look after themselves. This can happen gradually, or as a result of sudden illness or an accident. Most people prefer to go on living in their own homes if possible and there is a wide range of help in Oldham to support you or someone that you are caring for to continue to do so by providing a range of services including:-

- Home support services
- Self-Directed Support and Personal Budgets – If your needs are eligible to help support you in your own home and have more choice over how you live your life.
- Community Meals
- A place in a day centre
- Respite care
- A sitting service – (to allow carers to have free time for shopping, leisure, education or other pursuits)
- Adaptations and housing advice
- Shopping services

What help and advice is available?

The above services can be provided directly by Oldham Council, by voluntary organisations, by independent organisations or a mixture of all these. Care and support is now the term used to describe the help some adults may need to live as well and as independently as possible with any illness or disability they may have. If you think you have care and support needs you can contact **Oldham Council - Adult Social Care on: 0161 770 7777 Option 2** who will be able to talk to you about your situation and advise if your needs are eligible for a local authority assessment and if you will qualify for a local authority personal budget to help you to purchase services to meet your assessed needs. Alternatively, you can contact the **Choosing the Right Care & Support Team at Age UK Oldham: 0161 622 9333 / 9314** for independent advice and support. We can help you to understand the care and support system and provide you with practical help to access services relevant to your needs including a local authority assessment where necessary.

How you get care and support

Once you have had a formal needs assessment, **the Adult Social Care Team** will advise you whether your needs are eligible for local authority support. If they are, they will start planning your care and support with you to understand how your needs might be met. This will include things you can still do for yourself, help or care that you receive from family or friends or services which are available in your local area. If you require additional care and support from the local authority they will estimate the cost of that support and let you know what your personal budget is in order to purchase services to meet your needs. You can take your personal budget as a direct payment (cash) payment and arrange for your own support or you can ask the local authority to arrange services on your behalf. You may be asked to contribute to the cost of these services.

How the cost of your care is worked out

At your financial assessment you will be asked questions about your income, any savings, property or other assets you have and your household costs you have to pay, such as your mortgage or rent payments and costs for council tax and water rates. This information is used to calculate if you have to pay a contribution towards your cost of your care and support services. Generally, if you have over **£23,250** in savings or capital (ignoring the value of your home) you will have to pay the full costs of the care services you require.

If you are a carer you have a right to a Carer's Assessment

As a carer you have the right to ask **Adult Social Care Team** to carry out a **Carer's Assessment** (this applies even if the person you care for is not receiving help from Adult and Community Services). Your **Carer's Assessment** is your chance to talk about your needs and is your opportunity to tell them about the things that could make caring easier for you and help you to look after your own health. If you are caring for someone with a memory problem or dementia you can contact **Age UK Oldham Dementia Support & Carers Assessment Service: 0161 622 9309 / 07725 212 700** or **0161 633 0213** who can carry out the carers assessment for you and provide you with a care and support plan and where appropriate apply for a carers individual budget on your behalf.

There are a variety of services available to carers following an assessment including; Information & advice, short breaks & respite, a carers' individual budget, additional services to the person you care for, signposting to voluntary & health services, introduction to support groups. For more details you can contact:

Oldham Carers Centre

The Link Centre
140 Union Street
Oldham
OL1 1DZ
Tel: 0161 770 7777 (option 4)
Fax: 0161 770 4789
Email: carerscentre@oldham.gov.uk

Age UK Oldham

10 Church Lane
Oldham
OL1 3AN
Tel: 0161 622 9309 / 9312
Mobile: 07725 212700
Email: alison.nickson@ageukoldham.org.uk

For some people care & support services and help at home may not be an option and you may need to consider the next step of moving into a care home, if so, the following information will help:-

What will I have to pay when moving into a care home?

