

CHOOSING THE RIGHT CARE HOME

Woodlands



69 Queens Road, Oldham, OL8 2BA
Tel: 0161 624 9344 Fax: 0161 624 9344
Email: woodlandscarehome@gmail.com
Deputy Manager: Kelly Leach

Registered Care Home

Specialised Categories of Care Provided: Dementia, Mental health, Older people, Physical disability, Sensory impairment, Younger adults

From June 2009 care homes will be regulated by CQC National Correspondence Inspections (CQC). The registered status of Care Homes may be subject to change by the Commission. If you have any questions about services a Care Home can provide you may discuss these with the Commission who can be contacted as follows: - Care Quality Commission National Correspondence, Citygate, Gallowgate, Newcastle upon Tyne, NE1 4PA
Tel: 03000 616161 Email: enquiries@cqc.org.uk

TOTAL NUMBER OF BEDS: 18 1 single room 15 single en-suite rooms
1 double room en-suite

BUS ROUTE/S: From Oldham Town Centre 408 425

How much are the fees per week?

RESIDENTIAL CARE

If you are receiving financial support from Oldham Metropolitan Borough Council, from **1st April 2021**, they will pay a maximum contribution of **£540.75 per person, per week**.

Social Services funded charges for **Residential Care** are as follows:

Single room	£560.75 - £600.75*
Single en-suite room	£560.75 - £600.75*
Double room	£560.75 - £600.75*
Respite all rooms	£560.75 - £600.75*

*** This cost includes a top up fee of £20.00 - £60.00 Depending on assessment per week, which is payable by a third party.**

Please note there may also be an additional dementia service premium of £45.00 per week or a long term mental health premium of £84.00 per week which, may be payable by Oldham Cares. Eligibility for this premium will be determined by the social worker at the time of the individual assessment.

Privately funded charges for **Residential Care** are as follows:

Single room	£600.00 - £750.00 Dep on assessment
Single en-suite room	£660.00 - £750.00 Dep on assessment
Respite rooms	£660.00 - £750.00 Dep on assessment

You should bear in mind that should you not be fully funded, only partly funded, you will be required to make up the difference between OMBC Social Services contribution and the full cost of the Home. This can be from a variety of sources and includes:-

- All other income
- Benefits
- Pensions

Personal Allowance

In calculating the amount to be contributed toward the cost of your care the local authority has to allow the resident to retain a Personal Expenses Allowance (PEA). This amount is currently **£24.90** per week. This amount is to cover the cost of personal items and you should not be asked to put your PEA towards meeting the basic cost of your care.

Miscellaneous

Service User Guide

All care homes must provide you with a **Service User Guide**. This includes information about the home's aims and objectives and full details of the range of services and facilities they have on offer. This document should also give detailed information about any special care service they offer, a copy of the home's Complaints Procedure and relevant qualifications and experience of the home manager and staff.

A copy of the latest inspection report should also be available at the home for you to look at, or alternatively you can view the latest report at Age Concern Oldham by using the Choosing the Right Care Home website: www.ageuk.org.uk/oldham or the Commission for Social Care's website: www.cqc.org.uk

Contract

All residents should be provided with a statement of terms and conditions at the point of moving into a care home (or a contract if they are paying for their care privately). This will give full details of what will be included in the home fees and the service the home is going to provide you with and how much notice is required if you want to vacate the home.

Personal Care Plans

All residents will have a Care Plan – this is a document, which gives full details of the care that you will be provided with. A copy of the care plan would be made available to residents or their relatives on request.

Trial Period

- Woodlands offer prospective residents a trial period of six weeks.
- A Key Worker is assigned to new residents on arrival at Woodlands.
- Residents are always asked what their preferred term of address should be when moving into Woodlands.

How much notice to vacate the Home?

- One months notice is required to vacate the Home.

How long will resident's rooms be kept should they have to go into hospital?

- Resident's room will be kept indefinitely subject to the fee being paid.

Outside seating area

- Woodlands provide an outside seating area for residents, which is also suitable for those in wheelchairs or other mobility problems.

Can residents help with any of the Home's domestic activities?

- Residents are encouraged to make their own drinks etc. Some residents like to help with light cleaning duties and hanging out washing. Other residents like to get involved with gardening. Some residents like to take charge of feeding the pets at Woodlands.

Newspapers and library service

- Arrangements can be made for newspapers and magazines to be delivered to individual residents. Residents pay for any newspapers or magazines which they have ordered.
- Woodlands provide residents with book on both floors of the home. Audio books are also provided for visually impaired residents.
- Home has papers delivered free

Does the Home have a Secure Entry System fitted?

- Yes. Woodlands operate an open door policy.
- Security camera at both the front and rear entrances.
- Code on front door – active at night
- Code on back door always on
- Lock on front gate – temporary for one resident

Bedtime arrangements

- Residents choose when to get up in the mornings and what time to retire in the evenings.

Residents' Rooms

- Residents are able to take responsibility for their own keys to their room. Keys are available on request.
- Residents who share rooms are consulted prior to moving in to Woodlands and a trial period instigated. When single rooms become available they are offered first refusal.
- Adequate screening is provided to ensure privacy in shared rooms.

