



### **Mission Statement**

*To care for and work with older people and their carers' in and around the City of Plymouth to improve their quality of life through the promotion of choice, opportunity and independence*

### **Purpose:**

To enable older people who are lonely or isolated to connect with local support and services through Age UK Plymouth and in doing so:

- increase their opportunities for social interaction
- develop new social relationships
- improve their overall wellbeing

### **Main Duties:**

- Driving the Charity's vehicle to provide a community transport service
- Supporting/accompanying older people to access social activities & events
- Assisting with the transport booking systems as and when required

### **Person Specification:**

- A full UK driving licence with at least 12 months driving experience
- Knowledge of the UK Highway Code
- Good listening and communication skills with a non-judgemental and empathetic approach
- Able to adhere to service guidelines and manage appropriate boundaries, including understanding the need for confidentiality
- Reliable and conscientious in offering a regular commitment to meet with service users
- Able to take part in any relevant staff training days

### **Hours of Support:**

As agreed

### **Responsible to:**

Gateway to Services Project Manager and Volunteer Coordinator

Age UK Plymouth is registered as Plymouth Age Concern a registered charity No 281820 & company limited by guarantee in England & Wales no 1499927.

Registered Office: William & Patricia Venton Centre, Astor Drive, Mount Gould Plymouth PL4 9RD