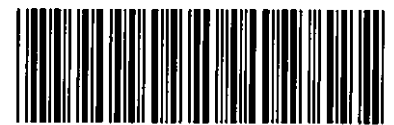




Age UK Somerset
(a Company Limited by Guarantee)

**Report of Trustees
and Unaudited
Financial Statements**
for the year ending 31st March 2020

SATURDAY



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COMPANIES HOUSE

Company Number: 02717676
Charity Registered in England and Wales Number: 1015900

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Reference and Administrative Details 19/20

Trustees and Directors 2019/2020

A. Fraser MBE (Chair – Appointed 27th June 2019)
D. F. Johnson FCA (Treasurer)
J. Keech (Resigned 31st March 2020)
A. Van Vliet
M. Latham
J. Knight
Dr. T. Benn
B. Gibbs (Hon)
S Holt (Appointed 20th February 2020)

Chief Executive

P. Dolan MSc CMgr FCMI (DipM)

Principal Office and Registered Office (Group: Charity & Trading Subsidiary)

Ash House
Cook Way
Bindon Road
Taunton
Somerset TA2 6BJ

Solicitors

Porter Dodson
The Quad
Blackbrook Park Avenue
Taunton
Somerset TA1 2PX

Independent Examiner

Alexandra Shore FCA CTA DChA
A C Mole & Sons Chartered Accountants
Stafford House
Blackbrook Park Avenue
Taunton
Somerset TA1 2PX

Trustees' Annual Report

Related Parties

Age UK Somerset was an active member of the Age Concern Federation until its demise on 31 March 2011 and has subsequently taken membership of the Age England Association, its successor. In addition Age UK Somerset has continued to work in active partnership with Age UK and became a Brand Partner with them in October 2010.

Partnership activities during the year have centred around the ongoing development of key areas related to service development, joint income generation and provision of commissioned services.

The Charity's wholly owned subsidiary, Age UK Somerset Trading Limited, was established to operate its trading activities. The trading subsidiary acts as an agent in the sale of various products and services for which a commission is received. A number of the products sold are regulated by the Financial Conduct Authority (FCA) and procedures are in place, and regularly monitored, to ensure that the necessary standards are maintained. The wholly owned subsidiary gift aids its profits to the Charity. As from January 2020 the decision was taken by Age UK nationally to no longer use Local Age UKs to sell products.

Administration of the Charity

The Trustees, who are also directors for the purposes of the Companies Act, present their report and the financial statements of the Charity and Group for the year ended 31 March 2020. This report has been prepared in accordance with the special provisions relating to small companies within Part 15 of the Companies Act 2006.

Company Status

The Charity is a company limited by guarantee and does not have a share capital. Each member of the company (the Trustees) undertakes to contribute to the assets of the company if it is wound up during the time that he or she is a member, or within one year afterwards, for payment of the debts and liabilities of the company contracted before the time at which he or she ceases to be a member, and of the costs, charges and expenses of winding up, and for the adjustment of the rights of the contributories among themselves, such amounts as may be required not exceeding £1.

Trustees' Annual Report

Our Governing Document

Age UK Somerset is a company limited by guarantee governed by its Memorandum and Articles of Association dated 26th May 1992, which were amended to allow for current governance arrangements and extend the geographical area of benefit on 28th August 2003.

New Memorandum and Articles of Association were adopted on 5th April 2011 to legally reflect the change of name of the Charity. We are registered as a Charity with The Charity Commission.

The Board of Trustees, which can have up to 7 members, administers the Charity. The Board meets regularly throughout the year and transacts all the main business of the organisation.

The Trustees are volunteers and take no remuneration.

The Trustees form sub-committees when required, for example Finance, and if necessary officers will determine decisions in between regular meetings and seek ratification at the next regular board meeting.

A Chief Executive is appointed by the Trustees to manage the day to day operations of the Charity. To facilitate effective operations the Chief Executive has delegated authority for all operational matters within the terms of delegation as approved by the Trustees.

The Trustees

Appointment of Trustees

The Trustees, who are also directors of the company for the purposes of company law, are appointed by the members of Age UK Somerset at the Annual General Meeting of the company in accordance with the company's articles of association. In addition the Trustees may appoint persons to fill any casual vacancies which occur during the year and may also co-opt a limited number of additional persons to the Board.

Within our Board of Trustees we aim to have and recruit a wide range of skills and complimentary specialism, for example, persons from a legal, financial and health background.

At each AGM one third of the Trustees who are subject to retirement by rotation shall retire from office.

Trustees' Annual Report

Unless notified in writing by the Trustee, the date of appointment of a new Trustee is taken as the date of resignation of the previous Trustee. The Chair is nominated from existing Trustees where possible, but if there are no interested candidates then this would be advertised externally.

Trustee Induction and Training

New Trustees undergo an induction session to brief them on their legal obligations under charity and company law as well as providing a broad picture of the activities of the Charity and its policies and procedures.

This is encompassed in a Trustees' Handbook which is regularly updated.

Aims and Objectives

The legal objects of the Charity are to promote the wellbeing of older people within the area of the administrative County of Somerset and the unitary authority area of North Somerset. The Charity has the general aim of contributing to the quality of life of older people within its area of benefit, and this has been embodied within its mission statement.

Our vision for what we want for older people in our area is quite simple:

For older people in Somerset and North Somerset to be able to have access to information and services to enable them to make choices so that they experience fulfilment and satisfaction in later life.

Our mission therefore encompasses what we will do to make the vision a reality:

Our role is to promote the wellbeing and independence of older people and add value to later life.

We will put the needs of older people at the heart of all we do by providing comprehensive and accessible information and services. We aim to ensure that everything we do will focus on achieving the best for older people by exhibiting the following values:

- **As we value the independence of our organisation to direct our business and select our objectives, so we will argue for everything that sustains and maximises the independence of the individual.**
- **We strive to earn the respect of our partners and users and will respect the wishes and aspirations of others.**
- **We endeavour to ensure that the lifestyle and circumstances of older people guarantees their dignity at all times.**
- **In working with older people, we will seek to empower them.**
- **We will celebrate diversity and offer equal opportunities.**

Trustees' Annual Report

Moving Forward

The main objectives for the coming period are as outlined in the Age UK Somerset Strategic Plan 2017-2021 with the overarching aims of Impact, Affordability and Sustainability:

- To maintain a robust management structure
- To secure sufficient funds from a wide range of sources
- To ensure the RIGHT resources are deployed in the RIGHT place at the RIGHT time
- To provide a range of accessible information and support
- To ensure well-trained and motivated staff and volunteers are recruited and retained
- To deliver a communications strategy to enhance internal communications and external contacts
- To identify and develop external strategic relationships and possible partners
- To develop closer working relationships with Age UK nationally and regionally including maximising campaigning.
- To develop more opportunities for input from older people
- To manage all financial resources robustly to ensure we maximise their use for charitable purposes
- To apply Equality and Diversity practices in all we do

Our Areas of Activity

The main areas of activity were the delivery of direct services to older people; promoting partnership and co-operation with other organisations concerned about meeting the needs of older people; involving older people in order to ensure that their voices were heard; campaigning and developing new work projects.

The delivery of direct services to older people is at the heart of what the Charity does. All our services aimed to improve the wellbeing and quality of life of and for older people.

Several services were delivered 'at home' and provided the additional benefit of a social visit and interaction for those who may live alone.

All the services operated on a continuing improvement basis and feedback from service users was vital in determining the future development of those services delivered.

Trustees' Annual Report

The promotion of partnership and coordination was a key area for the Charity and involved working with others who shared the 'Age UK' name as well as the myriad of clubs and groups for older people that are liberally scattered across the area. In addition the Charity worked closely with statutory partners in Health and Social Care and with the wider voluntary sector.

