

CHOOSING THE RIGHT CARE HOME

Laburnum House



Laburnum Avenue, Shaw, Oldham, OL2 8RS

Tel: 01706 847846

Email: edelyn@bloomcare.co.uk

Manager: Edelyn Napa

Registered Care Home

Registered Categories of Care Provided: Dementia, Older people

From June 2009 care homes will be regulated by CQC National Correspondence Inspections (CQC). The registered status of Care Homes may be subject to change by the Commission. If you have any questions about services a Care Home can provide you may discuss these with the Commission who can be contacted as follows: - Care Quality Commission National Correspondence, Citygate, Gallowgate, Newcastle upon Tyne, NE1 4PA
Tel: 03000 616161 Email: enquiries@cqc.org.uk

TOTAL NUMBER OF BEDS: 34
26 single rooms 8 single en-suite rooms

BUS ROUTE/S: From Oldham Town Centre 59 58

How much are the fees per week?

RESIDENTIAL CARE

If you are receiving financial support from Oldham Metropolitan Borough Council, from **1st April 2024**, they will pay a maximum contribution of **£696.60 per person, per week**.

Social Services funded charges for Residential Care are as follows:

Single room	£746.60*
Single en-suite	£771.60**

*** This cost includes a top up fee of £50.00 per week for single rooms**

**** £75.00 per week for single en-suite rooms**

Privately funded charges for Residential Care are as follows:

Single rooms	£850.00 Depending on needs
Respite	Discuss with manager.

Privately funded charges for Dementia Care are as follows:

Single rooms	£890.00 Depending on needs
Respite	Discuss with manager.

You should bear in mind that should you not be fully funded, only partly funded, you will be required to make up the difference between OMBC Social Services contribution and the full cost of the Home. This can be from a variety of sources and includes:-

- All other income
- Benefits
- Pensions

Personal Allowance

In calculating the amount to be contributed toward the cost of your care the local authority has to allow the resident to retain a Personal Expenses Allowance (PEA). This amount is currently **£30.15** per week. This amount is to cover the cost of personal items and you should not be asked to put your PEA towards meeting the basic cost of your care.

Miscellaneous

Service User Guide

All care homes must provide you with a **Service User Guide**. This includes information about the home's aims and objectives and full details of the range of services and facilities they have on offer. This document should also give detailed information about any special care service they offer, a copy of the home's Complaints Procedure and relevant qualifications and experience of the home manager and staff.

A copy of the latest inspection report should also be available at the home for you to look at, or alternatively you can view the latest report at Age UK Oldham by using the Choosing the Right Care Home website: www.ageuk.org.uk/oldham or Commission for Social Care's website: www.cqc.org.uk.

Contract

All residents should be provided with a statement of terms and conditions at the point of moving into a care home (or a contract if they are paying for their care privately). This will give full details of what will be included in the home fees and the service the home is going to provide you with and how much notice is required if you want to vacate the home.

Personal Care Plans

All residents will have a Care Plan – this is a document, which gives full details of the care that you will be provided with. A copy of the care plan would be made available to residents or their relatives on request.

Trial Period

- We offer a trial period of anything between 1 – 28 days.
- A key worker is assigned to clients on admission.
- Residents are always asked what their preferred term of address should be when moving into Laburnum House.

How much notice to vacate the Home?

- 14 days is the normal notice required, however, this would depend on the individual circumstances.

How long will resident's rooms be kept should they have to go into hospital?

- This is dependent on individual circumstances. 6 weeks then review by S/W OMBC contract

Outside seating area

- An outside seating area is provided for all residents, which is suitable for those in wheelchairs or other mobility problems.

Newspapers and library service

- Newspapers and magazines can be ordered for individual residents – cost dependent on publication to individual resident.
- Library visits the Home every six weeks and provides and exchanges books – including large print for visually impaired residents.

Does the Home have a Secure Entry System fitted?

