

CHOOSING THE RIGHT CARE HOME

Stoneleigh House



Cooper Street, Springhead, Oldham, OL4 4QS

Tel: 0161 624 5983

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Manager: Julie Hodges

Registered Care Home

Registered Categories of Care Provided: Dementia, Older people, Physical disability, Sensory impairment

From June 2009 care homes will be regulated by CQC National Correspondence Inspections (CQC). The registered status of Care Homes may be subject to change by the Commission. If you have any questions about services a Care Home can provide you may discuss these with the Commission who can be contacted as follows:

- Care Quality Commission National Correspondence, Citygate, Gallowgate, Newcastle upon Tyne, NE1 4PA

Tel: 03000 616161 Email: enquiries@cqc.org.uk

TOTAL NUMBER OF BEDS: 31

27 single en-suite rooms

2 double rooms

BUS ROUTE/S: From Oldham Town Centre: 427 180 184 343

RESIDENTIAL CARE

If you are receiving financial support from Oldham Metropolitan Borough Council, from **1st April 2024**, they will pay a maximum contribution of **£696.60 per person, per week**.

Social Services funded charges for Residential Care are as follows:

Single en-suite	£696.60
Double rooms	£696.60
Respite all rooms	£696.60

Privately funded charges for Residential Care are as follows:

Single en-suite	£750.00
<u>Premium</u> room	£775.00*
Respite single	Discuss with Manager

***An additional £25.00 may be added depending on the level of care, dependent on assessment.**

You should bear in mind that should you not be fully funded, only partly funded, you will be required to make up the difference between OMBC Social Services contribution and the full cost of the Home. This can be from a variety of sources and includes:-

- All other income
- Benefits
- Pensions

Personal Allowance

In calculating the amount to be contributed toward the cost of your care the local authority has to allow the resident to retain a Personal Expenses Allowance (PEA). This amount is currently **£30.15** per week. This amount is to cover the cost of personal items and you should not be asked to put your PEA towards meeting the basic cost of your care.

Miscellaneous

Service User Guide

All care homes must provide you with a **Service User Guide**. This includes information about the home's aims and objectives and full details of the range of services and facilities they have on offer. This document should also give detailed information about any special care service they offer, a copy of the home's Complaints Procedure and relevant qualifications and experience of the home manager and staff.

A copy of the latest inspection report should also be available at the home for you to look at, or alternatively you can view the latest report at Age UK Oldham by using the Choosing the Right Care Home website: www.ageuk.org.uk/oldham or Commission for Social Care's website: www.cqc.org.uk.

Contract

All residents should be provided with a statement of terms and conditions at the point of moving into a care home (or a contract if they are paying for their care privately). This will give full details of what will be included in the home fees and the service the home is going to provide you with and how much notice is required if you want to vacate the home.

Personal Care Plans

All residents will have a Care Plan – this is a document, which gives full details of the care that you will be provided with. A copy of the care plan would be made available to residents or their relatives on request.

Trial Period

- We offer a trial period of six weeks.
- A key worker is assigned to all new residents.
- Residents are always asked what their preferred term of address should be when moving into Stoneleigh House.

How much notice to vacate the Home?

- One month, however, this may vary dependent on individual circumstances.

How long will resident's rooms be kept should they have to go into hospital?

- Six weeks or social services review process.

Outside seating area

- An outside seating area is provided which is suitable for all our residents including those in wheelchairs or other mobility problems.

Newspapers and library service

- Residents are able to have their own newspapers / magazines delivered – a charge would be made for this service.
- We provide a library for all residents.

Does the Home have a Secure Entry System fitted?

- A secure entry system is fitted for the safety of all our residents

Bedtime arrangements

- Residents choose when to get up in the mornings and when to retire in the evenings.

Residents' Rooms

- Keys are available to residents to their own rooms following a risk assessment.
- Residents who share rooms are unable to choose whom they share with on arrival as we already have existing residents, however, should other vacancies occur they would be offered first refusal.
- Residents who do share are provided with adequate screening to ensure as much privacy as possible.