If you have already received a needs assessment that recommends a care home placement and you feel you are ready to make this move you will also be offered an appointment with a Financial Assessment Officer from Oldham Council. They will meet with you and your representative, if you wish to discuss your particular circumstances and financial situation. They will be able to answer any questions or worries you may have regarding how to pay for your care home placement. There are government rules, which state how much you or your relative will have to pay towards their care home. For more details you can contact: **Age UK Oldham: 0161 622 9333 for Factsheet 10: Paying for permanent residential care.**

The financial assessment (sometimes called the means test)

The Charging Procedure – sometimes called the means test or financial assessment – is the system of calculating how much you should contribute towards the cost of a care home place.

Your savings and capital

Most forms of capital and savings including bank or building sociality accounts, National Savings accounts, Premium Bonds, stocks and shares and property (building or land) will be included in the means test which is applied by the local authority to work out your contribution to the costs.

The current government rates for **2024 / 2025** are as follows:-

If you have savings or assets of over **£23,250** you must pay the full cost of care provided by a residential or nursing home (this is known as self or privately funded).

If you have savings or assets of less than **£14,250** these will be ignored and your contribution will be based on the income you have.

If you have savings or assets between **£14,250** and **£23,250** the contribution you make towards the cost of your care will depend on the value of your income and assets and is known as Tariff Income. For every **£250.00** or part of **£250.00** of capital between **£14,250** and **£23,250** you will be assessed as though you have an extra **£1.00 per week income**. For more detail and information you can contact: **Age UK Oldham: Choosing the Right Care & Support Service** for independent advice and support: **0161 622 9314 / 9333** or click on the following link: www.ageukoldham.org.uk to view the detailed factsheets and other useful information.

Your property

The value of your home is not included in the means test for **a temporary stay in a care home**. For more information you can contact **Age UK Oldham for Factsheet 58: Paying for temporary care in a care home**.

If you are moving into a care home on a permanent basis your property will be taken into account as capital. For more information you can contact **Age UK Oldham for Factsheet 38: Treatment of property in the means test for permanent care home provision which gives full details**. Briefly, there are exceptions to this rule as set out below:

- Your partner, former partner or civil partner, except where they are estranged;
- A lone parent who is your estranged or divorced partner;
- A relative of yours or a member of your family who is:
 - aged over 60
 - a child of yours aged under 18 or incapacitated.

This mandatory disregard only applies where the property has been continuously occupied by one of those listed above since before you went into care.

For those people who have moved into a care home where none of the above have been residing at the property and the property was solely occupied by the person moving into a care home permanently the value of the property will be disregarded for the first 12 weeks of care only.

If you do not need financial help you are free to make your own arrangements, however, you should still contact **Oldham Adult Social Care Team** for an assessment of your needs, and advice as you may need financial assistance in the future.

To arrange an assessment of your needs please contact us:-

Tel: 0161 770 7777 - Adult Social Care Option 2

Fax: 0161 770 1519

Minicom; 0161 770 1520

Email: adult.mash@oldham.gov.uk

If after your needs assessment you have decided that the next step would be to move into a care home the following service can offer free, independent advice and support.

Age UK Oldham: Choosing the Right Care & Support Service

Making the decision to give up your home and move into a care home is very difficult. What is important is that it is a positive experience and is seen as a way forward and another chapter in your life. Not all care homes are the same. Each one has its own range of fees, facilities and services on offer to you. Spending some time to consider your options will help you choose the right one for you.

Help and support from Age UK Oldham: Choosing the Right Care & Support Service.

Age UK Oldham can offer you independent information and support to help you make this important change in your life by providing the following:

