

CHOOSING THE RIGHT CARE HOME

St. George's Nursing Home



Northgate Lane, Moorside, Oldham OL1 4RU

Tel: 0161 626 4433

Website: www.stgeorgescarecentre.co.uk

email: admin@stgeorgescarecentre.co.uk

Registered Manager: Cheryl Newsome

Registered Care Home with Nursing

Registered Categories of Care Provided: Dementia, Mental health, Older people

From June 2009 care homes will be regulated by CQC National Correspondence Inspections (CQC). The registered status of Care Homes may be subject to change by the Commission. If you have any questions about services a Care Home can provide you may discuss these with the Commission who can be contacted as follows: - Care Quality Commission National Correspondence, Citygate, Gallowgate, Newcastle upon Tyne, NE1 4PA

Tel: 03000 616161 Email: enquiries@cqc.org.uk

TOTAL NUMBER OF BEDS: 77

- Denshaw** - 15 Single en-suite rooms – for Clients with Enduring Mental Health
- Beal** - 15 Single en-suite rooms – for clients with Dementia aged 30 - 65
- Manor** - 15 single en-suite rooms -- for clients with Dementia aged 65+
- Grange** - 12 single en-suite rooms – for clients with Dementia aged 65+
- Medlock** - 10 Single en-suite rooms – for clients with Acquired Brain Injury
- Brookdale** - 10 Single en-suite rooms – for clients with Enduring Mental Health

BUS ROUTE/S: From Oldham Town Centre - 82

How much are the fees per week?

DEMENTIA NURSING CARE

Social Services funded charges for **Dementia Nursing Care** as follows:

Single en-suite room £808.00*

Respite care No set price need to speak with Manager.

*** This cost includes a top up fee of £25.00 per week, which is payable by a third party.**

Privately funded charges for **Dementia Nursing Care** as follows:-

Single en-suite room £1,411.00

Respite care No set price need to speak with Manager.

SPECIALIST DEMENTIA CARE / MENTAL HEALTH CARE / ACQUIRED BRAIN INJURY

Specialist units are individually priced based on Residents needs and assessment, speak with the manager of the home for more information.

Privately funded charges for specialist nursing/mental health care as follows:

Single en-suite room £2,042.20 - £2,336.50

You should bear in mind that should you not be fully funded, only partly funded, you will be required to make up the difference between OMBC Social Services contribution and the full cost of the Home. This can be from a variety of sources and includes:-

- All other income
- Benefits
- Pensions

Personal Allowance

In calculating the amount to be contributed toward the cost of your care the local authority has to allow the resident to retain a Personal Expenses Allowance (PEA). This amount is currently **£30.15** per week. This amount is to cover the cost of personal items and you should not be asked to put your PEA towards meeting the basic cost of your care.

Miscellaneous

Service User Guide

All care homes must provide you with a **Service User Guide**. This includes information about the home's aims and objectives and full details of the range of services and facilities they have on offer. This document should also give detailed information about any special care service they offer, a copy of the home's Complaints Procedure and relevant qualifications and experience of the home manager and staff.

A copy of the latest inspection report should also be available at the home for you to look at, or alternatively you can view the latest report at Age UK Oldham by using the Choosing the Right Care Home website: www.ageuk.org.uk/oldham or the Commission for Social Care's website: www.cqc.org.uk.

Contract

All residents should be provided with a statement of terms and conditions at the point of moving into a care home (or a contract if they are paying for their care privately). This will give full details of what will be included in the home fees and the service the home is going to provide you with and how much notice is required if you want to vacate the home.

Personal Care Plans

All residents will have a Care Plan – this is a document, which gives full details of the care that you will be provided with. A copy of the care plan would be made available to residents or their relatives on request.

Introductory Visit

- Prospective clients and their families / representatives are welcome to visit the home without appointments, to view the facilities and to discuss any issues or concern with staff member and to talk to existing clients.

- All prospective clients will be assessed by a trained nurse in their current residence to determine whether all of their needs can be met prior to admission. All clients are offered a review of the placement after the first and third months to ensure the suitability of the placement
- Residents are always asked what their preferred term of address would be prior to moving into St. Georges.

How much notice to vacate the Home?

- In the event of either part terminating the contract, two weeks notice in writing must be presented. The company reserves the right to terminate a contract at the discretion of management when it is deemed that a resident is no longer appropriately placed within the homes and his / her needs cannot be met or the well-being and safety of other residents are compromised.

