

CHOOSING THE RIGHT CARE HOME

Park Hills Nursing Home



199 Chamber Road, Oldham, OL8 4DJ

Tel: 0161 624 6671

Email: parkhillsnursing@hotmail.com

Registered Manager: Mr. S Hussain

Registered Care Home with Nursing

Registered Categories of Care Provided: *Accommodation for persons who require nursing or personal care, Treatment of disease, disorder or injury, Caring for adults over & under 65, Dementia, Mental health conditions, Physical disabilities, Sensory impairments*

From June 2009 care homes will be regulated by CQC National Correspondence Inspections (CQC). The registered status of Care Homes may be subject to change by the Commission. If you have any questions about services a Care Home can provide you may discuss these with the Commission who can be contacted as follows: - Care Quality Commission National Correspondence, Citygate, Gallowgate, Newcastle upon Tyne, NE1 4PA
Tel: 03000 616161 Email: enquiries@cqc.org.uk

BUS ROUTES: from Oldham Town Centre 406

TOTAL NUMBER OF BEDS: 17 Single rooms

How much are the fees per week?

NURSING CARE

If you are receiving financial support from Oldham Metropolitan Borough Council, from **1st April 2024**, they will pay a maximum contribution of **£783.00 per person, per week**.

In addition to the above anyone who has been assessed as having nursing care needs that should be met in a care home registered for providing nursing care will be eligible for the nursing element of their care to be paid for by the National Health Service (NHS) regardless of your financial status. As from **1st April 2024**, this amount will be **£235.88 per week**. This payment will be paid directly to the care home. This is known as the Registered Nursing Care Contribution (RNCC) payment and is allocated to your care needs: -

Social Services funded charges for **Nursing Care** as follows:

Single room	£823.00*
Respite care	£823.00*

Privately funded charges for **Nursing Care** as follows:

Single room	£1210.00
Respite care	£1210.00

You should bear in mind that should you not be fully funded, only partly funded, you will be required to make up the difference between OMBC Social Services contribution and the full cost of the Home. This can be from a variety of sources and includes:-

- All other income
- Benefits
- Pensions

Personal Allowance

In calculating the amount to be contributed toward the cost of your care the local authority has to allow the resident to retain a Personal Expenses Allowance (PEA). This amount is currently **£30.15** per week. This amount is to cover the cost of personal items and you should not be asked to put your PEA towards meeting the basic cost of your care.

Miscellaneous

Service User Guide

All care homes must provide you with a **Service User Guide**. This includes information about the home's aims and objectives and full details of the range of services and facilities they have on offer. This document should also give detailed information about any special care service they offer, a copy of the home's Complaints Procedure and relevant qualifications and experience of the home manager and staff.

A copy of the latest inspection report should also be available at the home for you to look at, or alternatively you can view the latest report at Age UK Oldham by using the Choosing the Right Care Home website: www.ageuk.org.uk/oldham or the Commission for Social Care's website: www.cqc.org.uk.

Contract

All residents should be provided with a statement of terms and conditions at the point of moving into a care home (or a contract if they are paying for their care privately). This will give full details of what will be included in the home fees and the service the home is going to provide you with and how much notice is required if you want to vacate the home.

Personal Care Plans

All residents will have a Care Plan – this is a document, which gives full details of the care that you will be provided with. A copy of the care plan would be made available to residents or their relatives on request.

Trial Period

- A trial period is on offer at Park Hills. This is flexible depending on the individual circumstance.
- A Key Worker will be assigned to all new residents at Park Hills.
- Residents are always asked what their preferred term of address should be when moving into Park Hills.

How much notice to vacate the Home?

- Two weeks notice is required to vacate Park Hills.

How long will resident's rooms be kept should they have to go into hospital?

- This is flexible – depending on the individual circumstances.

Outside seating area

- An outside seating area is provided at Park hills, which is suitable for those in wheelchairs and other mobility problems.

Newspapers and library service

- Residents are able to have newspapers and magazines delivered if required – residents would be charged on an individual basis.
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Does the Home have a Secure Entry System fitted?

