





Supermarket shop!

Rakhi Jain Volunteer Age UK Richmond

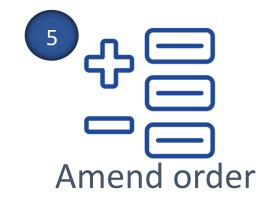




Agenda











Before we start



An email address



Club card – not essential

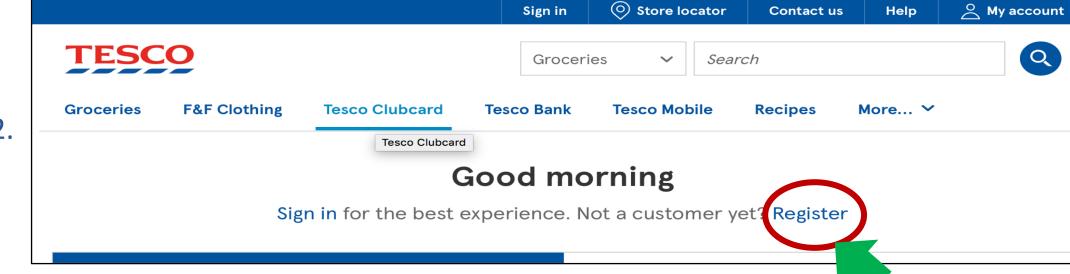


Credit card details





1. https://www.tesco.com

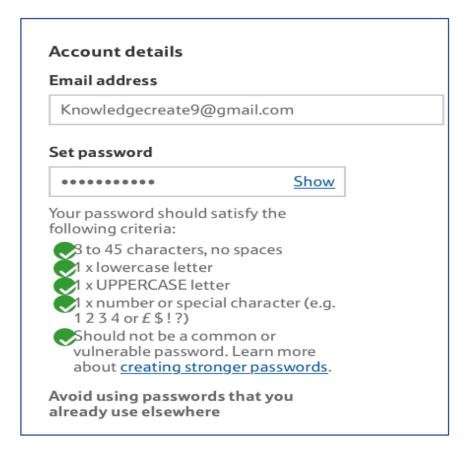


2





1. Email



2. Clubcard

Your Clubcard
By registering, you'll get a new Clubcard. Or if you already have a Clubcard, please fill in your details to use it online.
I don't have a Clubcard
I have a Clubcard

3. Address

Title Select title First name Last name Phone number e.g. 01234567890 UK Postcode
First name Last name Phone number e.g. 01234567890
Last name Phone number e.g. 01234567890
Phone number e.g. 01234567890
Phone number e.g. 01234567890
e.g. 01234567890
e.g. 01234567890
UK Postcode
Find address
Enter address manually

Submit



Registration complete





Welcome to Tesco

An email confirming your account details is on its way.

Your new Clubcard number is 634004027331238613

We'll automatically add any points you earn from shopping online with Tesco to your account.

Did you know, the best way to experience Clubcard is through our app? You'll have all the benefits in one place:

- Collect points by scanning the Clubcard app directly from your phone at the checkout
- Got vouchers or coupons? They're in the app too, so you can scan those at the checkout as well
- Want your vouchers sooner? Turn your points into Faster Voucher and they'll be ready to use within 24 hours
- Keep track of your points on the go

You can download the Clubcard app from the App Store or Google Play and use your Clubcard app right away.

Order card and keyfob

Continue shopping

Start Shopping





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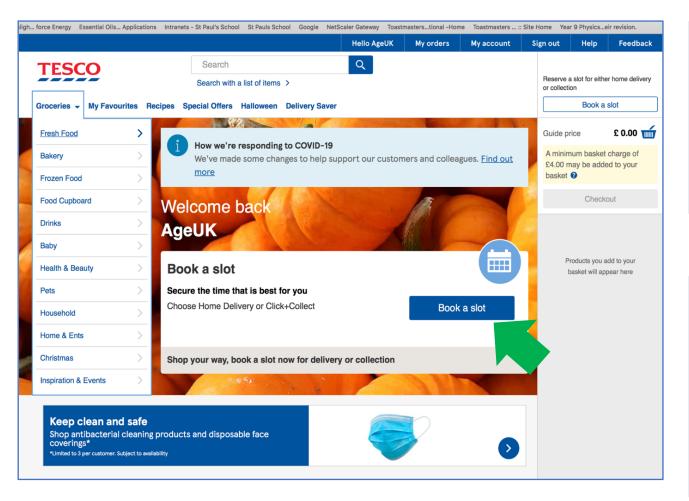
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Order card and keyfob

