

CHOOSING THE RIGHT CARE HOME

Shawside Nursing Home



77 Oldham Road, Shaw, Oldham, OL2 8SP

Tel: 01706 882290

Email: shawside.manager@bloomcare.co.uk

Registered Manager: Yvonne Burusta

Registered Care Home

Registered Categories of Care Provided: Dementia, Older people, Physical disability

From June 2009 care homes will be regulated by CQC National Correspondence Inspections (CQC). The registered status of Care Homes may be subject to change by the Commission. If you have any questions about services a Care Home can provide you may discuss these with the Commission who can be contacted as follows: - Care Quality Commission National Correspondence, Citygate, Gallowgate, Newcastle upon Tyne, NE1 4PA
Tel: 03000 616161 Email: enquiries@cqc.org.uk

TOTAL NUMBER OF BEDS: 150

Dementia residential - Miller & Beech House 60 rooms

Dementia Nursing - Oldham House 30 rooms

Residential - Royton & Shaw Houses 60 rooms

BUS ROUTES: from Oldham Town centre 58 57 181

RESIDENTIAL CARE

If you are receiving financial support from Oldham Metropolitan Borough Council, from **1st April 2024**, they will pay a maximum contribution of **£696.60 per person, per week**.

Social Services funded charges for **Residential Care(Shaw & Royton houses)** are as follows:

Single room	£746.00*
Respite care	£746.00*

*** This cost includes a top up fee of £50.00 per week, which is payable by a third party. Top up fee currently on hold**

Social Services funded charges for **Residential Dementia Unit (Beech & Miller house)** are as follows:

Single room	£746.00
Respite care	£746.00

*** This cost includes a top up fee of £50.00 per week, which is payable by a third party. Top up fee currently on hold**

Privately funded charges for **Residential Care (Shaw & Royton houses) / Dementia Residential Unit (Beech & Miller houses)** are as follows:

Single room	£1,100.00
Respite care	£1,100.00

You should bear in mind that should you not be fully funded, only partly funded, you will be required to make up the difference between OMBC Social Services contribution and the full cost of the Home. This can be from a variety of sources and includes:-

- All other income
- Benefits
- Pensions

Personal Allowance

In calculating the amount to be contributed toward the cost of your care the local authority has to allow the resident to retain a Personal Expenses Allowance (PEA). This amount is currently **£30.15** per week. This amount is to cover the cost of personal items and you should not be asked to put your PEA towards meeting the basic cost of your care.

NURSING CARE

If you are receiving financial support from Oldham Metropolitan Borough Council, from **1st April 2024**, they will pay a maximum contribution of **£783.00 per person, per week**.

In addition to the above anyone who has been assessed as having nursing care needs that should be met in a care home registered for providing nursing care will be eligible for the nursing element of their care to be paid for by the National Health Service (NHS) regardless of your financial status. As from **1st April 2024**, this amount will be **£235.88 per week**. This payment will be paid directly to the care home. This is known as the Registered Nursing Care Contribution (RNCC) payment and is allocated to your care needs:-

Social Services funded charges for **DE Nursing Care (Oldham house)** as follows:

	<u>DE Nursing</u>
Single room	£833.00
Respite care	£833.00

*** This cost includes a top up fee of £50.00 per week, which is payable by a third party. **Top up fee currently on hold****

Privately funded charges for **General Nursing (miller house) & DE Nursing Care (Oldham house)** as follows:

	<u>DE. Nursing</u>
Single room	£1,100.00
Respite care	£1,100.00

Miscellaneous

Service User Guide

All care homes must provide you with a **Service User Guide**. This includes information about the home's aims and objectives and full details of the range of services and facilities they have on offer. This document should also give detailed information about any special care service they offer, a copy of the home's Complaints Procedure and relevant qualifications and experience of the home manager and staff.

A copy of the latest inspection report should also be available at the home for you to look at, or alternatively you can view the latest report at Age UK Oldham by using the Choosing the Right Care Home website: www.ageuk.org.uk/oldham or the Commission for Social Care's website: www.cqc.org.uk.

Contract

All residents should be provided with a statement of terms and conditions at the point of moving into a care home (or a contract if they are paying for their care privately). This will give full details of what will be included in the home fees and the service the home is going to provide you with and how much notice is required if you want to vacate the home.

Personal Care Plans

All residents will have a Care Plan – this is a document, which gives full details of the care that you will be provided with. A copy of the care plan would be made available to residents or their relatives on request.

Trial Period

- A trial period is on offer – this is dependent on individual circumstances.
- A Key worker is assigned to all new residents on admission.
- Residents are always asked what their preferred term of address should be when moving into Shaw Side.

How much notice to vacate the Home?

- 28 days notice is required to vacate Shaw Side.

How long will resident's rooms be kept should they have to go into hospital?

