

Care Agency List

Section One:
Domiciliary Care Providers

Section Two:
Meal and Frozen Meal Companies

**Please note that inclusion on this list does not constitute
a recommendation from Age UK Solihull and we are
unable to give any opinion on quality**

This list is updated regularly.
Please check www.ageuk.org.uk/solihull/lists
for the most up to date version.

SECTION ONE

Domiciliary Care Agencies

Please check current fees and services with individual agencies.

The following list details some of the local agencies that provide personal care services in the home within the Solihull area. These services may include helping you to get in and out of bed, washing, bathing, dressing, preparing/heating meals and prompting/administering medication. Some agencies also provide overnight care.

All Domiciliary Care Agencies are registered with the Care Quality Commission (CQC) for their care services and you can find details of the inspections for each agency at www.cqc.org.uk **We strongly advise you check the latest CQC report for any agency before you contact them.**

Other services offered by some agencies include cleaning, shopping, pension collection and transport help, which **would not be included in their CQC report.** Agencies offering cleaning services are indicated in the list.

Under the Care Act 2014, every person that has care and support needs is entitled to an assessment by the Local Authority whether or not they have to fund that care themselves. Carers are also entitled to an independent assessment of their needs. To request an assessment telephone Adult Social Care on 0121 704 8007.

For further information about Care in the Home please request a copy of Age UK's Information Guide AUKIG23 entitled 'Getting help at home' or Factsheet No. 6 'Finding Help at Home' which can be requested from Age UK Solihull. You can also order direct from Age UK National by calling 0800 678 1602 or emailing orders@ageuk.co.uk – please include your full postal address and allow 10 days for delivery. All information can also be accessed on the Age UK Website: www.ageuk.org.uk

Staff at the Community Advice Hubs, managed by Age UK Solihull, will be able to give you more information on your rights and choices regarding your individual care and support needs, including information on Direct Payments if you wish to manage your care budget yourself.

The Community Advice Hubs are located at Chelmsley Wood Library and The Core, Lower Ground Floor, Central Library Building, Solihull.

<u>Name & Address</u>	<u>Contact Details</u>	<u>Cleaning services</u>
A Star Care Services 56 Stanbrook Road Shirley Solihull B90 4UT	0121 628 9790 or 07931 096 008 www.astarcareservices.co.uk Email: admin@astarcareservices.co.uk	No
Angels Healthcare Ltd 1.04 Enterprise Centre 1 Hedingham Grove Chelmsley Wood B37 7TP	0121 770 7755 www.angels-healthcare.co.uk Email: alison@angelshealthcare.co.uk	Yes
Auxilio Care Ltd The Enterprise Centre 1 Hedingham Grove Chelmsley Wood B37 7TP	0121 708 2313 www.auxiliocare.com Email: info@auxiliocare.com	Yes
Belmont at Home Suite 3, Croft House Black Soils Road Redditch B98 9HN	0121 295 8905 or 0333 444 0121 www.belmonthomecare.co.uk Email: homecare@belmonthhealthcare.co.uk	Yes
Bluebird Care Highlands House Highlands Road Shirley B90 4ND	0121 803 6787 www.bluebirdcare.co.uk/solihull Email: solihull@bluebirdcare.co.uk	Yes
Bright Dawn Home Care 2 Poplar Road Dorridge B93 8DB	01564 784598 www.brightdawnhomecare.co.uk Email: contact@brightdawnhomecare.co.uk	Yes by a partner company
Care Services 15 Ravenscroft Road Olton Solihull B92 8AH	0121 706 9444 www.careservices-solihull.co.uk Email: admin@careservices-solihull.co.uk	Yes

<u>Name & Address</u>	<u>Contact Details</u>	<u>Cleaning services</u>
Care 2 Home Solihull 282 Baldwins Lane Hall Green Birmingham B28 0XB	0121 820 9597 www.care2home.co.uk Email: care@care2home.co.uk	No
Caremark Solihull 1 st Floor 221 Stratford Rd Shirley B90 3AH	0121 733 8355 www.caremark.co.uk/solihull Email: solihull@caremark.co.uk	Yes
Clarity Homecare 215 Lakey Lane Hall Green B28 8QT	0121 745 1246 www.clarityhomecare.co.uk	Yes
Community Living and Support Services 174 Lincoln Road North Solihull B27 6RP	0121 706 6418 Email: enquiries@classltd.uk	No
Daily Living Care 33 Hill Road Keresley End Coventry CV7 8JQ	02477 051931 or 07729 699485 www.dailylivingcare.co.uk Email: info@dailylivingcare.co.uk	No
DomCare 378 Gospel Lane Acocks Green Birmingham B27 7AN	0121 711 7636 www.domcare.co.uk Email: team@domcare.co.uk	Yes
Dove Homecare Unit 4 Olton Bridge 245 Warwick Road B92 7AH	01675 442 226 or 0800 783 7672 www.dovehomecare.com Email: info@dovehomecare.co.uk	Yes

