

Charity Registration No: 1122954  
Company Registration No: 06144912  
(England & Wales)



## **AGE WESSEX**

(formerly Age Concern Southampton)

**OPERATING AS AGE UK SOUTHAMPTON**

**Annual Report & Unaudited Financial Statements  
for the year ended  
31 March 2021**

**AGE WESSEX** (formerly Age Concern Southampton)  
**OPERATING AS AGE UK SOUTHAMPTON**  
**CONTENTS**

---

	Page
Legal & Administrative Information	2
Trustees Annual Report (including Directors Report)	3 – 10
Independent Examiners Report	11
Statement of Financial Activities	12
Balance Sheet	13
Notes to the Accounts	14 - 23

**AGE WESSEX** (formerly Age Concern Southampton)  
**OPERATING AS AGE UK SOUTHAMPTON**  
**LEGAL AND ADMINISTRATIVE INFORMATION**

---

<b>Trustees</b>	Nicola Gurd David Paynton Jacqueline Powell Fiona Price Philip Sampson Ronald Staker Peter Stewart Jackie Wells	(appointed 9 April 2020)     (resigned 24 November 2021)
<b>Chair of trustees</b>	Ronald Staker	
<b>Vice-Chair of trustees</b>	Jackie Wells	(appointed Vice-Chair 29 July 2021)
<b>Chief officer</b>	Peter Bennie	
<b>Secretary</b>	Peter Stewart	
<b>Treasurer</b>	Nicola Gurd	(appointed Treasurer 28 May 2020)
<b>Charity number</b>	1122954	
<b>Company number</b>	06144912	
<b>Principal address</b>	Freemantle & Shirley Community Centre Randolph Street Southampton SO15 3HE	
<b>Registered office</b>	Freemantle & Shirley Community Centre Randolph Street Southampton SO15 3HE	
<b>Independent examiner</b>	Fiander Tovell Limited Stag Gates House 63/64 The Avenue Southampton SO17 1XS	
<b>Bankers</b>	National Westminster Bank plc 43-49 London Road Southampton SO15 2AD	
<b>Solicitors</b>	Paris Smith LLP Number 1 London Road Southampton SO15 2AE	

**AGE WESSEX** (formerly Age Concern Southampton)  
**OPERATING AS AGE UK SOUTHAMPTON**  
**TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT)**  
**FOR THE YEAR ENDED 31 MARCH 2021**

---

The Trustees present their report and financial statements for the year ended 31 March 2021.

The accounts have been prepared in accordance with the accounting policies set out in note 1 to the accounts and comply with the charitable company's Memorandum and Articles of Association, the Companies Act 2006, the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS102), and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (published in October 2019).

**Objectives and activities**

**Principal objectives**

Age UK Southampton - the operating name of Age Wessex (formerly Age Concern Southampton), as defined by the Memorandum and Articles of Association, aims to promote the relief of older people living in and around Southampton in any manner that is deemed by law to be charitable. We work in partnership and collaboration with other local charities, voluntary bodies, statutory authorities and organisations in furtherance of its charitable purposes, supporting older people from all protected characteristics.

We are an independent local charity that has been working to improve the lives of Southampton's older people for almost 60 years. Our 12 staff and 110 volunteers run a wide range of activities to support the wellbeing of our city's older citizens and to help them stay connected to normal daily activities.

In going about our work and establishing our aims and objectives, the Trustees have given careful consideration to the Charity Commission's guidance on public benefit. The charitable company's principal aims are:

- To provide support and services for older people, and those who care for them, in and around Southampton
- To reduce isolation, poverty and inequality
- To promote positive ageing and independence by supporting active and healthy lifestyles
- To inform local older people and those who care for them of their rights and choices

**Principal activities**

- A home visiting service for those who are lonely, isolated or housebound.
- Information & Advice on a wide range of issues affecting older people, including welfare benefits, finance, pensions and social care.
- A wellbeing service to assess needs and help older people find and access the support that they need.
- Delivering and modernising provision of Day Care for the physically and mentally frail at our dedicated centre at Padwell Road.
- A volunteering service underpins all front-line services, as well as supporting back-office and administrative functions. Our Trustees, who provide governance and strategic direction, are also volunteers.

Home Visiting and Wellbeing are funded entirely by charitable sources. Day Care and Information & Advice (I&A) services are supported by contracts from statutory authorities until March 2023. Within the range of I&A services, Welfare Benefits work, which focuses in the relief of poverty, was also supported by the Age AUK Warm Homes contract, and a donation from Southampton Charitable Trust.

Finally, the volunteering service has been funded for a further year through a grant from Southampton Rotary Elderly Citizens Trust, with further support by the statutory authority Day Care contract.

**AGE WESSEX** (formerly Age Concern Southampton)  
**OPERATING AS AGE UK SOUTHAMPTON**  
**TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT)** (continued)  
**FOR THE YEAR ENDED 31 MARCH 2021**

---

**Services during 2020-21**

The Covid-19 pandemic had a severe impact on our charity, starting in March 2020 when we were forced to suspend almost all of our face-to-face support, close our day care centre, and organise our office-based staff to work from home.

By early April, we had developed a robust infection control plan for our offices and services, designed to keep our staff and volunteers as safe as possible whilst supporting vulnerable clients; this plan was designed to be compliant with national government guidelines and restrictions, whilst recognising local infection rates, which we monitored weekly.

This was a situation that would impact severely on service delivery throughout 2020; the trustees instituted fortnightly online meetings with senior management from April 2020 in order to deal with a rapidly changing situation. Throughout the year, significant additional senior management time was expended on infection control in our two premises, along with close monitoring of staff and volunteer safety and wellbeing in respect of covid issues; inevitably, with only two senior managers employed in the charity, this resulted in working significantly in excess of paid hours, and deep appreciation for the goodwill and commitment shown by our Trustees in additional involvement in operational matters.

