



# **Age UK Oxfordshire**

At Age UK Oxfordshire we can link you into a range of activites and events taking place in your local community, details of which you will find in this booklet. We also provide a wide range of services for older people including;

- Information and advice
- Dementia support
- Carers support
- Telephone befriending
- Digital support

- Homeshare
- Bereavement support
- Foot care
- Scams prevention advice
- Hospital discharge support



## Have you seen the Little Handbook of our Services and our EngAGE magazine?

If you would like to recieve a copy of our Little Handbook or subscribe to receive EngAGE, please get in contact and we can post a copy to you at home.

Call us on **01235 849 434** or email **community@ageukoxfordshire.org.uk**.

Alternatively, you can sign up to receive our email updates, including EngAGE magazine, via our website **www.ageuk.org.uk/oxfordshire**.



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# Welcome

At Age UK Oxfordshire we are dedicated to supporting older adults to live life to the fullest. Our community team play a crucial role in helping to connect you with the resources and support you need.

We listen to what could make a difference to your life and connect you to activities that can support you in living well.

We facilitate and organise a variety of activities bringing the community together, including coffee mornings, afternoon teas, pub lunches, walk and talk groups, social afternoons, book groups, bespoke bereavement and digital support, information events and talks.

You may also find a community link worker popping up on community buses and at a variety of communal areas - do come and say hello!







# Find your local area....

West Oxfordshire

Pages - 16-17

Vale of White Horse

Pages - 14-15



South Oxfordshire

Pages - 12-13

# Meeting you in the community...













Information drop-in events • Nature walk & talks
Arts & crafts sessions • Duck race fundraiser









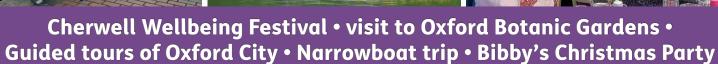












# Oxford City

Our community link workers are here to help link you into what matters to you. Call one of our friendly team in the city and they can connect you into a much wider list of opportunities available. Here you'll find a handful of local activities we run that you are welcome to join.

### Meet your team

Lynn Alexander (locality manager)	07827 235 429
Kate Shaw	07570 294 049
Valerie Hunt	07570 236 443
Diane Long	07827 235 436
Sarah Irvine	07827 235 457
Luisa Scioratto	07827 235 450
Chloe Rose Cole	07800 813 305

#### **Exercise classes**

Our physical activity team can help you maintain health, mobility and independence.

Classes taking place in Littlemore, Headington and Wolvercote.

active@ageukoxfordshire.org.uk 01235 849 403

## **Bereavement support**

Relaxed, warm and friendly groups where you can meet others and feel supported.
Third Monday of the month, 2-3pm

01235 849 434

community@ageukoxfordshire.org.uk

# **Book groups**

Social book groups for over 60s. Taking place in Headington, Northway, Oxford city centre and Summertown.

01235 849 434 community@ageukoxfordshire.org.uk



## Social get togethers

Social get togethers offering a warm welcome, with refreshments and a chat.

**Chatterbox Shotover** at Shotover View, Crauford Road. Third Friday of the month, 2-4pm.

**Contact Luisa for more details** 

**Coffee Afternoon Get Together** at Cutteslowe Community Centre, Wren Road.

Third Tuesday of the month, 1-3pm.

**Contact Luisa for more details** 

**Cuppa & Company** at West Oxford Community Centre. Last Thursday of the month, 2-3.30pm.

**Contact Kate for more details** 

**Coffee, Cake & Chat** at The Church on Tyndale Road, Cowley. First Thursday of the month, 10.30am-12.30pm.

**Contact Sarah for more details** 

**John Bunyan Over 50s Cafe** at John Bunyan Baptist Church, Crowell Road. Mondays, 10.30am-12.30pm.

**Contact Chloe Rose for more details** 

## **Step Into Oxford**

We've teamed up with the **Oxford Guild of Tour Guides**, offering afternoon walks open to anyone 50+. A gentle stroll through the famous sights of Oxford, led by a professional guide. **FREE** to join and taking place twice a month.

To book your space call us on 01235 849 434 or email community@ageukoxfordshire.org.uk

Did you know....

We can help you get involved in local groups and other support groups in your community and become more socially connected.