The Charity had a role to play in campaigning on a variety of issues relevant to older people and developed work with Age UK on topics such as TV licences, pension reform and paying for care. This is an area of work that continues to develop.

Delivering Public Benefit

All of the activities of Age UK Somerset are aimed at promoting the welfare of older people across Somerset and North Somerset and are designed to provide support and/or activity that enhances our beneficiaries' quality of life.

The impact of our work is demonstrated by the regular and hugely positive feedback received from our service users. This feedback is regularly monitored and is an important component in our constant review and improvement process relating to our service delivery.

The following section of this report shows the scope of our work. The Trustees have had due regard to the Charity Commission guidance on public benefit.

Our Services

Information & Advice (including an Advocacy Service) Somerset & North Somerset
Information and Advice (I & A) is delivered throughout Somerset and North Somerset providing older people and their families with information and advice on matters of concern to them, assisting them to make decisions.

This service is primarily delivered from a central office location, which handles the majority of enquiries via the telephone, as well as seeing personal callers and responding to letters and electronic enquiries. A small team of community based I & A volunteers take the service to locations across our area making the service accessible to more older people.

Trustees' Annual Report

Advocacy case work is also delivered across the whole of our area, providing one to one support to older people in making their views known and in accessing services and benefits.

Thanks to the outstanding efforts of our team of over 50 trained volunteers we provided this service throughout Somerset and North Somerset.

Included in this work was the support to clients in applying for Attendance Allowance and Disability Living Allowance, with successful claims bringing in an estimated £2.75m into the local economy and having a significant impact on the individuals.

Both of the above services were active in assisting older people experiencing difficulty in paying fuel bills by providing grants which came to us from Somerset Community Foundation's 'Surviving Winter' programme in Somerset and from the Quartet Community Foundation in North Somerset.

Ageing Well

Ageing Well is the service that provides older people with opportunities to get together to stay fit and active.

Through a mix of regular classes, currently an average of 135 classes each month and one-off taster sessions, thousands of older people are gaining significant health and social benefits.

We continue to provide a wide range of classes all across Somerset and North Somerset. These range from traditional chair-based activities such as Flexercise led by trained Volunteers, to Movement to Music, Yoga and Tai Chi sessions to name a few that are led by paid qualified instructors.

We have been delighted to see the uptake in Otago classes, which are specifically tailored to those who wish to "Stay Strong, Stay Steady".

We continue to ensure all our venues are accessible and in a variety of locations and types of premises.

Toe Nail Cutting

The Toe Nail Cutting Service, which is part-funded by the Somerset Partnership NHS Foundation Trust, is available to older people living in Somerset with the aim of improving their quality of life and mobility.

Cuts are delivered by trained assistants mainly in clinic sessions across the county, four times a year as defined by the Podiatry Service.

Trustees' Annual Report

As some of the cuts are provided in clients own homes we are required to be registered with the Care Quality Commission (CQC) and subject to an annual audit. We are currently rated a 'Good' service by the CQC.

We currently have over 1,000 clients accessing our Toe Nail Cutting service.

Befriending Service

Our Befriending Service is aimed at combating the loneliness and isolation of older people across Somerset and North Somerset. Trained volunteers provide one to one support to individuals including encouraging and enabling them to access services and activities in the community whenever possible.

We now have over 150 active partnerships.

The service has had to undergo changes in the year due to lack of funding. A new service that involves volunteering phoning lonely older people on a regular basis has been well received. We remain very grateful to Somerset County Council and North Somerset Council for financially assisting us to provide a number of other services.

Information & Advice North Somerset 'SCAMS'

This is an Anti-Scams project with North Somerset Trading Standards where our staff member, Lin Griffin, works with local people who had sadly featured on the national 'suckers list'.

Age UK Somerset helps many vulnerable and elderly people each year who had been victims of scamming and many awareness raising sessions are held to equip people who may be targeted.

Our Wonderful Volunteers

We have had another very successful year in terms of recruiting and retaining volunteers.

We are proud to have nearly 350 active volunteers as part of our team.

Our volunteers have roles in our Ageing Well, Information & Advice and Befriending services, as well as providing administrative support.

We aim to make the volunteers feel appreciated and as part of that process we run a number of 'Thank You' events during Volunteers' Week each June and also in December. The volunteers have indicated they value these.

Trustees' Annual Report

We also encourage volunteers to give feedback in order for us to improve their experience and our services for the clients that they visit. Although not able to hold face to face event this June, due to lockdown, we did hold a number of online events and kept in touch by email and our 'Voice' online volunteer magazine.

Whilst it is difficult to calculate, we estimate that last year volunteers contributed around 30,000 hours helping to make our services both successful and very cost effective. If we apply the minimum wage to the hours they give this amounts to over £300,000 and many of the tasks would be valued much higher than the minimum wage. The value of this unpaid volunteer time has not been recognised in the Financial Statements in accordance with Charities SORP (FRS102) as detailed in the accounting policies.

The organisation, along with those who benefit directly from the activities they undertake, greatly value the contribution volunteers make to the organisation and to the lives of older people.

Quality Marques

The Charity Quality Standards for the Age UK network verify that Age UK and its partners are well-governed and effective organisations committed to the wellbeing of older people, staff and volunteers and to working in partnership with others. The Standards are externally assessed by industry leaders SGS and endorsed by the Charity Commission.

Age UK Somerset has held the Charity Quality Standards in May 2018.

In addition the Information & Advice service attained the rigorous standard necessary to be awarded the Information & Advice Quality Standard (IAQS).

The Chief Executive is the Registered Care Manager and the organisation is registered to provide 'personal care' by the Care Quality Commission (CQC) in relation to its Toe Nail Cutting service.

The last two assessments by the CQC resulted in Age UK Somerset being given a 'classification of 'Good'.

Trustees' Annual Report

Risk Management

The Trustees have in place a formal risk management process to assess risks and implement risk management strategies for the Charity and its subsidiary trading company.

This process includes review by Trustees and senior managers.

The process identifies the types of risks faced, prioritises them in terms of likelihood of occurrence and potential impact and identifies the means of mitigating these risks.

Key strategic documents reviewed and continually updated by the organisation include:

- The Business Continuity Plan
- The Strategic Business Plan.

Key risks that are continually monitored by the organisation include:

Safeguarding Risks.

Safeguarding of all our elderly clients, Volunteers and Staff is key for Age UK Somerset. Detailed policies and procedures are regularly reviewed, full training is provided for all our Volunteers and Staff and an 'easy read' procedure guide is provided. We maintain a regular and positive relationship with both the Somerset and North Somerset Safeguarding Boards.

Threats to Staff & Volunteers' Safety.

All staff and volunteers go through an induction process. Relevant policies relating to both financial and personal safety are regularly updated (on a rolling basis) by the Trustees, Chief Executive and Head of Support Services. All policies are available to Volunteers and Staff at all times at Ash House and remotely via Sharepoint.

I.T. Failure.

As with many organisations both large and small we rely heavily on I.T. for banking, finance recording, secure data capture etc.

We retain the services of a Devon based company called IT Champion to support us in our I.T. infrastructure requirements.

Trustees' Annual Report

Financial Fraud.

We adhere closely to a Financial Internal Controls policy and accompanying checklist formulated on the recommended Charity Commission templates available on their website, to safeguard the Charity from potential fraudulent acts impacting on our banking and financial processes.

The Risk Management process is reviewed annually and monitored during the year by Trustees.

Relevant Age UK Somerset policies and assessments* are reviewed by the Board of Trustees on a periodic rolling basis.

*Each 'Service' has its own risk assessment(s). Each time Age UK Somerset has a new activity/service a risk assessment will be undertaken.

Financial Review of the Year

The accounts show the consolidated results of the Charity and its subsidiary trading company.

Consolidated Statement of Financial Activities

Total income from all sources was £994,256 (2019: £756,890) an increase of £237,366 (31%) (2019: decrease £4,013) from the previous year.