With a large proportion of our volunteers being older people, many were required to shield or self-isolate. Our frontline and back-office support was reduced to a minimal level, and deployed into non-traditional areas such as procuring and distributing food parcels. Moreover, the charity suffered from the loss of donations through the suspension of regular activities groups.

We were successful in securing a grant from the government's National Emergency Trust fund to purchase some up-to-date laptops. These were critical to supporting clients and volunteers, but we were hampered by a lack of shared data systems, and data security risks.

**Information & Advice** was still a vital area of support for our clients, but experienced an initial reduction in demand through clients having to shield, or choosing to self-isolate. Support was provided mainly by telephone as to continue home visits would have placed clients, staff and volunteers at unacceptable levels of risk. Infection control measures adopted by the local acute hospital meant the suspension of our Information & Advice Outreach work.

Despite the challenges with client engagement, our vital work on addressing poverty achieved an annual increase in welfare benefits for our clients, totalling £220,262, only a modest decrease on the previous year's figure of £283,596.

The enforced closure of our **day care** centre meant an immediate cessation of private day care activities, and whilst we were able to continue supporting clients of the local authority contract (door-step wellbeing visits, telephone support, food parcels and activity packs) and maintain a base level of income, our revenue from day care dropped by £81,601 (£121,644 compared with £203,245 in 2019-20).

Similarly, our **home visiting** (befriending) service was adapted into telephone-based support; whilst this support was valuable for many and enabled to monitor wellbeing and service needs, it did not suit some people (hearing impairment, difficulties holding the phone), and our volunteers needed support to make the switch from face-to-face conversations.

**AGE WESSEX** (formerly Age Concern Southampton)  
**OPERATING AS AGE UK SOUTHAMPTON**  
**TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT)** (continued)  
**FOR THE YEAR ENDED 31 MARCH 2021**

## SUMMARY OF SERVICE ACTIVITIES OVER THE YEAR

The covid pandemic created demand for different and adapted services to which AUKS and many other local charities responded by coming together as a Community Response Group, led by Southampton City Council.

This approach enabled us to deploy available resources equitably across the city and its various priority groups, and to coordinate home deliveries of vital supplies such as medication and food shopping; this was critical in the early weeks as supermarkets struggled to offer sufficient delivery slots, and those without technology were not able to access online ordering systems.

During the year, Age UK Southampton supported 4903 individuals in the following ways:

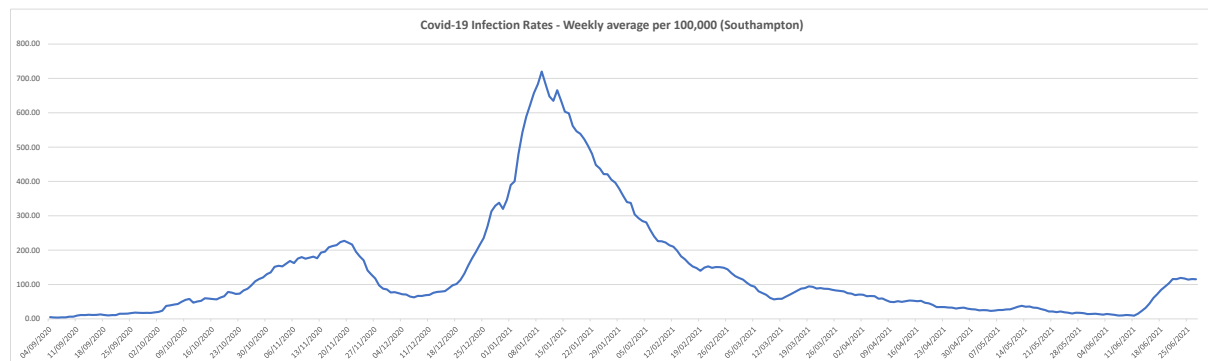
Food Parcels for the most vulnerable	532 distributed to 433 older people
Client Wellbeing Calls by Staff	2763 calls made to 844 older people
Wellbeing Calls to Clients by Volunteers	1623 calls made to 496 older people
Information & Advice	Supported older people with 1512 requests for help

In addition, our staff made wellbeing support calls to our Volunteers.

## OUR VOLUNTEERS

Many of our volunteers were anxious about their own health, indeed, a significant number were required to shield, or chose to self-isolate. Understanding this, which was symptomatic of the age profile of our volunteer base, and following an assessment of the longer-term risks to the service, led us to prioritise volunteer retention over new recruitment. Initially, we lost about 15% of the total volunteer base, but recognise that this could have been a lot higher had we not maintained frequent telephone and email contact.

The latter part of the year was depicted by the ongoing suspension of most traditional services, active risk management for all remaining services and protection of staff, volunteers and clients, a short-lived attempt to safely reopen our day centre so older people would have somewhere safe to go outside of their home, optimism around covid vaccinations, and a huge spike in infection rates in January (see below).



**AGE WESSEX** (formerly Age Concern Southampton)  
**OPERATING AS AGE UK SOUTHAMPTON**  
**TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT)** (continued)  
**FOR THE YEAR ENDED 31 MARCH 2021**

---

Over the year, new volunteering applications remained at a very low level, symptomatic of anxieties about the covid infection risks, and the continued enforced suspension of our face-to-face services. With the benefit of increasing public confidence engendered by the roll-out of a covid vaccination programme, supported by new opportunities to promote volunteering, we were pleased to see an increase in applications in March 2021, and hope that these can be sustained into the new financial year.

Our volunteers also delivered 100 Welfare Benefits entitlement checks between October and March, predominantly by telephone, under an energy provider contract, generating over £6,000 revenue for the charity.

Despite the restrictions imposed by the pandemic, our volunteers were able to support Southampton's older people in a range of activities during the latter part of the year, including:

- Virtual Cream Tea Event in October
- Christmas 'shoe boxes' gifts and Food Hampers in December
- Over 5,000 little knitted hats for the Innocent Smoothies fundraiser, earning £1,250 for the charity
- Alongside some of our paid staff members, contributing as volunteers to the delivery of the NHS Covid vaccination programme at Adelaide Health Centre.