# Cherwell

Our community link workers are here to help link you into what matters to you. Call one of our friendly team working in the Cherwell area and they can connect you into a much wider list of opportunities available. Here you'll find a handful of local activities we run that you are welcome to join.

## Meet your team

Jackie Roberts (locality manager)	07827 235 408
Alison Pearce	07584 148 507
Chrissy Papantoniou	07827 235 459
Sarah Champkins	07469 150 669
Troy Bryan	07827 235 448
Siobhan Griffin	07827 235 406
Victoria Jackson	07827 235 427

# **Bereavement support**

A relaxed, warm and friendly group where you can meet others and feel supported. Taking place in Banbury, Bicester and Kidlington.

01235 849 434

community@ageukoxfordshire.org.uk

# Cinema groups\*

Social film groups for people 50+. Contact one of your local community link workers to find out what is taking place in your area.

**Activity boxes** for groups in Cherwell. Why not consider hiring one of our activity boxes for your group activity? For more information, or to book please **contact Troy**.

Activities include boccia, ping pong and bingo.

#### **Exercise classes**

Our physical activity team can help you maintain health, mobility and independence.

Classes taking place in Banbury, Bicester, Bloxham, Deddington and Kidlington.

active@ageukoxfordshire.org.uk 01235 849 403

# LGBTQ+ group\*

Our 'Be You' - Silver Pride social group is for older LGBTQ+ people. Second Thursday of the month, 2-4pm, The Mill Arts Centre, Spiceball Park, Banbury.

**Contact Sarah for more details** 

#### Social get togethers

Social get togethers offering a warm welcome, with refreshments and a chat.

**Spencers Social Group\*** at Banbury United Clubhouse, Restaurant, Kings End, Bicester. Fourth Wednesday Banbury. First Tuesday of the month, 10am-12pm. 50p for tea and biscuits.

#### **Contact Troy for more details**

Bicester Coffee & Chat\* at the Littlebury Hotel and Restaurant, Kings End, Bicester. Second Wednesday of the month, 10-11.30am.

#### Contact Victoria for more details

## **Deddington Coffee Morning\***

at Windmill Community Centre, Deddington. Fourth Thursday of the month, 2.30-3.30pm.

### **Contact Chrissy for more details**

Launton Activity Morning\* at the Hummingbird Centre, Launton. Fourth Tuesday of the month, 10.30am-12noon.

# **Contact Troy for more details**

**Ruscote Coffee & Social\*** at Ruscote Community Centre, Ruscote Arcade, Longelandes Way, Banbury. Last Monday of the month, 2-3.30pm. Suggested 50p donation.

**Contact Siobhan for more details** 

### Breakfast and lunch groups

A chance to eat and meet in friendly company. Bicester Lunch Club\* at the Littlebury Hotel and and first Thursday of the month, 12.30-2pm. Booking essential.

#### Contact Victoria or Alison for more details

**Kidlington Pub Lunch\*** at The Black Horse, Kidlington. Third Tuesday of the month, 12-1.30pm. Booking essential.

#### Contact Victoria for more details

**Easington Lunch Group\*** at The Easington Pub, Easington. Third Wednesday of the month, 12-2pm. Booking essential.

#### **Contact Sarah for more details**

Willow Tree Cafe Lunch Group\* at Moorside Place, Kidlington. First Monday of the month, 12-1.30pm. Booking essential.

#### **Contact Alison for more details**

Men's Breakfast at The Penny Black, 58 Sheep Street, Bicester. First Wednesday of the month, 10.30-12noon. Booking essential.

**Contact Jackie for more details** 

<sup>\*</sup>Supported by Cherwell District Council

# **South Oxfordshire**

Our community link workers are here to help link you into what matters to you. Call one of our friendly team working in the South Oxfordshire area and they can connect you into a much wider list of opportunities available. Here you'll find a handful of local activities we run that you are welcome to join.

### Meet your team

Gaynor Williams (locality manager)	07785 425 601
Rachel Downey	07827 235 420
Abbie Crook	07827 235 431
Kate Hart	07827 235 403
Rachel Dawson	07827 235 428
Charlie Hayes	07570 300 458
Ursula Long	07827 235 445
Naomi Higgins	07827 235 404

#### Did you know....

We can help you to live well and more independently, help you with transport options and even help you find a volunteering role in your community.

