

Age UK Richmond - Handyperson / Home Maintenance Service

The Age UK Richmond handyperson service delivers minor repairs and adaptations for older and disabled people so they can remain **independent and safe** at home. This includes helping to **facilitate hospital discharge** by working in partnership with Age UK Richmond's Nightingale (Home from hospital) service.

This heavily subsidised service is available to those over 65; registered disabled; eligible for support from social services due to physical or sensory impairment; full time unpaid carers; those at risk of falls; individuals recently discharged from hospital and individuals with a dementia diagnosis.

Referrals from Nightingale (Home From Hospital) – Recent Discharge or GP	
Activity	Subsidised Charge
Keysafe supply plus fitting	FREE
Moving furniture (indoor only)	FREE
Grab rails and hand rails supply plus fitting	COST OF MATERIALS ONLY

Falls Prevention and Home Safety	
Activity	Subsidised Charge
Security device supply plus fitting (security chains, letter box visors, door mirrors, spyholes)	COST OF MATERIALS ONLY
Changing light bulbs	COST OF BULBS ONLY
Refitting or replacing toilet seats	COST OF MATERIALS ONLY
Tacking down or taping loose or fraying carpets	FREE
Moving furniture posing safety risk	FREE
Keysafe supply plus fitting	COST OF KEYSAFE ONLY
Grab rails and hand rails supply plus fitting	£25 plus materials

General Assistance and Repair to support Independent Living	
Activity	Subsidised Charge (per hour plus materials)
Putting up shelves	£25
Basic plumbing	£25
Basic electrics	£25
Assembling flat packed furniture	£25
Repairing windows	£25
Other handyperson Jobs	£25
Garden maintenance	£18
Learning to use new technology at home	£15

Please note we are not Gas Safe Registered and are therefore unable to work on gas appliances.

This service is specifically designed to help older and vulnerable people live independently at home. We will refuse to provide support that is not directly linked to this- such as painting & decorating, major repairs and adaptations or refurbishment to ensure the service is delivering its objectives.

The service is not an emergency service. It is often extremely busy and works on a limited capacity, therefore booking in advance is essential.