- In-line with local authority procedures.

Outside seating area

- An outside seating area is provided at Shaw Side, which is suitable for those in wheelchairs or other mobility problems.

Can residents help with any of the Home's domestic activities?

- Some residents like to assist with gardening and light cleaning duties; this is each individual's choice.

Newspapers and library service

- Shaw Side will arrange for residents to have their own newspapers / magazines delivered. This is charged to each individual.

Does the Home have a Secure Entry System fitted?

- Shaw Side has a secure entry system fitted.

Bedtime arrangements

- Residents choose when to get up in the mornings and when to retire in the evenings.

Residents' Rooms

- Residents are able to take responsibility for their own keys to their rooms.

Residents are able to provide the following items in their own rooms:

- Television
- Residents are encouraged to take some personal items of furniture to Shaw Side; however, this may be limited to small items due to space.

Pets

- Residents who wanted to take their own pet with them to Shaw Side would need to discuss this with the management. Small pets may be considered.

Personal

The following items are provided by the home free of charge:-

- Soap
- Residents with no effective family or relatives would be allocated a key worker to shop for other personal items they would require.
- Residents choose when to have a bath or shower.

Clothing

- A laundry service is provided by Shaw Side free of charge. However, Shaw Side are not responsible for any damage to clothing due to laundry services. Residents should be aware that all clothing brought with them to Shaw Side must be able to withstand normal laundering procedures.
- It would be helpful if names tapes were put in all items of clothing prior to moving into Shaw Side.
- A dry cleaning service is provided at an extra cost to the individuals.

Valuables

- Resident's personal effects are covered by Shaw Side's insurance policy.

Dining Arrangements

- Shawside operates protected mealtimes between the hours of 12.30pm - 1.30pm and 5.00pm – 6.00pm. This is to enable staff to serve food, monitor and assist residents with feeding as necessary.

- However, should you wish to visit or be involved during these times, please arrange with the Care Home Manager.
- A choice of menu is on offer at Shaw Side.
- A menu is on display on each house notice board.
- Visually impaired residents are informed verbally of the choice on offer.
- All residents are asked by a member of staff each day of what their choice of food will be.
- Special diets are catered for – please ask for details.
- Residents are able to eat in their own rooms if they wish.
- Residents are able to invite friends / visitors to share a meal with them occasionally.
- Residents are able to have alcoholic drinks should they wish to. No extra charge is made for this.
- Protected meal times

Health

- 24-hour care is provided.
- All rooms have emergency call systems installed.

The following items are provided free of charge and are subject to local authority assessment procedures: -

- Hearing Test
- Sight Test
- Chiropody – if fully funded by Social Services
- Incontinence Pads
- Dental Services
- Wheelchairs
- Hoist
- Walking Frames

All the above are subject to local authority assessment procedures.

Residents can keep their own: -

- G.Ps
- Dentists
- Chiropodist
- Optician

Subject to the above agreeing to continue to visit the resident.

Access around the Home

- Shaw Side is all on one level.
- Disabled access is available throughout the home.
- Residents are encouraged to move freely around the home.

Will someone from the Home accompany residents on hospital/clinic appointments if necessary?

- Relatives/friends are encouraged to accompany residents on hospital / clinic appointments.
- However, if arrangements cannot be made by relatives / friends a staff member would accompany the resident.
- No charge is made for this service.

Leisure Activities

As activities are subject to change depending on resident participation and staffing levels, Age UK Oldham advises when visiting the home you check with the Manager what their current programme includes.

Religious / Spiritual Needs

Religious services provided at Shaw Side are as follows: -

- Church of England vicar – please ask the Manager how often as this varies due to resident participation.
- Roman Catholic priest visits – please ask the Manager how often as this varies due to resident participation.
- Salvation Army pay Shaw Side visits on occasion.

Smoking Policy

- Smoking is permitted in the designated smoking areas outside each of the houses only.

Visitors

- Relations / visitors are requested to avoid mealtimes – please see heading Dining Arrangements.
- Residents are free to have visitors when or wherever they choose.
- Relatives are encouraged to stay overnight with residents should they become ill.
- Relatives are always encouraged to join in the home's activities whenever possible.

Care Staff Training

(Training undertaken by Care Staff in the past 12 months)

The Manager can provide you with up-to-date information about the training, relevant qualifications and experience of the registered provider, manager and staff. This information is also made available to you in the **Service User Guide** provided by the home. This is a document, which should be offered to you when you view the home.

Total number of care staff employed by the home: 115

Total number of Nurses employed by the home: 10

Total number of other staff employed by the home: 23

The information on this leaflet has been provided by the Home owners/managers. However Age UK Oldham strongly recommends prior to making a decision you or a person nominated by yourself visits the home and inspects the facilities and services on offer to you.