



# DONATION GUIDELINES

Thank you for supporting our  
**Independent Preloved Shops**



**Shop**

Sustainably



**Donate**

Preloved items



**Volunteer**

In our friendly team

**CONTACT US**

**[enquiries@ageuksheffield.org.uk](mailto:enquiries@ageuksheffield.org.uk)**

**0114 250 2850**

Thank you for supporting Age UK Sheffield with your donations. Your generous contributions help us fund vital services for older people in Sheffield. To ensure the safety of our staff, volunteers and customers, and to comply with trading and safety regulations, we are only able to accept certain items.

## Items We Can Accept:

### CLOTHING, SHOES AND ACCESSORIES (CLEAN AND WEARABLE)

- Jewellery and handbags
- Furniture - must be in good condition & have fire labels attached if upholstered
- Large and small electrical appliances that are less than five years old and in fully working condition
- Divan bases including fire label with original mattress (in pristine condition)
- Books
- Children's toys with CE label
- CD's and DVD's



## Items We Cannot Accept:

### FURNITURE & HARDWARE

- Upholstered furniture without a fire label including all items donated as sets
- Duvets, quilts & pillows unless brand new and in their original, sealed packaging
- Cushions & cushion covers unless new with tags
- Upholstered foam-filled furniture
- Carpets and carpet off cuts
- Rugs unless in excellent condition with fire labels
- Inflatable mattresses, pool inflatables & inflatable safety items (such as armbands)
- Blinds with cords, unless brand new and in their original, sealed packaging
- Coat hangers
- Glass TV stands/units
- Heavy tables e.g. marble or granite
- Tall corner units
- Triple wardrobes



# Items We Cannot Accept (cont):

## ELECTRICAL ITEMS

- White goods including fridges, freezers, washing machines, tumble dryers, ovens, microwaves and dishwashers
- Electric blankets
- Electric showers
- Sunbeds and tanning equipment
- Power tools that aren't brand new in box with instructions
- Electricals more than 5 years old or without a CE mark
- Light fixtures and fittings

## HEATING AND COOKING

- Flammable items e.g. firelighters and BBQ lighting tools
- Gas appliances (mains or bottled goods)
- Gas cookers
- Electric cookers
- Electric fires
- BBQs
- Firepits
- Oil filled radiators if not fitted with a thermostat
- Any heaters: patio, electric, oil, or petrol or diesel-fueled items
- Hot water bottles unless brand new and in their original, sealed packaging
- Storage heaters (hard wired)
- Oil and gas Agas



## SPORTS AND SAFETY EQUIPMENT

- Bicycles, scooters, roller blades/skates, skateboards and ice skates
- Table tennis tables
- Snooker tables
- Golf clubs
- Free-standing basketball/ netball hoops
- Safety equipment (e.g. life jackets and buoyancy aids/inflatable pool items, safety helmets, cycle/motorbike helmets, riding hats, hard hats, seats and harnesses)
- Firefighting equipment e.g. fire extinguishers and smoke/CO2 detectors

## BABY/NURSERY & CHILDREN'S ITEMS

- Cots, baby gates and highchairs
- Pushchairs, baby bouncers and slings
- Breast pumps and baby monitors, unless brand new and in sealed packaging
- Toys without a CE mark
- Children's car seats/ booster seats

## COMPUTING AND ENTERTAINMENT

- PCs, laptops, tablets, phones
- Home recorded DVDs, computer games and software on recordable CDs and DVDs
- Computer hard drives including external hard drives

## WEAPONS AND DANGEROUS ITEMS

- Firearms and ammunition
- Fireworks
- Bladed items including kitchen knives, steak knives, flick knives and sport knives
- Guns, crossbows and realistic toy weapons

## HEALTH AND MEDICAL ITEMS

- Personal appliances such as shavers, foot spas, nose hair trimmers and epilators
- Toiletries, cosmetics and scents, unless brand new
- Medication of any kind, including vitamins
- Blood pressure monitors
- First aid kits
- Prescription glasses
- Mobility aids including manual wheelchairs and walker aids, Zimmer frames, crutches, shower suction handles, commodes, shower seats
- Dentures and prosthesis
- Four-wheeled mobility scooters

## MISCELLANEOUS

- Perishable goods, food and drink (including alcohol)
- Cigarettes, tobacco and related products (e.g. ashtrays)
- Cleaning agents, solvents, adhesives and paint
- Organs & pianos
- Official uniforms unless vintage
- Fish tanks and vivariums
- Animal cages/ beds including litter trays
- Items made from ivory, bone, turtle/tortoiseshell, or from endangered species
- Items made from real fur
- Adult materials/ items
- Magazines



If you're unsure whether we can accept an item, please contact us before bringing it to the store!

## Follow us

• [ageuksheffield.shops](https://ageuksheffield.shops)



## Now online

Visit our Online Shop

A dark green brushstroke graphic that serves as a background for the thank you message.

Thank you for helping us help  
our Sheffield Community