Outside seating area

- The Home provides several outside seating area for residents, which is also suitable for those in wheelchairs or other mobility problems.

Newspapers and library service

- Arrangements can be made for newspapers and magazines to be delivered to individual residents - local press is provided free of charge. Other publications a charge would be made.

Does the Home have a Secure Entry System fitted?

- A secure entry system is fitted for the comfort and safety of all residents. Security CCTV cameras are in operation in the general public areas.

Bedtime arrangements

- Residents choose when to get up in the mornings and what time to retire in the evenings.

Residents' Rooms

Residents are provided with the following items in their rooms: -

- Dressing table and chair
- Upholstered armchair
- Bedside cabinet
- Double wardrobe and shelf
- Smoke detectors
- T.V aerial point

- Under floor heating with individual thermostat controls.
- Bed side light

If residents wish to personalise their rooms they may do so with any item of furniture subject to fire regulations and adequate space in their room to accommodate the item.

Pets

- No pets at the present time, however, small caged pets such as birds or fish may be considered.

Smoking Policy

- We are a non-smoking organisation.

Personal

We provide the following toiletries: -

- Soap / Body wash / Shampoo / Razors and Shaving Foam.
- The resident must provide other personal items.
- If residents are unable to provide or shop for personal toiletries the named worker assigned to them will do so.
- Residents choose when to take a bath or shower.

Clothing

- A laundry service is provided by the Home free of charge.

Valuables

- All residents are provided with a lockable drawer in their room.
- The company also has an insurance policy, which covers resident's personal effects. Further details of this policy and what you are covered for can be obtained via the main office.
- We advise residents do not bring high value items or sentimental items.

Dining Arrangements

- There is a choice of menu on offer to our residents.
- Residents are given a written copy each day of the choice on offer.
- Visually impaired residents are informed verbally of the choice on offer.
- A Pictorial Menu is available.

- Special diets are catered for e.g. diabetic, gastric, halal, gluten-free, soft diet, vegetarian, reducing and build-up diets – all diets are supervised by nursing staff.
- Residents can take their meals in their own rooms if they choose to do so.
- Residents are able to invite relatives/visitors to share a meal with them occasionally.
- Light refreshments/snacks are available.

The following items are provided free of charge following local authority assessment process: -

- Hearing Tests – according to need.
- Batteries for Hearing Aids – provided by the NHS.
- Sight Tests – provided by the NHS.
- Incontinence Pads – as necessary.
- Dental Service – provided by the NHS.
- Physiotherapy – provided by the NHS.
- Speech Therapy – provided by the NHS.
- Wheelchair – as necessary.
- Hoist – provided by the NHS.
- Walking Frames – provided by the NHS.

Residents can keep their own: -

- G.Ps
- Dentists
- Chiropodist
- Optician

Residents are able to keep their own medical practitioners provided the service agrees to visit or the client is able to visit them.

Access around the Home

- Disabled access is available throughout the Home.

Will someone from the Home accompany residents on hospital/clinic appointments if necessary?

- Relatives/friends are encouraged to accompany residents on hospital / clinic appointments.

- However, if arrangements cannot be made by relatives / friends a staff member would accompany the resident. There would be no charge for staff time.
- In addition if a taxi is used the charge will be met by the resident or family member.

Leisure Activities

As activities are subject to change depending on resident participation and staffing levels, Age UK Oldham advises when visiting the home you check with the Manager what their current programme includes.

Social Care:

The home employs 2 Holistic Therapists who work on a sessional basis.

In addition, we also have a Therapy Kitchen & Gymnasium.

We also have weekly sessions from an Art Therapist and Music Therapist.

Visitors

- Visitors are welcome at any time and also the option is available to participate in any of the homes activities.
- A qualified member of staff is available at all times for updates on any medical matters.

Care Staff Training

(Training undertaken by Care Staff in the past 12 months)

Total number of care staff employed in the Home: 170

The home also employs a Physiotherapist who visits weekly. The home also employs a Neuro Psychologist and an assistant Psychologist.

The Manager can provide you with up-to-date information about the training, relevant qualifications and experience of the registered provider, manager and staff. This information is also made available to you in the **Service User Guide** provided by the home. This is a document, which should be offered to you when you view the home.

The information on this leaflet has been provided by the Home owners/managers. However Age UK Oldham strongly recommends prior to making a decision you or a person nominated by yourself visits the home and inspects the facilities and services on offer to you.