

Mission Statement

Age UK Plymouth exists to care for and work with older people and their carers in and around the City of Plymouth to improve their quality of life through the promotion of choice, opportunity and independence.

Main Duties:

- To help older people maintain their dignity and independence by assisting in our Mount Gould day centre
- To support staff in encouraging participation in activities in a way that respects their dignity and promotes independence
- Develop relationships with service users and staff within the Day Centre
- To pay attention to the safety and security of service users at all times
- Ensure that confidentiality regarding service users information and records is maintained at all times
- To comply with the Charity's policies and procedures
- To log own volunteer hours on Charity Log, our CRM System (training provided)
- To undertake ad-hoc tasks as and when requested

Person Specification:

- Enjoy talking to older people
- Ability to work as part of a team
- Good communication skills
- Reliability and trustworthiness
- Willingness to attend Induction Course and undertake training appropriate to role

Hours of work:

Morning, afternoon or full day sessions

Responsible to:

Day Centre Manager