

CHOOSING THE RIGHT CARE HOME

Hadfield House



39/41 Queens Road, Oldham, OL8 2AX

Tel: 0161 620 0348

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Registered Manager: Mrs. Kath Adshead

Registered Care Home

Specialised Categories of Care Provided: Dementia, Mental health, Older people, Younger adults

From June 2009 care homes will be regulated by CQC National Correspondence Inspections (CQC). The registered status of Care Homes may be subject to change by the Commission. If you have any questions about services a Care Home can provide you may discuss these with the Commission who can be contacted as follows: - Care Quality Commission National Correspondence, Citygate, Gallowgate, Newcastle upon Tyne, NE1 4PA
Tel: 03000 616161 Email: enquiries@cqc.org.uk

Total Number of Beds: 28

24 single en-suite rooms, 1 double room, 1 double en-suite room.

Bus Routes from Oldham Town Centre: 408,425.

How much are the fees per week?

RESIDENTIAL CARE

If you are receiving financial support from Oldham Metropolitan Borough Council, from **1st April 2024**, they will pay a maximum contribution of **£696.60 per person, per week**.

Social Services funded charges for Residential Care are as follows:

Single en-suite room	£696.60
Double room	£696.60
Double en-suite room	£696.60
Respite all rooms	£696.60

Privately funded charges for Residential Care are as follows:

Single en-suite room	£750.00
Double room	£750.00
Double en-suite room	£750.00
Respite all rooms	£750.00

You should bear in mind that should you not be fully funded, only partly funded, you will be required to make up the difference between OMBC Social Services contribution and the full cost of the Home. This can be from a variety of sources and includes:-

- All other income
- Benefits
- Pensions

Personal Allowance

In calculating the amount to be contributed toward the cost of your care the local authority has to allow the resident to retain a Personal Expenses Allowance (PEA). This amount is currently **£30.15** per week. This amount is to cover the cost of personal items and you should not be asked to put your PEA towards meeting the basic cost of your care.

Daycare

Hadfield House currently operate a day care service.

Days / Hours: All week between 9.00a.m – 4.00p.m

Charge: £35.00 per day

Transport: Service users must arrange their own transport.

Facilities: All meals, bath and personal care, activities and a small charge for hairdressing.

Note: A care plan and risk assessment must be carried out before a placement is offered.

Miscellaneous

Service User Guide

All care homes must provide you with a **Service User Guide**. This includes information about the home's aims and objectives and full details of the range of services and facilities they have on offer. This document should also give detailed information about any special care service they offer, a copy of the home's Complaints Procedure and relevant qualifications and experience of the home manager and staff.

A copy of the latest inspection report should also be at the home for you to look at, or alternatively you can view the latest report at Age UK Oldham by using the Choosing the Right Care Home website: www.ageuk.org.uk/oldham or the Commission for Social Care's website: www.cqc.org.uk.

Contract

All residents should be provided with a statement of terms and conditions at the point of moving into a care home (or a contract if they are paying for their care privately). This will give full details of what will be inc in the home fees and the service the home is going to provide you with and how much notice is required if you want to vacate the home.

Personal Care Plans

All residents will have a Care Plan – this is a document, which gives full details of the care that you will be provided with. A copy of the care plan would be made available to residents or their relatives on request.

Trial Period

- A trial period of two weeks or longer if necessary is available at Hadfield House.
- A key worker is assigned to new residents on admittance to Hadfield House.

- Residents are always asked what their preferred term of address should be when moving into Hadfield House.

How much notice to vacate the Home?

- Two weeks notice is required to vacate the Home.

How long will resident's rooms be kept should they have to go into hospital?

- This would depend on individual circumstances and would be discussed with resident and their family.

Outside seating area

- An outside seating area is provided for residents, which is suitable for those in wheelchairs or other mobility problems.

Newspapers and library service

- Residents are able to have their own newspapers / magazines delivered – this would be charged on an individual basis.

