

Why choose Age UK Sheffield?



- We are a small friendly team of support workers you will soon get to know as we know the importance of a familiar face.
- All our staff are DBS checked, trained, and treat older people according to Age UK values. You can trust our staff to be in your home.
- 100% of our customers said they were either “Very satisfied” or “Satisfied” with our service (November 2016 survey).
- 92% said they would be “Very likely” or “Likely” to recommend our service to friends.
- We do not make any profit on providing this service. We aim only to cover our costs. If any surplus is made, it will go to our charitable work with older people in Sheffield.

For more information on our “At Home” service call us

t (0114) 250 2850

e enquiries@ageuksheffield.org.uk

www.ageuk.org.uk/sheffield



Which is the right package for you?

“**Mary**” is 86 and lives alone; her family can only visit at weekends due to work commitments. Mary is fond of a hot meal at teatime which we prepare for her, every day from Monday to Friday.

“**David**” is 72, he has Alzheimer’s and lives with his wife. They have two grown up children who have busy lives. We visit once a fortnight. David listens to the radio with his worker whilst Rita has a couple of hours to herself to meet up with friends and have her hair cut.

“**Bill**” is 77, lives alone and is bedbound. He has no family. A male worker visits to keep him company, do his shopping, and have a chat twice a week. Bill enjoys the male company as the only other people he ever sees are his female carers.

“**Aggie**” is 89 is living alone and has dementia. Her family live away. Aggie relies on our regular face to take her to and from our Wellbeing Centre. We also support Aggie to collect her pension and store it safely.



At home with



A little help at home to put your loved ones’ minds at ease



Call 0114 250 2850 to create the right support package for you.

Examples of what we can do include:



Cleaning and domestic tasks

This could be help with weekly cleaning, washing, meal preparation, or one-off bigger jobs you just can't manage by yourself any more.

Make a list of the jobs that you struggle with and we'll talk to you about how we could help.



Helping you to get out and about

Do you need someone to take you into town? Go to the bank? See friends and family? Stay active with your hobbies and interests? Or perhaps accompany and assist you to a medical appointment? We can help you get out and about when you need to.



Enjoying a cup of tea and a chat

Many people live alone and, if you want someone to pop in from time to time, we can arrange this for you.



Taking you shopping or doing it for you

We can help you to do your shopping. Or you can make a list for us and we'll do it for you. We can also help you to collect your pension and prescriptions.



At home with



Help when you really need it

If you need a stay in hospital and want someone to feed your pet, deal with your mail, or visit you, let us know. We could also spend time with your loved one or relative if you need some respite, to give you some time to yourself.



Supporting you to manage your money and pay your bills

If you struggle with official letters, bank statements and bills, then we can help you to keep your affairs in order.

*Please note you must provide equipment such as vacuum cleaners and garden tools.