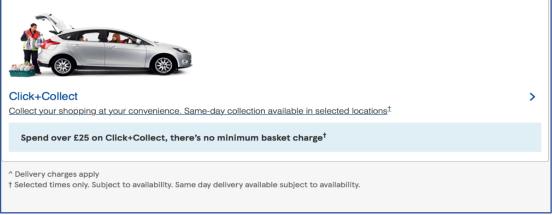
Continue shopping



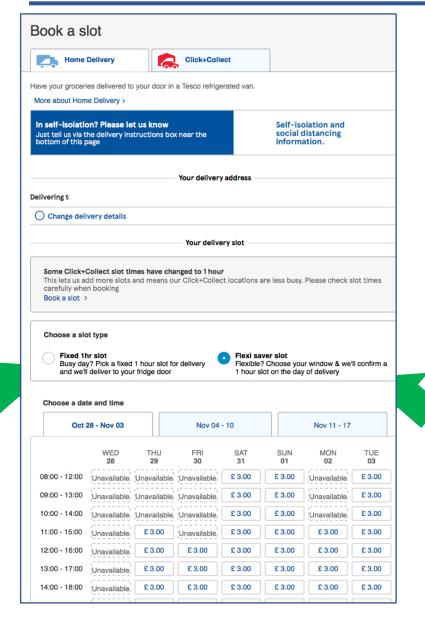
1. Home Delivery

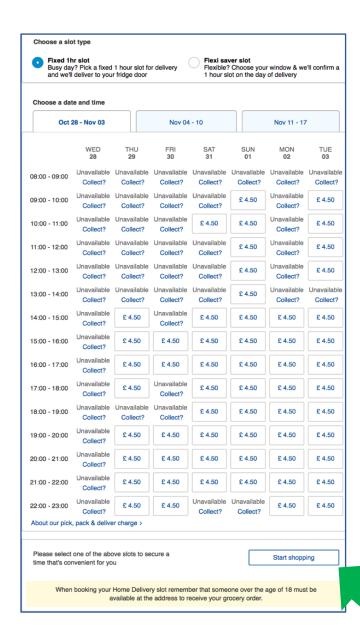


2. Click & Collect

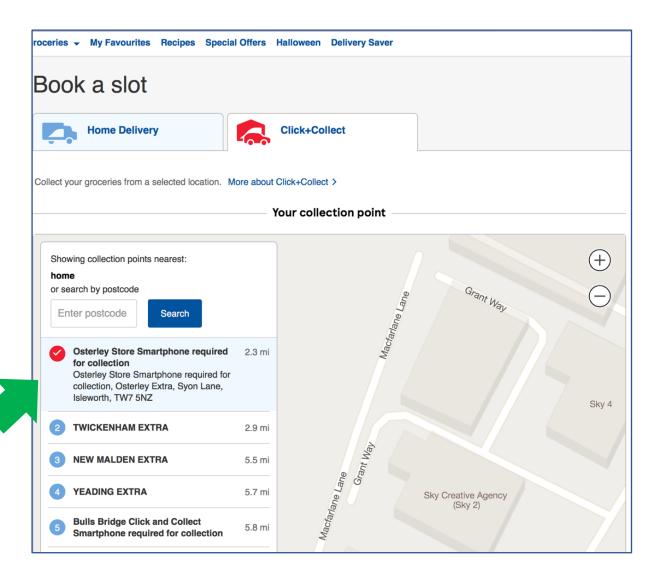


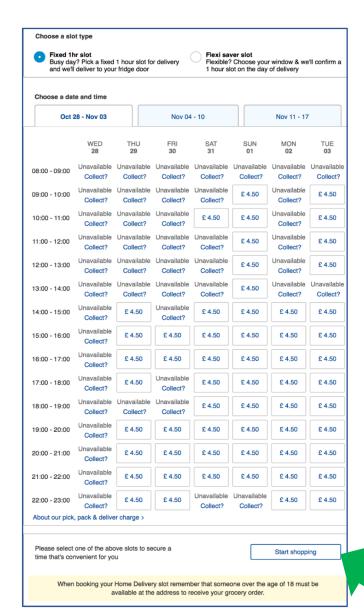
2 EO Home Delivery



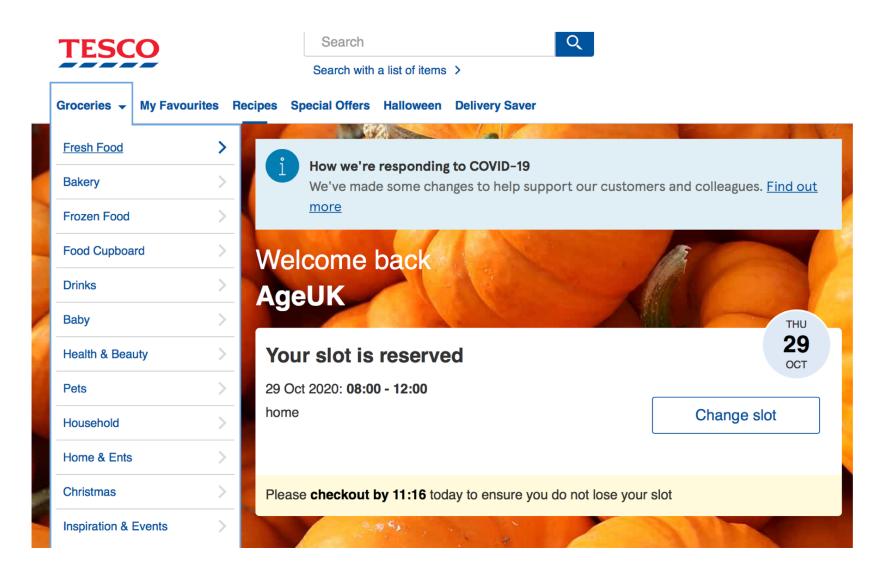


Click and Collect



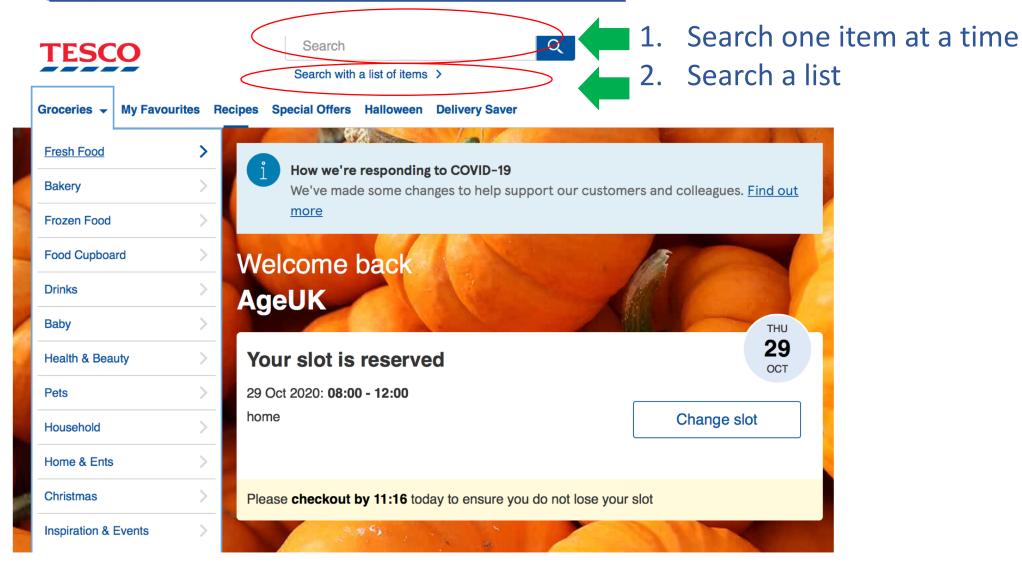


2 Slot booked





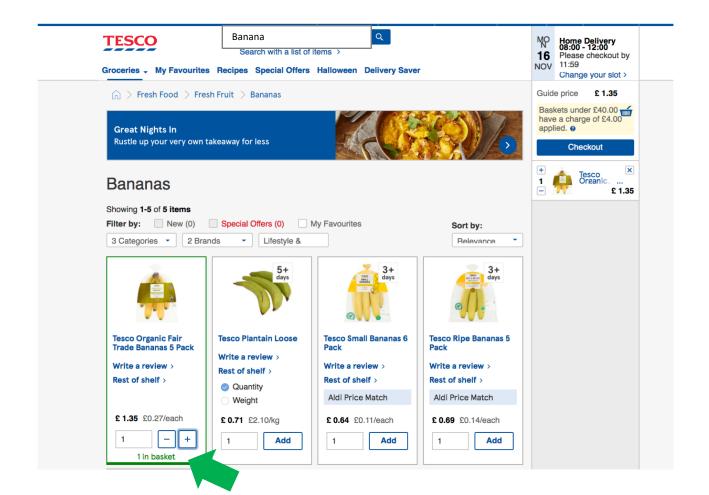
Add items



3

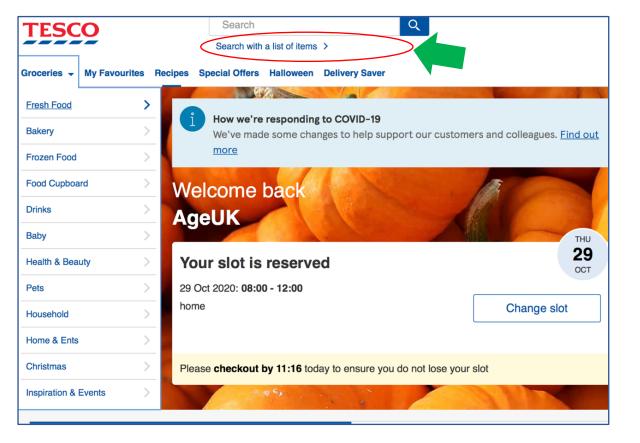
Add items

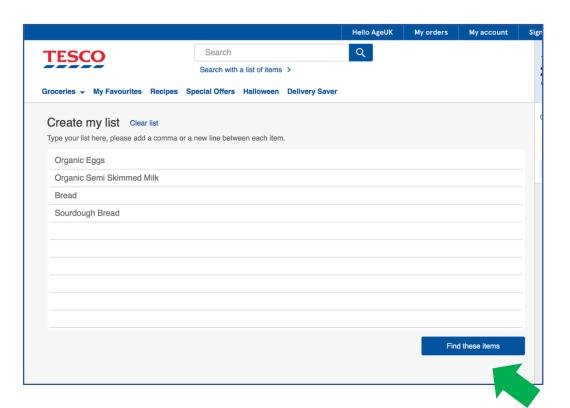
1. Search one item at a time





2. Search a list

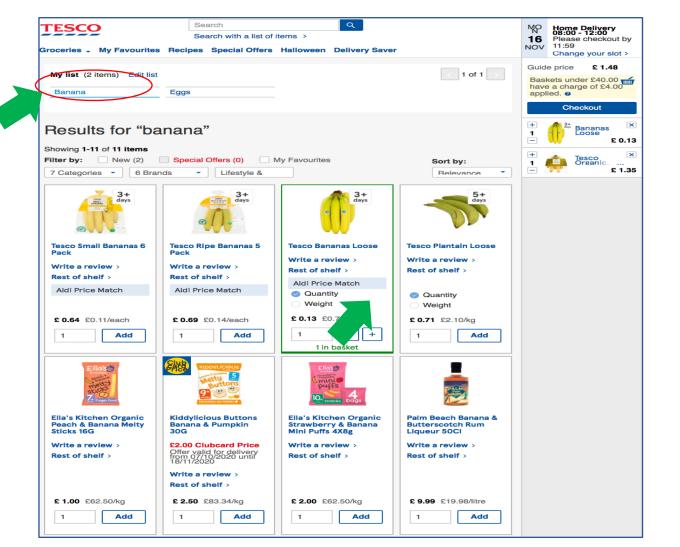


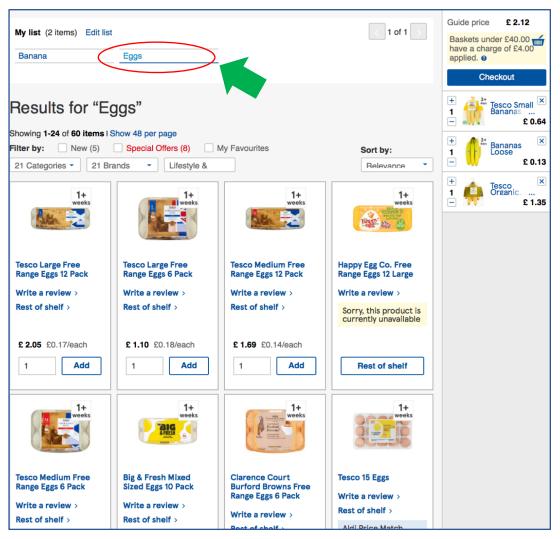