## **Bereavement support**

A relaxed, warm and friendly group where you can meet others and feel supported. Taking place in Didcot.

01235 849 434

community@ageukoxfordshire.org.uk

#### **Exercise classes**

Our physical activity team can help you maintain health, mobility and independence. Classes taking place in Benson, Didcot, Henley, Sonning Common and Thame.

active@ageukoxfordshire.org.uk 01235 849 403

## Social get togethers

Social get togethers offering a warm welcome, with refreshments and a chat.

**The Young at Heart Club** at The Dolphin Pub, Wallingford. Second Tuesday of the month, 2-4pm. £3.50 per session.

**Contact Charlie for more details** 

**Thame Lunch Club** at The Snooker Club, Thame. Last Tuesday of the month, 12.30-2pm £6.50 per person.

Contact Rachel Poole on 07827 235 460

**The Hive\*** at Sonning Common Village Hall. First Thursday of the month, 10am-12noon. **Contact Rachel Downey for more details** 

\*Supported by Farrans Construction

# **Book groups**

Social book groups for over 60s. Taking place in Thame and Wallingford.

01235 849 434

community@ageukoxfordshire.org.uk

#### LGBTQ+ group

Our Silver Pride social group is for older LGBTQ+ people.

Fourth Friday of the month, 11am-12pm. Cornerstone Arts Centre, Didcot, OX11 7NE.

**Contact Kate or Gaynor for more details** 

#### Cinema groups

Social film groups for people 50+. Contact one of your local community link workers to find out what is taking place in your area.



# Vale of White Horse

Our community link workers are here to help link you into what matters to you. Call one of our friendly team working in the Vale, and they can connect you into a much wider list of opportunities available. Here you'll find a handful of local activities we run that you are welcome to join.

#### **Meet your team**

Rachel Poole (locality manager)	07827 235 460
Katie Allen	07769 398 932
Diane Long	07827 235 436
Kerry Hughes	07341 560 646
Sam Allen	07827 235 412

# **Bereavement support**

A relaxed, warm and friendly group where you can meet others and feel supported. First Monday of the month, 10-11.30am. Taking place in Grove.

01235 849 434 community@ageukoxfordshire.org.uk

#### Did you know....

We can help you get active, learn new skills, and support your mental wellbeing? We can support you to find something new to try (like joining a local exercise class), help you start a new hobby, introduce you to a befriender or link you into counselling and other local support groups.

# Cinema groups

Social film groups for people 50+. Contact one of your local community link workers to find out what is taking place in your area.

#### **Exercise classes**

Our physical activity team can help you maintain health, mobility and independence.

Classes taking place in Abingdon, Botley, Cumnor and Faringdon.

active@ageukoxfordshire.org.uk 01235 849 403





# **Book groups**

Social book groups for those 60+, helping people to share the love of books and reading, and to make new friends. Taking place in Abingdon, Kennington, Letcombe Regis and Wantage.

01235 849 434 community@ageukoxfordshire.org.uk

# **West Oxfordshire**

Our community link workers are here to help link you into what matters to you. Call one of our friendly team working in West Oxfordshire, and they can connect you into a much wider list of opportunities available. Here you'll find a handful of local activities we run that you are welcome to join.

## Meet your team....

Linda Heffernan (locality manager)	
Jennifer Dixon-Clegg	07827 235 409
Jayne Clarke	07827 235 422
Sue Richmond	07827 235 414
Katrina Fagan	07827 235 444
Jessica Cooper	07384 511 698



Our physical activity team can help you maintain health, mobility and independence. Classes taking place in Bampton, Chipping Norton, Milton-under-Wychwood and Witney.

active@ageukoxfordshire.org.uk 01235 849 403



## **Book groups**

Social book groups for those 60+, helping people to share the love of books and reading, and to make new friends.

Taking place in Carterton and Witney 01235 849 434 community@ageukoxfordshire.org.uk

## Social get togethers

Social get togethers offering a warm welcome, with refreshments and a chat.

**Chatterbox Witney\*** at The Corn Exchange, Market Square, Witney. First Thursday of the month, 10am-12pm.

**Contact Sue or Katrina for more details Chatterbox Chipping Norton** at Chipping Norton Library. Third Tuesday of the month, 10-11.30am.