- Work alongside you, your allocated social worker and your family to help you make an informed choice.
- **A free information pack** – this includes a variety of general information, which you / or your carer will find useful if you are considering moving into a care home.
- **Full written details on care homes.** This will help you find out more about what each home has on offer to you and answer some of the questions you may have, for example how many other residents live there? What type of care does the home provide? Dining arrangements – can they provide diets suitable for different cultural or medical needs? Are visitors able to visit anytime? Are pets welcome? What activities are on offer to you? What is the homes policy on smoking? Does the home have any arrangements in place for you to carry out religious practices? What will it cost you and what will be included in the cost? Answers to these questions and many more can be found in the information that Age UK Oldham hold on care homes in the Oldham area.
- **Support and guidance with the decision making progress.** A staff member from Age UK Oldham will explain the choices you have and help you to make your own decision.
- **Access to current inspection / standards reports.** The Care Quality Commission carries out checks on all care homes. This is to make sure that standards are being met. Age UK Oldham has copies of reports on each home in the borough of Oldham for you to view.
- **Current care home bed vacancies on offer in Oldham.**
- Accompanied visits to local homes, if appropriate.
- Arrange for suitable transport to visit local homes, if necessary.
- They can explain the financial implications of moving into a care home to you and point you in the right direction to find out if you are claiming all the benefits that you will be entitled to.
- A follow up service for at least four weeks after you have moved into your new home. It can take a while for you to settle in to your new surroundings and a big change like this can take a lot of getting used to. Age UK Oldham will follow up your progress for at least four weeks and be on hand to offer any support or further help you may need.

- A full range of in depth fact sheets are available for you to take home with you dealing with specific issues of moving into a care home.

The service is open to anyone who requires independent support and information when finding out about the care services available or choosing a care home.

Is there a charge for using this service?

No. This service is free, independent, impartial and confidential.

Where is the service and how can I access information or support?

The service is usually run from the Age UK Oldham head office on Church Lane Oldham and has outreach support twice a week (Tues / Thursday) on the Discharge Ward at the Royal Oldham Hospital, however, due to the current Covid19 restrictions this face to face contact has to be limited for the time being. You can still contact the service via telephone to discuss your situation in more detail. Your social worker can also refer you to this service for individual support. You can make an appointment for in depth telephone support / written guidance by contacting the service on **0161 622 9314 / 0161 622 9333** our telephone lines are open Weekdays from **9.00 am until 4.30 pm** or you can access the **Choosing the Right Care & Support page on the Age UK Oldham website: www.ageukoldham.org.uk** you can email: sophie.ogden@ageukoldham.org.uk

Registered care homes in Oldham

We have divided the list into four sections:

- Care homes who provide personal and social care (sometimes referred to as residential homes)
- Care homes with nursing care (these care homes have trained, experienced general nurses on duty and sometimes referred to as nursing homes).
- Care homes that provide both services personal / social care and general nursing care (sometimes referred to as dual registered homes).
- Care homes with general nursing and dementia nursing care services (these care homes have specially trained general nurses or registered mental health nurses on duty and are sometimes referred to as DE nursing homes or EMI homes).

You will notice each care home entry listed on the following pages gives details of the areas which the individual care home specialise in. These are known as service user bands. Most of the care homes will list more than one service user band (specialist area). Please see below the full list of categories:-

- Older people
- Adults
- Younger adults
- Mental health
- Physical disabilities
- Sensory impairment
- Dementia
- People detained under the Mental Health Act
- People who misuse drugs and alcohol

- People with an eating disorder

All care homes which are registered for 24 hour nursing care provide care for anyone diagnosed with a terminal illness.

Important information about funding your care home placement

Please read carefully before selecting a care home.

If you are receiving funding via Oldham Metropolitan Borough Council (OMBC) from **1st April 2024**,
The base rate for Residential care in **2024 / 2025** is **£696.60 per week, per room**.
The Base rate for Nursing care in **2024 / 2025** is **£783.00 per week, per room**.

Dementia and Mental Disorder Premiums

These premiums will be removed, however a review of all cases where these premiums apply will be undertaken to understand if these residents should be taken through the panel process, which will also include the use of Care Cubed¹

Third Party Agreements (Known as Top up Fees) – What is a Third Party Top up Fee?