Trading activities were carried out during the year through the Charity's wholly owned subsidiary trading company, Age UK Somerset Trading Limited. Trading continued to be a valuable source of income to the Charity and during the year it contributed £59,652 (2019: £92,127) to the total income referred to above. This was a decrease of £32,475 (35%) (2019: £18,731) from the previous year. Age UK Somerset Trading Limited ceased trading on 22 January 2020.

Balance Sheet

At the year end the Group's net assets stood at £599,767 (2019: £292,539) of which £40,506 (2019: £20,558) was in restricted funds. Details of the funds and the movements therein are given in Notes 21 and 22 to these accounts.

Summary

The overall surplus of £307,228 (2019: surplus £22,892) indicates an improvement on the budgeted deficit of £52,803 (2019: £56,283), however it is important to note that legacies totalling almost £275,000 were recognised as income which were yet to be received at the balance sheet date.

Trustees' Annual Report

The financial position of the Charity is in the Board's view satisfactory, although as reported in previous accounts raising funds to finance the Charity's work continues to become more difficult each year.

Its funds presently are in excess of the reserves policy and provide a solid basis for delivering the work of the Charity for the benefit of older people across Somerset and North Somerset.

Legacies

From time to time the charity is the recipient of bequests, often in the form of legacies. During the year the charity was notified of a number of legacies that Age UK Somerset would benefit from in the region of £275,000. Probate was granted before the end of the year although, at the time of preparing this report, the legacy income is yet to be paid over to Age UK Somerset. Nevertheless the legacy is recognised in the financial statements as required by accounting practice.

Review of Principal Funding Sources

The Board of Age UK Somerset continues to operate a policy of accessing as diverse and varied a range of funding as possible in order to not become over reliant on any single source and therefore provide income security. The majority of the Charity's funding comes from agreements with organisations that share and wish to support the Charity's aims and objectives. Increasingly this source of funding is subject to cuts, however the recognition of the consistently positive impact our charity's work has on the wellbeing of older people has significantly contributed to a continuation of this financial support. Wherever possible the Charity aims to maintain these funding relationships going forward and is actively seeking to further this objective by working in partnerships with other charitable organisations. Although funders will have their own budget constraints, the Charity still consistently endeavours to forge longer term agreements with funders wherever possible.

The Charity also receives significant levels of income from service fees, which are re-invested in supporting those services as designated funds.

Grants from foundations and trusts, legacies and donations are gratefully received and the Charity is able to recover tax under the Gift Aid scheme from those donations that qualify.

The Charity's wholly owned subsidiary Age UK Somerset Trading LTD donated its profits under Gift Aid to the parent charity up until trade ceased on 22 January 2020. The trading activities undertaken in this financial year include the sale of a range product.

Trustees' Annual Report

Review of Principal Funding Sources (continued)

The Age UK Brand Partner trading subsidiaries have continued to face challenges in this sales sector for many years. This year has been the year that Age UK nationally decided to withdraw the agreement for Brand Partners to sell products and receive commission on those sales.

This will represent a significant drop in income over the ensuing years. This will need to be replaced and trustees are looking at a variety of ways to do this.

Working Relationships

The Charity is a member of the Age England Association, a Brand Partner of Age UK national and a member of the Age England Enterprises Trading Alliance.

Those who have enabled us to deliver our charitable objectives during the financial year included:

Age UK, Bluebird Care North Somerset, Groundwork UK (Tesco Bags for Life), Livewest Homes, National Lottery Fund, North Somerset Council, Quartet Community Foundation, Sedgemoor District Council, Somerset Community Foundation, Somerset County Council, Somerset Partnership NHS Foundation Trust, South Somerset District Council, The Nani Huyu Charitable Trust, The Persimmon Charitable Foundation and several other generous entities and individuals providing event and corporate sponsorship.

The Charity would wish to thank all organisations and individuals who have supported its activities during the year.

Reserves Policy

The Board has established a policy whereby sufficient unrestricted funds not held in fixed assets (free reserves) should be accumulated over time to enable the continuation of the Group's operations for a 3 to 6 month period taking into account any contractual obligations that are likely to materialise in the event of the Charity wholly or partly ceasing operations and to provide the funding of anticipated capital expenditure.

The Board considers that in keeping with the above requirements an appropriate level of free reserves from the General Fund would be an amount of £180,000 (2019: £180,000). At 31 March 2020 the free reserves held in the General Fund amounted to £548,304 (2019: £271,207). This figure is arrived at by taking the total value of the General Fund £559,261 (2019: £271,981) less the value of fixed assets £10,957 (2019: £774). The £368,304 (2019: £91,207) of reserves held in excess of the policy includes £44,322 (2019: £29,795) of designated funds which will be used to fund the ongoing services and a £275,000 legacy which is yet to be received.

Trustees' Annual Report

Investment Policy

The Board has the power to invest the Charity's assets as it sees fit. However, its present policy is not to have investments unless necessary to accumulate for an identified project where the aim would be to invest in a manner consistent with the objectives and timing of the project. No such investments are presently held.

Reserves are placed on interest bearing deposit. These are split between the Charity's principal bankers Santander Corporate Banking, NatWest and the Charities Official Investment Fund (COIF) - Charities Deposit Fund. Funds are deposited to make best use of the Financial Services Compensation Scheme (FSCS), which protects deposited balances up to £85,000.

Plans for the Future Period

There are changes occurring in the NHS and Social care arenas nationally and at a local level. The Charity sees a clear route for further activity within these areas.

This includes working as part of the Somerset and North Somerset neighbourhood initiatives, social prescribing across the VCSE (Voluntary, Community & Social Enterprise) sector and the 'prevent' agenda in respect of mental health issues.

Recent changes to the CCG (Clinical Commissioning Group) in North Somerset (now joined with Bristol and South Gloucester) provides an opportunity for the three local Age UKs in those areas, including this charity, to develop some shared delivery models for commissioned services. This is most notably in regards to frailty and 'Home from Hospital' type services.

The Charity will continue to be active in the areas of toe nail cutting, gentle exercise, information & advice and friendly visiting.

The Charity is also seeking to develop a paid for Lasting Power of Attorney service to augment the highly regarded Information & Advice service. In addition preparation for the launch of a new Cognitive Stimulation Therapy Service in 2020/21 is happening.

COVID-19

Like many organisations, Covid-19 impacted on Age UK Somerset from early March 2020. As from the 23rd of that month the charity closed its office at Ash House and stopped all face to face activities.

Trustees' Annual Report

Staff quickly adapted to working from home. No staff member was furloughed. Staff were asked to undertake new duties due to all exercise classes, toe nail cutting clinics and home visits being stopped.

Very quickly the charity designed and built a new website (www.ageuksomersetcoronavirus.org.uk) specifically to address the impact of the virus on older people. The charity started new services including free food parcel deliveries, online exercise classes, friendly phone calls and delivery of activities and meds.

The charity planned for no income generating activities for 2020/21 and instead sought out grants that would replace this lost income and support the new activities. The indications are that this strategy is working and over £200,000 in new income has been secured during 2020. In addition, toe nail cutting has resumed as from August 2020. A new commissioned phone call service for those suffering mild to moderate mental health issues has started and a new revenue stream has been created with online exercise classes.

Statement of Trustees' Responsibilities

The Trustees (who are also directors of Age UK Somerset for the purposes of company law) are responsible for preparing the Trustees' Report (incorporating the director's report) and the financial statements in accordance with applicable law and United Kingdom Accounting Standards, including Financial reporting Standard 102: *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of the charitable company and the Group and of the income and expenditure of the charitable group for that period.