Despite the suspension of many face-to-face services, completion of the previous year's falls prevention contract, closure of our day care centre, difficulties with communications and reporting, challenges in re-deploying volunteers, and reduced capacity through health concerns and shielding, our total recorded volunteering hours only dropped from 7,100 in 2019-20 to 5,771 in 2020-21.

Supported by our volunteers, we were able to submit a number of funding applications during 2020-21 which brought in vital funds to mitigate the huge financial impact from the closure of our day care centre, and the loss of donations through regular activities groups.

Some of these funds have been invested in accounts support and a cloud-based IT system, which permits staff and volunteers to work remotely and securely access vital data in order to support our clients. Whilst remote working has become commonplace for many business sectors, and virtual meetings can offer a unique level of engagement without requirement for physical travel, it doesn't offer the rewarding experience of working closely with your team members to arrive at solutions to best meet the needs of vulnerable clients. Volunteers are very much at the heart of our charity and the valued resource that enables us to continue delivering vital services for those who most need them. Our future will focus on developing an effective mix of technology, office space and virtual methodology that enables us to grow our volunteer base, and reach more older people who need support.

Volunteers lie at the heart of all we do and provide the majority of our services. For example, in the Visiting Service, over 90% of the people resources devoted to the service are provided by volunteers.

Our charity, and thus our clients, benefitted from the support of an average of 113 active volunteers each month, donating at least 5,770 hours over the year despite the covid-19 pandemic; based on the National Minimum Living Wage, this represents a contribution of £51,411.

We are deeply grateful to all the volunteers who have been quick to switch and adapt their roles to meet the needs of older people, and in particular to those who have undertaken face-to-face activities, such as food deliveries, to support those vulnerable older people who have been so desperate for help.

**AGE WESSEX** (formerly Age Concern Southampton)  
**OPERATING AS AGE UK SOUTHAMPTON**  
**TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT)** (continued)  
**FOR THE YEAR ENDED 31 MARCH 2021**

---

### Stakeholders

Like all charities, we are operating in a rapidly changing environment, presenting us with both challenges and opportunities. Particular factors that affect us include significantly reduced spending by local authorities, the increasing needs of Southampton's ageing population and the support needs generated by the covid-19 pandemic. We have maintained our close, supportive relationships with Southampton City Council, Southampton City Clinical Commissioning Group and local NHS services to co-develop a more integrated, person-centred approach to older people's needs, that capitalises on our ability to recruit and deploy volunteers to provide sustainable support to address Southampton's older people's needs.

### Income generation

The charity sector has suffered hugely through the pandemic, and our charity has not been immune to these challenges which have impacted our operations and continue to put pressure on our underlying, long-term financial position.

The onset of the pandemic and necessary changes to our operational model drove an urgent need to identify and secure funding to maintain a level of income in order core services in the absence of private day care revenue and unrestricted donations. The pandemic also intensified the priority for diversifying our income streams, leading to a strategic decision to outsource our finance and IT support services so that senior managers would have more time for income generation, in particular focusing on charged-for services (such as footcare and assisted bathing).

Successes during the year included:

Age UK Covid19 Emergency Fund: targeting older people most in need of support	£15,058
Age UK Covid19 unrestricted grant: maintenance of core services	£28,279
Energy companies (Age UK Warm Homes): funding for welfare benefits advice	£3,162
National Emergency Trust: laptops to support initial home-working requirements	£5,000
National Lottery Covid19 Community Support Fund: IT upgrades and outsourced finance functions	£41,370
Southampton Charitable Trust: Information & Advice supporting the most vulnerable older people in the city	£300
Southampton City CCG Covid19: IT infrastructure grant for cloud migration	£11,239
Southampton City Council Covid19 Grant	£10,000
Southampton City Council Covid19 Buildings Grant	£496



**AGE WESSEX** (formerly Age Concern Southampton)  
**OPERATING AS AGE UK SOUTHAMPTON**  
**TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT)** (continued)  
**FOR THE YEAR ENDED 31 MARCH 2021**

---

During the year we continued to deliver two local authority contracts that support our Information & Advice Service and Day Care operation; these contracts are in place until 2023. We continued to receive support from Southampton Rotary (Elderly Citizens Trust) to provide vital support for our volunteering service.

Day Care Services (Southampton Living Well)	£121,644
Information & Advice Service	£28,875
Southampton Rotary (Elderly Citizens Trust)	£17,721

### Financial review

The charitable company's income totalled £329,212. This represents a reduction of £5,488 on the prior year which is mainly due to the closure of our day care centre. We received a substantial amount of funding from Covid-19 specific grants.

The charity generated a surplus in the year of £34,584 owing to the retention of unrestricted Covid-19 grants that will be used to further recover our services in 2021-22 and support the priority needs of older people who have been impacted by the pandemic.

Our staffing costs continue at a minimal level, with an overhead budget sufficient to cover only the bare essentials. The Trustees recognise, however, that operating at such a minimal level of resource not only compromises the Charity's capacity to grow income and hence services to respond to increasing demand from Southampton' older population, but makes the organisation vulnerable to a further significant reduction in income or other crisis.

We recognise that this vulnerability is mainly due to the small scale of the current operation and is best addressed by meaningful collaboration/merger with another organisation with a stronger cash flow and greater management resource. Addressing this vulnerability continues to be a priority for the organisation, and as we emerge from the pandemic, we will be applying more resources towards a 'joining up' with other organisations in our network of Age UKs and Age Concerns. By doing so, we hope to deliver an appropriate solution for sustaining Older People's services and deploying a greater proportion of the organisations' resources into frontline services.