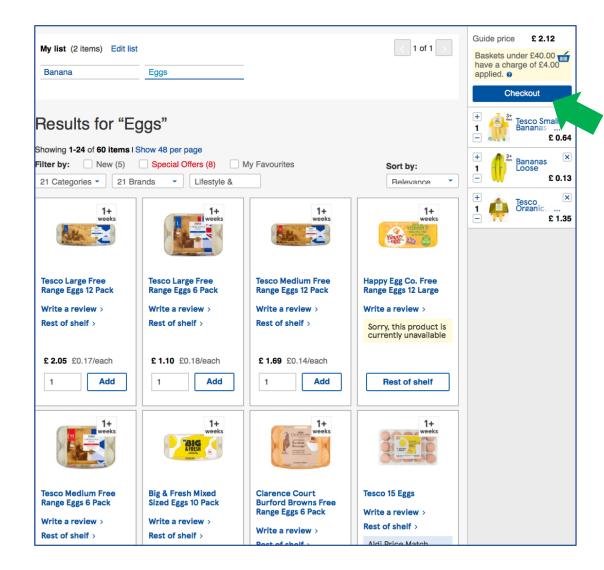
Add items

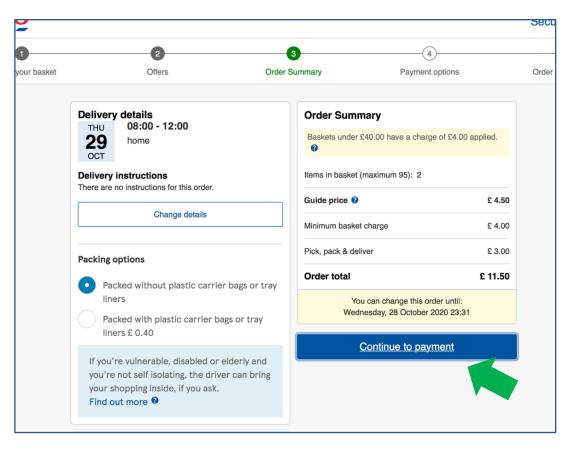
2. Search a list





4 Check out









Check out- Card details & confirm

Balance to pay: £11.50				
	The final price you pay may vary based on weighed items or substitutions. Payment will be taken on the day your order is picked and packed.			
	We accept the following cards: VISA on the following cards:			
	Your card details			
	Name on card			
	Card number			
	Expiry date MM / YY			
	Security code What's this?			
	Your billing address			
	Street address Address line one			
	THE SECULIA ALLA	_		

Your billing address	
Street address	
Address line one	
Optional	
Optional	
Town	