Does the Home have a Secure Entry System fitted?

- A secure entry system is fitted at Hadfield House.

Bedtime arrangements

- Residents choose when to get up in the morning and when to retire in the evening.

Residents' Rooms

- Residents are able to take responsibility for their own keys depending on individual assessment.
- Usually only married couples would be in shared rooms.
- Where residents share rooms we always try to match up suitable partners.
- Adequate screening is provided for residents who share to ensure privacy.

Residents are able to provide the following items in their own rooms following a risk assessment: -

- Kettle
- Toaster
- Teas maid
- Telephone

- Television
- Own furniture – bed, chair, pictures, small wardrobes etc.
- Residents who are unable to have their own telephone installed are able to use a telephone in private for incoming and outgoing calls.

Pets

- Hadfield House currently have a cat.
- Pets will be at the discretion of the manager.

Personal

The following items are provided by the home free of charge:-

- Soap
- Shampoo
- Bath products
- Toothpaste
- Steradent
- Residents who have no effective family / visitors to shop for any personal items which the Home does not provide would be assigned a staff member to shop on their behalf.
- Residents choose when to take a bath or shower.

Clothing

- Hadfield House provides a free laundry service for all residents.
- Staff will check that all clothing is named – each resident has their own laundry box.

Valuables

- Resident's personal possessions are covered by the Home's insurance policy.

Dining Arrangements

- A choice of menu is on offer.
- The menu is displayed on the dining room wall and is accessible to all residents.
- Visually impaired residents are informed verbally of the choice on offer.
- Staff ask each resident what their choice of food will be each day.
- A choice of dining rooms is on offer to residents.
- Special diets are catered for e.g. diabetic, vegetarian etc.

- Residents are able to take their meals in their own rooms if they desire.
- Residents are able to invite their relatives / visitors to share a meal with them – no charge is made for this service.
- Light refreshments are available to residents.
- Residents are encouraged to prepare light snacks for themselves in the kitchen area.
- Residents are able to have alcoholic drinks if they choose – no charge is made for this service.

The following items are provided free of charge following local authority assessment procedure: -

- Hearing Test.
- Batteries for hearing aids.
- Sight Tests.
- Chiropody.
- Dental Services.
- Wheelchairs.
- Hoist.
- Walking Frames.

Residents can keep their own: -

- G.Ps
- Dentists
- Chiropodist
- Optician

Subject to the above agreeing to continue to visit the resident.

Access around the Home

- As Hadfield House is not on one level a lift is provided to the first floor.
- Disabled access is available throughout the Home.
- All residents are encouraged to move around the Home freely without restrictions.

Will someone from the Home accompany residents on hospital/clinic appointments if necessary?

- Staff are available to accompany residents on hospital / clinic appointments – no charge is made for this service.

Communication Needs

- Staff at Hadfield House are able to communicate in basic sign language.
- Two staff members at Hadfield House are fluent in Urdu and Bengali.

Minimum Age

- Hadfield House have no minimum age to accept new residents.

Oxygen

- Residents requiring oxygen would need to discuss their situation with the manager.

Religious / Spiritual Needs

Religious services at Hadfield House:-

- Depending on residents at Hadfield House, arrangements can be made for any faith to visit.

Smoking Policy

- Hadfield House operates a no smoking policy, smoking is only allowed outside in the back garden.

Visitors

- Residents are free to have visitors when and wherever they choose.
- Visitors are able to stay overnight with residents should they become ill.

Care Staff Training

(Training undertaken by Care Staff in the past 12 months)

The Manager can provide you with up-to-date information about the training, relevant qualifications and experience of the registered provider, manager and staff. This information is also made available to you in the **Service User Guide** provided by the home. This is a document, which should be offered to you when you view the home.

Total number of care staff employed in the Home: 32

The information on this leaflet has been provided by the Home owners/managers. However Age UK Oldham strongly recommends prior to making a decision you or a person nominated by yourself visits the home and inspects the facilities and services on offer to you.