In preparing these financial statements, the Trustees are required to:

- Select suitable accounting policies and then apply these consistently,
- Observe the methods and principles in the Charities SORP,
- Make judgements and accounting estimates that are reasonable and prudent,
- State whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements, and

Trustees' Annual Report

Statement of Trustees' Responsibilities (continued)

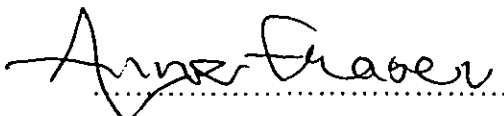
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The Trustees are responsible for maintaining proper accounting records, which disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and the Group and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The Trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Approved by the Board of Trustees

on... 22nd October 2020 and signed on its behalf by:

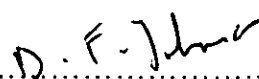


~~AA~~ Fraser MBE

AE

Chair of the Trustees

Age UK Somerset



D F Johnson FCA

Trustee Treasurer

Age UK Somerset

Independent Examiner's Report to the Trustees of Age UK Somerset ('the company')

I report to the Charity Trustees on my examination of the accounts of the Company for the year ended 31 March 2020, which are set out on pages 21 to 44.

RESPONSIBILITIES AND BASIS OF REPORT

As the Charity's Trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5) (b) of the 2011 Act.

INDEPENDENT EXAMINER'S STATEMENT

Since the Company's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am member of the Institute of Chartered Accountants England & Wales, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

**Independent Examiners' Report to the Trustees of Age UK
Somerset ('the company') (continued)**

INDEPENDENT EXAMINER'S STATEMENT (continued)

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Alexandra Shore

Alexandra Shore FCA CTA DChA
A C Mole & Sons Chartered Accountants
Stafford House
Blackbrook Park Avenue
Taunton Somerset
TA1 2PX

22 October 2020

Consolidated Statement of Financial Activities
(including Consolidated Income and Expenditure Account)
for the year ended 31 March 2020

	Notes	Unrestricted Funds	Restricted Funds	Total Funds 2020	Unrestricted Funds	Restricted Funds	Total Funds 2019
		£	£	£	£	£	£
Income:							
Donations, gifts & legacies	2	275,480	48,607	324,087	74,865	28,943	103,808
Other trading activities	3	59,652	-	59,652	92,127	-	92,127
Investment income	4	1,297	-	1,297	1,211	-	1,211
		<u>336,429</u>	<u>48,607</u>	<u>385,036</u>	<u>168,203</u>	<u>28,943</u>	<u>197,146</u>
Income from charitable activities:							
Services	5	215,779	-	215,779	204,009	-	204,009
Grants and contracts	6	100,140	234,912	335,052	71,000	207,551	278,551
Other	7	33,093	25,296	58,389	21,110	56,074	77,184
		<u>685,441</u>	<u>308,815</u>	<u>994,256</u>	<u>464,322</u>	<u>292,568</u>	<u>756,890</u>
Expenditure:							
Raising funds	8	-	500	500	6,803	570	7,373
Cost of other trading activities		44,997	-	44,997	58,670	-	58,670
Charitable activities	9	133,850	507,681	641,531	131,700	536,255	667,955
		<u>178,847</u>	<u>508,181</u>	<u>687,028</u>	<u>197,173</u>	<u>536,825</u>	<u>733,998</u>
Net income/(expenditure)							
for the year before transfers		506,594	(199,366)	307,228	267,149	(244,257)	22,892
Transfers		(219,314)	219,314	-	(205,147)	205,147	-
		<u>287,280</u>	<u>19,948</u>	<u>307,228</u>	<u>62,002</u>	<u>(39,110)</u>	<u>22,892</u>
Net movement in funds		287,280	19,948	307,228	62,002	(39,110)	22,892
Fund balances 1 April		271,981	20,558	292,539	209,979	59,668	269,647
		<u>559,261</u>	<u>40,506</u>	<u>599,767</u>	<u>271,981</u>	<u>20,558</u>	<u>292,539</u>
Fund balances 31 March		559,261	40,506	599,767	271,981	20,558	292,539

Consolidated and Charity Balance Sheets
as at 31 March 2020
Company Registration Number: 02717676

	Notes	2020		2019	
		Group	Charity	Group	Charity
		£	£	£	£
Fixed assets:					
Tangible assets	16	10,957	10,957	774	774
Investments	17	-	2	-	2
		<u>10,957</u>	<u>10,959</u>	<u>774</u>	<u>776</u>
Current assets:					
Debtors	18	334,722	355,573	122,756	144,491
Cash at bank and in hand		290,115	269,262	219,393	196,529
		<u>624,837</u>	<u>624,835</u>	<u>342,149</u>	<u>341,020</u>
Liabilities:					
Creditors falling due within one year	19	36,027	36,027	50,384	49,257
		<u>36,027</u>	<u>36,027</u>	<u>50,384</u>	<u>49,257</u>
Net current assets		<u>588,810</u>	<u>588,808</u>	<u>291,765</u>	<u>291,763</u>
Total assets less current liabilities		<u>599,767</u>	<u>599,767</u>	<u>292,539</u>	<u>292,539</u>
Net assets		<u>599,767</u>	<u>599,767</u>	<u>292,539</u>	<u>292,539</u>
The Funds of the Charity:					
Unrestricted Funds:					
General funds		514,939	514,939	242,186	242,186
Designated funds		44,322	44,322	29,795	29,795
		<u>559,261</u>	<u>559,261</u>	<u>271,981</u>	<u>271,981</u>
Restricted funds	21	40,506	40,506	20,558	20,558
		<u>40,506</u>	<u>40,506</u>	<u>20,558</u>	<u>20,558</u>
Total Charity Funds		<u>599,767</u>	<u>599,767</u>	<u>292,539</u>	<u>292,539</u>

Consolidated and Charity Balance Sheets
as at 31 March 2020 (continued)
Company Registration Number: 02717676

The Company and the Group are entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2020.

The members have not required the Group or Company to obtain an audit of their financial statements for the year ended 31 March 2020 in accordance with Section 476 of the Companies Act 2006.

The Trustees acknowledge their responsibilities for:

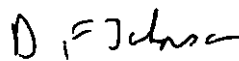
- (a) ensuring that the Group and Company keep accounting records which comply with Section 386 and 387 of the Companies Act 2006 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the Group and Company as at the end of each financial year and of the Group's profit or loss for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the Company and Group.

The financial statements have been prepared in accordance with the provisions of part 15 of the Companies Act 2006 relating to small companies regime.

Approved by the Board for issue on 22 October 2020 and signed on its behalf by:



A E Fraser
Chair



D F Johnson FCA
Treasurer

Consolidated and Charity Statement of Cashflows
for the year ended 31 March 2020

	Notes	2020		2019	
		Group £	Charity £	Group £	Charity £
Cashflows from operating activities:					
Net movement in funds for the year (as per Statement of Financial Activities)		307,228	307,228	22,892	22,892
Adjustments to cash flows from non-cash items					
Depreciation	16	5,672	5,672	2,711	2,711
Investment income	4	(1,297)	(1,297)	(1,211)	(1,211)
		—————	—————	—————	—————
		311,603	311,603	24,392	24,392
Working capital adjustments:					
(Increase) in debtors	18	(211,966)	(211,082)	(64,256)	(65,810)
(Decrease)/increase in trade creditors	19	(14,357)	(13,230)	8,921	8,366
		—————	—————	—————	—————
Net cash generated from/(used in) operating activities		85,280	87,291	(30,943)	(33,052)
Cashflows from investing activities:					
Interest from investments	4	1,297	1,297	1,211	1,211
Acquisitions of tangible assets	16	(15,855)	(15,855)	(1,161)	(1,161)
		—————	—————	—————	—————
Net cash provided by/(used in) investing activities		(14,558)	(14,558)	50	50
		—————	—————	—————	—————
Change in cash and cash equivalents in reporting period		70,722	72,733	(30,893)	(33,002)
Cash and cash equivalents at the beginning of the reporting period		219,393	196,529	250,286	229,531
		—————	—————	—————	—————
Cash and cash equivalents at the end of the reporting period		290,115	269,262	219,393	196,529
		—————	—————	—————	—————

Notes to the Consolidated Financial Statements
for the year ended 31 March 2020

1 Accounting Policies

The principal accounting policies adopted in the preparation of the financial statements are as follows:

1.1 Basis of preparation and assessment of going concern

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statements of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (Issued October 2019) – (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Age UK Somerset meets the definition of a public benefit entity under FRS 102.