Residents are provided the following items in their own rooms free of charge: -

- Kettle – after a risk assessment has been carried out by staff at Woodlands.
- Television – residents can take their own T.V. set to Woodlands, however, if they prefer, a T.V. set can be provided by Woodlands free of charge.

Residents can provide the following items in their own rooms if they wish: -

- Toaster – after a risk assessment has been carried out by staff at Woodlands.
- Teas Maid – after a risk assessment has been carried out by staff at Woodlands.
- Telephone

Residents are also encouraged to bring their own personal furniture and possessions, anything that will fit in to their rooms comfortably.

If residents are unable to have their own telephone installed a telephone is available where they can receive and make out going calls in private. This is free of charge. A payphone is also installed in the main hallway for residents/relatives use.

Pets

Woodlands have a variety of pets at the present time which include:

- Cat – this moved in with a resident.
- Goldfish.
- Residents wishing to take their own pet to Woodlands would have to discuss their particular case with the management. Their pet would have to be compatible with existing pets.

Personal

The following personal items are supplied by Woodlands free of charge:

- Soap
- Bath products
- A hairdressing service is provided for a small fee
- A key Worker or Activity Co-ordinator is available to take residents on shopping trips for personal items e.g. stockings, clothes or any personal items, which are not supplied by Woodlands.

Clothing

- A laundry service is provided by Woodlands free of charge. Woodlands ask that all items be clearly labelled with the resident's name. Residents are able to have their clothing laundered separately if requested with the Manager.

Valuables

- Woodlands provide a safe for resident's valuables.
- Resident's possessions are covered by Woodlands insurance policy.
- Lockable box in each residents wardrobe

Dining Arrangements

- There is a choice of menu on offer.
- The menu is displayed in a prominent place accessible to all residents.
- Visually impaired residents are informed verbally of the choice on offer.
- Woodlands menu is on display on a large notice board next to dining room. Residents are also informed verbally of the choice on offer. Alternatives are always available.
- Special diets are catered for e.g. diabetic, lactose intolerant, vegetarian, vegan etc. We would try and provide any diet, which was requested by residents.
- Residents can take their meals in their own rooms if they choose to do so.
- Residents are able to invite relatives/visitors to share a meal with them occasionally.
- Tea and biscuits are available at all times.
- Visitors tea/coffee facilities are provided free of charge in the dining room.
- Residents are able to prepare drinks and light snacks for themselves in the main kitchen area at Woodlands.
- Residents are able to have alcoholic drinks if they wish. Beer and wine is provided free of charge. Spirits are to be provided by the resident.

The following items are provided free of charge: -

- Hearing Tests – as required.
- Batteries for Hearing Aids – as required.
- Sight Tests – annually.
- Chiropody – private chiropody available £15 every two months.
- Incontinence Pads – when required.
- Dental Service – as required.

- Wheelchair – as required plus all medical equipment

Residents can keep their own: -

- G.Ps
- Dentists
- Chiropodist
- Optician

All subject to the above agreeing to visit the resident.

Access around the Home

- As the Home is not all on one level a lift is available to the first floor.
- Disabled access is available throughout the Home.
- Residents are encouraged to move freely around the Home without restrictions.

Will someone from the Home accompany residents on hospital/clinic appointments if necessary?

- Yes, someone from the Home is available to accompany residents on hospital or clinic visits. If residents have an elderly relative/friend who would like to accompany them but are unable to organise suitable transport or travel alone, Woodlands will arrange to collect and return them home afterwards.
- No charge is made for this service, taxi free – staff free even for ambulance escort

Aids for visually impaired

- Handrails throughout the Home are provided.
- Audio books.
- We would try to provide any aids available to help any visually impaired residents.

Aids for hearing impaired

- Hearing aids.
- Writing equipment.
- We would try to provide any aids available to help any hearing impaired residents.

Communication Needs

- The Manager at Woodlands can communicate in deaf/blind language.

Medicines

- Residents are able to manage their own medication if appropriate.
- A lockable space is provided in residents rooms to store medication if they manager their own medication.
- If residents do not manage their own medication written records are kept of all medication administered.

Leisure Activities

As the programme of activities is subject to change depending on participation of residents and staffing levels, Age UK Oldham advises that when visiting Woodlands you check with the Manager what their current programme includes: -

Religious / Spiritual Needs

Religious services provided at Woodlands are as follows: -

- Ministers visit as requested
- Communion as requested
- If any resident would like to attend local churches of any faith this would be arranged for them.

Smoking Policy

- A smoking room is provided for residents and their visitors.

Visitors

- Residents are free to have visitors when and wherever they choose.
- Relations/visitors are encouraged to stay overnight with a resident if they are ill.
- Relations/visitors are encouraged to take part in the Home's activities whenever possible.
- Arrangements can be made for residents' relatives, if very frail or unable to travel alone, to be collected from their home within reasonable distance at Woodlands – this is free of charge.

Care Staff Training

(Training undertaken by Care Staff in the past 12 months)

The Manager can provide you with up-to-date information about the training, relevant qualifications and experience of the registered provider, manager and staff. This

information is also made available to you in the **Service User Guide** provided by the home. This is a document, which should be offered to you when you view the home.

Total number of care staff employed in the Home: 18

The information on this leaflet has been provided by the Home owners/managers. However Age UK Oldham strongly recommends prior to making a decision you or a person nominated by yourself visits the home and inspects the facilities and services on offer to you.