

## CHOOSING THE RIGHT CARE HOME

### Moor-haven



**193 Ripponden Road, Moorside, Oldham OL1 4HR**

**Tel: 0161 628 2064**

**Email: [michelle@moorhavencarehome.co.uk](mailto:michelle@moorhavencarehome.co.uk)**

**Registered Manager: Michelle Shaw**

**Registered Care Home with Nursing**

**Registered Categories of Care Provided: Dementia, Older people**

From June 2009 care homes will be regulated by CQC National Correspondence Inspections (CQC). The registered status of Care Homes may be subject to change by the Commission. If you have any questions about services a Care Home can provide you may discuss these with the Commission who can be contacted as follows: - Care Quality Commission National Correspondence, Citygate, Gallowgate, Newcastle upon Tyne, NE1 4PA  
Tel: 03000 616161 Email: [enquiries@cqc.org.uk](mailto:enquiries@cqc.org.uk)

**TOTAL NUMBER OF BEDS: 33**  
1 double en-suite 11 single en-suite 20 single

**BUS ROUTES: From Oldham Town Centre 82**

*How much are the fees per week?*

## **RESIDENTIAL CARE**

If you are receiving financial support from Oldham Metropolitan Borough Council, from **1st April 2024**, they will pay a maximum contribution of **£696.60 per person, per week**.

Social Services funded charges for **Residential Care** are as follows:

Single room	£696.60
Single en-suite room	£696.60
Respite	£696.60

Privately funded charges for **Residential Care** are as follows:

Single room	£842.87
Single en-suite room	£842.87
Respite	£842.87

**You should bear in mind that should you not be fully funded, only partly funded, you will be required to make up the difference between OMBC Social Services contribution and the full cost of the Home. This can be from a variety of sources and includes:-**

- All other income
- Benefits
- Pensions

## *Personal Allowance*

In calculating the amount to be contributed toward the cost of your care the local authority has to allow the resident to retain a Personal Expenses Allowance (PEA). This amount is currently **£30.15** per week. This amount is to cover the cost of personal items and you should not be asked to put your PEA towards meeting the basic cost of your care.

## **NURSING CARE**

If you are receiving financial support from Oldham Metropolitan Borough Council, from **1st April 2024**, they will pay a maximum contribution of **£783.00 per person, per week**.

In addition to the above anyone who has been assessed as having nursing care needs that should be met in a care home registered for providing nursing care will be eligible for the nursing element of their care to be paid for by the National Health Service (NHS) regardless of your financial status. As from **1st April 2024**, this amount will be **£235.88 per week**. This payment will be paid directly to the care home. This is known as the Registered Nursing Care Contribution (RNCC) payment and is allocated to your care needs:-

Social Services funded charges for **Nursing Care** as follows:

Single room	£783.00
Single en-suite room	£783.00
Respite	£783.00

Privately funded charges for **Nursing Care** as follows:

Single room	£926.31
Single en-suite room	£926.31
Respite	£926.31

## ***Miscellaneous***

### ***Service User Guide***

All care homes must provide you with a **Service User Guide**. This includes information about the home's aims and objectives and full details of the range of services and facilities they have on offer. This document should also give detailed information about any special care service they offer, a copy of the home's Complaints Procedure and relevant qualifications and experience of the home manager and staff.

A copy of the latest inspection report should also be available at the home for you to look at, or alternatively you can view the latest report at Age UK Oldham by using the Choosing the Right Care Home website: [www.ageuk.org.uk/oldham](http://www.ageuk.org.uk/oldham) or the Commission for Social Care's website: [www.cqc.org.uk](http://www.cqc.org.uk).

## ***Contract***

All residents should be provided with a statement of terms and conditions at the point of moving into a care home (or a contract if they are paying for their care privately). This will give full details of what will be included in the home fees and the service the home is going to provide you with and how much notice is required if you want to vacate the home.

## ***Personal Care Plans***

All residents will have a Care Plan – this is a document, which gives full details of the care that you will be provided with. A copy of the care plan is located in each resident's bedrooms.

## ***When you move into your new home***

- Residents moving into Moor-haven are assigned a key Worker – this is a named care worker who will help you to settle into your new home and assist you with your day-to-day tasks.
- New residents are always asked what their preferred term of address should be when moving into Moor-haven.

