

CHOOSING THE RIGHT CARE HOME

Werneth Lodge



38 Manchester Road, Oldham, OL9 7AP
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Area Manager: Kelly Mellor

Registered Care Home

Specialised Categories of Care Provided: Mental health, Older people, Physical disability, Sensory impairment

From June 2009 care homes will be regulated by CQC National Correspondence Inspections (CQC). The registered status of Care Homes may be subject to change by the Commission. If you have any questions about services a Care Home can provide you may discuss these with the Commission who can be contacted as follows: - Care Quality Commission National Correspondence, Citygate, Gallowgate, Newcastle upon Tyne, NE1 4PA
Tel: 03000 616161 Email: enquiries@cqc.org.uk

TOTAL NUMBER OF BEDS: 42 40 single en-suite rooms

BUS ROUTE/S: From Oldham Town Centre 82 83

How much are the fees per week?

RESIDENTIAL CARE

If you are receiving financial support from Oldham Metropolitan Borough Council, from **1st April 2024**, they will pay a maximum contribution of **£696.60 per person, per week**.

Social Services funded charges for Residential Care are as follows:

Single room	£696.60
Single en-suite	£696.60
Double room	£696.60
Respite all rooms	£696.60

Privately funded charges for Residential Care are as follows:

Single room	£795.00
Single en-suite	£795.00
Shared room	£795.00
Respite all rooms	£795.00

You should bear in mind that should you not be fully funded, only partly funded, you will be required to make up the difference between OMBC Social Services contribution and the full cost of the Home. This can be from a variety of sources and includes:-

- All other income
- Benefits
- Pensions

Personal Allowance

In calculating the amount to be contributed toward the cost of your care the local authority has to allow the resident to retain a Personal Expenses Allowance (PEA). This amount is currently **£30.15** per week. This amount is to cover the cost of personal items and you should not be asked to put your PEA towards meeting the basic cost of your care.

Miscellaneous

Service User Guide

All care homes must provide you with a **Service User Guide**. This includes information about the home's aims and objectives and full details of the range of services and facilities they have on offer. This document should also give detailed information about any special care service they offer, a copy of the home's Complaints Procedure and relevant qualifications and experience of the home manager and staff.

A copy of the latest inspection report should also be available at the home for you to look at, or alternatively you can view the latest report at Age Concern Oldham by using the Choosing the Right Care Home website: www.ageuk.org.uk/oldham or the

Contract

All residents should be provided with a statement of terms and conditions at the point of moving into a care home (or a contract if they are paying for their care privately). This will give full details of what will be included in the home fees and the service the home is going to provide you with and how much notice is required if you want to vacate the home.

Personal Care Plans

All residents will have a Care Plan – this is a document, which gives full details of the care that you will be provided with. A copy of the care plan would be made available to residents or their relatives on request.

Trial Period

- The Home offers a trial period of four weeks.
- Each resident will be assigned a key worker on moving into Werneth Lodge.
- Residents are always asked what their preferred term of address should be when moving into Werneth Lodge.

How much notice to vacate the Home?

- Two – four weeks notice is required to vacate Werneth Lodge. This timescale is dependent on the resident's original contract.

How long will resident's rooms be kept should they have to go into hospital?

- Rooms are kept until the resident wishes to return or in line with the local authorities guidelines.

Outside seating area

- The Home provides an outside seating area for residents, which is also suitable for those in wheelchairs or with other mobility problems.

Newspapers and library service

- Arrangements can be made for newspapers and magazines to be delivered to individual residents. A charge will be made to individual residents.

- Local public library service visits Werneth Lodge every six weeks to exchange books and audio cassettes. Residents are able to order / request books from a particular author.

Security

- All external doors are fitted with contact alarms in order to monitor people leaving or entering our premises. The grounds have CCTV fitted for security.
- We have a fully approved fire alarm system fitted.

Bedtime arrangements

- Residents choose when to get up in the mornings and what time to retire in the evenings.

Pets

- Residents own small pets may be considered, however, each individual case would need to be fully discussed with the Manager prior to moving into Werneth Lodge, the resident must be able to care for the pet without disturbing other residents at Werneth Lodge.