For the year ending 31 March 2021, the Charity had unrestricted reserves of £166,800 – an increase on the previous year's balance of £131,824. The Trustees' policy is to maintain minimum unrestricted reserves sufficient to allow the orderly restructuring of the charity in the event that this should become necessary. Currently this amount is set at £74,000, and is reviewed bi-monthly. The income generation strategy is focused on diversifying income, recovering services and rebuilding free reserves, and when it reaches fruition, the Trustees will be able to assess the stability of this income stream and set a maximum reserve level.

Given the uncertainty in the economic environment and the limited funds available for investment, the Trustees have decided that reserves should only be placed in short term deposits.

The trustees have assessed that the charity remains a going concern. Cashflow forecasts indicate the charity has sufficient funds to meet its operating expenses and the charity has contracted income streams until March 2023. The charity will maximise all opportunities to apply for service recovery grant funding and seek opportunities to fund new areas of support such as digital inclusion.

**AGE WESSEX** (formerly Age Concern Southampton)  
**OPERATING AS AGE UK SOUTHAMPTON**  
**TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT)** (continued)  
**FOR THE YEAR ENDED 31 MARCH 2021**

---

**Structure, governance and management**

The charity is a company limited by guarantee incorporated on 7 March 2007 and governed by its Memorandum and Articles of Association. The name of the charity was changed by special resolution on 29 July 2021 and the Memorandum and Articles of Association updated to the new name on the same date.

It was registered as a charity under the Charities Act 2011 on 26th February 2008.

The Trustees, who are also the directors for the purpose of company law, and who served during the year were:

David Paynton  
Jacqueline Powell  
Fiona Price  
Philip Sampson (resigned 24 November 2021)  
Ronald Staker (Chair)  
Peter Stewart  
Nicola Gurd (appointed 9 April 2020)  
Jackie Wells

Trustees are either appointed directly by the members or co-opted by the Board and confirmed at the Annual General Meeting. Trustees serve for three years initially, after which period they may put themselves forward for re-appointment. New Trustees are recruited through suitable agencies and local organisations with the aim of reaching a wide range and diversity of candidates and providing the Board with a wide range of relevant skills, knowledge and expertise. Induction training emphasises roles and responsibilities, making use of Charity Commission publications, together with an introduction to the structure of the organisation and the activities in which it is engaged.

The Board of Trustees are responsible for making strategic and policy decisions. The operational and day-to-day decisions are made by the Chief Officer.

During the year, the Charity received 3 formal complaints, none of which were reportable to the Charity Commission. All were dealt with following the Charity's complaints procedure, and were resolved in a satisfactory manner.

The Trustees gratefully acknowledge support received from various organisations including our Independent Examiner, Fiander Tovell, and our solicitors, Paris Smith LLP. We therefore offer them our sincere thanks, as well as all the individuals and organisations who have supported or funded our services including:

- Age UK
- All individual and corporate donors
- Citizens Advice Southampton
- Freemantle and Shirley Community Association
- NHS Southampton City Clinical Commissioning Group
- Social Care in Action
- Southampton City Council
- Southampton Charitable Trust
- Southampton Elderly Citizens Trust/Southampton Rotary Club
- Hampshire Constabulary
- The National Lottery

**AGE WESSEX** (formerly Age Concern Southampton)  
**OPERATING AS AGE UK SOUTHAMPTON**  
**TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT)** (continued)  
**FOR THE YEAR ENDED 31 MARCH 2021**

---

This report has been prepared in accordance with the special provision relating to small companies within Part 15 of the Companies Act 2006.

Trustees have contributed significantly as volunteers, providing valuable support to the Chief Officer and staff. Their contribution is gratefully acknowledged and invaluable to the operation of the charity.

The Trustees' report was approved by the Board of Trustees.

  
.....  
**Ronald Staker**

Chair of the Board of Trustees

Dated: 10/12/2021 | 16:16 GMT  
.....

**AGE WESSEX** (formerly Age Concern Southampton)  
**OPERATING AS AGE UK SOUTHAMPTON**  
**INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES**  
**FOR THE YEAR ENDED 31 MARCH 2021**

---

I report to the Trustees on my examination of the financial statements of Age Wessex (formerly Age Concern Southampton) (the charitable company) for the year ended 31 March 2021, which are set out on pages 12 to 23.

**Respective responsibilities of trustees and examiner**

As the charity trustees of the charitable company (and also its directors for the purposes of company law) you are responsible for the preparation of the financial statements in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the financial statements of the charitable company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charitable company's financial statements as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Direction given by the Charity Commission under section 145(5)(b) of the 2011 Act.

**Independent examiner's statement**

Since the charitable company's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of the Institute of Chartered Accountants in England and Wales, which is one of those listed bodies.

I have completed by examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

- (i) accounting records were not kept in respect of the charitable company as required by section 386 of the 2006 Act; or
- (ii) the financial statements do not accord with those records; or
- (iii) the financial statements do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination; or
- (iv) the financial statements have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their financial statements in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the financial statements to be reached.



Andrew Jay ACA, FCCA

For and on behalf of:  
Fiander Tovell Limited  
Stag Gates House  
63/64 The Avenue  
Southampton  
Hampshire  
SO17 1XS

Dated: 14/12/2021 | 10:40 GMT

**AGE WESSEX** (formerly Age Concern Southampton)**OPERATING AS AGE UK SOUTHAMPTON****STATEMENT OF FINANCIAL ACTIVITIES** (including Income & Expenditure Account)  
**FOR THE YEAR ENDED 31 MARCH 2021**