When you choose a home you want to live in and you are receiving funding via the local authority they will pay the standard rate for the placement – this is currently **£696.60 per week (Residential) £783.00 per week (Nursing)**. Sometimes the care home will charge above this standard rate. The difference in price is called ‘**a third party top up fee**’. A third party will be responsible for the additional ‘third party top up fee’. The exceptions to when you can pay your own top up fee are detailed in the next paragraph. In all other cases a third party will have to agree to pay the additional weekly costs on your behalf. This is a government rule and not the local authority who make this decision. If you decide to become the person to pay the ‘third party top up fee’ you will need to have a financial assessment by the local authority, agree to pay the third party top up fee for the length of the placement and enter into a signed agreement with the council. We have listed the current top up fees against each of the care homes but if you are in any doubt please contact your **Social Worker**, or **Oldham Cares (the new name for Oldham Social Services) Client Finance Team: 0161 770 1520** or **Age UK Oldham: 0161 622 9333 / 9314** who can explain in detail and ensure that you have been given the correct top up fees charged at each home.

Exceptions to the Third Party Agreements include:

Residents whose property is subject to the 12 week disregard or who have entered into a ‘**deferred payment agreement**’ with the local authority, or where they are receiving accommodation under **Section 117** for mental health aftercare, can make the Top up Fee payments themselves. This exception is made to the usual rule for people in the above circumstances as they are considered to have enough resources themselves to pay for more expensive accommodation once the value of their home is realised (or, for those provided with non-chargeable aftercare, from their resources which they retain)

Personal Allowance - If you are receiving funding for your placement via the local authority (OMBC) you will be entitled to retain a Personal Allowance. The current rate for **2024/25** is **£30.15** per week. You should not be asked to contribute any of your Personal Allowance to the basic cost of your care.

For people who are funding the placement themselves – paying the full cost of their care (known as **Self or Privately Funded**) you can contact the **Age UK Oldham: 0161 622 9314 /0161 622 9333** or access the following website: www.ageukoldham.org.uk to view care home information sheets which give the current self funding / privately funded rates for all care homes in Oldham.

¹Care Cubed is an online tool which the council can use to better understand provider costs. It uses a series of national data sets including information from the Care Quality Commission, Skills for Care and Land Registry to benchmark costs locally. It can be used both for cohorts to arrange a price of care, so for example all general nursing but also for individual placements and our intention is to update our process for complex placements to include use of Care in our High Cost Panel processes once fully implemented.

Care Homes – Personal and Social Care (sometimes referred to as residential care homes)

Care homes provide accommodation, meals and 24 hour support and personal care for older people, people with disabilities, or people unable to manage at home for whatever the reason.

<p>Abbey Hey 37 beds Delamere Street Glodwick Oldham OL8 2BY Tel: 0161 624 4115 Manager: Kim Pearce abbeyhey@careww.co.uk</p> <p>Older People Dementia</p> <p>If you are funded via OMBC the following weekly top up fee applies:</p> <p>No top up fee charged.</p>	<p>Anbridge 21 beds 1 Herbert Street Watersheddings Oldham OL4 2QU Tel: 0161 665 2232 Manager: Charles Jones anbridgecarehome@gmail.com</p> <p>Older people Physical disabilities Sensory impairment Mental health Dementia</p> <p>If you are funded via OMBC the following weekly top up fee applies: Top up fee varies. Dependant on assessed needs.</p>
<p>Ashbourne House 35 beds 230 Lees New Road Oldham OL4 5PP Tel: 0161 624 1013 Manager: Samantha Booth ashbournehousemanager@gmail.com</p> <p>Older people Dementia Physical disabilities Sensory impairment</p> <p>If you are funded via OMBC the following weekly top up fee applies: £40.00 per week on all rooms</p>	<p>Ashgrove 33 beds 72 Butterworth Lane Chadderton Oldham OL9 8DX Tel: 0161 681 2183 Manager: Danielle Tilson manager.ashgrovehouse@gmail.com</p> <p>Older people Dementia Physical disabilities</p> <p>If you are funded via OMBC the following weekly top up fee applies: £172.40 for non-en suite £203.40 for en-suite Dependant on assessed needs and room.</p>

Avalon Park 60 beds

Dove Street
Clarksfield
Oldham OL4 5HG
Tel 0161 633 5500
Temp Manager: Jodie Bland
Jodie.Bland@hc-one.co.uk