Residents' Rooms

- Residents are able to have keys to their own rooms.

Residents are able to provide the following items in their own rooms following a risk assessment: -

- Kettle
- Toaster
- Teas maid
- Telephone – residents pay for own line connection
- Television
- Residents are able to take personal furniture to Werneth Lodge i.e. chairs, drawers, ornaments, pictures etc.

If residents are unable to have their own telephone installed there is a telephone available for them to take incoming and outgoing calls in privacy.

Personal

Residents are provided with the following free of charge:

- Soap
- Shampoo
- Bath products
- Toothpaste
- Steradent
- Hairdressing service is provided – this is charged individually to the resident.

The residents themselves must provide all other personal items. Residents who are unable to shop for personal items and have no effective family / friends will be assigned a staff member to shop on their behalf.

- Residents choose when they have a bath or shower.

Clothing

- A laundry service is provided by the Home free of charge.
- All items sent to the laundry service need to be marked with the resident's name – they will be returned within 24 hours washed and ironed.

Valuable

- Residents are provided with a lockable space to store their valuables in.
- Resident's personal effects are included on the Home's insurance policy. Please check with the Manager on admission if there are any limits to the amount, which may be covered.

Dining Arrangements

- Choice of menu on offer.
- Cook is on site 7am to 5pm
- Breakfast is flexible, to residents requirements.
- Residents are given choices on a daily basis – one of our carers will go to ask each resident what their particular choice will be for that day.
- Special diets are catered for on request. Low fact, vegetarian, diabetic etc.
- Residents can take their meals in their own rooms if they choose to do so.
- Residents are able to invite relatives/visitors to share a meal with them occasionally – no charge is made for this service.
- Light refreshments/snacks are available for residents throughout the day.
- Residents can have alcoholic drinks if they choose. Some drinks will be provided by the home on social occasions, however, residents are able to provide their own should they wish to do so.

The following items are provided free of charge following assessment and local authority procedures: -

- Hearing Test – as required.
- Batteries for Hearing Aids – as required.
- Sight Tests - annually.
- Chiropody - residents are individually charged
- Incontinence Pads.
- Dental Services.
- Physiotherapy – as required.
- Speech Therapy – as required.
- Wheelchair – as required.
- Walking frames – as required.
- Hoist – as required.

Residents can keep their own: -

- G.Ps
- Dentists
- Chiropodist
- Optician

All the above are subject to them agreeing to continue to visit the resident.

Access around the Home

- As the Home is not all on one level a lift is available to the first floor.
- Disabled access is available throughout the Home.
- Residents are encouraged to move freely around the Home without restrictions.

Will someone from the Home accompany residents on hospital/clinic appointments if necessary?

- Family/friends are encouraged to arrange to accompany residents on hospital/clinic appointments.
- If extra staff have to be arranged to assist residents to hospital, a charge of £15 per hour will be made (after 8pm).

Aids for Visually Impaired

- Large print books
- Audio cassettes
- Well lit corridors

Leisure Activities

As activities are subject to change depending on resident participation and staffing levels you are advised to ask the manger when you visit the home what their current programme of activities includes.

Religious / Spiritual Needs

Religious services provided at Werneth Lodge are as follows: -

- We have a list of all denominations of faith and are able to contact and arrange for visits at the residents request.

Smoking Policy

- A designated smoking area is provided for residents in the home but all residents are encouraged to smoke outside.

Visitors

- Residents are free to have visitors when and wherever they choose.
- Relations/visitors are encouraged to take part in the Home's activities whenever possible.

Care Staff Training

(Training undertaken by Care Staff in the past 12 months)

The Manager can provide you with up-to-date information about the training, relevant qualifications and experience of the registered provider, manager and staff. This information is also made available to you in the **Service User Guide** provided by the home. This is a document, which should be offered to you when you view the home

Total number of care staff employed in the Home: 24

Total number of othe staff employed bythis home: 9

The information on this leaflet has been provided by the Home owners/managers. However Age UK Oldham strongly recommends prior to making a decision you or a person nominated by yourself visits the home and inspects the facilities and services on offer to you.