The financial statements have been prepared under the historical cost convention with items recognised at cost or transaction value unless stated otherwise within these notes.

Basis of consolidation

These financial statements consolidate the results of the Charity and its wholly owned subsidiary, Age UK Somerset Trading LTD, on a line by line basis. The "Group" heading within the balance sheet refers to the consolidated accounts of Age UK Somerset and Age UK Somerset Trading LTD. All intra-group transactions are eliminated on consolidation.

In the parent company financial statements the investment in the trading subsidiary is accounted for at cost less impairment.

A separate Statement of Financial Activities or income and expenditure account, for the Charity itself has not been presented because the Charity has taken advantage of the exemptions afforded by Section 408 of the Companies Act 2006. The surplus in the year for the Charity was £292,573 (2019: surplus £22,892). Note 17 gives details of the results of the subsidiary undertaking for the year to 31 March 2020.

All amounts are presented in £ sterling.

The Trustees consider that there are no material uncertainties about the Charity's ability to continue as a going concern.

Notes to the Consolidated Financial Statements
for the year ended 31 March 2020

1 Accounting Policies (continued)

1.2 Legal status of the Charity

The Charity is a company limited by guarantee and has no share capital. In the event of the Charity being wound up, the liability in respect of the guarantee is limited to £1 per member of the Charity. As at 31 March 2020 there were 7 members. The company is incorporated in England and Wales. Registered office: refer to page 3 Reference and Administrative Details 19/20.

1.3 Income

Income from generated funds:

All incoming resources are included in the Statement of Financial Activities when the Charity and Group is legally entitled to the income, it is probable the income will be received and the amount can be measured reliably. The following specific policies are applied to particular categories of income.

Income from donations and gifts is recognised in the year in which they are receivable.

For legacies, entitlement is taken as the earlier of the date that either: the Charity is aware that probate has been granted, the estate has been finalised and notification has been made by the executor(s) to the Trust that a distribution will be made, or when a distribution is received from the estate.

Receipt of legacy, in whole or in part, is only considered probable when the amount can be measured reliably and the Charity has been notified of the executor's intention to make a distribution. Where legacies meet the criteria for income recognition but have not been received at the balance sheet date they are recognised in legacy income and other debtors. Where legacies have been notified to the Charity or the Charity is aware of the granting of probate and the criteria for income recognition have not been met, then the legacy is treated as a contingent asset and disclosed if material.

Income from other trading activities represents income generated within the trading subsidiary. The major line of income relates to commission income from the sale of services in the year.

Income from investments is recognised when receivable and the amount can be measured reliably by the Charity; this is normally upon notification of the interest paid or payable by the Bank.

Notes to the Consolidated Financial Statements
for the year ended 31 March 2020

1 Accounting Policies (continued)

Income from charitable activities:

Income from grants, contracts and government grants is recognised when the Charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

Where no conditions are attached to grants they are recognised within *donations, gifts and legacies*. Where conditions relating to performance of services are attached i.e. contracts, grant income is recognised in *charitable activities grants and contracts* within the Statement of Financial Activities.

Where grant income is received in advance of conditions being met, which are outside of the Charity's control, income is deferred within *creditors: grants received in advance* until grant conditions are met. Where grant income has not been received and conditions have been met in the year, income is accrued within other debtors.

Income from services and other income from charitable activities are recognised in the period in which the Charity is entitled to receipt, it is probable that economic benefits will flow to the Charity and the amount can be reliably measured.

1.4 Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing to that expenditure, it is probable that settlement will be required and the obligation can be measured reliably. All expenditure is recognised on the accruals basis.

Costs of other trading activities is expenditure incurred in generating the trading subsidiary funds.

Expenditure on charitable activities comprises costs incurred by the Charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and costs of an indirect nature necessary to support them. See 1.5 below for details on support and governance cost allocations.

Grants payable are recognised within charitable activities when a constructive obligation arises resulting in the payment being unavoidable.

Notes to the Consolidated Financial Statements
for the year ended 31 March 2020

1 Accounting Policies (continued)

1.5 Allocation of support costs and governance costs

Support costs are those functions that assist the work of the Charity but do not directly undertake charitable activities. Support costs include premises costs, finance, personnel, payroll and governance costs, which support the charities activities. These costs are allocated across the various charitable activities.

Support staff costs are allocated on the basis of staff allocated time. Other support costs such as premises costs are allocated on the basis of pro rata staff full time equivalents. Governance costs are not allocated to charitable activities as these costs are retained within head office central activity.

1.6 Pension costs

The Group and Charity make contributions to defined contribution pension schemes on behalf of employees, which involves payment of contributions into employees' personal pension schemes. The assets of these schemes are held separately from the group in independently administered schemes. The amount included in the Statement of Financial Activities represents the contributions payable to the schemes in respect of the accounting period. Amounts are allocated between unrestricted and restricted funds based on time spent by staff.

1.7 Operating leases

The Group and Charity classify the lease of property and office equipment as operating leases as title and risks and rewards of ownership are retained by the lessor. Rentals are charged on the straight line basis over the term of the lease through the profit and loss account.

1.8 Tangible fixed assets

Where purchased, fixed assets are stated at purchase costs plus incidental expenses of acquisition. Where donated, fixed assets are stated at estimated market value on acquisition. Depreciation is charged in respect of fixed assets and is calculated to write off the cost of the assets, less estimated residual value, over their expected useful economic lives as follows:

Computer equipment	-	straight line over 3 years
Other equipment	-	straight line over 3 years

Fixed assets are normally capitalised where the value of an asset or group of related assets exceeds £1,000.

Notes to the Consolidated Financial Statements
for the year ended 31 March 2020

1 Accounting Policies (continued)

1.9 Cash and cash equivalents

Cash and cash equivalents include cash and short term highly liquid investments that are readily convertible to a known amount of cash and subject to an insignificant risk of change in value.

1.10 Grants received in advance

Deferred income is included within creditors: grants received in advance in the Balance Sheet and comprises grant income received in advance of the provision of charitable activities where grant conditions outside the Charity's control have not been met. Deferred income is recognised within income in the Statement of Financial Activities when the recognition conditions for income from grants, contracts and government grants are met, typically when the grant conditions are met.

1.11 Financial instruments

The Charity and Group only have financial assets and liabilities that qualify as basic financial instruments including bank balances, cash, debtors and creditors. Basic financial instruments are initially recognised at transaction price and subsequently amortised cost.

1.12 Taxation

The Company is a registered charity and is therefore not liable to corporation tax or capital gains tax to the extent that its income and gains are applicable to charitable purposes only. Value added taxation is not recoverable by the Company and is therefore included in the relevant costs in the Statement of Financial Activities. The Charity subsidiary is not VAT registered and unable to recover Value Added Tax and therefore it is included within the relevant costs in the Statement of Financial Activities.

1.13 Fund accounting

General Funds are unrestricted funds, which are available for use at the discretion of the Board in furtherance of general objectives of the Charity and which have not been designated for other purposes. Designated Funds comprise unrestricted funds that have been set aside by the Board for particular purposes. The aim and use of each designated fund is set out in the notes to the accounts. Restricted Funds are to be used for specific purposes as laid down by the donor.

