

Agency List

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**Please note that inclusion on this list does not constitute
a recommendation from Age UK Solihull**

Updated June 2019

SECTION ONE

Domiciliary Care Agencies

The following list details some of the agencies that provide personal care services in the home within the Solihull area. These services may include helping you to get in and out of bed, washing, bathing, dressing, preparing/heating meals and prompting/administering medication. Some provide overnight care. Other services offered may include cleaning, shopping, pension collection, a key holder service and transport help.

Please check current fees and services with individual agencies.

All Domiciliary Care Agencies are registered with the Care Quality Commission (CQC), you can find details of inspections for each agency at www.cqc.org.uk. We strongly advise you check the latest CQC report for any agency before you contact them.

Age UK Solihull cannot make recommendations about any agency or give any opinion on quality.

For further information about Care in the Home please request a copy of Age UK's Information Guide entitled Care at home or Factsheet No. 6 'Finding Help at Home'. Both can be ordered free on 0800 169 6565 or requested at Age UK Solihull. All information can be accessed on the Age UK Website, www.ageuk.org.uk

Name	Address	Contact Details
A Star Care Services	14 Marshall Lake Road Shirley Solihull B90 4PL	0121 745 8793
Angels Healthcare Ltd	5 Elmdon Lane Marston Green Birmingham B37 7DL	0121 770 7755

Bluebird Care	PMJ House Highlands Road Shirley Solihull B90 4ND	0121 711 7435
Bright Dawn Home Care	Box Tree Farm Stratford Road Hockley Heath B94 6EA	01564 784598
Care Services	15 Ravenscroft Road Olton Solihull B92 8AH	0121 706 9444
Care 2 Home known as Heritage Healthcare Solihull	Fairgate House 205 Kings Road Tyseley Birmingham B11 2AA	0121 271 0299
Community Living and Support Services	81 – 83 Warwick Road Solihull B92 7HP	0121 706 6418
Daily Living Care	33 Hill Road Keresley Coventry CV7 8JQ	02477 051931
DomCare	165 Buryfield Road Solihull B91 2BB	0121 711 7636
Dove Homecare	48 Fentham Road Hampton in Arden Solihull B92 0AY	01675 442226

Elite Assistance Ltd	130 Station Road, Knowle Solihull B93 0EP	02476 421381
Helping Hands Solihull	121 Stratford Road Shirley Solihull B90 3ND	0121 270 9492
Meadow Home Care Services	8 – 10 Ulverley Green Road Olton Solihull B92 8BG	0121 706 2808
Orion Care Services	8 Banbrook Close Solihull B92 9NE	0121 704 0702
Plan It Homecare Ltd	The Barn, Fernhill Court Balsall Street East Coventry CV7 7FR	01564 776094
Solihull Time to Care	78 Arnold Road Shirley Solihull B90 3JS	0121 240 3307

Under the Care Act 2014, every person that has care and support needs is entitled to an assessment by the Local Authority whether or not they have to fund that care themselves. Carers are also entitled to an independent assessment of their needs. To request an assessment telephone Adult Social Care on 0121 704 8007.

Staff at the Community Advice Hubs, managed by Age UK Solihull, will be able to give you more information on your rights and choices with regard to your individual care and support needs, including information on Direct Payments if you wish to manage your care budget yourself.

The Community Advice Hubs are located at Chelmsley Wood Library and the Solihull Central Library.

Section Two

Domestic Help Providers

The following list details some of the companies that provide domestic help in the home within the Solihull area.

Please check current fees and services with individual agencies. It may also be advisable to ask if staff have undergone a Disclosure and Barring Service Check (DBS) and if they have Public Liability Insurance.

NAME	SERVICES	CONTACT DETAILS
Age UK Solihull Home Support Service	Light Housework Laundry and Ironing Shopping Companionship Meal Preparation Carers Respite Sits	0121 704 7848
Mopheads Acock's Green	Cleaning Spring Cleans Ironing – Collect and return within 48 hours	0121 605 2322

Section Three

Meal and Frozen Meal Companies

The following list details companies that deliver frozen meals to your home. Please check current prices/ minimum order values with individual companies.

Remember that your milkman may be able to deliver some foods to your doorstep.

Name	Address	Contact Details
<u>Oakhouse Foods</u>	Unit 4 West Court Buntsford Park Bromsgrove B60 3DX	Tel: 01527 557117 Web: www.oakhousefoods.co.uk Email: rushton@oakhousefoods.co.uk
Wiltshire Farm Foods	Unit 10A Walsall Enterprise Park, Regal Drive, Walsall WS2 9HQ	Tel:01922 635930 Web: www.wiltshirefarmfoods.com Email: walsall@wiltshirefarmfoods.co.uk

The following company will deliver frozen meals and also hot meals:

<u>Icare</u>		Tel: 0845 604 1125 www.icarecuisine.co.uk Email: birminghammeals@icaregroup.co.uk
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FURTHER SOURCES OF INFORMATION

The UKHCA (United Kingdom Home Care Association) is a national association for independent providers of home care. The association produces a leaflet, 'Choosing Care At Home', which offers guidance and advice to people looking for a care agency. The leaflet is available from:

UKHCA, 2nd Floor Group House, 52 Sutton Court Rd, Sutton, Surrey, SM1 4SL
Tel: 020 8661 8188
Website: www.ukhca.co.uk email: enquiries@ukhca.co.uk

Independent Age offer further information and advice. They keep a database of more than 1,500 home care agencies around the UK. Details of agencies in a specific geographic area are available.

Independent Age, 6 Avonmore Road, London W14 8RL
Tel: 020 7605 4200 Advice Line: 0845 3007585 or 0845 26218630
Website: www.independentage.org email: charity@independentage.org

Also a very useful website to look at: www.payingforcare.co.uk

Age UK Solihull can provide you with factsheets on finding and paying for care.

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