

# Agency List

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Domiciliary Care Providers**

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**Please note that inclusion on this list does not constitute  
a recommendation from Age UK Solihull.**

**This list is updated regularly. Please check  
[www.ageuk.org.uk/solihull/lists](http://www.ageuk.org.uk/solihull/lists)  
for the most up to date version.**

Updated April 2024

# SECTION ONE

## Domiciliary Care Agencies

The following list details some of the agencies that provide personal care services in the home within the Solihull area. These services may include helping you to get in and out of bed, washing, bathing, dressing, preparing/heating meals and prompting/administering medication. Some provide overnight care. Other services offered may include cleaning, shopping, pension collection, a key holder service and transport help.

Please check current fees and services with individual agencies.

All Domiciliary Care Agencies are registered with the Care Quality Commission (CQC), you can find details of inspections for each agency at [www.cqc.org.uk](http://www.cqc.org.uk) We strongly advise you check the latest CQC report for any agency before you contact them.

Age UK Solihull cannot make recommendations about any agency or give any opinion on quality.

For further information about Care in the Home please request a copy of Age UK's Information Guide entitled Care at home or Factsheet No. 6 'Finding Help at Home'. Both can be ordered free on 0800 169 6565 or requested at Age UK Solihull. All information can be accessed on the Age UK Website, [www.ageuk.org.uk](http://www.ageuk.org.uk)

<b>Name</b>	<b>Address</b>	<b>Contact Details</b>
A Star Care Services	100 Crophorne Road Shirley Solihull B90 3JJ	0121 628 9790  07931 096 008
Angels Healthcare Ltd	292 Bradford Rd Castle Bromwich B36 9AA	0121 770 7755

Belmont Homecare Services	1 <sup>st</sup> Floor Highlands Hse Solihull B90 4ND	0333 444 0121  www.homecare.co.uk
Bluebird Care	PMJ House Highlands Road Shirley Solihull B90 4ND	0121 803 6787  www.bluebirdcare.co.uk/solihull
Bright Dawn Home Care	2 Poplar Road Dorridge Solihull B93 8DB	01564 784598  www.brightdawnhomecare.co.uk
Care Services	15 Ravenscroft Road Olton Solihull B92 8AH	0121 706 9444  www.careservices-solihull.co.uk
Care 2 Home Solihull	282 Baldwins Lane Hall Green Birmingham B28 0XB	0121 820 9597  www.care2home.co.uk
Caremark Solihull	221 Stratford Rd Shirley Solihull B90 3AH	0121 733 8355  www.caremark.co.uk
Community Living and Support Services	81 – 83 Warwick Road Solihull B92 7HP	0121 706 6418
Daily Living Care	33 Hill Road Keresley Coventry CV7 8JQ	02477 051931 07729 699485  www.dailylivingcare.co.uk
DomCare	165 Buryfield Rd Solihull B91 2BB	0121 711 7636  www.domcare.co.uk

Dove Homecare	48 Fentham Rd Hampton in Arden Solihull B92 0AY	Freephone 0800 7837672  www.dovehomecare.com
Elite Assistance Ltd	130 Station Road Knowle Solihull B93 0EP	01564 632 047  www.eliteassistance.co.uk
Helping Hands Solihull	121 Stratford Rd Shirley Solihull B90 3ND	0121 726 7089 0333 08184430  www.helpinghandshomecare.co.uk
Meadow Home Care Services	8 Ulverley Green Rd Olton Solihull B92 8BG	0121 706 2808
New Age Care	1 Pure Offices 3 Plato Close Warwick CV34 6WE	01926 675 967  www.newagecare.co.uk
Orion Care Services	8 Banbrook Cl Solihull B92 9NE	0121 704 0702
Plan It Homecare Ltd	The Barn Fernhill Court Balsall St East Coventry CV7 7FR	01564 776094  www.planithomecare.co.uk