		Unrestricted funds 2021 £	Restricted funds 2021 £	Total 2021 £	Unrestricted funds 2020 £	Restricted funds 2020 £	Total 2020 £
<b>Income and endowments from:</b>							
Donations & legacies	3	7,747	-	7,747	(8,524)	-	(8,524)
Charitable Activities	4	206,798	94,346	301,144	318,797	19,938	338,735
Other trading activities	5	1,412	(392)	1,020	1,083	3,211	4,294
Investments	6	279	-	279	95	-	95
Other income	7	19,022	-	19,022	100	-	100
<b>Total income</b>		<b>235,258</b>	<b>93,954</b>	<b>329,212</b>	<b>311,551</b>	<b>23,149</b>	<b>334,700</b>
<b>Expenditure:</b>							
Raising funds	8	9,954	-	9,954	9	606	615
Charitable Activities	9	190,328	94,346	284,674	312,687	26,968	339,655
<b>Total resources expended</b>		<b>200,282</b>	<b>94,346</b>	<b>294,628</b>	<b>312,696</b>	<b>27,574</b>	<b>340,270</b>
<b>Net incoming/(outgoing) resources before transfers</b>		<b>34,976</b>	<b>(392)</b>	<b>34,584</b>	<b>(1,145)</b>	<b>(4,425)</b>	<b>(5,570)</b>
Transfers between funds		-	-	-	(7,030)	7,030	-
<b>Net income/(expenditure) for the year / net movement in funds</b>		<b>34,976</b>	<b>(392)</b>	<b>34,584</b>	<b>(8,175)</b>	<b>2,605</b>	<b>(5,570)</b>
Fund balances at 1 April 2020		131,824	3,224	135,048	139,999	619	140,618
<b>Fund balances at 31 March 2021</b>		<b>166,800</b>	<b>2,832</b>	<b>169,632</b>	<b>131,824</b>	<b>3,224</b>	<b>135,048</b>

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derives from continuing activities.

The statement of financial activities also complies with the requirement for an income and expenditure account under the Companies Act 2006.

**AGE WESSEX (formerly Age Concern Southampton)**  
**OPERATING AS AGE UK SOUTHAMPTON**  
**BALANCE SHEET**  
**AS AT 31 MARCH 2021**


	Notes	2021		2020	
		£	£	£	£
<b>Fixed assets</b>					
Tangible fixed assets	13		243		486
<b>Current assets</b>					
Debtors	14	47,485		48,248	
Cash at bank and in hand		<u>169,437</u>		<u>107,891</u>	
		<b>216,922</b>		<b>156,139</b>	
<b>Creditors: amounts falling due within 1 year</b>	15	<u>47,533</u>		<u>21,577</u>	
Net current assets			<b>169,389</b>		134,562
<b>Total assets less current liabilities</b>			<b><u>169,632</u></b>		<b><u>135,048</u></b>
<b>Funds</b>					
Restricted funds	17		<b>2,832</b>		3,224
Unrestricted funds			<u>166,800</u>		<u>131,824</u>
			<b><u>169,632</u></b>		<b><u>135,048</u></b>

The charitable company is entitled to the exemption from the audit requirement contained in section 477 of the Companies Act 2006, for the year ended 31 March 2021. No member of the charitable company has deposited a notice, pursuant to section 476, requiring and audit of those accounts.

The Trustees acknowledge their responsibility for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of accounts.

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

The accounts were approved by the Board of Trustees on 10/12/2021 | 16:16 GMT

.....  
  
**Ronald Staker**  
 Chair of Trustees

**Company Number 06144912**

**AGE WESSEX (formerly Age Concern Southampton)**  
**OPERATING AS AGE UK SOUTHAMPTON**  
**NOTES TO THE ACCOUNTS**  
**FOR THE YEAR ENDED 31 MARCH 2021**

---

**1 Accounting policies**

**Charity information**

Age Wessex (formerly Age Concern Southampton) is a charitable company limited by guarantee, incorporated in England and Wales. The registered office is Freemantle & Shirley Community Centre, Randolph Street, Southampton, Hampshire, SO15 3HE.

**1.1 Accounting convention**

The financial statements have been prepared in accordance with the charitable company's memorandum and articles of association, the Companies Act 2006, the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS102), Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland issued in October 2019, UK Generally Accepted Accounting Practice and applicable charity and company law. The charitable company is a Public Benefit Entity as defined by FRS102. The charitable company has taken advantage of the provisions in the SORP for charities applying FRS102 Update Bulletin 1 not to prepare a Statement of Cash Flows.

The financial statements are prepared in sterling, which is the functional currency of the charitable company. Monetary amounts in these financial statements are rounded to the nearest £.

The financial statements have been prepared under the historical cost convention. The principal accounting policies adopted are set out below.

**1.2 Going concern**

At the time of approving the financial statements, the Trustees have a reasonable expectation that the charitable company has adequate resources to continue in operational existence for the foreseeable future. The trustees have assessed the impact of Covid19, as detailed in the trustees annual report. Although the financial impact may be ongoing for a while, the trustees consider that the charitable company has sufficient funding, resources and reserves to mitigate the impact. Thus the Trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

**1.3 Charitable funds**

Unrestricted funds are available for use at discretion of the Trustees in furtherance of their charitable objectives.

Restricted funds are subject to specific conditions by donors as to how they may be used. The purposes and uses of the restricted funds are set out in the notes to the accounts.

Transfers are made between funds when adequate justification and supporting evidence is provided.

**1.4 Incoming resources**

Grants are accounted for on an accruals basis and allocated between funds according to the basis of the grant being provided. Grant income is recognised when the charity is entitled to it after performance conditions have been met, the amounts can be measured reliably and it is probable that the income will be received. Where the charitable company is required to repay any part of the grant a provision is made for the amount due to be repaid.

Grants from local authorities and similar organisations have been included as contracts for services where applicable but as donations where the money is given with greater freedom of use.

Donations and legacies receivable are accounted for where there is entitlement, sufficient certainty of receipt and the amount can be measured reliably. In the case of unsolicited donations this is usually only when received. All other income is accounted for under the accruals concept. No amounts are included in the financial statements for services donated by volunteers. Donated capital items are included within the financial statements at their current value at the time of donation. Trading income is receivable on a profit share basis. Income received for future periods is deferred until those periods.