#### **Contact Katrina for more details**

**Aviation Group** at the Town Hall, Carterton. Fourth Thursday of each month, 2-3.30pm. £3.50 per person.

#### **Contact Sue for more details**

**Eynsham Pub Lunch** at The Red Lion, Eynsham. Third Friday of each month, 12-1.30pm.

#### **Contact Sue for more details**

**Chipping Norton Lunch Club** at Willow Gardens, Chipping Norton. Second Thursday of the month, 12-1.30pm.

#### **Contact Katrina for more details**

**Young at Heart** at The Blue Boar, Market Square, Witney. Fourth Tuesday of the month, 10-11.30am. **Contact Sue for more details** 

#### Cinema groups

Social film groups for people 50+. Contact one of your local community link workers to find out what is taking place in your area.

# Bereavement support

Relaxed, warm and friendly groups where you can meet others and feel supported. Taking place in Carterton and Witney.

01235 849 434 community@ageukoxfordshire.org.uk

<sup>\*</sup>Supported by Specsavers Witney

# Linking you into your community

Community Links Oxfordshire is here to work with you to discover what could make a difference to your life and support you in living well. An established local service, available to all adults living in the county. We listen and talk through what could make a difference to your life. We work together at your pace to get the information you need, to make informed choices, and connect to activities that can support you in living well.

#### We can help you:

- Find out what support services are available
- Join in with a local group or activity
- Meet new people
- Learn something new
- Feel confident to get involved
- Volunteer
- Find out about help at home as your care needs change



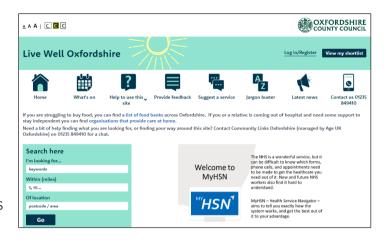
The support offered is bespoke and tailored to what you need, in the way you need it. Why not give us a call on **01235 849 434** or email **community@ageukoxfordshire.org.uk** ...it all starts with a conversation.

Community Links Oxfordshire is a service provided by Age UK Oxfordshire and funded by Oxfordshire County Council.

# **Live Well Oxfordshire**

Live Well Oxfordshire is an online directory (developed by Oxfordshire County Council in partnership with Age UK Oxfordshire) bringing together information about groups and organisations offering services for adults with a variety of needs, all in one place.

You can search the directory to find information about services to help you live independently, and it also includes information about care homes and support services.



You can also use it to look for a new hobby, find out where you can get information about benefits, or access support groups for people with specific health conditions.

You can access Live Well Oxfordshire by visiting **www.oxfordshire.gov.uk/livewell** or if you don't have access to a computer or would like some help navigating the opportunities and information, please give us a call and the team will be happy to help you.

livewell@ageukoxfordshire.org.uk 01235 849 410

# TeaBooks - Book groups in your community

Social book groups for over 60s where you can share a love of books and reading and meet new people. Groups bring friendship and laughter to the places where people can easily gather. Only £1 per session and your first session is free!

#### Groups currently being held in:

- Abingdon
- Bicester
- Carterton
- Kennington
- Kidlington

- Oxford
- Thame
- Wallingford
- Wantage
- Witney



# Would you enjoy working with older people and the local library service to facilitate one of our TeaBooks groups?

Do you enjoy reading? Are you friendly and empathetic with good communication skills? This could be the volunteering opportunity for you! Full training provided with ongoing support, including opportunities for networking.

For more details about the role, get in touch with our Community Links Oxfordshire volunteer coordinator **Leigh Hogan** on **07570 302 643.** 

# Bereavement support in your community

Our bereavement groups meet monthly and are a relaxed, warm and friendly place where you can meet others and feel supported. A space where you can just be yourself, and feel supported as you explore what life without your loved one will mean for you. If you think you would benefit from joining one of our groups or would like to find out more, please email **community@ageukoxfordshire.org.uk** or call **01235 849 434** 

# **Age UK Bereavement Guide**

The death of someone close to us can be one of the hardest things we have to go through. This guide explores how you might be feeling, why you might be feeling like that, and some of the things that could help, now and in the future. Please contact us using the details above if you'd like to receive a copy in the post.

