

# CHOOSING THE RIGHT CARE HOME

## Stoneswood



Oldham Road, Delph, Oldham, OL3 5EB

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Andrew Paul (Interim Manager)

### Registered Care Home

**Registered Categories of Care Provided: Dementia, Older people, Physical disability, Sensory impairment**

From June 2009 care homes will be regulated by CQC National Correspondence Inspections (CQC). The registered status of Care Homes may be subject to change by the Commission. If you have any questions about services a Care Home can provide you may discuss these with the Commission who can be contacted as follows: - Care Quality Commission National Correspondence, Citygate, Gallowgate, Newcastle upon Tyne, NE1 4PA

Tel: 03000 616161 Email: [enquiries@cqc.org.uk](mailto:enquiries@cqc.org.uk)

TOTAL NUMBER OF BEDS: 45

6 Single 13 Single en-suite rooms 26 Single en-suite rooms with showers

BUS ROUTE/S: From Oldham Town Centre: 350

## ***How much are the fees per week?***

### **RESIDENTIAL CARE**

If you are receiving financial support from Oldham Metropolitan Borough Council, from **1st April 2024**, they will pay a maximum contribution of **£696.60 per person, per week**.

#### **Social Services funded charges for Residential Care are as follows:**

£696.60 Plus a 3rd Party top up fee which is to be discussed with care home manager as this varies depending on room type.

#### **Privately funded charges for Residential Care are as follows:**

£950.00 - £1200.00 Depending on room type.

**You should bear in mind that should you not be fully funded, only partly funded, you will be required to make up the difference between OMBC Social Services contribution and the full cost of the Home. This can be from a variety of sources and includes:-**

- All other income
- Benefits
- Pensions

#### ***Personal Allowance***

In calculating the amount to be contributed toward the cost of your care the local authority has to allow the resident to retain a Personal Expenses Allowance (PEA). This amount is currently **£30.15** per week. This amount is to cover the cost of personal items and you should not be asked to put your PEA towards meeting the basic cost of your care.

### ***Miscellaneous***

#### ***Service User Guide***

All care homes must provide you with a **Service User Guide**. This includes information about the home's aims and objectives and full details of the range of services and facilities they have on offer. This document should also give detailed information about any special care service they offer, a copy of the home's Complaints Procedure and relevant qualifications and experience of the home manager and staff.

A copy of the latest inspection report should also be available at the home for you to look at, or alternatively you can view the latest report at Age UK Oldham by using the Age Concern website: [www.ageuk.org.uk/oldham](http://www.ageuk.org.uk/oldham) or Commission for Social Care's website: [www.cqc.org.uk](http://www.cqc.org.uk).

## **Contract**

All residents should be provided with a statement of terms and conditions at the point of moving into a care home (or a contract if they are paying for their care privately). This will give full details of what will be included in the home fees and the service the home is going to provide you with and how much notice is required if you want to vacate the home.

## **Personal Care Plans**

All residents will have a Care Plan – this is a document, which gives full details of the care that you will be provided with. A copy of the care plan would be made available to residents or their relatives on request.

### ***Trial Period***

- We offer a trial period to prospective residents – no time limit enforced.
- A key worker scheme is currently in the process of being reinstated.
- Residents are always asked what their preferred term of address should be when moving Stoneswood.

### ***How much notice to vacate the Home?***

- One-month notice is required to vacate Stoneswood.

### ***How long will resident's rooms be kept should they have to go into hospital?***

- This may vary depending on circumstances.

### ***Outside seating area***

- We provide an outside seating area, which is suitable for all residents including those in wheelchairs or other mobility problems.

### ***Newspapers and library service***

- Residents are able to have their own newspapers / magazines delivered – a separate charge will be made for this to individual service.
- Delph public library provides Stoneswood with a regular delivery and exchange service.

### ***Does the Home have a Secure Entry System fitted?***

- A secure entry system is fitted for the safety of all our residents and their belongings.

### ***Bedtime arrangements***

- Residents choose when to get up and when to retire in the evenings.

### ***Residents' Rooms***

- Residents are provided with keys to their own rooms.