**AGE WESSEX (formerly Age Concern Southampton)**  
**OPERATING AS AGE UK SOUTHAMPTON**  
**NOTES TO THE ACCOUNTS (continued)**  
**FOR THE YEAR ENDED 31 MARCH 2021**

---

**1 Accounting policies (continued)**

**1.5 Resources expended**

All expenses are accounted for on an accruals basis. Expenditure incurred in connection with the specific objects of the charitable company is included under the heading of direct charitable expenditure, overheads are allocated to activities in proportion to their use of facilities. The irrecoverable element of VAT is included with the item of expense to which it relates.

**1.6 Tangible fixed assets**

Tangible fixed assets are initially measured at cost and subsequently measured at cost or valuation, net of depreciation and any impairment losses.

Tangible fixed assets costing £1,000 or more are capitalised and are stated at cost less depreciation. Donated assets are included at their current value at the time of donation. Depreciation is provided at rates calculated to write off the cost less estimated residual value of each asset over its expected useful life, as follows:

Computer equipment	3 years straight line
Office equipment and furniture	4 years straight line

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset, and is recognised in net income/(expenditure) for the year.

**1.7 Impairment of fixed assets**

At each reporting end date, the charitable company reviews the carrying amounts of its tangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any).

**1.8 Cash and cash equivalents**

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

**1.9 Financial instruments**

The charitable company has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS102 to all of its financial instruments.

Financial instruments are recognised in the charitable company's balance sheet when the charitable company becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

**Basic financial assets**

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.



**AGE WESSEX (formerly Age Concern Southampton)**  
**OPERATING AS AGE UK SOUTHAMPTON**  
**NOTES TO THE ACCOUNTS (continued)**  
**FOR THE YEAR ENDED 31 MARCH 2021**

---

**1 Accounting policies (continued)**

**1.9 Financial instruments (continued)**

**Basic financial liabilities**

Basic financial liabilities, including creditors and bank loans are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Financial liabilities classified as payable within one year are not amortised.

Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of operations from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade creditors are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

**Derecognition of financial liabilities**

Financial liabilities are derecognised when the charitable company's contractual obligations expire or are discharged or cancelled.

**1.10 Employee benefits**

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the charitable company is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

**1.11 Retirement benefits**

The charitable company operated a defined contribution scheme under auto-enrolment. Contributions payable are charged to the statement of financial activities in the year in which they are payable.

**1.12 Leases**

Rentals payable under operating leases, including lease incentives received, are charged as an expense on a straight line basis over the term of the relevant lease.

**1.13 Creditors and provisions**

Creditors and provisions are recognised where the charitable company has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement value.

**1.14 Debtors**

Debtors are recognised at the settlement amount due.

**2 Critical accounting estimates and judgements**

In the application of the charitable company's accounting policies, the Trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

**AGE WESSEX (formerly Age Concern Southampton)**  
**OPERATING AS AGE UK SOUTHAMPTON**  
**NOTES TO THE ACCOUNTS (continued)**  
**FOR THE YEAR ENDED 31 MARCH 2021**

<b>3 Donations and legacies</b>	<b>Unrestricted funds 2021 £</b>	<b>Restricted funds 2021 £</b>	<b>Total 2021 £</b>	<b>Total 2020 £</b>
Donations and gifts	4,540	-	4,540	7,419
Legacies receivable	3,207	-	3,207	(15,943)
	<b>7,747</b>	<b>-</b>	<b>7,747</b>	<b>(8,524)</b>
<i>For the year ended 31 March 2020</i>	<i>(8,524)</i>	<i>-</i>		<i>(8,524)</i>
<b>4 Charitable activities</b>	<b>Grants 2021 £</b>	<b>Fees 2021 £</b>	<b>Total 2021 £</b>	<b>Total 2020 £</b>
Southampton Living Well/Day Care	121,644	-	121,644	203,245
Falls Revolution	-	-	-	30,431
Falls Revolution 2	-	-	-	30,538
Advice, Information & Guidance	29,175	-	29,175	28,875
Age UK Warm Homes	3,162	-	3,162	7,294
Rotary Southampton Elderley Citizens Trust	17,721	-	17,721	8,778
Covid19 grants	111,442	-	111,442	-
Age UK EON benefits project	-	-	-	11,160
Unrestricted grants from Age UK	18,000	-	18,000	18,000
Other unrestricted income	-	-	-	414
	<b>301,144</b>	<b>-</b>	<b>301,144</b>	<b>338,735</b>
<i>For the year ended 31 March 2020</i>	<i>235,826</i>	<i>102,909</i>		<i>338,735</i>
<b>Analysis by fund:</b>				
Unrestricted	206,798	-	206,798	
Restricted	94,346	-	94,346	
	<b>301,144</b>	<b>-</b>	<b>301,144</b>	
<i>For the year ended 31 March 2020</i>				
<i>Unrestricted</i>	<i>215,888</i>	<i>102,909</i>		<i>318,797</i>
<i>Restricted</i>	<i>19,938</i>	<i>-</i>		<i>19,938</i>
	<b>235,826</b>	<b>102,909</b>		<b>338,735</b>

The above income includes government grants of £150,519 (2020: £190,594) in relation to service level agreements and £21,735 (2020: £nil) in relation to Covid-19 support.

<b>5 Other trading activities</b>	<b>Unrestricted funds 2021 £</b>	<b>Restricted funds 2021 £</b>	<b>Total 2021 £</b>	<b>Total 2020 £</b>
Fundraising income	1,412	(392)	1,020	4,294
<i>For the year ended 31 March 2020</i>	<i>1,083</i>	<i>3,211</i>		<i>4,294</i>

**AGE WESSEX** (formerly Age Concern Southampton)  
**OPERATING AS AGE UK SOUTHAMPTON**  
**NOTES TO THE ACCOUNTS** (continued)  
**FOR THE YEAR ENDED 31 MARCH 2021**

<b>6 Investments</b>	<b>2021</b>	<b>2020</b>
	<b>£</b>	<b>£</b>
Investment income	<b>279</b>	95
All investment income for the current and prior year was unrestricted.		

