



**SELF-REFERRALS/
FAMILY & CARERS**

COMMUNITY OUTREACH

ADULT SOCIAL CARE REFERRALS

**HEALTH REFERRALS
(GPs, Hospital, Primary
Care, Community
teams)**

SERVICES GATEWAY
Data capture, qualification, person-centred needs assessments, risk assessment, Safeguarding, feedback systems from clients and referrers

External Services and Partnerships
Advice in Southampton, Age Concern New Forest, Alzheimer's Society, Bobby Trust, Buy With Confidence, Citizens Advice, Carers in Southampton, Choices Advocacy, Communicare, Community Independence Service, DWP, Freemantle & Shirley Community Assoc, Hants Fire & Rescue, Handy Person Scheme, Mencap Southampton, NHS Primary Care, NHS Community Wellbeing Team, Saints Foundation, SO:Linked, Social Care in Action, Southampton City Council, Southampton City CCG, Southampton Living Well, SCC 60+, SCC Adult Social Care, Solent NHS, SOLLA, Spectrum CIL, SSAFA, Steps 2 Wellbeing (IAPT), Tax for Older People, The Environment Centre, and more ...

I&A Services
Information & Advice, help with Benefits
'right first time' Signposting

Navigation & Assessment Service
CLIENT
Home-based Services
Visiting and Telephone-Befriending services

CO-PRODUCTION

Community - Based Services
Volunteering, Day Care, activity & social groups, ICT groups

PREDICTIVE RISK STRATIFICATION

VOLUNTEERING AND VOLUNTEER-LED SERVICES
Covid-19 measures could trigger new services, temporary suspension and adaptations