# **Useful organisations**

**Cruse Bereavement Care** Supports bereaved people nationally, includes a helpline, online chat function, as well as in-person support. **0808 808 1677 / www.cruse.org.uk** 

The Good Grief Trust Provides advice, support and contact details for other organisations that help people affected by grief in the UK. www.thegoodgrieftrust.org / hello@thegoodgrieftrust.org National Bereavement Service Offers information and guidance to people who have lost a loved one. Guiding you through the practical arrangements you need to make after a death, while offering emotional support. 0800 0246 121 / www.thenbs.org

# 'In Touch' support line

Telephone bereavement support for those 50+. Our experienced facilitator, Nicola Luxton can provide a listening ear, as well as linking you to further support. **Call 07827 235 424** (Mon-Fri 10am-4pm)

# Digital support in your community

## Meet your team....

Whether you need help with your phone, computer or tablet, along with our team of volunteers we can support you to develop your skills and safely get involved with the online world.



#### It's never too late to learn!

If you would like to get online, please contact us to find out what digital support is available to you. **community@ageukoxfordshire.org.uk 01235 849 434** 

# Age UK IT beginner's guides

Age UK have created step-by-step instruction guides that can help you feel confident and safe online. They cover everything from sending an email to doing your shopping online. Titles include:

- A beginner's guide to staying safe online
- A beginner's guide to doing your shopping online
- A beginner's guide to connecting to the internet
- A guide to staying safe online
- A beginner's guide to using apps
- Internet and technology learning for older people

If you would like to recieve a copy of any of the above guides by post, please contact us using the details above.



# IT drop-in sessions

# \*supported by Cherwell District Council

If you need help with your mobile phone, computer or tablet, our volunteers can support you at a local IT drop-in session, all facilitated by Age UK Oxfordshire. Where a phone number is listed, please contact the library directly for more details or to book your space, otherwise call us on **01235 849 434**.

#### **Bampton Library**

Last Monday of the month 3.15-5pm

01993 850 076

**Banbury Library\*** 

Second Thursday of the month

10am-12noon

**Benson Library** 

Last Tuesday of the month

2-4pm

01491 838 474

Bicester Library\*

Every Thursday of the month

10.30-11.30am

Burford Library
Third Thursday of the

Third Thursday of the month

1-3pm

01993 823 377

Castle Quay Shopping Centre, Banbury\*

First Friday of the month

10am-12noon

**Didcot Library** 

Every Saturday 10am-12noon

01235 211 910

**Grimsbury Community Centre,** 

**Banbury\*** 

Last Thursday of the month

2-3pm

**Kidlington Library\*** 

**Every Thursday** 

2-3pm

**Launton, The Hummingbird Centre** 

Third Wednesday of the month

10am-12noon

**Oxford Westgate Library** 

Bookable visits to suit both client and volunteer.

**Sonning Common Library** 

Bookable visits to suit both client and volunteer.

0118 972 2448

Woodgreen Library\*

Every third Friday of the month

10am-12noon

Alternatively you can contact your local library to see what else is available in your area and in your local community.

# Local support & services: Information drop-ins

Information drop-ins, providing information and advice on a variety of groups, activities, services and organisations. No appointment necessary.

## **Oxford City**

Barton Community Food Larder Barton Neighbourhood Centre, Underhill Circus, Oxford, OX3 9LS. First Tuesday of the month 2-4pm. Wesley Memorial Church

New Inn Hall Street, Oxford, OX1 2DH. First Wednesday of the month 10am-12noon.

# Horspath Hub

The Old Chapel, The Green, OX33 1RP. First Friday of the month 10am-12noon.

St Mary & St Nicholas Church Oxford Road, Littlemore, OX4 4PB. Third Monday of the month 10am-12noon.

Blackbird Leys Library

Blackbird Leys Road, Oxford,

OX4 6HT.

Last Monday of the month 10am-12noon.

Rose Hill Methodist Church Rose Hill, OX4 4HS.

Third Monday of the month 2-4.30pm.

Clockhouse Knit & Natter Group

The Clockhouse, Long Ground, Greater Leys, OX4 7FX. Alternate Wednesdays 10am-12noon.

#### Birch Court

Pitts Road, Headington, OX3 8AP. First Thursday of the month 2-4pm.

Hinksey Community Larder at South Oxford Community Centre, Lake Street, OX1 4RP. Second Thursday of the month 2-4pm.

