**CHARITY SHOP VOLUNTEER**

**ABOUT THE ROLE**

We currently have four charity shops; Banner Cross (S11), Bradway (S17), Abbeydale Road (S7) and Broomhill (S10). We have small teams of volunteers and members of staff running each location. The shop environment is welcoming and volunteers have the opportunity to do a variety of roles:

* Creating eye-catching window displays
* Tidying and organising delays in the shop
* Undertaking collections
* Till work
* Helping to promote our work
* Gift Aid process with donations
* Encouraging others to fundraise or volunteer for us

**BENEFITS TO YOU**

* Opportunities to meet new people in your community
* Opportunities to develop self-confidence, marketing skills and fundraising skills
* Gain retail and customer service experience
* The satisfaction of knowing you will be making a difference to the lives of vulnerable older people
* Reimbursement of out of pocket expenses

**THE SKILLS YOU’LL NEED**

* Professional, friendly and outgoing manner
* Ability to work using your own initiative
* Ability to function well in a team, giving and asking for support as needed
* Previous retail experience would be a bonus but not essential
* Commitment to work within Age UK Sheffield guidelines
* Willingness to learn about the range of our services

**ADDITIONAL INFORMATION**

* LOCATION: Broomhill, Bradway, Ecclesall Road and Abbeydale Road
* TIME COMMITMENT: Minimum of half a day per week
* RESPONSIBLE TO: Shop Manager
* EXPENSES: Travel expenses will be reimbursed. If volunteering all day, expenses towards lunch are covered.
* TRAINING: Ongoing training is provided