Older people
Dementia Residential
Mental health
Physical disability

If you are funded via OMBC the following top up fee applies:
£50.00 per week on all rooms.
Top up fee currently on hold

Avonleigh Gardens 59 beds

Clyde Street
Watersheddings
Oldham OL1 4HT
Tel: 0161 627 5722
Manager: Rachel Bowers
avonleigh.hm@dovehaven.co.uk

Dementia
Older people

If you are funded via OMBC the following top up fee applies: £228.98 per week on residential rooms, £381.88 per week on Dementia rooms and £381.88 per week for respite.

Brierfields 37 beds

Brierley Avenue
Failsworth
Manchester M35 9HB
Tel: 0161 681 5484
Manager: Claire mills
brierfield.masterpalm@gmail.com

Dementia
Mental health
Physical disability
Sensory impairment

Chamber Mount 23 beds

197 Chamber Road
Oldham OL8 4DJ
Tel: 0161 665 3185
Manager: Rohit Fredric Joseph
info@chambermount.co.uk

Dementia
Older people

If you are funded via OMBC the following weekly top up fee applies:
£90.00 per week on all rooms

<p>Dryclough Manor 46 beds Shaw Road Royton Oldham OL2 6DA Tel: 0161 626 7454 Manager: Charlotte Goodwin manager@drycloughmanor.co.uk</p> <p>Dementia Older people Physical disability Sensory impairment</p> <p>If you are funded via OMBC the following top up fee applies: £95.00 per week on all rooms.</p>	<p>Edgehill 36 beds 315 Oldham Road Royton Oldham OL2 6AB Tel: 0161 624 8149 Manager: Joanne Walker manageredgehilltd@outlook.com</p> <p>Dementia Older people</p> <p>No top up fee charged.</p>
<p>Elizabeth House 30 beds 35 Queens Road Oldham OL8 2AX Tel: 0161 626 6435 Manager: Katrina Summerscales Elizabethhouse35@outlook.com</p> <p>Dementia Mental health Older people</p> <p>If you are funded via OMBC the following top up fee applies: £95.00 per week on all rooms</p>	<p>Fernbank 29 beds 93 Queens Road Oldham OL8 2BA Tel: 0161 626 4079 Manager: Holly Brown holly@fernbankcommunity.co.uk</p> <p>Mental health Older people Younger adults</p> <p>No top up fee charged.</p>
<p>Firs Hall 26 beds Firs Avenue Oldham Road Failsworth M35 OBL Tel: 0161 683 5154 Manager: Helen Hayes helen@firshall.co.uk</p> <p>Dementia Older people</p> <p>No top up fee charged.</p>	<p>Franklin House 39 Beds Franklin Street Oldham OL1 2DP Tel: 0161 678 7870 Manager: Lynette mellor lynette@franklincaregroup.co.uk</p> <p>Dementia Older people</p> <p>No top up fee charged.</p>

<p>Hadfield House 28 beds 39/41 Queens Road Oldham OL8 2AX Tel: 0161 620 0348 Manager: Kath Adshead hadfield.masterpalm@gmail.com</p> <p>Dementia Older people Mental health Younger adults</p> <p>No top up fee charged.</p>	<p>Laburnum House 34 beds Laburnum Avenue Shaw Oldham OL2 8RS Tel: 01706 847846 Manager: Edelyn Napa edelyn@bloomcare.co.uk</p> <p>Dementia Older people</p> <p>If you are funded via OMBC the following top up fee applies:</p> <p>£100.00 per week on all rooms.</p>
<p>Longwood Lodge 40 beds 61-63 Queens Road Oldham OL8 2BA Tel: 0161 627 5868 Manager: Katie Flint longwood.manager@woodcaregroup.com</p> <p>If you are funded via OMBC the following weekly top up fee applies: No fee on basic rooms £31.50 per week single en-suite rooms £45.50 per week large en-suite rooms £45.50 per week single park view rooms Shared room shared or single occupancy discuss with manager</p>	<p>Millfield 37 beds Huddersfield Road Waterhead Oldham OL4 3NN Tel: 0161 620 3477 Manager: Alison Corley ah.millfield@anchor.org.uk</p> <p>Older people Dementia</p> <p>If you are funded via OMBC the following top up fee applies: £283.40 per week all rooms.</p>