#### ***Residents are able to provide the following items in their own rooms following a risk assessment: -***

- Kettle
- Teas maid
- Telephone
- Television – a portable set would be recommended, as we have no external aerial sockets in the bedrooms at the present time.
- Own furniture – Any item which fits into the resident's room and is within health and safety guidelines.
- Residents who do not have their own telephone installed are able to use the payphone in the main hallway to make outgoing and take incoming calls.

### ***Pets***

- No pet at the present time, may consider small caged pets however, each individual case would be assessed by the management.

### ***Personal***

#### ***The following items are provided by the home free of charge:-***

- Soap
- Shampoo
- Bath products
- The resident must provide other personal items.
- Staff or the Manager are available to shop, or help residents to shop for any item, which we do not supply and the resident would like to purchase.
- Stoneswood also have a small stock of toiletries for sale.
- Residents choose when to take a bath or shower.

### ***Clothing***

- A free laundry service is provided to residents.
- Each resident is provided with his or her own linen box.
- We request that all clothing is marked with the resident's name prior to joining us at Stoneswood to ensure all garments are returned to the rightful owner.

### ***Valuables***

- We provide a safe place in each room for residents to store valuables.
- Residents personal effects are included in the Home' insurance cover?

### ***Dining Arrangements***

- A choice of menu is on offer at Stoneswood.
- The main meal is served each lunchtime and a light tea each evening.
- The menu is displayed in the dining room.
- Visually impaired residents are informed verbally each day of the choice on offer.
- All residents are asked on a daily basis what their choice of food will be.
- Special diets are catered for on request.
- Residents are able to take meals in their own room if they prefer to do so.
- Light refreshments / snacks are available to residents throughout the day.
- Residents are allowed to provide their own alcoholic drinks depending on their medical requirements.

### ***The following items are provided free of charge subject to local authority assessment process: -***

- Hearing Tests – when required
- Batteries for hearing aids – when required
- Sight Tests – when required
- Chiropody – every three months
- Incontinence Pads – when required
- Dental Services – when required
- Hoist – we are unable to offer this service in certain parts of the building due to the narrow hallways.

### ***Residents can keep their own: -***

- G.Ps
- Dentists
- Chiropodist
- Optician

Subject to the above agreeing to continue to visit the resident.

### ***Access around the Home***

- A lift is provided which is suitable for all residents.
- Disabled access is provided throughout the Home.
- All residents are encouraged to move freely around the Home without any restrictions.

### ***Will someone from the Home accompany residents on hospital/clinic appointments if necessary?***

- Relatives/friends are encouraged to accompany residents on hospital / clinic appointments.
- However, if arrangements cannot be made by relatives / friends a staff member would accompany the resident. There will be a charge of £15.00 per hour which will be met by the resident or family member. This will include transport.

### ***Leisure Activities***

**As activities are subject to change depending on resident participation and staffing levels, Age UK Oldham advises when visiting the home you check with the Manager what their current programme includes.**

### ***Religious / Spiritual Needs***

#### ***Religious services provided at Stoneswood are as follows: -***

- Church of England vicar visits on occasions.
- Roman Catholic priest visits each week and provides Holy Communion.
- Residents are encouraged to attend church services, however, arrangements for transport are the responsibility of the individual.

### ***Smoking Policy***

- Stoneswood operates a no smoking policy.

### ***Visitors***

- Visitors are welcome anytime.
- Visitors / relatives may stay overnight should a resident become ill.
- Visitors / relatives are welcome to join us at Stoneswood in any of our activities / events.

## **Care Staff Training**

***(Training undertaken by Care Staff in the past 12 months)***

The Manager can provide you with up-to-date information about the training, relevant qualifications and experience of the registered provider, manager and staff. This information is also made available to you in the **Service User Guide** provided by the home. This is a document, which should be offered to you when you view the home.

**Total number of care staff employed in the Home: 43**

**Total number of other staff employed in the Home: 17**

**The information on this leaflet has been provided by the Home owners/managers. However Age UK Oldham strongly recommends prior to making a decision you or a person nominated by yourself visits the home inspects the facilities and services on offer to you.**