Notes to the Consolidated Financial Statements
for the year ended 31 March 2020

1 Accounting Policies (continued)

1.14 Critical accounting estimates and judgements

The preparation of the financial statements requires management to make judgements, estimates and assumptions that affect the application of policies and reported amounts of assets and liabilities, income and expenses. Estimates and judgements are continually evaluated and are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances. The resulting accounting estimates will, by definition, seldom equal the related actual results.

The estimates, assumptions and management judgements that carry a significant risk of material adjustments to the carrying amounts of assets and liabilities within the next financial year are outlined below.

Estimate of legacy income

A debtor of £274,794 has been recognised in respect of legacies payable to the charity. This reflects the Trustees' best estimate of the amount receivable at the balance sheet date. The estates are still in the hands of the solicitor and the final amounts to be paid to the charity is yet to be finalised and therefore the amount ultimately received could vary from the amount recognised at the balance sheet date.

1.15 Donated services

In accordance with the Charities SORP (FRS 102), any unpaid general volunteer time is not recognised in the financial statements.

2 Donations, gifts & legacies

	Unrestricted Funds	Restricted Funds	Total Funds 2020	Unrestricted Funds	Restricted Funds	Total Funds 2019
	£	£	£	£	£	£
Donations and gifts	20,686	48,407	69,093	21,656	28,943	50,599
Legacies	254,794	200	254,994	53,209	-	53,209
	<u>275,480</u>	<u>48,607</u>	<u>324,087</u>	<u>74,865</u>	<u>28,943</u>	<u>103,808</u>

Notes to the Consolidated Financial Statements
for the year ended 31 March 2020

2 Donations, gifts & legacies (continued)

The Charity benefits greatly from the involvement and support of its many volunteers, details of which are given in our Trustees' Annual report. In accordance with FRS 102 and the Charities SORP (FRS 102), the economic contribution of general volunteers is not recognised in the accounts.

3 Other trading activities

	Unrestricted Funds	Restricted Funds	Total Funds 2020	Unrestricted Funds	Restricted Funds	Total Funds 2019
	£	£	£	£	£	£
Income from trading activities	59,652	-	59,652	92,127	-	92,127
	_____	_____	_____	_____	_____	_____

4 Investment income

	Unrestricted Funds	Restricted Funds	Total Funds 2020	Unrestricted Funds	Restricted Funds	Total Funds 2019
	£	£	£	£	£	£
Interest receivable	1,297	-	1,297	1,211	-	1,211
	_____	_____	_____	_____	_____	_____

5 Income from charitable activities – Income from services

	Unrestricted Funds	Restricted Funds	Total Funds 2020	Unrestricted Funds	Restricted Funds	Total Funds 2019
	£	£	£	£	£	£
Ageing Well Somerset	128,801	-	128,801	123,333	-	123,333
Ageing Well North Somerset	36,243	-	36,243	27,449	-	27,449
Information Advocacy	8,128	-	8,128	7,142	-	7,142
Toenail Cutting	42,607	-	42,607	46,085	-	46,085
	_____	_____	_____	_____	_____	_____
	215,779	-	215,779	204,009	-	204,009
	_____	_____	_____	_____	_____	_____

Notes to the Consolidated Financial Statements
for the year ended 31 March 2020

6 Income from charitable activities – Grants and contracts

	Unrestricted Funds	Restricted Funds	Total Funds 2020	Unrestricted Funds	Restricted Funds	Total Funds 2019
	£	£	£	£	£	£
Local authorities	33,000	194,924	227,924	71,000	145,374	216,374
NHS Somerset and NHS North Somerset	-	23,205	23,205	-	35,724	35,724
Other trusts and foundations	-	16,783	16,783	-	26,453	26,453
Age UK Grants	67,140	-	67,140	-	-	-
	<u>100,140</u>	<u>234,912</u>	<u>335,052</u>	<u>71,000</u>	<u>207,551</u>	<u>278,551</u>

7 Income from charitable activities – Other income

	Unrestricted Funds	Restricted Funds	Total Funds 2020	Unrestricted Funds	Restricted Funds	Total Funds 2019
	£	£	£	£	£	£
Age UK brand partnership	15,000	-	15,000	15,000	-	15,000
Other income	18,093	25,296	43,389	6,110	56,074	62,184
	<u>33,093</u>	<u>25,296</u>	<u>58,389</u>	<u>21,110</u>	<u>56,074</u>	<u>77,184</u>

8 Raising funds

	Unrestricted Funds	Restricted Funds	Total Funds 2020	Unrestricted Funds	Restricted Funds	Total Funds 2019
	£	£	£	£	£	£
Charity ball	-	-	-	5,648	-	5,648
Carol service	-	-	-	1,024	-	1,024
Big Knit & other events	-	-	-	131	570	701
Tea Dance	-	500	500	-	-	-
	<u>-</u>	<u>500</u>	<u>500</u>	<u>6,803</u>	<u>570</u>	<u>7,373</u>

Notes to the Consolidated Financial Statements
for the year ended 31 March 2020

9 Expenditure on charitable activities

	Note	Unrestricted Funds	Restricted Funds	Total Funds 2020	Unrestricted Funds	Restricted Funds	Total Funds 2019
		£	£	£	£	£	£
Staff costs		20,913	325,929	346,842	21,292	342,669	363,961
Volunteer expenses		628	13,214	13,842	613	14,704	15,317
Travel		204	15,785	15,989	227	19,095	19,322
Recruitment		55	208	263	-	142	142
Premises costs		-	208	208	-	446	446
Communication and Office costs		362	4,779	5,141	647	6,102	6,749
Service related costs		-	40,327	40,327	-	41,809	41,809
Grants payable	12	-	2,850	2,850	-	3,050	3,050
Governance costs	11	8,367	-	8,367	4,331	-	4,331
Other costs		-	466	466	-	899	899
		<hr/>	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>
		30,529	403,766	434,295	27,110	428,916	456,026
<u>Support costs</u>							
General Office		3,900	53,437	57,337	3,607	55,041	58,648
Senior management		10,777	11,911	22,688	12,086	13,358	25,444
Finance		23,846	25,467	49,313	22,252	25,111	47,363
Combined services		59,048	13,100	72,148	60,909	13,829	74,738
Income generation		5,750	-	5,750	5,736	-	5,736
		<hr/>	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>
		133,850	507,681	641,531	131,700	536,255	667,955
		<hr/>	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>

Support costs relate to those costs which are not directly attributable to the charitable activities and are apportioned by the Board on the following basis:

<u>Support cost</u>	<u>Basis of apportionment</u>
General office	Pro rata to staff full time equivalents
Senior management	Allocated on time
Finance	Allocated on time
Combined services	Allocated on time
Income generation	Allocated on time

Notes to the Consolidated Financial Statements
for the year ended 31 March 2020

10 Independent examination remuneration

	Charity		Subsidiary		Total	
	2020	2019	2020	2019	2020	2019
	£	£	£	£	£	£
Independent examination fee	708	696	-	-	708	696
Accounting services	7,598	3,096	982	948	8,580	4,044
Other services	-	1,152	-	-	-	1,152
	<u>8,306</u>	<u>4,944</u>	<u>982</u>	<u>948</u>	<u>9,288</u>	<u>5,892</u>

11 Governance costs

	Unrestricted Funds	Restricted Funds	Total Funds 2020	Unrestricted Funds	Restricted Funds	Total Funds 2019
	£	£	£	£	£	£
Independent examination fee	708	-	708	696	-	696
Accounting services	7,598	-	7,598	3,198	-	3,198
Legal fees	61	-	61	421	-	421
Trustee expenses	-	-	-	16	-	16
	<u>8,367</u>	<u>-</u>	<u>8,367</u>	<u>4,331</u>	<u>-</u>	<u>4,331</u>

12 Grants payable

	Unrestricted Funds	Restricted Funds	Total Funds 2020	Unrestricted Funds	Restricted Funds	Total Funds 2019
	£	£	£	£	£	£
Grants have been paid out for the following activities:						
Surviving Winter	-	2,850	2,850	-	2,850	2,850
Something to do Club	-	-	-	-	200	200
	<u>-</u>	<u>2,850</u>	<u>2,850</u>	<u>-</u>	<u>3,050</u>	<u>3,050</u>

Notes to the Consolidated Financial Statements
for the year ended 31 March 2020

13 Trustee directors

None of the Trustee Directors (or any persons connected with them) received any remuneration during the year (2019: none). No expenses were reimbursed to Trustee Directors (2019: none). No donations were received from the Trustee Directors during the year (2019: none).

