

CHOOSING THE RIGHT CARE HOME

Care at Parkside



6-8 Edward Street, Werneth, Oldham, OL9 7QW

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Registered Care Home

Specialised Categories of Care Provided: Dementia, Older people, Physical disability, Sensory impairment

From June 2009 care homes will be regulated by CQC National Correspondence Inspections (CQC). The registered status of Care Homes may be subject to change by the Commission. If you have any questions about services a Care Home can provide you may discuss these with the Commission who can be contacted as follows: - Care Quality Commission National Correspondence, Citygate, Gallowgate, Newcastle upon Tyne, NE1 4PA
Tel: 03000 616161 Email: enquiries@cqc.org.uk

TOTAL NUMBER OF BEDS: 24

8 single rooms 8 single en-suite rooms 1 double room 2 double en-suite rooms

BUS ROUTE/S: From Oldham Town Centre 82 83

How much are the fees per week?

RESIDENTIAL CARE

If you are receiving financial support from Oldham Metropolitan Borough Council, from **1st April 2024**, they will pay a maximum contribution of **£696.60 per person, per week**.

Social Services funded charges for Residential Care are as follows:

Single room	£746.60*
Single en-suite	£746.60*
Double rooms	£746.60*
Respite all rooms	£746.60*

*** This cost includes a top up fee of £50.00 per week, which is payable by a third party.**

Privately funded charges for Residential Care are as follows:

General Residential	£695.00
Dementia residential	£710.00
Respite	£695.00 - £710.00

You should bear in mind that should you not be fully funded, only partly funded, you will be required to make up the difference between OMBC Social Services contribution and the full cost of the Home. This can be from a variety of sources and includes:-

- All other income
- Benefits
- Pensions

Personal Allowance

In calculating the amount to be contributed toward the cost of your care the local authority has to allow the resident to retain a Personal Expenses Allowance (PEA). This amount is currently **£30.15** per week. This amount is to cover the cost of personal items and you should not be asked to put your PEA towards meeting the basic cost of your care.

Miscellaneous

Service User Guide

All care homes must provide you with a **Service User Guide**. This includes information about the home's aims and objectives and full details of the range of services and facilities they have on offer. This document should also give detailed information about any special care service they offer, a copy of the home's Complaints Procedure and relevant qualifications and experience of the home manager and staff.

A copy of the latest inspection report should also be available at the home for you to look at, or alternatively you can view the latest report at Age UK Oldham by using the Choosing the Right Care Home website: www.ageuk.org.uk/oldham or the Commission for Social Care's website: www.cqc.org.uk.

Contract

All residents should be provided with a statement of terms and conditions at the point of moving into a care home (or a contract if they are paying for their care privately). This will give full details of what will be included in the home fees and the service the home is going to provide you with and how much notice is required if you want to vacate the home.

Personal Care Plans

All residents will have a Care Plan – this is a document, which gives full details of the care that you will be provided with. A copy of the care plan would be made available to residents or their relatives on request.

Trial Period

- Parkside offers a trial period of four weeks.
- A key worker is assigned to new residents arriving at Parkside.
- Residents are always asked what their preferred term of address should be when moving into Parkside.

How much notice to vacate the Home?

- Two weeks notice is required to vacate the Home, however this can be flexible

How long will resident's rooms be kept should they have to go into hospital?

- Rooms will be kept indefinitely dependent on individual circumstances.

Outside seating area

- An outside seating area is provided for all residents, which is suitable for wheelchairs and other mobility problems.

Newspapers and library service

- Residents are able to request their own magazines / newspapers be delivered and a charge is made for this additional service.
- Oldham Library visits Parkside on a regular basis to change and loan books to residents.

Does the Home have a Secure Entry System fitted?

- A secure entry system is in operation at Parkside. The main entrance has an alarm fitted to alert staff whenever anyone enters or leaves the building. There is CCTV system installed in the main areas, this can also be installed in a residents' room at request and is chargeable to the resident.

Bedtime arrangements

- Residents choose when to get up in the mornings and retire in the evenings.

Residents' Rooms

- Residents take responsibility for their own keys, where appropriate.
- Residents who share rooms would be consulted prior to a decision being made about whom they share with
- Adequate screening would be provided to ensure privacy at all times.

