## Volunteer Role Outline <br> Volunteer Driver

## Mission Statement

To care for and work with older people and their carers' in and around the City of Plymouth to improve their quality of life through the promotion of choice, opportunity and independence.

## Car Driver Volunteer

We are looking for someone to enable older people who are lonely or isolated to connect with local support and services through Age UK Plymouth. The aim of this role will be to increase their opportunities for social interaction, developing new relationships and improve their overall wellbeing

## What skills does a Volunteer Car Driver need?

A Volunteer Car Driver needs :

- A Full UK Driving licence with at least 12 months driving experience.
- Knowledge of the UK Highway Code
- Good listening and communication skills with a non- judgement and empathic approach.
- Able to adhere to service guidelines and manage appropriate boundaries, including understanding the need for confidentiality.
- Reliable and conscientious in offering regular commitment to meet with service users
- Able to take part in any relevant staff training days

If you feel you have, or could develop with training and support, the above skills we would welcome your application. If you feel unsure and would like to ask any questions, then please call us on 01752256020 and ask for the Gateway to services Manager.

## What training do we provide?

Successful applicants would need to undergo a series of training sessions regarding the type of enquiries we get on a daily basis and all about Age UK Plymouth. These sessions are mostly delivered via e-learning and can therefore be completed remotely.

How much time do we expect you to give?

## Volunteer Role Outline <br> Volunteer Driver

The hours for this role will be discussed at interview stage.

## What is our commitment to you?

- We will provide initial and ongoing training to help you develop your knowledge and skills.
- We will continue to support you in your role, providing information and advice as necessary.
- We will discuss with you any problems you may have with your role.
- We will discuss with you any concerns we may have about the way you carry out your role.
- We will reimburse reasonable, approved out of pocket expenses.


## What is the next step?

Complete and return the volunteer application form with the names of 2 referees, to Age UK Plymouth. Application forms will then be used to select suitable applicants to interview.