<u>Name & Address</u>	<u>Contact Details</u>	<u>Cleaning services</u>
Elite Assistance Ltd 130 Station Road Knowle B93 0EP	01564 632 047 www.eliteassistance.co.uk Email: info@eliteassistance.co.uk	Yes
Helping Hands Solihull 121 Stratford Rd Shirley B90 3ND	0121 756 3920 or 0333 060 1225 www.helpinghandshomecare.co.uk	Yes
Meadow Home Care Services 8 Ulverley Green Rd Olton B92 8BG	0121 706 2808	No
New Age Care Unit 2 & 3 Pure Offices 3 Plato Close Warwick CV34 6WE	01926 675 967 or 0808 808 5000 www.newagecare.co.uk Email: info@newagecare.co.uk	Yes
Orion Care Services 8 Banbrook Close Solihull B92 9NE	0121 704 0702	No
Plan It Homecare Ltd The Old Telephone Exchange Gypsy Lane Balsall Common CV7 7FW	01564 314 094 www.planithomecare.co.uk Email: info@planithomecare.co.uk	No
Priority Plus Nursing & Care 121 - 123 Sheldon Chambers 2235 – 2243 Coventry Road Birmingham B26 3NW	0121 706 3313 www.priorityplusnursing.co.uk	Yes

<u>Name & Address</u>	<u>Contact Details</u>	<u>Cleaning services</u>
Right at Home Zenith House Highlands Road Shirley B90 4PD	0121 314 7829 www.rightathome.co.uk/solihull/the-services-we-offer/	Yes
Unique Senior Care 1584-1586 High Street Knowle B93 0LF	0121 368 6787 www.uniquecare.co.uk/locations/solihull Email: enquiries@uniquecare.co.uk	Yes
Visiting Angels Warwickshire 6 Arden Court William James Way Henley in Arden B95 5GF	01564 331 242 www.visiting-angels.co.uk/warwickshire/ Email: warwickshire@visiting-angels.co.uk	Yes

Section Two

Meal delivery Companies

This section details companies that deliver frozen meals to your home. Please check current prices / minimum order values with individual companies.

Remember that if you have a milkman, they may also be able to deliver certain groceries to your doorstep.

<u>Name & Adress</u>	<u>Contact Details</u>
Wiltshire Farm Foods Britannia House 189 Mill Street Brierley Hill DY5 2TH	01384 262 555 www.wiltshirefarmfoods.com birmingham@wiltshirefarmfoods.co.uk
Oakhouse Foods West Midlands Unit 6, Rear of 62-64 Wolverhampton Street Dudley DY1 3AN	<u>01384 233 688</u> www.oakhousefoods.co.uk W.Midlands@oakhousefoods.co.uk

The following company can deliver frozen meals and also hot meals:

<u>Icare Cuisine</u> Unit 10 Kimberley Business Park Redbrook Lane Rugeley WS15 1RE	01889 584 444 www.icarecuisine.co.uk
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FURTHER SOURCES OF INFORMATION

Homecare Association are the only membership body in the UK dedicated to supporting homecare providers and ensuring that homecare is valued so that everyone can live well at home. The association has information which aims to answer some of your questions about homecare.

Homecare Association
Mercury House
117 Waterloo Road
London
SE1 8UL

Tel: 0208 661 8188

Website: www.homecareassociation.org.uk/find-care/

Email: enquiries@homecareassociation.org.uk

Independent Age offers further information and advice. They have lots of information guides, factsheets and leaflets on choosing and paying for care.

Independent Age
18 Avonmore Road
London
W14 8RR

Tel: 0800 319 6789

Website: www.independentage.org/get-advice/care

Email: advice@independentage.org

A very useful website to look at is: www.payingforcare.org Their guide can help you understand what each type of care offers - and the cost of paying for care.

Age UK Solihull
The Core
Lower Ground Floor
Solihull
B91 3RG
Tel: 0121 704 7840

www.ageuksolihull.org.uk