<p>Neville House 22 beds Neville Street Chadderton Oldham OL9 6LD Tel: 0161 627 5874 Manager: Rachel Mulvey nevillehouse@btconnect.com</p> <p>Dementia Older people Physical disability Sensory impairment</p> <p>No top up fee charged</p>	<p>Oaklands 24 beds Shaw Road Royton Oldham OL2 6DA Tel: 0161 627 1142 Manager: Lisa Cancelliere oaklandsinroyton@hotmail.co.uk</p> <p>Dementia Older people Physical disability Sensory impairment</p> <p>No Top Up Fee charged.</p>
<p>Oakdene 32 beds 34 Stamford Road Lees Oldham, OL4 3LH Tel: 0161 624 4594 Manager: Sarah Mayall oakdenech@hotmail.co.uk</p> <p>Older people Dementia Physical disability</p> <p>If you are funded via OMBC the following top up fee applies: £203.40 to £803.00 dependent on assessment</p>	<p>Park House 28 beds 77 Queens road Oldham OL8 2BA Tel: 0161 626 0802 Manager: Debra Best manager.parkhouse@btinternet.com</p> <p>Older people Dementia</p> <p>If you are funded via OMBC the following top up fee applies: £40.00 per week single rooms. £50.00 per week single en-suite.</p>

<p>Parkside 24 beds 6/8 Edward Street Werneth Oldham OL9 7QW Tel: 0161 624 6113 Manager: Meena Kataria careatparkside1@outlook.com</p> <p>Dementia Older people Physical disability Sensory impairment</p> <p>£35.00 per week all rooms.</p>	
<p>Royley House 41 beds Leigh View Royton Oldham OL2 5ED Tel: 0161 633 4848 Manager: Irum Mahmood royley@rochcare.com</p> <p>Dementia Older people</p> <p>If you funded via OMBC the following top up fee applies: £90.00 per week single rooms. £110.00 per week single en-suite and Premium single rooms.</p>	<p>Springfield House 24 beds 79 Waterworks Road Waterhead Oldham OL4 2JL Tel: 0161 620 4794 Manager: Nicola Jagger-Wild springfield.masterpalm@gmail.com</p> <p>Dementia Mental health Older people Physical disability</p> <p>No top up fee charged.</p>

Stoneleigh House 31 beds

Cooper Street

Springhead

Oldham

OL4 4QS

Tel: 0161 624 5983

Manager: Julie Hodges

Stoneleigh.masterpalm@gmail.com

Dementia

Older people

Mental health

Physical disability

Sensory impairment

No top up fee charged.

Stoneswood 41 beds

Oldham Road

Delph

Oldham

OL3 5EB

Tel: 01457 874 300

Manager: Helen Hopkinson

reception@stoneswoodrh.co.uk

Older people

Dementia

Physical disability

Sensory impairment

If you are funded via OMBC the following top up fee applies:

Top up fee varies depending on room and assessed needs please discuss with manager

Werneth Lodge 42 beds

38 Manchester Road

Werneth

Oldham

OL9 7AP

Tel: 0161 624 4085

Manager: Kelly Moss

Wernethlodge2020@gmail.com

Dementia

Older people

Physical disability

Sensory impairment

No top up fee charged.

Homes which provide only general nursing care.

These care homes offer 24 hour nursing care. This is carried out by qualified general nurses, or under the supervision of a nurse. This nursing care is provided in addition to accommodation, meals and 24 hour support and personal care for older people, people with disabilities, or people unable to manage at home for whatever the reason.