#### Cherwell

Methodist Church, Bicester Bell Lane, Bicester, OX26 6JQ. Third Friday of the month 12pm-1.30pm.

Upper Heyford Veterans

Heyford Park Community Centre, Brice Road, Upper Heyford, OX25 5TE. First Friday of the month in Feb, April, June, August, 11am-2pm.

Moorside Place, Kidlington

The Moors, Kidlington, OX5 2UZ. Second Wednesday of the month 10am-12noon.

Keystone Hub, Kidlington

Keystone Hub, 10-14 Windsor House, High Street, Kidlington, OX5 2DH.

Fourth Thursday of the month 11.30am-1.30pm.

#### Royal Voluntary Service

Castle Street, Banbury, OX16 5NT. Fourth Tuesday of the month 11am-12.30pm.

#### Castle Quay

Castle Street, Banbury, OX16 5UN. Every Friday 10am-1pm.

#### Bodicote

St John the Baptist Church, Church Street, Bodicote, OX15 4DW. First Wednesday of the month 2.30-3.30pm.

### **Vale of White Horse**

Abingdon Library

The Charter, Abingdon, OX14 3LY. Last Friday of the

month 10-11.30am.

#### **South Oxfordshire**

Cholsey Food Larder Cholsey Pavillion, Station Road, Cholsey, OX10 9PT. First Wednesday of the month 2-4pm.

# Didcot

In the Residents' Lounge at Poppy Meadows, Greenwood Way, OX11 6JX. First Wednesday of the month 10.30-11.30am. Thame

#### Thame

Thame Library, 3 North Street, Thame, OX9 3BH. Fourth Tuesday of the month, in March, May & July, 10am-12noon. Wallingford Wallingford Library, 51 High

Street, OX10 ODB.

First Friday of the month in Feb, April, June, 10.30am-12noon.

#### Sonning Common

WI Coffee Morning, Village Hall, Sonning Common, RG4 9SL. First Wednesday of the month 10.30-11.30am.

#### **West Oxfordshire**

West Oxfordshire Community Buses Fourth Thursday of the month, from 9am, moving between the four different routes.

#### Woodstock

Woodstock Chatty Table, The Oxfordshire Museum Cafe, Park Street, Woodstock, OX20 1SN. Third Wednesday of the month 2-3.30pm.

If you have any questions about these sessions, call us on **01235 849 434** or email **community@ageukoxfordshire.org.uk.** 

# **Volunteering opportunities**

We believe that volunteers, across all ages, bring a wealth of personal interests, skills and experience, all of which can be channelled into volunteering activities that benefit our service users and support the work of the charity. There are huge benefits that can be derived from volunteering, not just for those supported but also for volunteers, so why not give it a go?

# How can becoming a volunteer benefit you?

We know that you will help to make a real difference when you volunteer, but being a volunteer can make a difference to you too:

- Make a positive impact to those you are supporting
- Support your local community
- Share your knowledge
- Learn new skills
- Meet new people and make new friends
- Make a positive impact to your own wellbeing
- Enhance your CV by gaining valuable work experience



We are always looking for friendly and enthusiastic volunteers to join our team. If you are 18+ and feel passionate about supporting people to live life to the full, then why not consider joining us? All our roles come with support and training so you can feel confident and enjoy supporting others.

#### **Befrienders**

Helping support people to overcome barriers and loneliness, build social connections and rebuild confidence to be more independent and live life to the full.

#### **Activity & group volunteers**

This role could include meeting and greeting clients, families and carers, helping provide refreshments, or accompanying people as part of an organised walk and simply offering light conversation. A perfect role for anyone interested in helping people to improve their social connections and wellbeing.

#### **Digital support volunteers**

Make a real difference to building someone's confidence online and support them to get the best use out of their tech and gadgets.

#### **Bereavement support volunteers**

Offer a compassionate listening ear at a time when someone is experiencing grief. Provide short-term telephone support and help individuals access bereavement support in a variety of settings.

#### TeaBooks group leader volunteer

Our TeaBooks goups offer sociable book clubs to over 60s, helping people to share a love of books and reading, and to meet new people.

We also have many other volunteering opportunities available across Age UK Oxfordshire, including roles in our telephone befriending, physical activity and creativity services.

