CHOOSING THE RIGHT CARE HOME

Roselands

Perth Street, Heyside, Oldham, OL2 5LY
Tel: 01706 881720    Fax: 01706 842653
Email: roselands_care@hotmail.com
Website: www.dignitycaregroup.uk
Manager: Mrs. Jane Gartside

Registered Care Home
Registered Categories of Care Provided: Dementia, Older people, Physical disability, sensory impairment
The Oldham Care Quality Rating for this Care Home: Good

From June 2009 care homes will be regulated by CQC National Correspondence Inspections (CQC). The registered status of Care Homes may be subject to change by the Commission. If you have any questions about services a Care Home can provide you may discuss these with the Commission who can be contacted as follows: - Care Quality Commission National Correspondence, Citygate, Gallowgate, Newcastle upon Tyne, NE1 4PA
Tel: 03000 616161 Email: enquiries@cqc.org.uk

TOTAL NUMBER OF BEDS:  19
8 single rooms   8 single en-suite rooms   2 double rooms   1 double en-suite room

BUS ROUTE/S: From Oldham Town Centre 58 59 181
How much are the fees per week?

RESIDENTIAL CARE

If you are receiving financial support from Oldham Metropolitan Borough Council, from 1st April 2017, they will pay a maximum contribution of £415.00 per person, per week.

Social Services funded charges for Residential Care are as follows:

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<table>
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<tbody>
<tr>
<td>Single room</td>
<td>£415.00</td>
</tr>
<tr>
<td>Single en-suite</td>
<td>£415.00</td>
</tr>
<tr>
<td>Double room</td>
<td>£515.00*</td>
</tr>
<tr>
<td>Double en-suite</td>
<td>£515.00*</td>
</tr>
<tr>
<td>Respite dependant on room</td>
<td>£415.00 - £515.00</td>
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* A top-up fee of £100 applies to this room if required as a single occupancy room for Social services funded clients.

Please note there may also be an additional dementia service premium of £45.00 per week or a long term mental health service premium of £84.00 per week which, may be payable by Oldham Adult and Community Services. Eligibility for this premium will be determined by the social worker at the time of the individual placement.

Privately funded charges for Residential Care are as follows:

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<tbody>
<tr>
<td>Single room</td>
<td>£570.00</td>
</tr>
<tr>
<td>Single en-suite</td>
<td>£570.00</td>
</tr>
<tr>
<td>Double en-suite</td>
<td>£670.00*</td>
</tr>
<tr>
<td>Double room</td>
<td>£670.00*</td>
</tr>
<tr>
<td>Respite dependant on room</td>
<td>£570.00 - £670.00</td>
</tr>
</tbody>
</table>

* A top-up fee of £100 applies to this room if required as a single occupancy room for privately funded clients.

You should bear in mind that should you not be fully funded, only partly funded, you will be required to make up the difference between OMBC Social Services contribution and the full cost of the Home. This can be from a variety of sources and includes:-

- All other income
- Benefits
- Pensions
**Personal Allowance**

In calculating the amount to be contributed toward the cost of your care the local authority has to allow the resident to retain a Personal Expenses Allowance (PEA). This amount is currently **£24.90** per week. This amount is to cover the cost of personal items and you should not be asked to put your PEA towards meeting the basic cost of your care.

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**Miscellaneous**

**Service User Guide**

All care homes must provide you with a **Service User Guide**. This includes information about the home’s aims and objectives and full details of the range of services and facilities they have on offer. This document should also give detailed information about any special care service they offer, a copy of the home’s Complaints Procedure and relevant qualifications and experience of the home manager and staff.

A copy of the latest inspection report should also be available at the home for you to look at, or alternatively you can view the latest report at Age UK Oldham by using the Choosing the Right Care Home website: [www.ageuk.org.uk/oldham](http://www.ageuk.org.uk/oldham) or the Commission for Social Care’s website: [www.cqc.org.uk](http://www.cqc.org.uk).

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**Contract**

All residents should be provided with a statement of terms and conditions at the point of moving into a care home (or a contract if they are paying for their care privately). This will give full details of what will be included in the home fees and the service the home is going to provide you with and how much notice is required if you want to vacate the home.

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**Personal Care Plans**

All residents will have a Care Plan – this is a document, which gives full details of the care that you will be provided with. A copy of the care plan would be made available to residents or their relatives on request.

- **Trial Period**
- The Home offers a trial period of four weeks.
- Roselands is a small home all staff are familiar with all residents, however, we do have a key worker system in operation.
Residents are always asked what their preferred term of address should be when moving into Roselands.

*How much notice to vacate the Home?*
- Ten days notice is required to vacate the Home.

*How long will resident’s rooms be kept should they have to go into hospital?*
- This is dependent on the Social Services Department and review procedures or if the residents care needs were to change.

*Will Roselands help with filling in forms?*
- The Home will provide assistance with filling in forms for residents if necessary.

