

How the PA Register Helps

Our PA Register makes it easy to find a trusted PA. Simply:

1. **Register as an employer.**
Contact your social worker.
2. **Connect, interview, and hire.**

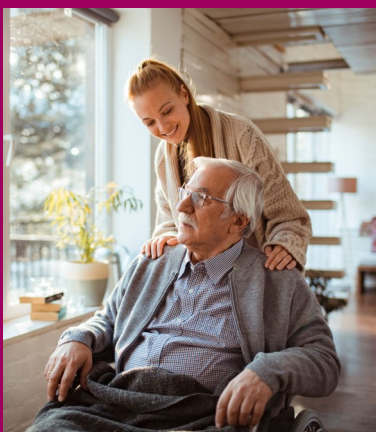
How to join the PA Register

Call our direct line: **0121 709 7591**

Speak to our Community Advice Hubs: **0121 705 7590**

Email:
paregister@ageuksolihull.org.uk

Visit our website:
www.ageuk.org.uk/solihull/directpayments



The Solihull Community Advice Hubs are an all-age service, funded by Solihull Council and managed and delivered by Age UK Solihull.

Age UK Solihull, The Core,
Central Library Building,
Homer Road, Solihull B91
3RG. Registered Charity
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 www.ageuksolihull.org.uk

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Direct Payments Information for Employers on the new Personal Assistant Register

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Supporting individuals to maintain their independence



Direct Payments

What Are Direct Payments?

Direct Payments allow you to receive funding to employ a **Personal Assistant (PA)** or other support services, giving you more control over your care.



How Do Direct Payments Work?

- You receive **funding** from social services.
- You choose to become an **employer**
- You hire and pay a **PA** directly.
- You **manage** their schedule and tasks.

Why Use Direct Payments?

- **Choice & control** – Choose a PA that suits your lifestyle.
- **Flexible support** – Set the hours and tasks that work for you.
- **Independence** – Stay in control of your care arrangements.

What is a PA?

A Personal Assistant (PA) helps **adults or children** with **disabilities, long-term conditions**, or **other support needs** to **live independently and well**. Tasks may include:



- **Supporting people** in their own home or in the community
- **Household tasks** (cleaning, cooking, shopping)
- **Personal care** (washing, dressing, manual handling, medication)
- **Social support** (companionship, attending appointments, activities)

PA Register – Information for Employers

Find the Right PA for You

If you need support in your daily life, finding the right Personal Assistant (PA) is crucial. Our **PA Register** connects you with PAs who **match your needs**.



What is the PA Register?

From April 2025, **Solihull Council** is developing a register of **Personal Assistants**.



The Register could help people to **find the PA support they need** and personal assistants to **find work**.

Benefits of Using the PA Register

- **Access to PAs** – all listed PAs will provide references.
- **Flexible hiring options** – find full-time, part-time, or relief cover PAs.
- **Simple and secure** – our PA team will support with matching you with PAs based on your needs.
- **Support available** – guidance on hiring, contracts, insurance and direct payments.