- Yes, doors are coded so only staff can access and allow visitors.
- Buzzer system fitted
- Door locked at night

Bedtime arrangements

- Residents choose when to get up in the mornings and when to retire in the evenings.

Residents' Rooms

Residents are able to provide the following items in their own rooms following a risk assessment: -

- Kettle
- Teas maid
- Telephone
- Television
- Residents are encouraged to bring items of personal furniture.

Pets

- No pets at the present time.

Personal

- Residents supply their own toiletries and personal items. We have a shop, which has a good stock of toiletries on offer. A key worker is also available to accompany residents on shopping trips or shop for them.
- Residents choose when to take a bath or shower.

Clothing

- We provide a free laundry service.

Valuables

- All residents are supplied with at least one lockable cupboard or drawer for the safe keeping of their belongings.
- Resident's personal possessions are covered by the Home's insurance cover.

Dining Arrangements

- Laburnum House operates protected mealtimes between 12.30pm – 1.30pm and 4.30pm -5.30pm. This is to enable staff to serve food, monitor and assist residents with feeding as necessary.
- However, should you wish to visit or be involved during these times, please arrange with the Care Home Manager.
- A choice of menu is on offer.
- All residents are informed by the cook what the choices on offer are on a daily basis.
- A choice of dining rooms is available to residents.
- Special diets are catered for on request.
- Residents are able to take meals in their own rooms if they wish to do so.
- Residents are able to invite their relatives to share a meal with them occasionally – no charges are incurred for this service.
- Residents are able to have light refreshments / snacks throughout the day.
- Residents are encouraged to prepare light snacks and drinks for themselves. We provide a resident's kitchen for their use, which is assessable to all residents who wish to use the facility.
- Residents are able to have alcoholic drinks if they choose – this is charged to the Residents Social Fund.

The following items are provided free of charge subject to local authority assessment procedures: -

- Hearing Test
- Batteries for hearing aids
- Sight Tests
- Incontinence Pads
- Dental Services
- Physiotherapy
- Speech Therapy
- Hoist
- Walking Frames
-

Residents can keep their own: -

- G.Ps
- Dentists
- Chiropodist
- Optician
- Hairdresser

Subject to the above agreeing to continue to visit the resident.

Access around the Home

- Laburnum House has two floors. A lift and chair lift is provided to the first floor.
- Disabled access is available throughout the Home.
- All residents are encouraged to move around freely without any restrictions.

Will someone from the Home accompany residents on hospital/clinic appointments if necessary?

- Staff at the Home are available to accompany residents on hospital / clinic appointments.
- No charge is made for this service, however if taxi is used resident or family would be charged

Leisure Activities

As activities are subject to change depending on resident participation and staffing levels, Age UK Oldham advises when visiting the home you check with the Manager what their current programme includes.

Religious / Spiritual Needs

Religious services provided at Laburnum House are as follows: -

- Roman Catholic.
- Methodist.
- Church of England.
- Church outings are arranged for residents who wish to attend the local Church of England services.

Smoking Policy

- A No Smoking Policy was adopted from 1st July 2007.

Visitors

- Relations / visitors are requested to avoid mealtimes – please see heading Dining Arrangements
- Visitors are welcome at all times.
- Relatives are able to stay overnight should a resident become ill.
- Relatives are encouraged to join in the Home's activities.

Care Staff Training

(Training undertaken by Care Staff in the past 12 months)

The Manager can provide you with up-to-date information about the training, relevant qualifications and experience of the registered provider, manager and staff. This information is also made available to you in the **Service User Guide** provided by the home. This is a document, which should be offered to you when you view the home.

Total number of care staff employed in the Home: 28

Total number of non care staff employed by the home: 10

The information on this leaflet has been provided by the Home owners/managers. However Age UK Oldham strongly recommends prior to making a decision you or a person nominated by yourself visits the home and inspects the facilities and services on offer to you.