14 Wages and salaries

	2020	2019
	£	£
Wages and salaries	456,839	490,772
Employer National Insurance	20,594	24,021
Employer Pension	19,042	20,797
Other staff costs	2,011	5,382
Redundancy costs	5,286	-
	<hr/>	<hr/>
	503,772	540,972
	<hr/>	<hr/>

Presented within expenditure as follows:

Costs of commercial trading activities	25,648	40,950
Expenditure on charitable activities:		
Staff costs	347,195	364,103
Support costs allocated	130,929	135,919
	<hr/>	<hr/>
	503,772	540,972
	<hr/>	<hr/>

No individual employee was paid over £60,000 (2019: nil).

The average monthly number of employees, calculated as full-time equivalents, during the year was:

	2020	2019
	No	No
Commercial trading activities	1	2
Charitable activities	18	17
Governance	1	1
	<hr/>	<hr/>
	20	20
	<hr/>	<hr/>

Notes to the Consolidated Financial Statements
for the year ended 31 March 2020

14 Wages and salaries (continued)

The average head count during the year was 48 (2019: 53).

The key management personnel of the group comprise those of the Charity and the key management personnel of its wholly owned subsidiary Age UK Somerset Trading LTD. The key management personnel is identified as the Chief Executive Officer. The total employee benefits, inclusive of pension and social security costs, of the key management personnel of the Charity were £44,576 (2019: £43,619).

15 Defined contribution pension scheme

The Charity and Group makes contributions to pension schemes on behalf of employees, which involves payment of contributions into employees' personal pension schemes. The pension cost charge for the year represents contributions payable by the Group to the scheme and amounted to £19,042 (2019: £20,797).

Contributions totalling £2,005 (2019: £2,189) were payable to the scheme at the end of the year and are included in other creditors.

16 Tangible assets – Charity and Group

	Computers	Other Equipment	Total
	£	£	£
Cost			
As at 01/04/2019	9,849	989	10,838
Additions	15,855	-	15,855
Disposals	(1,386)	-	(1,386)
As at 31/03/2020	<u>24,318</u>	<u>989</u>	<u>25,307</u>
Depreciation			
As at 01/04/2019	9,075	989	10,064
Charge for year	5,672	-	5,672
Elimination on disposal	(1,386)	-	(1,386)
As at 31/03/2020	<u>13,361</u>	<u>989</u>	<u>14,350</u>
Net book value			
As at 31/03/2020	<u>10,957</u>	<u>-</u>	<u>10,957</u>
As at 31/03/2019	<u>774</u>	<u>-</u>	<u>774</u>

Notes to the Consolidated Financial Statements
for the year ended 31 March 2020

17 Investments

	Total 2020 £	Charity Total 2019 £
Age UK Somerset Trading LTD Ordinary shares of £1 each	2	2
	<hr/>	<hr/>

Age UK Somerset Trading LTD (Company Registration Number: 03847089) was incorporated on 23 September 1999 as a wholly owned trading subsidiary of Age UK Somerset. The parent charity holds 100% of the issued share capital and 100% of the voting rights of the subsidiary trading company.

The trading subsidiary gift aids its taxable profits to Age UK Somerset annually under the Gift Aid Scheme. Trade ceased on 22 January 2020.

Registered office: refer to page 3 Reference and Administrative Details 19/20

The results of Age UK Somerset Trading LTD were as follows:

	2020 £	2019 £
Turnover	59,652	92,127
Costs of sales	(29,753)	(42,626)
	<hr/>	<hr/>
Gross profit	29,899	49,501
Administrative expenses	(15,244)	(16,044)
	<hr/>	<hr/>
Operating profit	14,655	33,457
Gift aid to Age UK Somerset	(14,655)	(33,457)
	<hr/>	<hr/>
	-	-
	<hr/>	<hr/>
The assets and liabilities were:		
Current assets	20,853	25,964
Current liabilities	(20,851)	(25,962)
	<hr/>	<hr/>
Total net assets	2	2
	<hr/>	<hr/>
Called up share capital	2	2
	<hr/>	<hr/>
	2	2
	<hr/>	<hr/>

Notes to the Consolidated Financial Statements
for the year ended 31 March 2020

18 Debtors

	2020		2019	
	Group	Charity	Group	Charity
	£	£	£	£
Trade debtors	27,044	27,044	43,640	40,784
Amounts due from group undertakings	-	20,851	-	24,835
Other debtors	300,898	300,898	73,757	73,757
Prepayments	6,780	6,780	5,359	5,115
	<u>334,722</u>	<u>355,573</u>	<u>122,756</u>	<u>144,491</u>

Amounts due from group undertakings includes an inter-company balance of £6,196 (2019: £8,622) accumulated from costs paid on behalf of the Charity and the gift aid donation debtor of £14,655 (2019: £33,457), which will be paid within 9 months of the year end.

19 Creditors - Amounts falling due within one year

	2020		2019	
	Group	Charity	Group	Charity
	£	£	£	£
Trade creditors	5,684	5,684	6,979	6,434
Other creditors and accruals	24,043	24,043	22,229	22,024
PAYE Income Tax & National Insurance	6,300	6,300	7,388	7,011
Grants received in advance	-	-	13,788	13,788
	<u>36,027</u>	<u>36,027</u>	<u>50,384</u>	<u>49,257</u>

20 Grants received in advance

	2020		2019	
	Group	Charity	Group	Charity
	£	£	£	£
Balance as at 1 April	13,788	13,788	-	-
Amount released to income for charitable activities	(13,788)	(13,788)	-	-
Amount deferred in year	-	-	13,788	13,788
	<u>-</u>	<u>-</u>	<u>13,788</u>	<u>13,788</u>
Balance as at 31 March	-	-	13,788	13,788

Notes to the Consolidated Financial Statements
for the year ended 31 March 2020

21 Statement of funds – Group and Charity for the year ended 31 March 2020

	Balance 1 April 2019 £	Income £	Expenditure £	Transfers £	Balance 31 Mar 2020 £
Restricted funds					
Ageing Well Somerset	10,239	89,482	234,844	135,123	-
Ageing Well North Somerset	-	37,335	55,045	17,710	-
Befriending Somerset	-	13,191	20,238	7,047	-
Befriending North Somerset	-	-	11,346	11,346	-
Information & Advice	-	92,189	80,253	-	11,936
North Somerset (SCAMS)	-	14,558	14,507	-	51
North Somerset Projects	7,744	20,040	14,250	-	13,534
Surviving Winter	2,575	3,600	2,850	-	3,325
Toe Nail Cutting	-	23,220	71,308	48,088	-
Mental Wellness Support	-	15,000	3,340	-	11,660
Legacy for Bridgwater services	-	200	200	-	-
	-----	-----	-----	-----	-----
Total restricted funds	20,558	308,815	508,181	219,314	40,506
	-----	-----	-----	-----	-----
Unrestricted funds					
Designated:					
Ageing Well Somerset	14,169	128,801	-	(135,123)	7,847
Ageing Well North Somerset	9,379	36,243	-	(17,710)	27,912
Information & Advice	-	8,128	-	-	8,128
North Somerset & Somerset Services	331	-	-	(331)	-
Toenail Cutting	5,916	42,607	-	(48,088)	435
	-----	-----	-----	-----	-----
Total designated funds	29,795	215,779	-	(201,252)	44,322
	-----	-----	-----	-----	-----
General	242,186	469,662	178,847	(18,062)	514,939
	-----	-----	-----	-----	-----
Total restricted funds	271,981	685,441	178,847	(219,314)	559,261
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Total funds	292,539	994,256	687,028	-	599,767
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Notes to the Consolidated Financial Statements
for the year ended 31 March 2020