<b>7 Other income</b>	<b>2021</b>	<b>2020</b>
	<b>£</b>	<b>£</b>
Other income	<b>6,331</b>	100
Coronavirus Job Retention Scheme Grant	<b>12,691</b>	-
	<b>19,022</b>	100

All other income for the current and prior year was unrestricted.

<b>8 Cost of raising funds</b>	<b>Unrestricted funds 2021 £</b>	<b>Restricted funds 2021 £</b>	<b>Total 2021 £</b>	<b>Total 2020 £</b>
Fundraising costs	81	-	81	9
Support costs	9,873	-	9,873	606
	<b>9,954</b>	-	<b>9,954</b>	615
<i>For the year ended 31 March 2020</i>	9	606		615

<b>9 Charitable activity expenditure</b>	<b>Unrestricted funds 2021 £</b>	<b>Restricted funds 2021 £</b>	<b>Total 2021 £</b>	<b>Total 2020 £</b>
Fees for services	-	-	-	28,562
Travel costs	1,136	315	1,451	2,835
Sundry costs	-	-	-	12,935
Bad debts	5,451	-	5,451	-
	<b>6,587</b>	<b>315</b>	<b>6,902</b>	44,332
Share of support costs (see note 10)	<b>179,331</b>	<b>93,431</b>	<b>272,762</b>	292,344
Share of governance costs (see note 10)	<b>4,410</b>	<b>600</b>	<b>5,010</b>	2,979
	<b>190,328</b>	<b>94,346</b>	<b>284,674</b>	339,655
<i>For the year ended 31 March 2020</i>	312,687	26,968		339,655

**AGE WESSEX** (formerly Age Concern Southampton)  
**OPERATING AS AGE UK SOUTHAMPTON**  
**NOTES TO THE ACCOUNTS** (continued)  
**FOR THE YEAR ENDED 31 MARCH 2021**

<b>10 Support and governance costs</b>	<b>Support costs</b>	<b>Governance costs</b>	<b>Total</b>	<b>Total</b>
	<b>2021</b>	<b>2021</b>	<b>2021</b>	<b>2020</b>
	<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>
<b>Support</b>				
Staff costs	207,296	-	207,296	255,487
Depreciation	243	-	243	1,525
Premises costs	22,600	-	22,600	15,371
Insurance	1,601	-	1,601	2,316
Covid19 costs	14,479	-	14,479	-
Printing and stationery	4,418	-	4,418	5,793
Telephone	4,031	-	4,031	3,544
Computer costs	20,077	-	20,077	6,368
Publicity and events	-	-	-	61
Bookkeeping & payroll fees	7,081	-	7,081	449
Sundries	611	-	611	1,982
Bank charges	198	-	198	503
Support costs are all allocated on the basis of use of facilities.				
<b>Governance</b>				
Accountancy	-	4,600	4,600	2,400
Legal and professional fees	-	410	410	-
Trustees' meeting expenses	-	-	-	130
	<b>282,635</b>	<b>5,010</b>	<b>287,645</b>	<b>295,929</b>
<i>For the year ended 31 March 2020</i>	<i>292,950</i>	<i>2,979</i>		<i>295,929</i>
Analysed between				
Fundraising	9,873	-	9,873	606
Charitable Activities	272,762	5,010	277,772	295,323
	<b>282,635</b>	<b>5,010</b>	<b>287,645</b>	<b>295,929</b>
<i>For the year ended 31 March 2020</i>				
<i>Fundraising</i>	<i>606</i>	<i>-</i>		
<i>Charitable Activities</i>	<i>292,344</i>	<i>2,979</i>		
	<i>292,950</i>	<i>2,979</i>		<i>295,929</i>

Governance costs includes £3,000 (2020: £1,854) in respect of the independent examination.

## 11 Trustees

None of the Trustees (or any persons connected with them) received any remuneration or reimbursed expenses during the current or prior year.

**AGE WESSEX (formerly Age Concern Southampton)**  
**OPERATING AS AGE UK SOUTHAMPTON**

**NOTES TO THE ACCOUNTS (continued)**

**FOR THE YEAR ENDED 31 MARCH 2021**

<b>12 Employees</b>	<b>2021</b>	<b>2020</b>
	<b>Number</b>	<b>Number</b>
<b>Number of employees</b>		
The average monthly number of employees during the year was:		
Management	<b>3</b>	<b>3</b>
Other	<b>6</b>	<b>9</b>
	<b>9</b>	<b>12</b>
<b>Employment costs</b>	<b>2021</b>	<b>2020</b>
	<b>£</b>	<b>£</b>
Wages and salaries	<b>187,703</b>	227,512
Social security costs	<b>10,775</b>	13,611
Pension costs	<b>7,242</b>	12,347
Other staff costs	<b>1,576</b>	2,017
	<b>207,296</b>	255,487

There were no employees whose annual remuneration was £60,000 or more.

In addition, a great amount of time, the value of which has not been reflected in these financial statements, is donated by our many volunteers and by staff members in excess of their contracted hours.

