

Candidate Information



Working at
Age UK South Gloucestershire

Pack Overview

Thank you for your interest in working with us at Age UK South Gloucestershire. We're so pleased that you're considering helping us to make a difference in the lives of older people across South Gloucestershire.

In this Information Pack, you'll find the following:

- Information about us and our our history
- About our links with Age UK
- The benefits of working at Age UK South Gloucestershire

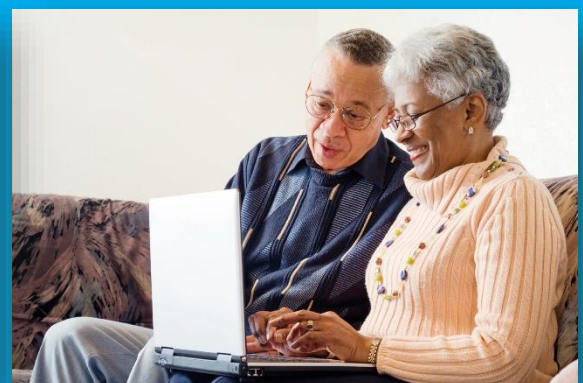
If you have any questions about any aspect of the organisation or an advertised role, please don't hesitate to get in touch.

About Age UK South Gloucestershire

Age UK South Gloucestershire is an independent local charity with its own locally elected board of trustees and is part of the Age UK network. We've been working in the local community to help older people for 20 years. The charity makes a positive contribution to the lives of hundreds of older people in South Gloucestershire every week. Based from our main office in Thornbury High Street, Age UK South Gloucestershire actively designs services that meet the wants and needs of local older people and their families by:

- tackling loneliness and isolation
- promoting health, wellbeing and independence
- supporting families and carers
- helping people access services and financial benefit entitlements
- enabling people to get the most out of life

We respond to more than 5,000 enquiries per year with our range of services, which include: Activity Day Centres, Befriending, Community Services Programme, Dementia Maintenance Cognitive Stimulation Therapy (MCST), Foot Care, Improving Homes and Wellbeing, Information & Advice provision, specialist Benefits Advice, Reconnect and Volunteering opportunities.



Our history

1997 Age Concern South Gloucestershire was formed.

2000 The Age Concern Federation is founded.

2005 Age Concern South Gloucestershire changes its legal structure to become a charitable company.

2009 Age Concern and Help the Aged merge to form the national charity, Age UK. Then in...

2010 ...we become an Age UK Brand Partner and trade as 'Age UK South Gloucestershire'.

2022 Age UK South Gloucestershire will celebrate our 25th Birthday.

Our Partnership with Age UK

Age UK South Gloucestershire is an independent local charity, but we share a brand with Age UK. This trusted and well-known brand helps to open doors for us locally. Of course, we always have to deliver, but it helps to have the strength of the Age UK brand behind us.

Nationally, there are around 130 regional Age UKs, each with a defined geographical area and separate charity number.

We align ourselves with the work Age UK does nationally by supporting their campaigns, sharing reports and news stories, and using their research to underpin grant and tender applications.

Age UK also provides our local MPs with information about older people that can help drive forward local policies and influence at a national level.

Being an Age UK Brand Partner brings certain responsibilities – namely to deliver services to agreed quality standards and to subscribe to shared values of being:

- Caring
- Effective
- Enabling
- Influencing
- Innovative
- Inclusive

We are aligned with Age UK but we are still a local and independent charity. The services we deliver, the money we raise, the people we support are all in South Gloucestershire. Our Trustees are responsible for strategy, polices and legal compliance.



Working for Us

Age UK South Gloucestershire employs a team of 21 paid staff, and over 170 wonderful volunteers support its work. The organisation's culture is one that puts people first, and the charity enjoys high staff morale and good staff retention. Age UK South Gloucestershire has an active board of trustees who, as well as providing good governance, work closely with the management team on matters of strategy and direction.

What we offer our staff:

- A Living Wage for employees across the organisation.
- A commitment to a work life balance, with flexible working hours in many roles.
- A healthcare cash back plan allows employees to claim money back towards a variety of health treatments.
- An employee wellbeing scheme, providing free, confidential support, counselling, financial and legal information or video appointments with a qualified GP or Physiotherapist, 24 hours a day, 365 days a year.
- Generous life assurance up to 3 times your annual salary.
- Great shopping discounts and rewards (perfect for pay day!).
- Discount on gym membership.
- A cycle to work scheme.
- A great working atmosphere.
- 25 days holiday per year, rising to 28 days after 3 years' service, plus bank holidays.
- Regular learning and development opportunities with funding contributions toward career developing qualifications.
- Pension scheme enrolment.
- A convenient location for access to free local parking.



How to Apply

If you are interested in joining our dedicated team, please check for the latest vacancies on our website:

www.ageuksouthglos.org.uk

For general information about working at Age UK South Gloucestershire or if you have specific questions about an advertised role, please contact Nicola Fox, Operations & HR Manager and she will be happy to help or arrange for an informal discussion with the appropriate member of staff.

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