

# Tech Buddy

## Volunteering Opportunity

As the world around us moves more and more online, our Tech Buddy service is there to help all those aged 50+ to make sense of both the online world and the tech gadgets (phones, computers, and tablets) we must use to engage with it. Our hope is that by offering FREE simple, clear advice and help we can build skills and confidence so that more and more people can be empowered to engage with the digital world as they choose.

Tech Buddy support is delivered via:

- Telephone
- Online
- Handy 'how to' guides that can be posted
- Home / garden visits (Covid-19 safe)
- 1-2-1 IT lessons (suspended at present)
- IT gadget drop-in's (delivered virtually at present)

As a Tech Buddy volunteer, you will be helping to support local people and communities to be more confident and involved in the online world.

**We listen to what the issue is and if we cannot help, we will know someone who can**

The shape of our IT help has adapted to accommodate Covid-19 restrictions

We offer out of pocket expenses, training, and support and in return you will join a great team of volunteers as well as know that you are making a real difference. An information pack is provided, and training is offered virtually, usually over Zoom or Teams, for one hour.

If you would like to know more, or would like to join the team, please call **Stephen on 07827 235 450** or email [stephenmott@ageukoxfordshire.org.uk](mailto:stephenmott@ageukoxfordshire.org.uk) or [techbuddy@ageukoxfordshire.org.uk](mailto:techbuddy@ageukoxfordshire.org.uk)

**Supporting people to access the online world...in the way they want to**

**Nb: Tech Buddy DOES NOT help with:**

- **Specialised technical issues:** we suggest that people contact their local computer repair shop who may charge them. WE can help them find the local computer shops near them.
- **Online Banking:** we suggest that people contact their own bank, all of whom now have customer care staff who will be able to support with this