

Agency List Updated April 2024

Section One : Domiciliary Care Providers

Section Two: Domestic Help Providers

Section Three: Meal and Frozen Meal Companies

Please note that inclusion on this list does not constitute a recommendation from Age UK Solihull.

This list is updated regularly. Please check www.ageuk.org.uk/solihull/lists for the most up to date version

SECTION ONE

Domiciliary Care Agencies

The following list details some of the agencies that provide personal care services in the home within the Solihull area. These services may include helping you to get in and out of bed, washing, bathing, dressing, preparing/heating meals and prompting/administering medication. Some provide overnight care. Other services offered may include cleaning, shopping, pension collection, a key holder service and transport help.

Please check current fees and services with individual agencies.

All Domiciliary Care Agencies are registered with the Care Quality Commission (CQC), you can find details of inspections for each agency at www.cqc.org.uk

For further information about Care in the Home please request a copy of Age UK's Information Guide entitled Care at home or Factsheet No. 6 'Finding Help at Home'. Both can be ordered free on 0800 169 6565 or requested at Age UK Solihull. All information can be accessed on the Age UK Website, www.ageuk.org.uk

Name	Address	Contact Details
A Star Care Services	100 Cropthorne Road Shirley Solihull B90 3JJ	0121 628 9790 or 07931 096 008
Angels Healthcare Ltd	292 Bradford Rd Castle Bromwich B36 9AA	0121 770 7755

Belmont Homecare Services	1 st Floor Highlands Hse Solihull B90 4ND	0333 444 0121 www.homecare.co.uk
Bluebird Care	PMJ House Highlands Road Shirley Solihull B90 4ND	0121 803 6787 www.bluebirdcare.co. uk/solihull

Bright Dawn Home	2 Poplar Road Dorridge	01564 784 598
Care	Solihull	www.brightdawnhome
	B93 8DB	care.co.uk
Care Services	15 Ravenscroft Road	0121 706 9444
	Olton	
	Solihull	www.careservices-
	B92 8AH	solihull.co.uk/

Care 2 Home	282 Baldwins Lane Birmingham B28 0XB	0121 820 9597 www.care2home.co.uk
Caremark Solihull	221 Stratford Rd Shirley Solihull B90 3AH	0121 733 8355 www.caremark.co.uk

Community Living and Support Services	81 – 83 Warwick Road Solihull B92 7HP	0121 706 6418
Daily Living	33 Hill Road	02477051931
Care	Keresley	07729699485
	Coventry	
	CV7 8JQ	www.dailylivingcare.
		co.uk

Domcare	165 Buryfield Road Solihull	0121 711 7636
	B91 2BB	www.domcare.co.uk
Dove	48 Fentham Road	Freephone
Homecare	Hampton in Arden	0800 7837672
	B92 0AY	
		www.dovehomecare.com

Elite Assistance Ltd	130 Station Rd Knowle Solihull B93 0EP	01564 632047 www.eliteassistance. co.uk
Helping Hands Solihull	121Stratford Rd Shirley Solihull B90 3ND	0121 726 7089 0333 08184430 www.helpinghandshome care.co.uk

Meadow Home Care Services	8–10 Ulverley Green Road	0121 706 2808
	Olton	
	Solihull	
	B92 8BG	
New Age Care	Unit 1 Pure Offices	01926 675 967
	3 Plato Close	
	Warwick	www.newagecare.co.uk
	CV34 6WE	

Orion Care Services	8 Banbrook Close Solihull B92 9NE	0121 704 0702
Plan It Homecare Ltd	The Barn Fernhill Court Balsall Street East Coventry CV7 7FR	01564 776094 www.planithomecare.co. uk

Right at Home	Zenith House Highlands Road Shirley Solihull B90 4PD	0121 314 7829 www.rightathome.co.uk
Solihull Care Ltd	86 Warwick Road Olton Solihull B92 7HP	0121 706 3630 www.solihullcare.co.uk

Solihull Time to Care	43 Wadleys Road Solihull B91 1JJ	0121 240 3307 www.solihulltimetocare. co.uk
SureCare Solihull	14 Zenith House Highlands Road Shirley Solihull B90 4PD	0121 798 0491
Unique Senior Care	1584-1586 High Street Knowle Solihull B93 0LF	0121 667 5555 www.uniquecare.co.uk

Visiting Angels	6 Arden Court	01564 331 242
Warwickshire	William James Way	
	Henley in Arden	www.visiting-
	B95 5GF	angels.co.uk

Under the Care Act 2014, every person that has care and support needs is entitled to an assessment by the Local Authority whether or not they have to fund that care themselves. Carers are also entitled to an independent assessment of their needs. To request an assessment telephone Adult Social Care on 0121 704 8007.

Staff at the Community Advice Hubs, managed by Age UK Solihull, will be able to give you more information on your rights and choices with regard to your individual care and support needs, including information on Direct Payments if you wish to manage your care budget yourself. The Community Advice Hubs are located at Chelmsley Wood Library and the Solihull Central Library.

Section Two

Domestic Help

Age UK Solihull run a home support service. Offering help with light housework, laundry, ironing, shopping, companionship, meal preparation and carers respite sits.

If you are interested in this service and would like more information please contact a member of our Home Support Service team on 0121 704 7848 or email hss@ageuksolihull.org.uk

Section Three

Meal and Frozen Meal Companies

The following list details companies that deliver frozen meals to your home. Please check current prices/ minimum order values with individual companies.

Remember that your milkman may be able to deliver some foods to your doorstep.

Name	Address	Contact Details
Oakhouse Foods	Local Branch Oakhouse Foods Cotswold 21 Horcott Ind Est Fairford GL7 4BX	on one of the state of the stat

Wiltshire	Wiltshire Farm	01384 262 555
Farm	Foods	
Foods	Britannia House	www.wiltshirefarmfoods.com
	189 Mill Street	
	Brierley Hill	birmingham@wiltshirefarm
	DY5 2TH	foods.co.uk

The following company will deliver frozen meals and also hot meals:

ICare	Unit 10 Kimberley	01889 584 444
Cuisine	Business Park Redbrook Lane	www.icarecuisine.co.uk
	Rugeley WS15 1RE	Email:sarah.howells@icare group.co.uk

Age UK Solihull may have some leaflets and brochures for each company at the Community Advice Hubs in Chelmsley Wood and Solihull Libraries.

FURTHER SOURCES OF INFORMATION

The UKHCA (United Kingdom Home Care Association) is a national association for independent providers of home care. The association produces a leaflet, 'Choosing Care At Home', which offers guidance and advice to people looking for a care agency. The leaflet is available from:

UKHCA, 2nd Floor Group House, 52 Sutton Court Rd, Sutton, Surrey, SM1 4SL

Tel: 020 8661 8188

Website: www.ukhca.co.uk email: enquiries@ukhca.co.uk

Independent Age offer further information and advice. They keep a database of more than 1,500 home care agencies around the UK. Details of agencies in a specific geographic area are available.

Independent Age, 6 Avonmore Road, London W14 8RL

Tel: 020 7605 4200 Advice Line: 0845 3007585 or 0845 26218630 Website: www.independentage.org email: charity@independentage.org

Also a very useful website to look at: www.payingforcare.co.uk

Age UK Solihull can provide you with factsheets on finding and paying for care.

Age UK Solihull

LGF The Core Central Library Building Homer Road Solihull B91 3RG

Tel: 0121 704 7840 www.ageuksolihull.org.uk