# Staying safe and warm in your home

Working in partnership with SGN, Age UK Oxfordshires provide essential support to help people to stay safe and warm in their homes.





- **The Priority Services Register** Supporting all eligible older people to sign up to register so that they receive priority support in the event of a power, water or gas outage.
- **Carbon monoxide (CO) safety** Helping you understand the dangers of CO and providing free carbon monoxide detectors to the most vulnerable.
- **Benefits and entitlements advice** Providing in-depth advice to those living with dementia and their carers.
- **Safety devices** Sharing information about locking cooker valves, a free gas safety device primarily for those living with dementia.
- Making changes to your home to improve your health Linking you in with Better Housing Better Health for information about how you can make your home both warmer and more energy efficient.



# Fraud and scams support

Our scams support team offer group talks to raise awareness of scams, and one-to-one sessions for those who have been affected by scams. They help people to avoid fraud and scams by increasing knowledge and confidence to recognise and deal with attempted scams.

If you've been affected by a scam and would like to discuss a one-to-one visit, or would like to organise a group talk to raise awareness of scams, please get in touch.

scamsupport@ageukoxfordshire.org.uk 0345 450 1276



# How you can support us

As an independent local charity, Age UK Oxfordshire relies on donations to ensure that we can continue to support people in Oxfordshire to live life to the full.

#### Make a donation

You can make a donation online to us by scanning the QR code below with your smartphone camera or by visiting **www.ageuk.org.uk/oxfordshire/getinvolved/donate**. Alternatively, you can complete one of our donation forms, which can be downloaded from our website, or posted out to you. Please call us on **0345 450 1276** to request a form in the post. You can use this form to make cash, debit or credit card donations (for security reasons please do not send us cash donations in the post).

Every donation makes a difference, thank you!

# Useful telephone numbers / websites

## Keeping fit and well

Age UK Oxfordshire: physical activity team

01235 849 403

My NHS 111

111 / www.nhs.uk

Oxfordshire Hospitals

0300 304 7777

Oxfordshire Mind

01865 247 788

www.oxfordshiremind.org.uk

Oxfordshire Talking Therapies

01865 901 222

Parkinson's UK

0800 800 03 03

www.parkinsons.org.uk

The Priority Services Register (PSR)

www.thepsr.co.uk

Single Point of Access (SPA)

01865 903 750

Stroke Association

0303 303 3100

www.stroke.org.uk

# Staying independent

365Alive (Fire Safety)

01865 519 800 / www.365alive.co.uk

Better Housing, Better Health

0800 107 00 44 / www.bhbh.org.uk

Helping Hands for Hoarders

01993 831 551

My Vision Oxfordshire

01865 725 595 / www.myvision.org.uk

Visual Impairment Team

01865 894 935

Hearing Impairment Team

01865 894 925

Red Cross Mobility Aid Loan Service

0344 871 1111 / www.redcross.org.uk

# **Community support**

Carers Oxfordshire

01235 424 715 / www.carersoxfordshire.org.uk

Citizens Advice Oxfordshire

03444 111 444 / www.caox.org.uk

Dementia Oxfordshire: support line

01865 410 210 / www.dementiaoxfordshire.org.uk

Floodline (Oxfordshire)

0345 988 1188

Oxfordshire County Council

01865 792422 / www.oxfordshire.gov.uk

Oxfordshire Adult Social Services

0345 050 7676

Patient Advice & Liaison (PALS) (Oxford Health NHS

Foundation Trust)

0800 328 7971

Powercut Helpline

105 / www.powercut105.com

Royal British Legion

0808 802 8080 / www.britishlegion.org.uk

Thames Valley Police

101 / www.thamesvalleypolice.uk

# **Oxfordshire District Councils**

Cherwell District Council

01295 227 001 / www.cherwell.gov.uk

Oxford City Council

01865 249 811 / www.oxford.gov.uk

South Oxfordshire District Council

01235 422 422 / www.southoxon.gov.uk

Vale of White Horse District Council

01235 422 422 / www.whitehorsedc.gov.uk

West Oxfordshire District Council

01993 861 000 / www.westoxon.gov.uk

#### Someone to talk to

Age UK Advice Line

0800 678 1602

Oxfordshire Domestic Abuse Service

0800 731 0055

Samaritans

116 123 / www.samaritans.org

The Silver Line Helpline

0800 470 8090



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