

Furniture Warehouse Van Crew

Have you got a few hours to spare and would like to join our team of volunteers representing Age UK Rotherham? Perhaps you are recently retired and looking to make a difference in your community? We are looking for people who will be passionate about being part of our exciting new social enterprise, by collecting and delivering furniture as a helper on one of our vans.

About Age UK Rotherham

Age UK Rotherham is a registered charity, seeking to promote and improve the well-being of all older people and their carers in Rotherham by helping to make later life dignified, rewarding and fulfilling. We support over 8,000 older people and some of their carers with a wide range of needs. Our new Furniture Warehouse will raise funds that help to us to support older people in the borough to stay independent, know they are valued, support them to cope better and help to reduce isolation or loneliness.

Role title:	Furniture Warehouse Van Crew
Responsible to:	Furniture Warehouse Manager
Hours	To be arranged with the Manager to suit your schedule
Days:	A team of several volunteers will be needed to cover collection and deliveries from Monday to Saturday
Location:	This is an outreach role which operates from our base at: Age UK Rotherham Furniture Warehouse, Eastwood Trading Estate, Fitzwilliam Road, Rotherham S65 1SL

Role Description

This new volunteering role involves assisting our Van Drivers collecting donated furniture from members of the public and delivering items which have been purchased to the home address of the buyer.

You will be representing Age UK Rotherham in face-to-face contact with members of the public so it is important that as well as being a team player, you feel comfortable talking to people and show respect for their property. Other tasks may include generally helping out at our Furniture Warehouse or helping to make sure the vans are fit to travel.

What will I be doing?

Be part of a team: -

- Assisting with the delivery and collection of goods to and from members of the public and relaying them to and from the Furniture Warehouse
- Ensuring that goods are transported and unloaded safely, securely and with care
- Conversing with members of the public and giving a good impression of the charity
- Helping the Driver to keep the van clean, tidy and safe to use
- Attend all relevant induction and training (including manual handling and use of lifting equipment)

Volunteers will receive information and support to help them operate within Age UK Rotherham's *Statement of Basic Principles* and to comply with the organisation's policies and procedures.

Skills Requirements

No specific skills or experience are required for this role but the following are desirable: -

- Reliability, punctuality and the ability to follow schedules for tasks required
- You must be able and fit enough to perform manual handling, lifting and manoeuvring as required (training in how to do this safely will be provided)
- Friendly, flexible and supportive individual who has the ability to work with other volunteers and staff as part of a team
- Good communication skills in dealing with members of the public
- Willing to undertake relevant training
- Enthusiasm and an interest in helping to raise money for the work of the Charity

What can you expect from us?

- ✓ To volunteer in friendly atmosphere and to feel your role as a volunteer is respected and seen as a vital part of the Age UK Rotherham team
- ✓ The role will be supervised by the Furniture Warehouse Manager
- ✓ An induction to Age UK Rotherham and to your role
- ✓ All appropriate training to undertake your role
- ✓ Agreed out of pocket expenses will be reimbursed on production of receipts/tickets etc

What could someone gain from volunteering in this role?

If you have some time to spare you could make a real difference to the lives of older people in your community. Volunteering can give you the opportunity to make new friends, develop and learn new skills.

The role of Furniture Warehouse Van Crew would be great for a newly retired person who would like to stay active and give something back to the community or for someone looking for valuable work experience. If you enjoy meeting new people, are physically fit and work well alongside other people you might like to volunteer for this role.

If you want to stay fit and active, becoming an Age UK volunteer could be just the answer. As well as the satisfaction of knowing you are making a vital difference to the work of the Age UK Rotherham by helping us to improve older people's lives, volunteering provides you with a real feel good boost - 62% of over 65s say that volunteering helped reduce their stress and 51% say that it has improved their health and fitness.

Volunteering is a great way to share your life experience and expertise and make a positive contribution in your local community. So why not put your skills to good use, make new friends, or even discover or develop new talents or skills you never had?

New role: March 2015