Park Hills 17 beds
199 Chamber Road
Oldham
OL8 4DJ
Tel: 0161 624 6671
Manager: Mr S. Hussain
parkhillsnursing@mail.com

Older people
Physical disability
Dementia

If you are funded via OMBC the following top fee applies:
£40.00 per week all rooms

Homes which provide both care home residential and general nursing care (sometimes known as dual registered care homes).

The nursing care is carried out by qualified general nurse, or under the supervision of a nurse. This nursing care is provided in addition to accommodation, meals and 24 hour support and personal care for older people, people with disabilities, or people unable to manage at home for whatever the reason.

<p>Acorn Lodge 85 beds Guido Street Off Oldham Road Failsworth M35 0AL Tel: 0161 681 8000 Manager: Joanne Pawley manager@acornlodgcarehome.co.uk</p> <p>Older people Dementia (residential and nursing) Mental health</p> <p>No Top Up Fee</p>	<p>Alexandra (The) 35 beds 71/75 Queens Road Oldham OL8 2BA Tel: 0161 627 2970 Acting Manager: Teresa Harwood teresa@alexandranursinghome.co.uk</p> <p>Dementia (residential only) Older people, Physical disability Sensory impairment</p> <p>If you are funded via OMBC the following top up fee applies: Under review to be discussed with manager</p>
<p>Oldham Total Care 146 beds Middlewood Court, Middlewood Road Chadderton Oldham OL9 9SR Tel 0161 627 0027 Manager: Sue Sheridan suesheridan@total-care.org.uk</p> <p>Dementia (residential and nursing) Younger adults, Older people.</p> <p>If you are funded via OMBC the following top up fee applies: £18.00 Standard Nursing Room £35.00 Large Nursing Room £18.00 All Dementia Residential Rooms £35.00 All Dementia Nursing Rooms No Top Up on YDU Rooms</p>	<p>Coppice (The) 44 beds 84 Windsor Road Coppice Oldham OL8 1RQ Tel 0161 626 8522 Manager: Colette Grace thecoppice@bondcare.co.uk</p> <p>Dementia (residential only) Older people</p> <p>If you are funded via OMBC the following top up fee applies: £50.00 on all rooms</p>

Moorhaven 33 Beds

193 Ripponden Road

Oldham

OL1 4HR

Tel 0161 628 2064

Manager: Michelle Shaw

michelle@moorhavencarehome.co.uk

Older people

Dementia

No top up fee charged.

Tree Tops 30 beds

Carthage Street

Oldham

OL8 1LL

Tel 0161 628 6811

Manager: Mathew Biju

biju1@hotmail.co.uk

Dementia (residential only)

Learning disability or autism

Older people

Physical disability

Sensory impairment

No top up fee charged.

Care homes with Dementia Nursing Units (these care homes have specially trained mental health nurses or general nurses who have undertaken training in dementia or mental health on duty and are sometimes referred to as DE nursing homes or EMI homes).

<p>Acorn Lodge 85 beds Guido Street Off Oldham Road Failsworth M35 0AL Tel: 0161 681 8000 Manager: Joanne Pawley manager@acornlodgcarehome.co.uk</p> <p>Older people</p> <p>Dementia (residential and nursing) Mental health</p> <p>No Top Up Fee Charged.</p>	<p>Oldham Total Care 146 beds Middlewood Court, Middlewood Road Chadderton Oldham OL9 9SR Tel: 0161 627 0027 Manager: Sue Sheridan suesheridan@total-care.org.uk</p> <p>Dementia Older people Physical disorder</p> <p>If you are funded via OMBC the following top up fee applies: £18.00 Standard Nursing Room £35.00 Large Nursing Room £18.00 All Dementia Residential Rooms £35.00 All Dementia Nursing Rooms No Top Up on YDU Rooms</p>
<p>St Georges 77 beds Northgate Lane Off Ripponden Road Moorside Oldham OL1 4RU Tel: 0161 626 4433 Manager: Cheryl Newsome admin@stgeorgescarecentre.co.uk</p> <p>Dementia, Older people, Physical disability</p> <p>If you are funded via OMBC the following top fee applies: £25.00 per week all rooms.</p>	<p>Shawside 150 beds 77 Oldham Road Shaw Oldham, OL2 8SP Tel: 01706 882290 Manager: Yvonne Burutsa shawside.manager@bloomcare.co.uk</p> <p>Dementia, Older people, Physical disability</p> <p>£50.00 per week all rooms.</p> <p>Top up fee currently on hold</p>

Care Homes which provide Mental Health Care.