## ***Resident's Meetings***

- Moor-haven has a residents committee – meetings are arranged once a month. The Activities Co-ordinator informs residents of the outcomes of all issues discussed at the meeting, relative meetings also.

## ***Outside seating area***

- There is an outside seating area for residents, which is also suitable for those in wheelchairs or other mobility problems.

## ***Newspapers and library service***

- Arrangements can be made for newspapers and magazines to be delivered to individual residents on request. A charge is made on individual basis.
- Library visits can be arranged.

## ***Secure entry system***

Moor-haven has a secure entry system fitted.

## ***Residents' Rooms***

- Residents are able to take personal furniture to Moor-haven i.e. T.V. chairs, drawers, ornaments, pictures etc. Anything, which will fit into their room.
- Residents are able to have their own telephones installed.

## ***Pets***

- Moor-haven does not have a pet at the present time. Any resident wishing to take their own small pets would need to discuss their individual case with the Manager prior to moving into Moor-haven.

## ***Personal***

Residents are required to provide their own.

- Soap
- Shampoo
- Bath products
- Toothpaste
- Steradent

The residents themselves must provide all personal items. Residents who are unable to shop for personal items and have no effective family / friends will be assigned a staff member to shop for them. Discussions take place regularly to identify resident's individual needs.

- Residents choose when they have a bath or shower.

## ***Clothing***

- A laundry service is provided by the Home free of charge. Clothes must be clearly marked with resident's name and room number to ensure they are returned to correct owner.

## ***Valuable***

- Residents are provided with a safety deposit box for valuables which, is kept in the office
- Resident's personal effects are included on the Home's insurance policy – please check limit covered with the Manager.

## ***Dining Arrangements***

- Choice of menu on offer.
- The menu is displayed in the dining room
- Visually impaired residents are informed verbally of the choice on offer.
- Special diets are catered for on request – please see the Manager.
- Residents are asked on admission of their likes/dislikes regarding food.
- Residents can take their meals in their own rooms if they choose to do so.
- Residents are able to invite relatives/visitors to share a meal with them occasionally.
- Light refreshments/snacks are available.

***The following items are provided following assessment and local authority procedures: -***

- Hearing Test – as required.
- Batteries for Hearing Aids – as required.
- Sight Tests - annually.
- Chiropody – every six weeks – foot health practitioner will see all free.
- Incontinence Pads – as required.
- Wheelchair – as required.
- Walking frames – as required.
- Hoist

***Residents can keep their own: -***

- G.Ps
- Dentists
- Chiropodist
- Optician

All the above are subject to them agreeing to continue to visit the resident.

***Access around the Home***

- As the Home is not all on one level a lift is available to the first floor.
- Disabled access is available throughout Moor-haven and residents are encouraged to move around freely without any restrictions.

***Will someone from the Home accompany residents on hospital/clinic appointments if necessary?***

- Relatives/friends are expected to accompany residents on hospital / clinic appointments.
- However, if arrangements cannot be made by relatives / friends a staff member would accompany the resident.
- In addition, if a taxi is used the charge will also be met by the resident or family member.
- ***Leisure Activities***

**Programmes of activities are subject to change due to resident participation and staffing levels, when visiting Moor-haven you are advised to check with the Manager what their current programme includes.**

***Religious / Spiritual Needs***

- Roman Catholic and Church of England clergy will visit Moor-Haven on request

***Smoking Policy***

- Moor-Haven is a no smoking home

***Visitors***

- Residents are free to have visitors when and wherever they choose and are encouraged to take part in Moor-Haven's activities whenever possible.

## ***Care Staff Training***

***(Training undertaken by Care Staff in the past 12 months)***

The Manager can provide you with up-to-date information about the training, relevant qualifications and experience of the registered provider, manager and staff. This information is also made available to you in the **Service User Guide** provided by the home. This is a document, which should be offered to you when you view the home.

**Total number of care staff employed in the Home: 16**

**Total Number of Nurses employed in the home: 6**

**Total number of other staff employed in the home: 8**

**The information on this leaflet has been provided by the Home owners/managers. However Age UK Oldham strongly recommends prior to**

**making a decision you or a person nominated by yourself visits the home and inspects the facilities and services on offer to you.**