Residents are able to provide the following items in their own rooms following a risk assessment: -

- Kettle
- Toaster
- Telephone
- Television
- Own furniture – bed, wardrobes, dresser, armchair etc. all subject to health and safety procedures.
- If residents are unable to have their own telephone installed, Parkside provides a telephone in private for ingoing and outgoing calls. This is located in the rear extension.

Pets

- Parkside has a cat at the present time.
- If any prospective resident wished to take their own pet to Parkside they would need to discuss their own individual case with the Manager.

Personal

The following items are provided by the home free of charge:-

- Soap
- Shampoo
- Bath products
- Toothpaste
- The resident provides any other personal items they would require.
- Residents who have no effective family / visitors to shop for any personal items they required would be allocated a key worker to do so.
- Residents choose when to shower or take a bath. Staff would use their discretion with residents unable to make that decision for themselves.

Clothing

- Parkside provides a free laundry service to all residents.
- It is helpful if all clothing is marked with resident's name prior to moving in to Parkside.
- We employ a Housekeeper who ensures all clothing is returned to its rightful owner.

Valuables

- A lockable space is provided for residents to store their valuables.
- Residents are also able to use the safe in the Manager's office to store items of value.
- Resident's possessions are covered by the Home's insurance policy.

Dining Arrangements

- Parkside operates flexible mealtimes. There is a cook on site from 8am until 6pm, This is to enable staff to serve food when requested, monitor and assist residents with feeding as necessary.
- However, should you wish to visit or be involved during these times, please arrange with the Care Home Manager.
- A choice of menu is on offer to residents.
- The Chef informs all residents verbally of the choice on offer each day.
- Special diets are catered for e.g. diabetic, high fibre etc.

- Residents can take meals in their own rooms if they wish.
- Residents are able to invite visitors / family to share a meal with them on occasions – no charge is made for this service.
- Light refreshments are available throughout the day for residents.
- Residents are able to prepare light snacks and drinks for themselves. The top half of the kitchen is used for this purpose – a staff member would always be present to assist and ensure the safety of residents.
- Residents are able to have alcoholic drinks if they choose – no charge is made for this service.

The following items are provided free of charge following local authority assessment process: -

- Batteries for hearing aids
- Sight Tests
- Chiropody – a small charge to residents
- Incontinence Pads
- Dental Services
- Physiotherapy
- Wheelchair
- Hoist
- Walking Frames

Residents can keep their own: -

- G.Ps (if they are willing to keep client on file)
 - Dentists
 - Chiropodist
 - Optician through a home visit
- Subject to the above agreeing to continue to visit the resident.

Access around the Home

- Parkside is not all on one level; however, a lift is provided for residents to the first floor.
- Disabled access is available throughout the Home.
- Residents are encouraged to move freely around the Home without any restrictions.
- We also have a stairlift

Will someone from the Home accompany residents on hospital/clinic appointments if necessary?

- Relatives/friends are encouraged to accompany residents on hospital / clinic appointments.
- However, if arrangements cannot be made by relatives / friends a staff member would accompany the resident.
- No charge is made for this service.

Leisure Activities

As activities are subject to change depending on resident participation and staffing levels, Age UK Oldham advises when visiting the home you check with the Manager what their current programme includes.

Religious / Spiritual Needs

Religious services provided at Parkside Gardens are as follows: -

- Church of England vicar visits on a monthly basis.

Smoking Policy

- Parkside has a designated covered smoking shelter outside for the use of its residents.

Visitors

- Relations / visitors are requested to avoid mealtimes – please see heading Dining Arrangements.
- Visitors are welcome to visit whenever they choose to do so.
- We welcome visitors to join any of Parkside's social activities.

Care Staff Training

The manager can provide you with up-to-date information about the training, relevant qualifications and experience of the registered provider, manager and staff. This information is also made available to you in the **Service User Guide** provided by the home. This is a document, which should be offered to you when you view the home.

Total number of care staff employed in the Home: 15

Total number of other staff employed by the home: 4

The information on this leaflet has been provided by the Home owners/managers. However Age UK Oldham strongly recommends prior to making a decision you or a person nominated by yourself visits the home and inspects the facilities and services on offer to you.

