**ONLINE SHOP VOLUNTEER**

**ABOUT THE ROLE**

Are you interested in gaining experience in E-Commerce while making a difference in the lives of older people in Sheffield? Age UK Sheffield is seeking enthusiastic volunteers to support our growing eBay and Vinted shop. Our online store helps raise crucial funds to provide services, information, and support to people aged 50 and over in Sheffield.

As a volunteer, you can assist our eBay team with:

* Appraising and accurately pricing donated items
* Taking high-quality, professional photographs of products
* Securely packaging sold items for shipping

Or you can support our Vinted team with:

* hanging, steaming and moving stock for Vinted
* packing sold items

**BENEFITS TO YOU**

* A unique volunteering experience in online retail and stockroom management
* Developing new skills to add to your CV
* Opportunities to develop self-confidence
* A friendly and supportive work environment where help is always available
* Make a real difference to improving the lives of people in Sheffield

**THE SKILLS YOU’LL NEED**

* Friendly, approachable and professional manner
* photography skills and eye for detail (eBay role only)
* careful/mindful about health and safety
* Reliable and flexible approach to the role
* Commitment to work within Age UK Sheffield guidelines

**ADDITIONAL INFORMATION:**

* LOCATION: Head office in Sheffield City Centre (eBay) or Broomhill S10 (Vinted)
* TIME COMMITMENT: minimum commitment of half a day per week (Monday, Tuesday or Thursday for eBay; Tuesdays for Vinted)
* RESPONSIBLE TO: E-Commerce Lead / Online Sales Retail Assistant
* EXPENSES: Travel expenses can be reimbursed
* TRAINING: Ongoing training is provided