21 Statement of funds – Group and Charity for the year ended 31 March 2019

	Balance 1 April 2018 £	Income £	Expenditure £	Transfers £	Balance 31 Mar 2019 £
Restricted funds					
Ageing Well Somerset	23,598	102,837	227,589	111,393	10,239
Ageing Well North Somerset	10,513	32,260	60,843	18,070	-
Befriending Together	5,246	16,055	38,413	17,112	-
Information & Advice	-	40,721	32,977	(7,744)	-
Information & Advice	10,292	48,229	76,777	18,256	-
North Somerset (SCAMS)	-	14,363	14,404	41	-
North Somerset Projects	-	-	-	7,744	7,744
North Somerset & Somerset Services	-	70	239	169	-
Partners in Care	1,551	-	1,998	447	-
Surviving Winter	8,468	1,800	2,850	(4,843)	2,575
Toenail Cutting	-	24,304	68,609	44,305	-
Volunteers' Events	-	250	250	-	-
Winter Reablement	-	11,679	11,876	197	-
Total restricted funds	59,668	292,568	536,825	205,147	20,558
Unrestricted funds					
Designated:					
Ageing Well Somerset	2,229	123,333	-	(111,393)	14,169
Ageing Well North Somerset	-	27,449	-	(18,070)	9,379
Information and Advice	-	7,142	-	(7,142)	-
North Somerset & Somerset Services	500	-	-	(169)	331
Toenail Cutting	4,136	46,085	-	(44,305)	5,916
Total designated funds	6,865	204,009	-	(181,079)	29,795
General	203,114	260,313	197,173	(24,068)	242,186
Total unrestricted funds	209,979	464,322	197,173	(205,147)	271,981
Total funds	269,647	756,890	733,998	-	292,539

Notes to the Consolidated Financial Statements
for the year ended 31 March 2020

21 Statement of funds (continued) – Restricted funds detail

- Ageing Well Somerset is a highly successful project that has been running for several years to promote healthy lifestyles and improved mobility for older people with activity classes organised across Somerset.
- Ageing Well North Somerset is the same service as Ageing Well Somerset, funded by North Somerset PCT. It has also been running very successfully for a number of years.
- Befriending Somerset and Befriending North Somerset (also known as Befriending Together) are services aimed at helping to combat loneliness and isolation across Somerset and North Somerset. Funding for these services have reduced in recent years. Nevertheless, we continue to provide a face to face Befriending service for long term clients and a Friendly Phone Call Befriending service for new clients.
- Information & Advice provides face to face and telephone access to up to date information on older people's issues and provides advice on services that are available in Somerset and North Somerset.
- Information & Advice North Somerset (SCAMS) is to provide in North Somerset an up to date information service regarding housing, social and personal matters but most importantly it is in the main an anti-scams project.
- North Somerset Projects covers a range of activities that are supported by North Somerset Council and/or the Bristol, North Somerset and South Gloucestershire Clinical Commissioning Group (BNSSG). This includes the Friendly Phone Call service and other work specific to the North Somerset area.
- North Somerset and Somerset Services was a project that in the previous financial year had been reduced to a single activity called the Something to Do Club, however our coordination of this club ceased in March 2018 due to a lack of sustainability. Designated financial support from Age UK Somerset is specifically intended to assist the club in continuing independently with volunteers and the remaining balance of £331 was spent in 2019/20.

Notes to the Consolidated Financial Statements
for the year ended 31 March 2020

21 Statement of funds (continued) – Restricted funds detail

- Partners in Care was a very successful project in partnership with Musgrove Park Hospital and the British Red Cross. Due to a lack of funds the partnership could no longer continue to commission the service and it ended in March 2018.
- Surviving Winter is a small grant giving programme with funds provided by the Somerset Community Foundation and Age UK to support older people in Somerset experiencing fuel poverty in winter and funds provided by the Quartet Community Foundation to support those in North Somerset.
- Toenail Cutting provides a basic toenail cutting service via a network of community based clinics. This service has also been registered with the Care Quality Commission (CQC) to enable a small scale domiciliary service to be provided to housebound older people.
- Events are run at Christmas to say a huge thank you to our amazing volunteers. These events are supported and funded by corporate sponsorship.
- Winter Reablement was a very successful project in partnership with Somerset Partnership NHS Foundation Trust. Due to a lack of funds the partnership could no longer continue to commission the service and it ended in July 2018.
- Mental Wellbeing Support is the service title for Age UK Somerset's involvement in the Somerset-wide Open Mental Health partnership. Age UK Somerset has been commissioned to provide a phone support service, in Somerset, for older clients who are suffering mild to moderate mental health difficulties. The partnership consists of 10 VCSE organisations working in tandem with Somerset Foundation Trust to provide a 'no wrong door' access to mental health service across the county.

Notes to the Consolidated Financial Statements
for the year ended 31 March 2020

21 Statement of funds (continued) – Designated funds detail

- Information & Advice includes unrestricted service fees income of £8,128 received from the service. The designated fund has been transferred to offset restricted expenditure in this service.
- Ageing Well Somerset includes unrestricted service fees income of £128,801 received from the service. £135,123 of the designated fund has been transferred to offset restricted expenditure in this service.
- Ageing Well North Somerset includes unrestricted service fees income of £36,243 received from the service. £17,710 of the designated fund has been transferred to offset restricted expenditure in this service.
- North Somerset & Somerset Services received no unrestricted service fees income in this financial year. The balance of £331 has been utilised as detailed in the restricted funds narrative for this service.
- Toenail Cutting includes unrestricted service fees income of £42,607 received from the Toe Nail Cutting service. £48,088 of this designated fund has been transferred to offset restricted expenditure in this service.

22 Analysis of net assets between funds – Group

	Unrestricted Funds £	Restricted Funds £	Total 2020 £	Unrestricted Funds £	Restricted Funds £	Total 2019 £
Tangible fixed assets	10,957	-	10,957	774	-	774
Net current assets	548,304	40,506	588,810	271,207	20,558	291,765
	<u>559,261</u>	<u>40,506</u>	<u>599,767</u>	<u>271,981</u>	<u>20,558</u>	<u>292,539</u>

The analysis for the Charity is identical to the Group with the exception of the unrestricted funds, where investments represent £2 (2019: £2) and net current assets £548,302 (2019: £271,205). The difference relates to the issued share capital of Age UK Somerset Trading LTD.

Notes to the Consolidated Financial Statements
for the year ended 31 March 2020

23 Operating leases

The following amounts were charged to the Statement of Financial Activities during the year:

	Group	2020 Charity	Group	2019 Charity
	£	£	£	£
Operating leases	53,224	53,224	38,142	38,142
	<u> </u>	<u> </u>	<u> </u>	<u> </u>

24 Commitments

At 31 March 2020 the Charity and Group had total commitments under non-cancellable operating leases and service contracts expiring as follows:

	Land and buildings	
	2020	2019
	£	£
Less than one year	11,371	33,046
Between two and five years	-	11,371
	<u> </u>	<u> </u>
	11,371	44,417
	<u> </u>	<u> </u>
	Other	
	2020	2019
	£	£
Less than one year	12,916	10,999
Between two and five years	15,863	22,035
	<u> </u>	<u> </u>
	28,779	33,034
	<u> </u>	<u> </u>