- Normal domestic arrangements are in operation at Park Hills.

Bedtime arrangements

- Resident choose when to get up in the morning and when to retire in the evenings.

Residents' Rooms

- Residents are able to take responsibility for their own door key, if required.

Residents are provided with the following items in their own rooms free of charge: -

- Television
- Residents are encouraged to have their own personal items, e.g. chairs, pictures, ornaments etc.
- A telephone is provided in private for residents to make outgoing and take incoming calls.

Personal

The following items are provided by the home free of charge:-

- Soap
- Shampoo
- Bath products
- Toothpaste
- Steradent
- A hairdressing service is provided at a cost of £10.00 per session.
- Residents with no effective family / friends to shop for personal items not included in the fees at Park Hills would be allocated a member of staff to purchase personal items on their behalf
- Residents choose when to take a bath or shower.

Clothing

- A laundry service is provided free of charge at Park Hills.
- A dry cleaning service is provided free of charge at Park Hills.
- All clothing is marked and placed in named pigeon holes to ensure laundry is returned to the rightful owner.

Valuables

- Resident's personal valuables are included in Park Hill's insurance cover.

Dining Arrangements

- A choice of menu is on offer at Park Hills.
- All residents are informed verbally of the choices on offer and offered alternatives if nothing on the menu to their liking.
- Special diets are catered for e.g. diabetic, fat free, blended diets.
- Residents are able to take meal in their own rooms if they wish to do so.
- Residents are able to invite relatives / visitors to share a meal with them occasionally – no charge is made for this service.
- Residents are able to have alcoholic drinks – no charge is made for this service.

The following items are provided free of charge following local authority assessment procedures: -

- Hearing Test – every six months.
- Batteries for hearing aids – as required.
- Sight Test – every six months.
- Chiropody – every six months.
- Incontinence Pads – provided on a daily basis.
- Dental Services – every three months.
- Physiotherapy – as requested.
- Speech Therapy – as required.
- Wheelchair – as required.
- Hoist – provided on a daily basis.
- Walking Frames – provided on a daily basis.

Residents can keep their own: -

- Dentists
- Chiropodist
- Optician

Subject to the above agreeing to continue to visit the resident.

Access around the Home

- As Park Hills is not all on one level a lift is provided to the first floor.
- Disabled access is available throughout Park Hills.
- Residents are encouraged to move freely around Park Hills.

Will someone from the Home accompany residents on hospital/clinic appointments if necessary?

- Relatives/friends are encouraged to accompany residents on hospital / clinic appointments.
- However, if arrangements cannot be made by relatives / friends a staff member would accompany the resident.
- No charge is made for this service.

Aids for visually impaired

- Talking books.
- Large print books.

Aids for hearing impaired

- Maintenance of hearing aids.

Communication Needs

- Staff at Park Hills are able to communicate in basic sign language.

Leisure Activities

As activities are subject to change depending on resident participation and staffing levels, Age UK Oldham advises when visiting the home, you check with the Manager what their current programme includes.

Religious / Spiritual Needs

- Church of England vicar visits Park Hills on a regular basis.
- Roman Catholic priest visits on request to individual residents.
- Methodist minister visits on request to individual residents.

Smoking Policy

- No smoking policy is in operation at Park Hills.

Visitors

- Residents are free to have visitors when and wherever they choose.
- Relatives / friends are encouraged to stay with residents overnight should they become ill.
- Relatives / visitors are always welcome to participate in any activities at Park //Hills.

Care Staff Training

The manager can provide you with up-to-date information about the training, relevant qualifications and experience of the registered provider, manger and staff. This information is also made available to you in the **Service User Guide** provided by the home. This is a document, which should be offered to you when you view the home.

Total number of care/nursing staff employed in the Home: 22

Total number of other staff employed by this home: 6

The information on this leaflet has been provided by the Home owners/managers. However, Age UK Oldham strongly recommends prior to making a decision you or a person nominated by yourself visits the home and inspects the facilities and services on offer to you.