*Outside seating area*
- The Home provides an outside seating area for residents, which is also suitable for those in wheelchairs of other mobility problems.

*Can residents help with any of the Home’s domestic activities?*
- Residents are encouraged within health and safety guidelines to help whenever they like e.g. gardening, cooking or any domestic activity they find interesting.

*Newspapers and library service*
- Roselands provides a morning and evening newspaper free of charge.
- Arrangements can also be made for other newspapers / magazines to be delivered to individual residents. A charge is made on individual basis.
- Local public library service delivers books every week. Roselands also has its own library of books available to residents.

*Secure Entry System*
- Roselands operates normal domestic procedures. However, we do have an alarm fitted to all outside doors, which indicates anyone entering or leaving the building.

*Bedtime arrangements*
- Residents choose when to get up in the mornings and what time to retire in the evenings.

**Residents' Rooms**

- Residents are able to take responsibility for their own key. Keys are available on request from the Manager.
- Residents who share rooms would be consulted prior to any decisions being made.

**Residents are able to provide the following items in their own rooms following a risk assessment:**

- Kettle
- Toaster
- Teas maid
- Telephone
- Television

Residents are encouraged to bring personal furniture to Roselands e.g. chairs, pictures or any item that makes them feel at home.

If residents are unable to have their own telephone installed there is a telephone available in the manager’s office, which they can use in privacy for incoming and outgoing calls.

**Pets**

- No pets at Roselands at the present time.

**Personal**

- The following personal items are provided free of charge by Roselands:
  - Soap
  - Shampoo

Any other personal items are to be provided by residents. A hairdressing service is provided by Roselands – residents are charged on an individual basis for this service.

- Roseland’s can arrange for residents to go on shopping trips for personal items, which they do not provide. A staff member will be happy to accompany them.
Residents choose when they have a bath.

**Clothing**

- A laundry service is provided by the Home free of charge. All clothing is marked clearly with resident’s details to ensure all items are returned to rightful owner.

**Valuable**

- Residents are provided with lockable space to store valuables in.
- Resident’s personal effects are included on the Home’s insurance policy – However it is advisable to check to what value their personal effects are insured with the Manager.

**Dining Arrangements**

- Choice of menu on offer.
- Visually impaired residents are informed verbally of the choice on offer.
- Resident’s are asked prior to each meal what they would like from the menu. Residents are offered alternatives to the menu if it is not to their liking.
- Special diets are catered for on request.
- Residents can take their meals in their own rooms if they choose to do so.
- Residents are able to invite relatives/visitors to share a meal with them occasionally.
- Light refreshments/snacks are available.
- Residents can have alcoholic drinks if they choose at social occasions, which are organised by the home – no extra charge is made for this service. However, at other times residents are able to provide alcohol for their own consumption.

The following items are provided free of charge following assessment and local authority procedures: -

- Hearing Test – every six months.
- Batteries for Hearing Aids
- Sight Tests.
- Chiropody.
- Incontinence Pads.
- Dental Services.

Residents can keep their own: -
- G.Ps
- Dentists
- Chiropodist
- Optician

All the above are subject to them agreeing to continue to visit the resident.

**Access around the Home**
- As the Home is not all on one level a lift is available to the first floor.
- Disabled access is available throughout the Home.
- Residents are encouraged to move freely around the Home without restrictions.

**Will someone from the Home accompany residents on hospital/clinic appointments if necessary?**

- Relatives/friends are encouraged to accompany residents on hospital / clinic appointments.
- However, if arrangements cannot be made by relatives / friends a staff member would accompany the resident. No charge is made for this service.
- In addition if a taxi is used the charge will be met by the resident or family member.

**Aids for visually impaired**
The following items are supplied by the Home: -

- Large signs
- Large print books

**Aids for hearing impaired**
The following items are supplied by the Home: -

- Batteries for hearing aids.

**Leisure Activities**
As programmes of activities are subject to change due to resident participation and staffing levels, when visiting Roselands you are advised to check with the Manager what their current programme includes.

**Religious / Spiritual Needs**
Religious services provided at Roselands are as follows: -
- Church of England visit every three weeks
- Roman Catholic visits every three to four weeks.

Smoking Policy
- Roselands operates a no smoking policy, smoking is only allowed outside.

Visitors
- Residents are free to have visitors when and wherever they choose.
- Relations/visitors are encouraged to take part in the Home’s activities whenever possible.

Care Staff Training

(Training undertaken by Care Staff in the past 12 months)
The Manager can provide you with up-to-date information about the training, relevant qualifications and experience of the registered provider, manager and staff. This information is also made available to you in the Service User Guide provided by the home. This is a document, which should be offered to you when you view the home.

Total number of care staff employed in the Home: 16

The information on this leaflet has been provided by the Home owners/managers. However Age UK Oldham strongly recommends prior to making a decision you or a person nominated by yourself visits the home and inspects the facilities and services on offer to you.