

Our commitment to quality

Salford & Trafford age UK
Let's change how we age

bsi
Age UK Network
Charity Quality Standard
certified by BSI

Our commitment to quality

Age UK Salford & Trafford is proud to hold the Age UK Network Charity Quality Standard

This Standard requires us to demonstrate that we:

- Ensure the safety and wellbeing of our people - our beneficiaries and our colleagues.
- Value diversity and promote equity and inclusion.
- Safeguard people's information and be clear about how it's used.
- Encourage, listen to and act on feedback.
- Plan and review our services and activities strategically, making sure we use our resources effectively to respond to local need.
- Value our colleagues, ensuring we have the right people with the right skills and support to deliver our plans.
- Anticipate and manage risk effectively to ensure we are resilient and responsive to change.

Assessed by leading experts

The Standard is externally assessed by industry leaders BSI who undertake a rigorous review of our working practice through interviews, observation, and review of our key documents and records.

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