Postcode	
Save this card	
Confirm Order	

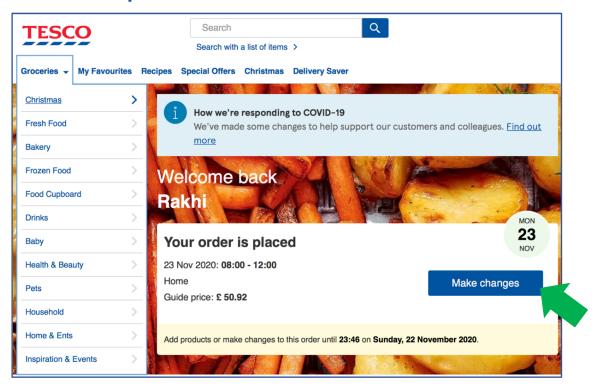


- You can amend orders till 11.45pm the night before the order is being delivered
- Various ways to login to amend
 - Via the website
 - Via the email



Amend orders

 Login- click on Make changes-Change – and ensure all the steps to complete are followed as mentioned earlier. You aren't charged twice.



Additional resources

https://www.tesco.com/groceries/en-GB/zone/how-to-do-online-shopping

Comparison













- Delivery is free if spend is more than £40
- Slots open only one week in advance for delivery and 3 weeks for click and collect
- Delivery charges are fixed at £4.50 for one hr slots and £3 for flexi saver slot. An additional £4 charge is incurred if the value of the basket is less than £40
- For click and collect a min £25 spend is needed otherwise a £4 charge is incurred
- Slots open 3 weeks in advance for both delivery and click and collect
- Delivery charges vary. Range from £0 to £4.50. To checkout min £25 value of the basket
- Click and collect is free of charge
- Slots open 1 week in advance for delivery and 2 weeks for click and collects
- Food delivery is via Ocado.
- Delivery slots open 3 days in advance.
- Food delivery min spend £40. Click and collect min spend £25
- Delivery slots open every night and are open more than a month in advance.

Happy Shopping!