Right at Home	Zenith House Highlands Road Shirley Solihull B90 4PD	0121 314 7829  www.rightathome.co.uk
Solihull Care Ltd	86 Warwick Road Olton Solihull B92 7HP	0121 706 3630  www.solihullcare.co.uk
Solihull Time to Care	43 Wadleys Road Solihull B91 1JJ	0121 240 3307  www.solihulltimetocare.co.uk
SureCare Solihull	14 Zenith House Highlands Road Shirley Solihull B90 4 PD	0121 798 0491  www.surecare.co.uk/solihull
Unique Senior Care	1584-1586 High Street Knowle Solihull B93 0LF	0121 667 5555  www.uniquecare.co.uk
Visiting Angels Warwickshire	6 Arden Court William James Way Henley in Arden B95 5GF	01564 331 242  www.visiting-angels.co.uk

Under the Care Act 2014, every person that has care and support needs is entitled to an assessment by the Local Authority whether or not they have to fund that care themselves. Carers are also entitled to an independent assessment of their needs. To request an assessment telephone Adult Social Care on 0121 704 8007.

Staff at the Community Advice Hubs, managed by Age UK Solihull, will be able to give you more information on your rights and choices with regard to your individual care and support needs, including information on Direct Payments if you wish to manage your care budget yourself.

The Community Advice Hubs are located at Chelmsley Wood Library and the LGF The Core, Central Library Building, Solihull.

## **Section Two**

### **Domestic Help**

Age UK Solihull run a home support service. Offering help with light housework, laundry, ironing, shopping, companionship, meal preparation and carers respite sits.

If you are interested in this service and would like more information please contact a member of our Home Support Service team on 0121 704 7848 or email [hss@ageuksolihull.org.uk](mailto:hss@ageuksolihull.org.uk)

## Section Three

### Meal and Frozen Meal Companies

The following list details companies that deliver frozen meals to your home. Please check current prices/ minimum order values with individual companies.

Remember that your milkman may be able to deliver some foods to your doorstep.

Name	Address	Contact Details
Wiltshire Farm Foods	Wiltshire Farm Foods Britannia House 189 Mill Street Brierley Hill DY5 2TH	01384 262 555  www.wiltshirefarmfoods.com  birmingham@wiltshirefarm foods.co.uk
Oakhouse Foods	Local Branch Oakhouse Foods Cotswold 21 Horcott Ind Est Fairford GL7 4BX	01285 708 225  www.oakhousefoods.co.uk/ your-local-branch  Cotswolds@oakhousefoods. co.uk

The following company will deliver frozen meals and also hot meals:

<u>Icare Cuisine</u>	Unit 10 Kimberley Business Park Redbrook Lane Rugeley WS15 1RE	01889 584 444  www.icarecuisine.co.uk  Email:sarah.howells@icare group.co.uk
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## FURTHER SOURCES OF INFORMATION

The UKHCA (United Kingdom Home Care Association) is a national association for independent providers of home care. The association produces a leaflet, 'Choosing Care At Home', which offers guidance and advice to people looking for a care agency. The leaflet is available from:

UKHCA, 2<sup>nd</sup> Floor Group House, 52 Sutton Court Rd, Sutton, Surrey, SM1 4SL  
Tel: 020 8661 8188  
Website: [www.ukhca.co.uk](http://www.ukhca.co.uk) email: [enquiries@ukhca.co.uk](mailto:enquiries@ukhca.co.uk)

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Independent Age offer further information and advice. They keep a database of more than 1,500 home care agencies around the UK. Details of agencies in a specific geographic area are available.

Independent Age, 6 Avonmore Road, London W14 8RL  
Tel: 020 7605 4200 Advice Line: 0845 3007585 or 0845 26218630  
Website: [www.independentage.org](http://www.independentage.org) email: [charity@independentage.org](mailto:charity@independentage.org)

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Also a very useful website to look at: [www.payingforcare.co.uk](http://www.payingforcare.co.uk)

Age UK Solihull can provide you with factsheets on finding and paying for care.

Age UK Solihull  
LGF The Core  
Central Solihull Library Building  
Solihull  
B91 3RG  
Tel: 0121 704 7840

[www.ageuksolihull.org.uk](http://www.ageuksolihull.org.uk)