Residents are able to provide the following items in their own rooms following a risk assessment: -

- Television
- Telephone
- Own furniture – clients are encouraged to bring some furniture, which is familiar to them from their own home. This is essential to help them settle into their new surroundings.
- Residents who do not have their own telephone installed are able to take incoming and outgoing calls in private in the Manager's office.

Pets

- Residents who wanted to take a pet with them to Stoneleigh House would need to discuss their own case individually with the management.

Personal

Stoneleigh provides the following items free of charge:-

- Soap
- Shampoo
- Bath products
- The residents provide all other toiletries and personal items.
- A hairdresser visits Stoneleigh House fortnightly – residents are charged separately for this service.
- A podiatrist also visits every six weeks.

- Key workers or the Manager are available to help residents to shop for any personal items they require. If the residents are unable to shop, we will shop on their behalf.
- Residents choose when to take a bath or shower.

Clothing

- We provide a free laundry service.
- All clothing must be named to ensure garments returned to rightful owner. Each resident has his/her own laundry box which has his or her name and room number on.

Valuables

- A locked top drawer is provided in all rooms for valuable.
- Please check with the Manager re: insurance cover of resident's personal effects.

Dining Arrangements

- A choice of menu is on offer each day.
- Menu is displayed in the dining room.
- Visually impaired residents are informed verbally by the cook of the choice on offer.
- All residents are asked daily what their choice of food will be.
- Special diets are catered for – please see the Manager with your particular requirements.
- A small private area is set-aside in one of the lounges for residents who prefer to eat separately.
- Residents are able to invite visitors / relatives to share a meal occasionally – no charge is made for this service.
- Residents are able to have light refreshments / snacks throughout the day.
- Residents are able to have alcoholic drinks – residents provide their own.

The following items are provided free of charge subject to local authority assessment procedures: -

- Hearing Tests
- Batteries for hearing aids
- Sight Tests
- Chiropody – every 6 weeks.
- Incontinence Pads
- Dental Services

- Physiotherapy
- Speech Therapy
- Wheelchair
- Hoist
- Walking Frames

Residents can keep their own: -

- G.Ps
- Dentists
- Chiropodist
- Optician

Subject to the above agreeing to continue to visit the resident.

Access around the Home

- A lift is provided which is suitable for all our residents.
- Disabled access is available throughout the Home.
- All are residents are encouraged to move around freely without any restrictions.

Will someone from the Home accompany residents on hospital/clinic appointments if necessary?

- Relatives/friends are encouraged to accompany residents on hospital / clinic appointments.
- However, if arrangements cannot be made by relatives / friends a staff member would accompany the resident. There would be a no charge for staff time.
- In addition, if a taxi is used there would be a charge.

Aids for visually impaired

- Most of the staff at Stoneleigh House has undertaken training in visually impairment.

Medicines

- Residents are able to manage their own medication following a risk assessment.
- A safe, lockable space is provided for the storage of medication.
- Written records are kept of all medication which staff administer.

Leisure Activities

As activities are subject to change depending on resident participation and staffing levels, Age UK Oldham advises when visiting the home you check with the Manager what their current programme includes.

Religious / Spiritual Needs

Religious services provided at Stoneleigh House are as follows:-

- We have an in-house service every six weeks – all residents are welcome to attend.

Smoking Policy

- Stoneleigh has a no smoking policy inside the home, there is a designated smoking area for residents outside.

Visitors

- Visitors are welcome any time.
- Relatives and visitors are welcome to stay with a resident overnight should they become ill.
- We warmly encourage visitors / relatives to join in any of our Home's activities.

Care Staff Training

(Training undertaken by Care Staff in the past 12 months)

The Manager can provide you with up-to-date information about the training, relevant qualifications and experience of the registered provider, manager and staff. This information is also made available to you in the **Service User Guide** provided by the home. This is a document, which should be offered to you when you view the home.

Total number of care staff employed in the Home: 24

Total number of other staff employed by this Home: 9

The information on this leaflet has been provided by the Home owners/managers. However Age UK Oldham strongly recommends prior to making a decision you or a person nominated by yourself visits the home and inspects the facilities and services on offer to you.