These care homes provide mental health Care for those with specialised or complex needs such as Enduring mental health or Brain Injury

<p>St Georges 77 beds Northgate Lane Off Ripponden Road Moorside Oldham OL1 4RU Tel: 0161 626 4433 Manager: Cheryl Newsome admin@stgeorgescarecentre.co.uk</p> <p>Dementia, Older people, Physical disability, Enduring Mental health, Brain Injury.</p> <p>If you are funded via OMBC the following top fee applies: £25.00 per week all rooms.</p>	<p>Rye House 16 Beds Perth Street Heyside Oldham OL2 5LY Tel : 03333603941 Manager: Johanne Bradburn Johanne.bradburn@hennessypartnership.co.uk</p> <p>Dementia, Mental health, physical disabilities, sensory impairment, Brain injury, multiple diagnosis.</p> <p>This home does have a top up fee if you are funded by OMBC this is based on assessed needs, please discuss with the home manager.</p>
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Oldham Cares (the new name for Oldham Council) and NHS run care homes in Oldham

Oldham Cares and NHS Run care homes are registered as **care homes only** offering personal and social care short term placements, re-enablement and intermediate care services. Care homes provide accommodation, meals and 24hr support and personal care for older people, people with disabilities, or people unable to manage at home for whatever the reason on a short term basis only.

<p>NHS Oldham Intermediate Care Unit 27 beds Butler Green House Wallis Street Chadderton Oldham OL9 8NG Tel: 0161 716 2855 Manager: Vicki Elcock NHS</p> <p>Intermediate Care Only.</p>	<p>Medlock Court 32 beds Medlock Way Lees Oldham OL4 3LD Tel: 0161 770 5081 Manager: Sandra Healey</p> <p>Enablement Unit.</p>
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Regulation of care homes

All care homes are regulated by the Care Quality Commission. The registration status of care homes may be subject to changes by the Commission. If you have any questions about what

services a care home can provide you may discuss these with the Commission who can be contacted as follows:

Care Quality Commission National Correspondence
Citygate
Gallowgate
Newcastle upon Tyne
NE1 4PA
Tel: 03000 616161
Email: enquiries@cqc.org.uk

If you have any problems or concerns about a registered care home

All registered care homes must give you information about how they respond to concerns or problems (usually known as their Complaints Procedure). You can ask for a copy of their Complaints Procedure when you visit for the first time or if you have a concern at any time.

If you make a complaint and you are not happy with the way your concerns are being dealt with you should:

- Contact your Social Worker who will arrange to meet you and talk to you about your concerns.
- Ask the Care Quality Commission for their advice. You can contact them on **03000 616161**.
- You can contact **Age UK Oldham on 0161 622 9314 / 9333** or your local **Citizens Advice Bureau 0845 120 3703**

If you are acting on behalf of a friend or relative you have the same access to the complaints procedures as they would have, with their permission of course.

We value your comments and suggestions

We want to provide good quality services for people in Oldham and as we are a funded public service, you have a say in everything we do. We want you to be completely satisfied with our services, but to ensure this we need to know what you think. What do we do best? Where could we improve things? Do you have any ideas or suggestions? Only by listening to you can we develop and improve the service. We welcome everything you have to say.

For matters relating to this information sheet and / or Choosing the Right Care & Support Service – Please contact:

Age UK Oldham

Head Office,
10 Church Lane,
Oldham,

OL1 3AN.

Tel: 0161 622 9333 / 9314.

Email: Christine.coupe@ageukoldham.org.uk

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