<b>13 Tangible Fixed Assets</b>	<b>Office equipment &amp; furniture</b>	
<b>Cost</b>	<b>£</b>	
At 1 April 2020	20,115	
Additions	-	
Disposals	-	
<b>At 31 March 2021</b>	<b>20,115</b>	
<b>Depreciation</b>	<b>£</b>	
At 1 April 2020	19,629	
Depreciation charge during the year	243	
Eliminated on disposal	-	
<b>At 31 March 2021</b>	<b>19,872</b>	
<b>Net Book Value</b>	<b>£</b>	
At 31 March 2020	486	
<b>At 31 March 2021</b>	<b>243</b>	
<b>14 Debtors: amounts falling due within one year:</b>	<b>2021</b>	<b>2020</b>
	<b>£</b>	<b>£</b>
Prepayments and accrued income	<b>47,485</b>	48,248

**AGE WESSEX** (formerly Age Concern Southampton)  
**OPERATING AS AGE UK SOUTHAMPTON**  
**NOTES TO THE ACCOUNTS** (continued)  
**FOR THE YEAR ENDED 31 MARCH 2021**

<b>15 Creditors : amounts falling due within one year:</b>	<b>2021</b>	<b>2020</b>
	<b>£</b>	<b>£</b>
Other taxation and social security	<b>3,256</b>	3,497
Other creditors	<b>33,907</b>	11,818
Accruals & deferred income	<b>10,370</b>	6,262
	<b>47,533</b>	21,577

**16 Retirement benefit schemes**

In previous years, the charitable company disclosed its participation in the Age UK Retirement Benefits Scheme. However, recent investigations into the history of Age Concern Southampton's involvement with the Age UK Retirement Scheme have revealed that Age Wessex (formerly Age Concern Southampton), a company limited by guarantee ("the charitable company") has never been an employer in the defined benefit section of the Retirement Scheme. The ongoing defined benefit liabilities attributable to former Age Concern Southampton Charitable Trust were therefore not transferred to its successor, the charitable company, and have therefore been removed from the accounts. However, the charitable company has made a provision of £10,000 in respect of pension liabilities and this was paid as full and final settlement June 2021.

**17 Restricted funds**

**Movement in funds**

	<b>Balance at 1 April 2020</b>	<b>Incoming resources</b>	<b>Resources expended</b>	<b>Transfers</b>	<b>Balance at 31 March 2021</b>
	<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>
Rotary Southampton Elderly Citizens Trust	-	17,721	(17,721)	-	-
Age UK Warm Homes	-	3,162	(3,162)	-	-
Padwell Road DCC Fundraising	3,224	(392)	-	-	2,832
Age UK Covid19 Emergency Fund	-	15,058	(15,058)	-	-
National Emergency Trust	-	5,000	(5,000)	-	-
National Lottery Covid19 CSF	-	41,370	(41,370)	-	-
Southampton Charitable Trust	-	300	(300)	-	-
Southampton CCG Covid19	-	11,239	(11,239)	-	-
Southampton City Council Covid19 Buildings Grant	-	496	(496)	-	-
	3,224	93,954	(94,346)	-	2,832

*Prior year*

**Movement in funds**

	<b>Balance at 1 April 2019</b>	<b>Incoming resources</b>	<b>Resources expended</b>	<b>Transfers</b>	<b>Balance at 31 March 2020</b>
	<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>
Rotary Southampton Elderly Citizens Trust	-	8,778	(10,158)	1,380	-
Age UK Eon benefits project	-	11,160	(16,810)	5,650	-
Padwell Road DCC Fundraising	619	3,211	(606)	-	3,224
	619	23,149	(27,574)	7,030	3,224

**AGE WESSEX** (formerly Age Concern Southampton)  
**OPERATING AS AGE UK SOUTHAMPTON**  
**NOTES TO THE ACCOUNTS** (continued)  
**FOR THE YEAR ENDED 31 MARCH 2021**

**17 Restricted funds** (continued)

Rotary Southampton Elderly Citizens Trust - A project to fund volunteer co-ordination to recruit and train new volunteers and support and develop existing volunteers.

Age UK Eon benefits project - Benefits checks for vulnerable clients funded through Age UK by energy supplier Eon.

Age UK Warm Homes - A welfare benefits project. Benefit checks for vulnerable clients funded by Age UK through a multi-supplier contract.

Padwell Road DCC Fundraising - Fundraising activities by clients and supporters at Padwell Road Day Care Centre.

Age UK Covid19 Emergency Fund - Grant for targeting older people most in need of support during the pandemic.

National Emergency Trust - Grant for purchase of laptops to enable home-working requirements.

National Lottery Covid19 Community Support Fund - Grant for IT upgrades across the whole organisation and to support outsourcing our finance function.

Southampton Charitable Trust - Grant towards the Information & Advice Service supporting the most vulnerable older people in the city.

Southampton Clinical Commissioning Group Covid19 - Grant towards our IT infrastructure upgrade and cloud migration .

Southampton City Council Covid19 Buildings - Grant towards costs necessary for upgrades to the building to be Covid safe.

Transfers are made between restricted and unrestricted funds when funds are no longer required to be held for specific purposes or where insufficient funds are held to meet specific grant purposes.

**18 Analysis of net assets between funds**

Fund balances at 31 March 2021 are represented by:

Tangible assets

Current assets/(liabilities)

<b>Unrestricted funds</b>	<b>Restricted Funds</b>	<b>Total</b>
<b>£</b>	<b>£</b>	<b>£</b>
243	-	243
166,557	2,832	169,389
166,800	2,832	169,632

*Prior year*

Fund balances at 31 March 2020 were represented by:

Tangible assets

Current assets/(liabilities)

<i>Unrestricted funds</i>	<i>Restricted Funds</i>	<i>Total</i>
<i>£</i>	<i>£</i>	<i>£</i>
486	-	486
131,338	3,224	134,562
131,824	3,224	135,048

## AGE CONCERN SOUTHAMPTON

### OPERATING AS AGE UK SOUTHAMPTON

#### NOTES TO THE ACCOUNTS (continued)

#### FOR THE YEAR ENDED 31 MARCH 2021

#### 19 Operating lease commitments

At the reporting end date the charitable company had outstanding commitments for future minimum lease payments under non-cancellable operating leases, which fall due as follows:

	2021	2020
	£	£
Within one year	5,001	5,001
Between two and five years	-	-
	<b>5,001</b>	<b>5,001</b>

The contractual lease commitment is now a rolling 6 month notice period, and future minimum payments now represent a 6 month commitment.

#### 20 Related Party Transactions

Remuneration of key management personnel is as follows:

Aggregate remuneration

	2021	2020
	£	£
	<b>101,702</b>	<b>95,807</b>

There were no other related party transactions during the year (2020: none).