

VOLUNTEERS NEWSLETTER ISSUE 3 — APRIL 2017

A pessimist, they say, sees a glass of water as being half empty; an optimist sees the same glass as half full. But a giving person sees a glass of water and starts looking for someone who might be thirsty ~ G. Donald Gale

Spring has arrived!

The cherry blossoms are in full bloom and the sun is shining. I hope you are enjoying the start of Spring and getting out and about as the weather improves.

Make sure you keep Thursday 18th May free for this years annual Volunteer Thank You event. We have got something very special planned!

As always, we are so appreciative of all that you do for our organisation.

Jackie Marie

Volunteer Co-ordinator, Age UK Richmond

Sign up to our weekly news bulletin and get the latest updates delivered directly to your inbox!

Keep your details up to date

Received this newsletter and no longer volunteer with us?

Received this newsletter by post but now have an email address?

New address / phone number /email address?

Congratulations Volunteers!

The past few months you volunteered for an AWE-INSPIRING 3730 hours

That's a wonderful 311 hours a week!

~ THANK Y OU ~

Getting to know......Gavin Shand

Our recently appointed Operations Manager comes to us with a world of experience! Here is what he hopes to bring to AUKRuT..



How have your first few months been? Interesting and busy! It has been great seeing all the good work that goes on across the organisation, and what a committed team of staff and volunteers we have.

What do you hope to achieve for AUK RuT? To help to ensure that we continue to deliver excellent services and support to local people, while ensuring we are as economically sustainable as possible in a challenging funding environment. Our number one priority should always be on the impact we are having.

How does this role compare to your previous one? I have less responsibility in this role, mainly because Age UK Richmond is a smaller organisation than the Age Concern I worked for in Berkshire. The advantage is that I am more involved in what is a happening on the ground. The range of services we offer are broadly similar.

Have you always worked in the voluntary sector? Only for the last couple of years. Prior to that I worked for a home care company - so I have worked in management positions in services for older people for quite a few years. Before that, I was at university.

Do you do any volunteering in your spare time? Unfortunately, my lengthy commute to work since starting this role has reduced the spare time I have. Until I started this job, I volunteered with Young Carers Bucks in the evening, supporting children with caring roles.

If you have any spare time, how do you like to spend it? I often go and see my local football team (Wycombe Wanderers) play, or Chelsea. I have also taken up golf again recently, having not played much since being a teen. I do a lot of long weekend trips to Scotland, where most of my family live.

Dates for your Diary

Limited time ~ Doorstep Crime Prevention Campaign

April

14th ~ Good Friday

16th ~ Easter Sunday

23rd ~ St Georges Day

27th ~ Strictly Come...Tea Dancing (at York House)

May

15th ~ Deaf Awareness Week begins

18th ~ Annual Volunteer Thank You Event

21st ~ Richmond Hill Open Gardens

June

12th ~ Carers Week begins

12th ~ Men's Health Week begins

20th ~ World Refugee Day

21st ~ Midsummer, longest day of the year

21st ~ World Humanist Day

Job Opportunities

We have some job opportunities available including, a Finance Assistant, Office Administrator, I & A Officer, Handyperson and Gardeners.



For more details and to apply:

http://www.ageuk.org.uk/richmonduponthames/about-ageuk_richmond-upon-thames/job-opportunities/

And of course we have a number of volunteering opportunities..

If you or someone you know is interested contact Jackie.

Did you know....

- Our handyperson Service now offers a painting and decorating service.
- We've taken almost 100 older people on outings so far this year. We are combating loneliness one outing at a time!

Age UK Richmond news

NEW CEO.. Aiden Buckley, who many of you know as one of our Trustee's will be joining us as our new CEO at the beginning of April. We are very lucky to have him on board and wish him every

Home Services.. We have rebranded our housekeeping, gardening, handyperson and IT tuition at home as Home Services. Moving forward, we will promote the services with a logo that is simple but modern and visually impactful, appealing to the wider 18+ market. We now have a single number for all of our Home Services- **020 3326 9432**, as



well as a home services email address: homeservices@ageukrichmond.org.uk. This allows us to simplify our customer journey.

Funding.. We successfully applied for funding from the Clothworkers Foundation for a new bigger van for home services. It will be easy to spot with the new graphics too.

Volunteer Annual Thank You Event.. will take place on Thursday 18th May in the afternoon. Invitations with more details will be sent out in April.

Staff update. We have recently welcomed two new members of staff, Helen Monteiro who is our new Nightingale Service Manager and Bridget Johnson, who is our new I & A Worker. We wish them both all the best in their roles! Sadly, we will be saying good-bye to two more staff members, Mimi Moores who has been our Office Manager for over 13 years has decided it is time to retire. Max Van Rooyen, who has been the cook at Barnes Green Social Centre for several years is leaving. Best of luck to them both!

Volunteer Views

Your views matter. Join in the debate on Twitter, follow us on Facebook and send us your feedback



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