

Information & Advice Senior

£26,464 pa – (£16,093 pro-rata)
22.5 HOURS/WEEK
BASED IN SHREWSBURY (BELLSTONE OFFICE)

Age UK Shropshire Telford & Wrekin provide a wide range of Information & Advice to older people across Shropshire, Telford & Wrekin. The provision of accurate and up to date Information & Advice is a cornerstone of our services as we believe it is essential that older people are able to make informed choices and it is one of our key strategic outcomes.

This role is designed to ensure that all of Age UK STW's Information & Advice services are supervised and managed to the standards set out by our national charity using the AQS/IAQP framework. The role will also provide a key role in direct service delivery within our Lasting Power of Attorney Service. You will require a minimum of three years' experience in an advice role, and experience of the management and supervision of staff or volunteers.

Closing date: 15th July 2025 Interviews: 29th July 2025

For further information and an application pack (please note we do not accept CVs) contact

Age UK Shropshire Telford & Wrekin, 4 Bellstone, Shrewsbury, Shropshire SY1 1HX Tel: 01743 233123 email: enquiries@ageukstw.org.uk

A Charitable Company Limited by Guarantee Registered Charity No. 1090445 – Company No. 04292896

The successful applicant will be required to complete a satisfactory Right to Work check followed by disclosure of any criminal convictions and/or cautions not spent or protected (as appropriate to the post) in accordance with the Rehabilitation of Offenders Act 1974 and subsequent legislation.

Age UK Shropshire Telford & Wrekin is an equal opportunities employer and actively supports human rights, diversity and inclusion as well as all equality legislation. Our ethos is to respect and value people's differences and to help everyone achieve more at work, as well as in their personal lives, so that they feel proud of the part they play in our success.